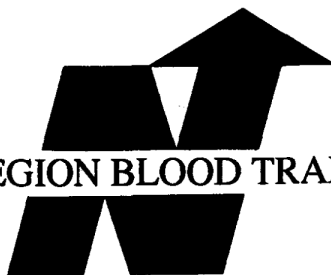




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NORTHERN REGION BLOOD TRANSFUSION SERVICE



A CLINICAL AGENCY OF THE
NORTHERN REGIONAL HEALTH AUTHORITY

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Your Ref: XND^2272/HLL/sb

Our Ref: CONFIDENTIAL

14 August 1992

Dr H H Gunson
National Director
The National Directorate
Gateway House
Piccadilly South
Manchester
M60 7LP

Dear Dr Gunson

Re: Mr **GRO-A** - HCV Positive Donor

I am sorry that you have been involved in this correspondence which should have been handled by ourselves.

All the work of handling HCV Ab positives was given to Dr Collins in April 1991. There was some delay in agreeing a letter suitable for the donors. This caused initial unnecessary delay with the letter not being completed until June or July 1991. I did not enquire further on progress with donor referral which had been agreed with a Hepatologist in our Region who has a particular interest in this work. I was then dismayed to find out in May 1992 that no referrals had been coming through to the Consultant concerned. Further enquiry showed that Dr Collins had not written to any of the donors involved, a full year after the start of testing.

Anne assures me that she is well and capable of carrying out her work and indeed at a recent meeting she insisted that she should have more responsibility. Regrettably her perceptions and the reality are quite well separated.

With the help of a secretary the backlog of donors are now being written to but it is very difficult to see how any enquiries, such as that of Mr **GRO-A** addressed to Dr Collins can be checked to ensure that replies are being sent appropriately.

It is very worrying that we do not have a Consultant capable of handling this work, but I am sure you will appreciate, it is extremely difficult to get ineffective Medical Staff out of a post. I will be continuing to attempt to improve the situation here, but it will no doubt take some time.

Yours sincerely

GRO-C

Dr H L Lloyd
DIRECTOR/GENERAL MANAGER

