

Witness Name: Brendan Brown

Statement No: WITN4496001

Exhibits: WITN4496002 to  
WITN4496011

Dated: April 2021

**INFECTED BLOOD INQUIRY**

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**WRITTEN STATEMENT OF BRENDAN BROWN**

**ON BEHALF OF THE NHS BUSINESS SERVICES AUTHORITY**

**EXHIBIT BB8 (WITN4496009)**

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Date: 10 May 2019

Rule 9 request- 16 April 2019

Dear Mr Powell,

Thank you for your recent rule 9 request dated 16 April 2019. I can confirm that NHSBSA are committed to assisting the Inquiry, all requested information and related clarification is detailed within my response below.

All evidence requested which contains EIBSS beneficiary personal/medical data will be supplied on a password protected encrypted disc entitled NHSBSA\_09052019. The disc is addressed to Senior Lawyer Thomas Powell and will arrive before midday Monday, 13 May 2019 via Royal Mail Special Delivery. Upon receipt, Thomas Powell should contact James Hardy for the password to access the disc, using the contact details supplied with the disc.

#### **A. Applications refused, including appeals**

I am sorry to hear that some of the information requested was missing from our previous response, this has been investigated and an explanation is provided at point 1.

1. NHSBSA have checked our archived version of the information provided to the Inquiry relating to 'declined Hepatitis Stage 2 Payments'. Our records contain 16 applications not 12, we would therefore expect the Inquiry to have received all 16 records. The only possible explanation is that four applications did not transfer to the encrypted disc provided. We have included a folder entitled 'Original Stage 2 Declined' within the latest set of records shared with the Inquiry, this folder includes all 16 records.

NHSBSA have ensured that the latest request for information does include all the information requested on the encrypted disc supplied. Additionally, a table is enclosed detailing the names of the folders and the number of documents within each folder. NHSBSA hoped to transfer the information via the secure document sharing software 'Egress' but have not been able to successfully test this transfer process with Inquiry Lawyers in time for this transfer. We kindly ask for Inquiry Lawyers to confirm receipt of the information, as summarised within the enclosed table.

2. NHSBSA apologise for not including these records within the appropriate folder, a brief explanation was originally provided regarding application outcomes and the applications themselves may have appeared within different folders, as the applications were either subsequently successful at stage 2 or declined on appeal. NHSBSA recognise that all information should have been supplied in the appropriate folder regardless of whether they appear in other folders.

We have included a folder entitled 'SCM's requested from original query' within the latest set of records shared with the Inquiry, this folder includes five records. Two records have not been supplied; (Case References PB5188 and PB8488) both were approved for stage 2 payments. If required we can supply the approved stage 2 applications for these beneficiaries, however this would require a separate request, as they are approved stage 2 records.

3. NHSBSA apologise for not including these records, it was felt at the time that a brief explanation regarding these applications was acceptable. NHSBSA recognise that all information should have been supplied in the appropriate folder regardless of whether they appear in other folders. Two of the four documents previously not supplied within this folder have now been included, they relate to applications received from dependents, dependents are not entitled to Income Top-Up (ITU), they are only entitled to child supplement.

The remaining two applications received were from members of the public, not beneficiaries; ITU is only available to those who are already a registered beneficiary. These applications were therefore removed from our system.

We have included a folder entitled 'ITU - Decline Dependents from original query' within the latest set of records shared with the Inquiry, this folder includes two records.

4. The total number of applications declined since the Inquiries last request is 68, this latest transfer of records includes copies of all 68 records, which have been separated into six folders based on their application type. To assist with the reconciliation of folders and associated documents, I have enclosed a table overleaf

I hope that this response and all the information supplied will provide the Inquiry with all the necessary documents and associated explanation to continue with their important work.

If you require any further information, please do not hesitate to contact me.

Yours sincerely

Brendan Brown  
Director Citizen Services

Encs.

Table- Applications declined since last request

Table- Applications relating to points 1-3

### Applications declined since last request

Category	Qty
Appeals declined	19
Decline Income top-up	8
Decline one-off	3
Decline SCM	6
Decline Stage 1	23
Decline stage 2	9
<b>TOTAL</b>	<b>68</b>

### Applications relating to points 1-3

Point	Category	Qty
1	Original Stage 2 Declined	16
2	SCM's requested from original query	5
3	ITU - Decline Dependents from original query	2