## UNIVERSITY OF GLASGOW DEPARTMENT OF MEDICINE

## TO

CALL CONTRACTOR CONTRACTOR CONTRACTOR

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20 January 1997 STRICTLY CONFIDENTIAL

HAEMOPHILIA CENTRE DIRECTORS OF SCOTLAND AND NORTHERN IRELAND

REPORT ON CLINICAL AUDIT 1991

Clinical Audit visits were performed between and 1991, according to the previously agreed protocol (Appendix). Signed reports are available from the following auditors:-

Auditor

Centre Aberdeen Belfast Dundee Edinburgh Glasgow Royal Infirmary Glasgow Yorkhill Inverness

Dr TG Taylor (Inverness) Dr CA Ludlam (Edinburgh) Dr BES Gibson (Glasgow Yorkhill) - not signed Dr GDO Lowe (Glasgow Royal Infirmary) Dr E Mayne (Belfast) Dr D King (Aberdeen) - not signed Dr A Hepplestone (Dundee)

Comment - ? include date of visit, and date of signed report

Recommendations made by the auditors were as follows:-

Centre 1	Summary at front of case-sheet detailing basic data
Centre 2	Privacy of bedside and telephone conversations - suggestion of dedicated rooms and staff; more social work and physiotherapy input
Centre 3	Increase liaison with paediatricians. No dedicated clinic, hence viral/liver function screening incomplete. Physiotherapy and social work input might be dedicated
Centre 4	Information on blood tests to GP's. ? delay with treatment of young children
Centre 5	Laboratory improvements on assay availability Expansion of clinical treatment space, including facilities for
Centre 6 Centre 7	reconstituting treatment, and counselling rooms Accessability of home treatment records and some lab tests Immunisation records. Ancillary staff might be dedicated for haemophilia

Replies were received from patient questionnaires as follows -

Centre 1	n=6 Time waiting for factor VIII (n=1)
Centre 2	n=5 HIV counselling by juniors inadequate
Centre 3	n=3/8 Physiotherapy and orthopaedic facilities
Centre 4	n=7 Delay with treatment (n=1)
Centre 5	n=4 Delay with making up of VIII out-of-hours (n=1); staff unfamiliar (n=1)
Centre 6	n=3 Nil
Centre 7	n=1/10 Ni1