

Witness Name: Sarah Parkes

Statement No.: WITN4510001

Exhibits: WITN4510002-005

Dated: 24<sup>th</sup> July 2020

## INFECTED BLOOD INQUIRY

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### WRITTEN STATEMENT OF SARAH PARKES

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I provide this statement on behalf of BMI Healthcare in response to a request under Rule 9 of the Inquiry Rules 2006 dated 30 June 2020.

I, Sarah Parkes, will say as follows: -

#### **Section 1: Introduction**

##### **1.1 Question 1**

Name: Sarah Parkes

Address: [GRO-C] Norfolk, [GRO-C]  
[GRO-C]

Professional Qualification: Registered General Nurse

Date of Birth: [GRO-C] 1966

##### **1.2 Question 2**

My present role title is Head of Quality Improvement and I report to the BMI Healthcare Medical Director. The remit of my role is to review clinical outcome data identifying themes or trends for further exploration and/ or action. The strategic direction of clinical standards is set by the Medical Director and Chief Nurse. The Head of Quality Improvement is an internal independent role without line management accountability providing data and evidence to inform clinical strategic decision making.

##### **1.3 Question 3**

BMI Healthcare Limited provides regulated healthcare services under the registration of the Care Quality Commission (CQC), Healthcare Inspectorate Wales and Healthcare Improvement Scotland. BMI Healthcare has an Executive Team, supported by a formal Governance Committee who set out the Quality and Safety

Assurance Framework through which every BMI Hospital delivers local services whilst complying with BMI policy, process and standards. Ward to Board reporting is visible through a defined reporting structure. BMI Healthcare operates the BMI Park Hospital and the Hospital delivers locally required, regulated healthcare services within the Quality Framework as set out by BMI Healthcare. It is registered with the CQC with the last inspection completed May 2019 where it received a Good overall rating with ratings of Good in all 5 CGC domains

## **Section 2: Response to Criticism of Witness W0533**

### **2.1 Question 4**

As part of the pre-operative process Witness W0533 attended three consultations between November 2013 and January 2014 with the treating consultant. Following those consultations arrangements were made for Witness W0533 to be admitted to the BMI Park Hospital for Abdominoplasty and Brachioplasty on 15 January 2014. Witness W0533 received a letter from BMI Healthcare dated 8 January 2014 (Exhibit 1) advising a fee of £9,670.00 for the planned procedures. The letter states that Witness W0533 was expected to remain an inpatient for three nights. The letter also advises that should Witness W0533 require care delivered within the Park Hospital Intensive Care Unit (ICU) due to post-operative complications during his admission there would be an additional cost of £1,500 per night. Witness W0533 did not require ICU care during his admission at the Park Hospital.

The fee quoted to Witness W0533 for the Abdominoplasty and Brachioplasty and ICU care (in the event of complications) were BMI Healthcare Park Hospital's standard fees for all patients at the time.

As to the management of Witness W0533's haemophilia during his admission at the BMI Park Hospital it was confirmed prior to admission that this would continue to be managed by the NHS as part of Witness W0533's routine NHS haemophilia care. Please refer to Exhibit 2. Witness W0533's haemophilia did not influence the fees quoted and accepted by Witness W0533. The management of Witness W0533's haemophilia during admission at the BMI Park Hospital remained within the NHS with no additional charges to Witness W0533.

### **2.2 Question 5**

As stated in response to question 4 the management of Witness W0533's haemophilia during his admission at the BMI Park Hospital remained within the NHS with no additional charges to Witness W0533.

### **2.3 Question 6**

Witness W0533 was medically discharged from BMI Park Hospital on 18 January 2014. It is documented in Witness W0533's BMI Park Hospital medical records by the Resident Medical Officer (RMO) at 17:00 hours on 18th January 2014 (Exhibit 3) that the treating consultant and RMO discussed Witness W0533's care and it was noted that following a blood transfusion on the same date, Witness W0533 felt better and was happy to go home. Subsequent discharge plans were made with specific advice as to Witness W0533's haemophilia and Witness W0533 was scheduled to attend the NHS Haematology Unit on the 19th January 2014. The Hospital discharge checklist (Exhibit 4) further confirms that Witness W0533 was ready for discharge on 18 January 2014. There is no evidence Witness W0533 was unwell at the time of discharge or that transfer to a haemophilia unit was refused.

### **Statement of Truth**

I believe that the facts stated in this witness statement are true.

Signed: GRO-C

Dated: 24<sup>th</sup> July 2020

**Table of exhibits:**

<b>Date</b>	<b>Notes/ Description</b>	<b>Exhibit number</b>
08/01/2014	Letter from BMI Healthcare to Witness W0533 confirming procedure fees	1
07/01/2014	Internal email from the Theatre Coordinator confirming procedure price	2
18/01/2014	BMI Park Hospital medical records – note made by the Hospital Resident Medical Officer	3
18/01/2014	BMI Park Hospital discharge checklist	4