```
[mailto:
> >From:
> >Sent: 07 August 2005 19:44
> >To: jude@r GRO-C
> >Cc: martin( GRO-C
> >Subject: RE: grant application
> >
> >Hi Jude
> >
> >Thanks for your email. Unfortunately I have not recieved the attached
> >letter by post at the time of writing. I was not aware the Trust
> > "routinely" awarded a specific amount for school trips, this would
> >suggest the Trust has formulated the long awaited guidelines for single
> grants and had I received this information and realized I had exceeded
the > >amount available I would not have wasted my time applying.
> >I am copying this email to Martin as I understand the decision was made
> >by a group of Trustees and not yourself, if the guidelines are done and
> > have not recieved a copy please let me know. If they are not done then
> > how can I have been refused a grant because it's not in the guidelines?
> >
> >Speak soon.
> >
> >.
> >
> >
                      [mailto:
>From:
>Sent: 08 August 2005 11:08
>To: jude@ GRO-C ; elizabeth.boyd@
>Subject: RE: grant application
>Jude
>Thank you for your reply, no I have not recieved the letter yet.
>Considering the Trust has advertised no firm or clear guidelines on single
>grants for well over a year it is pretty depressing to be told the
>have their own guidelines that registrants have no idea about. It's not
>good enough, especially as I was told many months ago that clear
guidelines
>would be available soon. How are any of us supposed to know what is
> available or if it's worth applying? Or is that the idea. I am so
frustrated with being >told things are moving forward but nothing ever
>happens and we are left with >no communication from the Trust and no idea
>of the support that may or may not be there. One of the reasons I decided
>to not attend the recent PG meetings was because no decisions are ever
>made, no one takes responsibility and no one communicates with us anymore,
>some Trustees may feel re-instating the summer payment (which was taken
>away many years ago and now given back) will keep people happy and maybe
>some will be appeased by this but I just long for some clarity.
 >In despair
```