

**Tables illustrating the appointment times and associated outcomes from the Patient Administration System (PAS) for Witness W0007 in the School of Dentistry, Royal Victoria Hospitals Belfast.**

**Paediatric Dentistry**

ATTEND / DNA / CNC	DATE OF APPT	TYPE OF APPT	SPECIALITY AREA
ATT	08.06.1989	WALK IN REVIEW	DENTAL PAEDS
ATT	12.10.1989	REVIEW	DENTAL PAEDS
ATT	03.08.1990	REVIEW	DENTAL PAEDS
NO OUTCOME	26.07.1991	REVIEW	DENTAL PAEDS
ATT	02.08.1991	REVIEW	DENTAL PAEDS
ATT	19.12.1991	REVIEW	DENTAL PAEDS
CNC PATIENT	20.12.1991	REVIEW	DENTAL PAEDS
ATT	16.04.1992	REVIEW	DENTAL PAEDS
NO OUTCOME	01.10.1992	REVIEW	DENTAL PAEDS
ATT	05.03.1993	REVIEW	DENTAL PAEDS
CNC HOSPITAL	11.06.1993	REVIEW	DENTAL PAEDS
ATT	02.07.1993	REVIEW	DENTAL PAEDS
ATT	04.02.1994	REVIEW	DENTAL PAEDS
ATT	10.06.1994	REVIEW	DENTAL PAEDS
ATT	29.09.1994	REVIEW	DENTAL PAEDS
CNC HOSPITAL	14.10.1994	REVIEW	DENTAL PAEDS
ATT	11.11.1994	REVIEW	DENTAL PAEDS
ATT	10.02.1995	REVIEW	DENTAL PAEDS
ATT	12.05.1995	REVIEW	DENTAL PAEDS
ATT	08.09.1995	REVIEW	DENTAL PAEDS
DNA	01.12.1995	REVIEW	DENTAL PAEDS
ATT	01.03.1996	REVIEW	DENTAL PAEDS
CNC HOSPITAL	08.03.1996	REVIEW	DENTAL PAEDS
ATT	14.06.1996	REVIEW	DENTAL PAEDS
<b>AUTO DISCHARGED FROM PAS DENTAL PAEDS on 28.06.2000</b>			

### Oral Surgery

ATTEND / DNA / CNC	DATE OF APPT	TYPE OF APPT	SPECIALITY AREA	DISCHARGE DATE	DISCHARGE REASON
ATT	14.05.2007	URGENT NEW	ORAL SURGERY	14.05.2007	ADDED TO IP/DC WAITING LIST ON 14.05.2007
ADDED TO WAITING LIST	PRE- ADMITTED DATE	DATE OF SURGERY	SPECIALITY AREA	DISCHRG DATE	DISCHARGE REASON
14.05.2007	18.09.2007	15.10.2007	ORAL SURGERY	16.10.2007	DISCHARGED TO NORMAL RESIDENCE FOLLOWING INPT SURGERY 16.10.2007

### Restorative Dentistry

ATTEND / DNA / CNC	DATE OF APPT	TYPE OF APPT	SPECIALITY AREA	DISCHARGE DATE	DISCHARGE REASON
CNC HOSPITAL	05.04.2007	NEW	RESTORATIVE DENTISTRY	15.02.2007	TREATED IN THE INDEPENDENT SECTOR ON 15.02.2007
DNA	10.01.2008	REV	RESTORATIVE DENTISTRY		
CNC PATIENT REASON – PTS WIFE UNWELL ON 12.05.09	12.05.2009	NEW	RESTORATIVE DENTISTRY	10.06.2009	FOLLOWING CANCELLATION OF APPOINTMENT PATIENT DID NOT RESPOND TO PARTIAL BOOKING LETTERS ON 18.05.2009 & 02.06.2009 TO MAKE A NEW APPOINTMENT

### Explanatory notes

Although 'outcomes' from appointments should be recorded on the electronic Patient Administration System (PAS) in 'real time' in the dental clinic, there can often be problems with recording. To reduce the incidence of this, the Trust administration teams generate 'missing outcome' reports and records are then reviewed in order to update PAS retrospectively.

The School of Dentistry has an automated discharge function on the Patient Administration System (PAS) that is set for each speciality when no activity has taken place for a specified time. "Open Registrations" on PAS (with no outcome from the appointment, no future appointment, patient is not added to a waiting list and is not discharged) are cleared from PAS when automated discharge is undertaken 8yrs from the date of the last appointment.