ANONYMOUS

	Witness Name:	GRO-B
	Statement No: V	VITN1921001
	Exhibits: WITN1	921002
	Dated: 27.11.20	18
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^{ско-в} September 2017	
PRIVATE & CONFIDENTIAL	
GRO-B	
	direct telephone: GRO-B
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I refer to my letter of ROB August 2017 and your conversation with GRO-B Complaints Co-ordinator, this afternoon.

Dear

GRO-B

At the time of my previous letter, I explained a thorough search and investigation had been undertaken to try to find any additional and/or secondary filing which may contain information in respect of a blood transfusion being administered to you during your admission to GRO-B in May 1986 but despite this nothing had been found. However, to ensure every avenue had been explored, the search was continuing and I hoped would be complete by the end of the month.

I am writing to confirm that the search is now complete but I am afraid we have been unable to find any further records or information appertaining to your admission to GRO-B n May 1986.

I am, of course, sorry that we cannot help you further in your attempt to clarify whether or not you received a blood transfusion but as explained any secondary filing/documentation which may have existed relating to your admission some thirty two years ago has almost certainly been destroyed due to the length of time which has now past.

If you do remain unhappy with the outcome of our investigation and searches you have the right to refer your concerns to the Parliamentary Health Service Ombudsman (PHSO) to review your case. The PHSO is an independent body established to promote improvements in health care through the assessment of performance of those who provide services. The Ombudsman may be contacted as follows: