



Cabinet Office

Public Correspondence

70 Whitehall

London

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Ben Harrison

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GRO-C

Our reference: TO2025/04331

7 April 2025

Dear Ben,

Thank you for contacting the Infected Blood Inquiry Response Team (IBIRT) on 10 March about Infected Blood Compensation Scheme ('the Scheme') regulations. IBIRT have provided me with information to respond on their behalf.

IBIRT are aware of concerns within the Infected Blood community of cases where records have been destroyed or are missing. The Infected Blood Compensation Authority (IBCA), who are responsible for the delivery of compensation, will work with the community to resolve these issues. When your client makes an application to IBCA, they will be assigned a case manager, who will work with them to obtain as much evidence as possible to inform a decision.

It is the responsibility of IBCA to evaluate and assess individual claims made to the Scheme, and the Cabinet Office does not offer case-by-case assessments of claims.

If a claimant is dissatisfied with the outcome or IBCA's interpretation of policy in assessing their claim, they have the right to appeal. Details on how to appeal decisions will be provided by the IBCA in their offer letter.

Thank you for writing. I hope this information is helpful.

Yours sincerely,

Oliver

Correspondence Officer

Public Correspondence Team

Cabinet Office