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Statement No: WITN6661001
Exhibits: WITN6661002 - WITN6661010
Dated: 30 July 2021

INFECTED BLOOD INQUIRY

EXHIBIT WITN6661010



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Section 57 - Benefit Decision

Feedback

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FRAIMS User Instructions

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Section 57 - Benefit Decision

Case Stage

Benefit suspension under Secretary of State powers

Evidence submitted – Compliance

Decision Maker's response – Compliance

Recording disregarded capital for Infected Blood Support Schemes, Previous Government Funds or Trusts, Government Schemes or Trusts

Benefit or suspension decision outstanding – Local Service Compliance

Requirement to raise a Continuous Improvement Learning (CIL) template

Recording the benefit or suspension decision – Compliance

Complete the Outcome and Date of Outcome fields – Compliance

Benefit decision required – Investigations

Further information required – Investigations

Benefit Decision made – Investigations

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No potential overpayment created – Investigations

Recording MVA – Investigations

Recording Housing Benefit or Council Reduction Monetary Value of Adjustments

Section 57A - Integrated Decision Makers

Section 58 - Overpayments

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Section 59 - Appeals against Benefit Decisions

Section 60 - Obtaining approval for fraud penalty action

Section 61 - Obtaining legal advice

Section 62 - Local Authority (LA) Cautions

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Section 64 - Prosecution

Section 64A - Prosecution (Including Court Hearings)

Section 64B - After the Court Hearing (including Criminal Appeals)

Section 65 - Case Outcome Updates

Section 66 - Closing a Case

Section 67 - Benefit Fraud with Alleged Staff Involvement

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Section 70 - Obtaining details of eBay trading and PayPal transactions



Last modified Tuesday, 29 June, 2021 - 11:26

Introduction

When a case involving Bereavement Benefits (BB) is to be sent to the Benefit Delivery Expert for a decision to be made on the benefit or benefits, an activity must be created on Fraud Referral and Intervention Management System (FRAIMS) to record the issue of the request and manage the response. [Accessibility Users – Saving Changes](#).

If the case is to be referred to the Disability Centre or Carers Allowance Unit (CAU) for a decision, note FRAIMS that the case has been sent and for Carers Allowance cases only, associate the DMU inbox.

When Counter Fraud and Compliance Directorate (CFCD) Investigations require a decision to be made by the Decision Making Unit (DMU) in Merthyr Tydfil or Stirling, the DMU Admin Inbox must be associated to the case.

Send to the Benefit Decision Expert:

- any clerical evidence obtained
- any prints available from the system
- a summary of the main points to be considered. A copy of this summary should be attached to the activity for reference.

Subpages

Case Stage

Benefit suspension under Secretary of State powers

Evidence submitted – Compliance

Decision Maker's response – Compliance

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Funds or trusts, Government schemes or trusts

Benefit or suspension decision outstanding – Local Service Compliance

Requirement to raise a Continuous Improvement Learning (CIL) template

Recording the benefit or suspension decision – Compliance

Complete the Outcome and Date of Outcome fields – Compliance

Benefit decision required – Investigations

Further information required – Investigations

Benefit Decision made – Investigations

Potential overpayment created – Investigations

No potential overpayment created – Investigations

Recording MVA – Investigations

Recording Housing Benefit or Council Reduction Monetary Value of Adjustments

Services and information

Accessibility

Accessibility Statement

Business Continuity, Resilience

and Emergency Response



[Estates](#)

[Intranet FAQs](#)

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Contacts and links

[Anti-terrorist Hotline – 0800 789 321](#)

[DWP Emergency Information – 0800 783 6617](#)

[DWP Security Advice Centre – 0191 216 6200](#)

[Employee Assistance Helpline – 0808 169 1111](#)

[HR / SOP Help and Support – 0345 241 5352](#)

[Internal Investigations – 0113 208 3850](#)

[IT Service Desk – 0800 464 3549](#)

[Whistleblowers Hotline – 0800 917 4881](#)

The **Department for Work and Pensions (DWP)** is responsible for welfare, pensions and child maintenance policy. As the UK's biggest public service department it administers the State Pension and a range of working age, disability and ill health benefits to around 20 million claimants and customers.

DWP Intranet powered by:

