1 Wednesday, 3 July 2019 Q. At that time, what were your expectations of your 2 (10.06 am) 2 future career? 3 3 **SIR BRIAN LANGSTAFF**: Good morning, Ms Fraser Butlin. A. Because there was only two people in Scotland with the 4 4 qualifications that I had, and I'd obviously travelled MS FRASER BUTLIN: Good morning, sir. 5 SIR BRIAN LANGSTAFF: Our first witness this morning 5 to London, worked with teams in London and abroad in 6 6 wishes to be known as Eileen, does she? fact most of my colleagues were based in other 7 MS FRASER BUTLIN: That's correct. 7 countries, I fully intended to become an expatriate 8 8 SIR BRIAN LANGSTAFF: Eileen, please. tax partner and that would have obviously meant that 9 9 **EILEEN DYSON, sworn** my financial situation and my family's financial 10 10 Questioned by MS FRASER BUTLIN situation would be of a very, very secure standard. Q. In 1998, you gave birth to your first child. What can 11 Q. Eileen, you are here to tell us about your infection 11 12 with hepatitis C. Before we discuss that, can you 12 you tell us about that. 13 tell us a little bit about your professional 13 A. Yes. In April 1998 my son Keith, he was -- my labour 14 background before you became ill? 14 was 36 hours at Bellshill Maternity and for much of 15 15 A. Yes. Before I became infected and seriously ill, the time my husband and I were left on our own and it 16 I worked as an international tax manager dealing with 16 obviously with our first baby it was very, very 17 ex-patriots in the oil industry and throughout the 17 traumatic. It was only when the baby got into 18 18 world. It was really looking at how the financial distress that doctors were called and I was actually 19 affairs of the movement of employees, their contracts, 19 taken for an emergency section, a caesarean section, 20 et cetera, and I worked for a major accountancy firm 20 and once that was done, because I'd had an epidural 21 during that time. 21 they allowed me to see Keith, but then they took the 22 22 I really was also not only dealing with UK tax baby away and they put me in a high dependency unit 23 but I was also trained and qualified as a US tax 23 and there I was given three units of blood at that 24 adviser and I met the IRS regulations for the 24 25 production of US tax returns as well. 25 Q. When you were given those units of blood were you 2 1 given any advice about the potential risks of 1 Q. As you say, you didn't see Keith. During that first 2 2 week of your son's life, did you have any contact with receiving it? 3 A. None at all. None at all. 3 him at all? 4 Q. Then after the transfusion you became unwell? 4 A. No, the most callous and traumatic aspect of that was 5 5 A. Yes, that's correct. Within a couple of days I became that the nurses that worked in the infectious diseases 6 violently sick and I was on, obviously, a normal 6 kept telling me what fun they were having having 7 7 maternity ward and during the night I was wakened and a baby to look after when that wasn't their normal job 8 8 told that I was being removed from the hospital and how much fun they were having feeding the baby, 9 9 because I was a risk to mothers and babies. They changing the baby, playing with him and cuddling him. 10 didn't tell me what was wrong, why, and, as I say, it 10 I just found it incredulous that they knew they were 11 was all done for me in secrecy. It was done at night. 11 talking to a mother who'd just given birth who was 12 I was taken in an ambulance. They took Keith as well. 12 missing her baby to talk in that manner -- and that 13 A nurse was taking care of him and the ambulance --13 was heart-breaking. they didn't tell me where I was going but they Q. After about a week you were discharged from the 14 14 15 15 hospital? transported me to the infection diseases ward in 16 16 Monklands Hospital which I didn't even know was there. Mm-hm.

To explain it, the kind of circumstances, I didn't know if I was actually going underground because there was no windows, no lights, no clear daylight and what they actually did was they put me in an isolation unit which had sealed doors. The staff all had protective clothing and I didn't see Keith again.

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All they gave me were anti-sickness drugs and I was left in that ward.

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He phoned the maternity hospital and was told

told my husband that I had been moved.

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wrong with you?

Q. What were you told at that point about what had been

A. Well, obviously while I was there I kept asking them

and they said, well, we've taken bloods, we're doing

tests and as the week went on they just come in and

said get dressed and the other thing that made it

difficult was that when I'd been moved they hadn't

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she's not here, so I'd only seen my husband through the window using the protective gloves screen and they basically kept both us very much in the dark. So at the end of the week they just told me get dressed you must be excited going to see your baby and I said well can you -- what is wrong with me? Why have I been sick? And they said you shouldn't be thinking about that now. What you should actually be doing is being happy just go home and enjoy your baby and they ushered me out the hospital.

There was no doctors that I could go to and because of the actual environment that I was in, there weren't any other patients there. This was just an isolation unit on its own and Kenneth my husband came for me and we went home with our baby.

- Q. About a month later you were admitted to hospital as an emergency?
- 18 A. Yes.

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- 19 Q. What happened?
- 20 A. What actually happened was I was at home on my own 21 with Keith and I started to haemorrhage very, very 22 badly and an ambulance was called and I was taken and 23 what they discovered was that the post partum was 24 actually left in after the caesarean and it had become infected then the lining of the womb had haemorrhaged. 25

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a biopsy, sent me home and said, you know, "We'll get back to you. We'll let you know the results", and that was it.

Within 24 hours of that biopsy, I started vomiting blood and haemorrhaged very, very badly. An ambulance was called and I was taken to Monklands Hospital and I was put in a ward and when I was in the ward, they gave me milk and they said, "Just drink milk and you'll be fine".

A few hours later another elderly patient found me on the floor basically vomiting excessive amounts of blood and so I was put back on to the bed and then they cut away my clothes and quickly got me prepared for surgery and took me to surgery.

- Q. You had major surgery on your liver?
- 16 A. Yes, I did.
 - Q. And received 16 units of blood?
- 17 18 A. I've since found out it's actually 30 units of blood 19 that I had. The reason that I thought it was 16 was 20 and I think this will come out later on is that 21 I found that the doctors would just quote fake figures 22 to me without really checking my records or anything 23 like that. But, yes, I was given large -- a large 24 amount of blood.

What had happened was they'd punctured my portal

So they removed the post partum without a general anaesthetic which was very painful and they gave me more blood. They gave me two more units of

- Q. You had two more units at that point?
- 6 A. Yes, yes.
- 7 **Q.** How were you physically during that time?
- 8 A. It was very difficult because I'd had a caesarean 9 section I was very unwell but I didn't know whether 10 that was simply because I'd just had surgery and I was 11 very, very weak and because I'd obviously never had 12 a baby before and I knew I'd had a very long labour, 13 I put most things down to being part and parcel of 14 what I'd been through but I knew I wasn't well at all.
- 15 Q. February 1989, you went back into Monklands 16 Hospital --
- 17 Yes. Α.
- 18 Q. -- to have a barium meal test?
- 19 A. Yes, that's right.
- 20 Can you tell us what happened then.
- 21 A. Yes. They'd sent me for tests because, basically, 22 I didn't -- my health didn't improve and when I went 23 they said that they saw how they termed it a shadow 24 and that they wanted to do a biopsy. So I had to come 25 back in the afternoon and I went back and they took

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1 vein and during surgery they weren't able to 2 control -- first of all, they couldn't find where the 3 bleeding was coming from and I was losing blood so 4 fast it was only afterwards when I was in intensive 5 care that I could see that basically every artery they

6 could put blood into had maybe about five in my head, 7 my ankles, my hips, my arms. Basically, they were

8 trying to transfuse blood as much as they could while 9 the surgery was going on.

- 10 Q. Again, were you given any advice about the potential 11 risks of receiving those transfusions?
- 12 A. None at all.

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13 Q. The hospital trusts have been invited to respond to your statement and they will be responding in due 14 15 course. They've indicated that responses are being 16 prepared and they will be published at the appropriate 17 time.

> While you were in hospital, you were told that you were pregnant. What monitoring were you under during that pregnancy?

A. They told me that in intensive care, they told me I was pregnant because the contraceptive I'd been using wouldn't work because I was so sick. So after I got home from -- I think I was in hospital about three weeks they then said that I had to attend

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Monklands Hospital for bloods. I had to go -- which Monklands Hospital is in Copebridge, I had to go to Hairmyres in East Kilbride and I also had to return to Bellshill Maternity which is obviously in Bellshill because I was pregnant as well, but all three places I had to go there every three months and give blood.

I asked can I not attend one hospital and you can you know you are taking the same blood and you'll give them that information but they weren't willing. They basically they were trying to put over the idea of, "Well, you do want your baby to be healthy and born like you should accept the care that you know that we're giving. So basically don't challenge what we're saying".

- Q. You had your daughter in 1989 but you were still unwell?
- 17 A. Yes.

- 18 Q. Can you tell us what was wrong?
 - A. I think that to say that I was tired is like one of the biggest understatements. I remember trying to explain to my GP and they said we all get tired and I said no this is fatigue. I found even trying to wash my hair I could hardly lift my arms. I could hardly walk any distance. Lifting the babies even just to put them in their cots I was like this is not

and if I wasn't well enough to be literally on my feet or I was dizzy I would take the children into bed and make a tent and let them play around me.

But what was distressing to me was, first of all, I didn't want them to see me being sick and being in pain and also it upset me that I wasn't really being a good mother because I would see a sunny day like today and not be able to take them out in the pram or take them to the park, so it had a profound effect on my own self-worth and what I saw as being a mother.

But from a practical point of view, everything that a mother does in looking after babies and taking care of them was really difficult. It was made more difficult because I just wanted to basically get back to normal. I was like I need to get myself well, I want to go back to work, this has been a very hard time for me but at that time I thought just give it time, you will get better, you will. So that was where I was at.

- Q. Your GP had made a request for you to receive somehelp from Social Services.
- 23 A. Yes.
- 24 Q. Did you receive any?
 - A. What they did was they came to the house and

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I had very, very bad pain. I couldn't -- lots of foods it became obvious there was lots of food I couldn't tolerate. I had a lot of abdominal pain because my liver was compromised, I couldn't take paracetamol or the normal pain relief and my episodes of pain would be so severe that my GP would have to come and give me morphine and pethidine and obviously I've learned in later years that to give you that combination is actually quite dangerous. But that was the extent of the pain that I was experiencing.

- Q. When you say that you knew your liver was compromised, what are you referring to at that stage?
- A. At that stage, all I thought it was was to do with
 having -- they told me that I had had jaundice at one
 point but I thought, again, not knowing why I'd been
 sick at the time Keith was born, I thought maybe, you
 know, I've wakened it or, you know, that was about as
 much as I thought but I thought maybe that's what's
 wrong that I've still got to recover.
- Q. Given how unwell you were with two babies, how didthat impact on your care of the children?
- A. It had a profound effect. When they were little
 I would be sick quite often and my husband would
 prepare bottles for Julie and put them beside the bed

I explained to them the difficulties I was having and how hard it was to look after two small children and all that -- after the assessment all they could offer me was to make someone to come in and make me a meal and to me that was no help at all because at that time I could hardly eat. I asked like could I get help with the children and they said no and it would actually take another three years before I finally got a place for them at a nursery in the afternoon, so that while they were in nursery I could rest in bed.

- 11 Q. In February 1992, you were referred to the hospital12 again.
- **A.** Mm-hm.
- 14 Q. What happened when you then went there?
- A. I was taken in for a week. They told me, "We can't get to the bottom of what's wrong with you", my GP said, "so I'm going to refer you to Glasgow Royal Infirmary" and I was there for a week. Every single day they carried out a number of tests. They didn't tell me what they were testing for and each morning what I found really unusual, because I was used to the procedures within the hospital and the doctors' and consultants' rounds in the mornings was a group of about eight doctors, eight consultants would come to my bed, not talk to me but talk among themselves and

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they would, basically, by the third day I became impatient and said I know that you're carrying out tests but there must be something you've been able to establish at this point and they said -- they wouldn't reply and walked away.

One of the consultants came back and said, "It's just that you're an interesting lady. You're a fascinating case", and on one other occasion one of the doctors who was visiting was an African doctor said have you ever been in Africa and I had said no I hadn't. But the actual communication of telling me what they were doing or even explaining was non-existent.

- Q. That in-patients date was December 1993?
- 15 A. Yes, it is.
- 16 Q. Then a few weeks later you went round out patient 17 appointment in January 1994?
- 18 A. Yes.

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- 19 Q. What were you told?
- 20 A. When I was called in, actually my husband was with me 21 but where you have to park in Glasgow you need to keep 22 going out to check the meter. So he had literally 23 just gone out to put more money in the meter and I got 24 called in and there was a group of doctors which 25 I found unusual because it's a busy clinic. I sat

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other way that I could have had infected blood I said you do know I've had lots of blood transfusions has it anything to do with that? But you can imagine I didn't know how serious hepatitis C was and I didn't really -- I'd never heard of it so I was almost like grasping for an understanding myself and they were, like -- wouldn't respond to that. They wouldn't actually answer my question. They said no, what we've got to do is think of how we're going to manage this and they said -- I said, "Well, what does hepatitis C do? What will it do?" And they said, "Well, what we will be doing is we will monitor you every three months for the rest of your life at this clinic for cancer and cirrhosis because that's what hepatitis C gives you", and I said, "Well, is there any treatment for it?" And they said, "There is a treatment called interferon but it is highly -- it's very difficult and harsh to be given and we would think that it wouldn't be effective in your case, so there is no treatment. All we're going to do is monitor it".

- 21 Q. Were you told anything about the risks of transmitting 22 the virus?
 - A. No. No, I wasn't. I was told that about using like separate toothbrushes but that was it. That was all. But that was almost like a kind of off-the-cuff

down and the consultant said, "I'm very pleased to 2 tell you that we've done all the tests and so many 3 things that we were looking for you don't have. I'm 4 pleased to say you have hepatitis C".

- Q. What was your reaction to that?
- 6 A. First of all, I didn't know what it was so I said what 7 is hepatitis C? What is it? And they said it's 8 a virus and it's usually caused -- it's usually found 9 in drug users or those with many sexual partners and 10 at that point my husband came in and I spoke to him 11 and said, "They've told me I have hepatitis C", and my 12 husband, like myself, were like what's this about? 13 I said this doesn't make sense that I would have 14 hepatitis C. I said neither my husband nor I take 15 drugs. We were married very young. We don't have any 16 other or had any other sexual partners. So I don't 17 understand.
 - Q. How did the doctor respond?
 - A. The doctors were very, very evasive to the point that their body language just was one of discomfort. They were uncomfortable that I wouldn't just accept what they were telling me. Their attitude was very evasive. I was waiting for them to explain. All they wanted to do was to talk about going forward and I was like concerned that they weren't -- I said the only

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1 remark. It wasn't saying to me these are the 2 lifestyle changes you need to make or that my husband 3 needs to make or -- they made no reference to the 4 children, nothing, nothing. 5 Q. When you received that diagnosis, how did you feel?

A. I was absolutely devastated. Maybe some people here know Glasgow Royal Infirmary but when you leave the building, there is a kind of archway that's like a kind of concrete and when I was walking out, I was in tears but actually I know I was in shock because when I got to the entrance where you're about to go out, I actually froze because I knew that once I left, I actually had to go into the world where hepatitis C was very much in the 1980s associated with AIDS and I had to deal with the stigma, I had to go forward knowing that I might not live very long for my children, which was very significant for me because my own father had died when I was eight years of age and so I knew what it was like as a child to lose a parent.

> So I was completely in shock and knowing that the doctors that had so flippantly told me that I had hepatitis C but then sent me away without any support or even any offer of counselling, just anything, just, "Now, you go home. We'll see you in three months".

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Q. Again, I should say the doctor's been invited to respond to this statement and any statement will be published in due course.

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After your diagnosis what did you do to find out more information?

A. I think it's important to remember this was before Google and I just went to the library, just by the nature of my own professional training I decided to do my own research. I found two books that, first of all, told me about hepatitis C but also I found something that said you can find out the batch numbers of any blood transfusion that you'd had. So I thought, "Right, I need to find out if the hospital isn't going to help me I need to help myself".

So I did that and a couple of days later I found that blood transfusion the Scottish Blood Transfusion Service and I had the books and things from the library in front of me and I asked them if they could help and what shocked me was just how rude and how abrupt they were with me.

They wouldn't help me, this wouldn't give me any information. They basically said why was I phoning them and as I was trying to speak to them they put the phone down on me. To be honest, at the time I thought naively, "I've just got someone on a bad day. I've

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1 February 1989 are the most likely source of her 2 infection and offer our sincere apologies."

SIR BRIAN LANGSTAFF: Thank you very much. That was the reason for the slight delay I think this morning.

MS FRASER BUTLIN: It was, sir, yes. That statement will go up on the website once the team have dealt with it as they need to.

8 SIR BRIAN LANGSTAFF: Thank you.

> MS FRASER BUTLIN: That was your experience with the SNBTS. You also spoke to a lawyer.

- A. Yes. I did.
- Q. What happened when you spoke to them?
- A. Well, when I realised I couldn't get anywhere with the Blood Transfusion Service, I got in touch with my lawyer and explained to them the situation. They made their own enquiries and they came back to me and said that as it stood at the moment, there was no Legal Aid available for anyone with hepatitis C to take a case to court.

They told me that a company called Thompsons was dealing with the case but that it would probably take 20/25 years for anything to happen and, sadly, there was nothing that I could instruct my lawyer to do and that basically my husband and I would have to just -we were on our own and we would have to just live with

got an employee who's, you know, cheesed off and I've been on the receiving end", so I waited a couple of days and I phoned back and got someone completely different asking if they could give me some advice and they said that they couldn't.

I told them where I'd been given the bloods and they said that I had never received any blood transfusions. They asked for my date of birth and things like that and at that point I just knew I was being lied to. They weren't helpful at all.

Q. Just this morning a few most before the Inquiry started this morning, a statement from the Scottish National Blood Transfusion Service was received responding to your statement and they have apologised for your experience when you contacted them.

They have said that they wouldn't be able to trace the original donation without the blood component numbers and they say they don't hold those in relation to your transfusions. You would need to have them from your records.

However, they've also said that they would be willing to carry out a reverse look-back if the blood component numbers were available. In the absence of these, SNBTS believes that "the blood transfusion Mrs Dyson received between April 1988 and

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1 what had happened.

- 2 Q. How did you feel after that?
- 3 A. I felt completely abandoned. I felt abandoned and 4 I also felt very much of no value in society, 5 completely rejected by society at all its levels. So 6 it was the state was basically completely dismissing 7 me as an individual, my dignity and my human rights.
 - Q. You've described a moment ago that fear as you left the hospital knowing your diagnosis but at that early stage you were able to tell some friends that you had been diagnosed with hepatitis C?
- 12 A. Yes.
- 13 Q. What was their reaction?
- A. I think I was naive. I thought -- obviously, my 14 15 friends knew that I'd been in hospital and the 16 circumstances and I thought it was better to be 17 truthful, to tell them, and so I did. I told them 18 that this was the diagnosis and that was it, but 19 sadly, and to my shock, very, very quickly friends 20 just disappeared. It was social events I wasn't 21 invited to, children's birthday parties, different 22 things at play groups and nurseries. It was like 23 I realised that they -- I wasn't welcome or I wasn't
- 24 even invited.

Q. You attended the hospital every three months? 20

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A. Yes.

Q. Can you tell us what that was like.

A. What I had to do was to go with the children and the setup at Glasgow Royal Infirmary was basically waiting maybe two hours and more in the waiting area but most of the people for the clinic to be tested for hepatitis C were drug users and often they would offer me drugs. I was completely traumatised just because I wasn't part of that culture. I didn't have any experience. I was afraid for my children because I knew that drug users had needles, they had things. So I would literally hold on to the children and keep them close to me for the time that I would sit and that went on for the whole time that I was there.

Q. What was your experience of the staff at the clinic?

A. What was really hard was that when I was going in to get bloods taken, they would treat me as a drug user and that went on for a long time until one day that I went I broke down, I just started to cry and I said, "You're treating me like a drug addict and you're not recognising that I got infected from a blood transfusion", and the nurse that was attending me said, "Yes, we are because we don't" -- I said, "How can you," and she said, "We have no facilities for someone like you".

basically all the time and because I couldn't rely on -- first of all, I couldn't rely on strong pain relief because I couldn't be drowsy, I had to be responsible for very young children and it would have been reckless to be like heavily sedated or anything like that.

So I was in pain most of the time but those episodes of pain, abdominal pain, joint pain, difficulty walking, one thing was even a sensitivity to light. I had to wear like sunglasses all the time at that time.

Q. So in about 2001 you did transfer over to Strathclyde?

A. Yes. Strathclyde Hospital is basically an annex of Wishaw General Hospital, it's in Motherwell, and they were very old buildings but a small group of buildings and I was transferred there for them to start taking bloods every three months. So that's again all that was done and I was there going back and forward but obviously that was easier for me. By that stage, after seven years my children were in school so most times I could go to an appointment and be back home.

Q. In 2007 you became very unwell. What happened to you?

What happened was that things developed very quickly.
 I started to get blockages in my bile ducts which caused me jaundice, very, very serious infection which

It was cold and callous. It was heartless.

Q. You carried on attending there for seven years and
 then asked to move somewhere closer to home. Why was
 that?

A. Because I was so unwell, it was a struggle for me to take the children, to try and find parking, the usual things that everyone who's an out-patient understands. I would be worried that I would be unwell in the hospital because if I'd just had an appointment and gone in and back out, I probably could have managed but the fact that they were making me wait two and three hours made it very, very difficult, so I kept asking, "Could I please be moved closer to home. You're not treating me. You're only taking bloods. You're not doing anything", but that was ignored until

16 I was finally moved.

17 Q. Because during that whole period all that was18 happening were blood tests?

19 A. Correct, correct.

Q. You've said you were unwell. Can you describe that 21 for us.

A. Yes. I think when, as I say, it's complicated to try
 and deconstruct what fatigue really means. It means
 insomnia. It means pain, the onset of pain without
 any warning. It always meant that I was in pain

had to be treated with very powerful antibiotics to
 stop me getting sepsis.
 I was basically going through periods of

I was basically going through periods of jaundice, not being able to eat maybe for three or four weeks, losing about a stone in weight and waiting until the blockage cleared. That obviously threw up a flag to the hospital because obviously I was being admitted as an emergency patient and, after being admitted on five occasions during January and February, it was decided to put in stents into my bile duct to try and keep it open because it was closing.

That was attempted three times and three times it failed. But that was the stage it was at at that time.

Q. During that period of really very serious ill health, you were on holiday in France.

17 A. Yes.

Q. And had to be admitted to hospital there on one occasion.

A. Yes.

21 Q. What was your experience in a French hospital?

A. Yes, from the moment I arrived at the hospital in
 Auxerre, the thing that was most striking was that
 every single member of staff that I met, once when
 they asked for my medical history and I told them I'd

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been infected with hepatitis C from a blood transfusion, the compassion and the care was incredible.

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I had never experienced anything like it and it was every -- even with the language barrier, every single surgeon, radiologist showed nothing but compassion and real genuine sadness that I had been infected in that way and it was a real eye-opener for me because I was quite flabbergasted because it made me realise how badly I had been treated by the NHS in Scotland and so many different hospitals because obviously, as you can see, I was sent to many different hospitals in different areas and so it wasn't my experience of one place, it was endemic.

- 15 Q. You returned from France to have the stents put in on 16 three occasions, as you have said?
- A. Well, the stents were done prior to France. They were 18 put in -- it was after France that they put in 19 a permanent stent. These were temporary ones.
- 20 Q. Thank you. By September 2008 you were becoming much 21 more unwell and you were becoming worried?
 - A. Yes. My main concern that there was no treatment plan. There was no management. Everything was dealt with on an emergency basis. Too often I was being sent home unable to eat with a very serious infection

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people within the NHS, which I hadn't had up until that time.

First of all, she said, you know, she wanted my history and she said, "What I'll do is I will get in touch with Glasgow Royal Infirmary. I'll get in touch with Wishaw. I'll get all your records and we will meet in six months' time and we will decide what we feel is necessary because obviously the liver unit, the liver transplant unit are a team that work there".

So that's what she did and when I came back six months later she said that she'd been told by Glasgow Royal Infirmary that all my records had been destroyed, even though I had been going there for all those years. She said that Wishaw General Hospital couldn't give her any documentation, they could only provide some information through a telephone conversation.

So from that point, she basically tried to construct from what I was able to tell her my medical history because she had absolutely no medical records

- Q. Despite the fact that you had been in Glasgow between 1993 and 2001 and Strathclyde 2001 to 2008?
- 24 Correct.
 - Since then have you been able to obtain any records? 27

and no-one monitoring it, no-one actually looking for the danger signs, and I knew that there was only so many times I could get to this point, that I knew I would die.

So I decided to phone the British Liver Trust and I said to them I wanted just general advice, "If I could tell you my situation and what treatment I'm getting and if you think that is correct, if that is normal".

After they'd listened to me, they said absolutely not. You're not getting the care that you need and they strongly advised me to get in touch with a liver specialist because it was actually then apparent to me that no liver specialist was looking after me and they gave me -- they told me to go to my GP and get a referral letter and see if I could be seen by, at that time, the liver unit in Edinburgh Royal Infirmary.

- 19 Q. In October 2008 you did attend the liver unit at the 20 Edinburgh Royal?
- 21 A. That's correct.
- 22 Q. What were you told?
- 23 A. When I went to the liver unit in Edinburgh, I met 24 Dr Blair and she epitomises what a great consultant is. She has shown me that there are genuinely good 25

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- 1 A. The only records I've received I actually just 2 received a couple of weeks ago literally, in fact less 3 than two weeks ago, and they cover a very short period 4 in the early '90s and obviously I have the medical 5 records from Edinburgh Royal Infirmary which are 6 intact since Dr Blair took charge.
 - Q. Before we talk about the treatment you have had under Dr Blair, can you tell us what impact the lack of records has had on your ongoing care?
- 10 A. Yes, I think that's a very important point. Recently, 11 about a year or so ago, again I was admitted on an 12 emergency basis to Wishaw General and the consultant 13 surgeons that saw me obviously don't have any records 14 and they asked me to tell them my medical history, 15 which I did.

What I just found astounding was that they said that what I'd told them was highly unlikely to the point that they basically ridiculed it, they smirked, they said basically there's absolutely no way and when I tried to explain the scars I had, they said -- they just dismissed it and left.

It really, really came home to me then, which something I'd never thought, was that the impact of not having your medical records is not something from the past, it's going to affect me for the remainder of

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1 my life. all, she was absolutely astounded that I'd never been 2 Q. You described earlier to me that there were both 2 offered any treatment. She was very concerned that 3 3 I -- that the hepatitis C could be cleared from my practical implications but also issues of trust. 4 4 A. Yes. I think that what it has done has made me very, body because in her judgment she thought I would need 5 very distrustful of the medical staff in general. 5 a liver transplant and obviously that would be 6 6 compromised, if I had a new liver that would then be I now feel that they have to earn my trust. I see the 7 NHS as a service and that they have to prove to me 7 infected. 8 8 that they are professional. It's not enough that --So she was very keen to address the issue of 9 9 their badge or their title is not enough. hepatitis C. 10 10 But in that occasion, I think what makes it What made it more complex was the fact that I was actually very, very ill at the time and we 11 very, very complexed is the fact that what do you do 11 12 when you are weak and vulnerable and need medical care 12 talked together for the first time as a partnership 13 13 for how we go forward and she said that -- and but you can't trust the people who are appointed for 14 that care? Like, I felt I couldn't trust those 14 I explained to her my concerns about how I would 15 15 doctors if I did need surgery, how was I going to manage on Harvoni and the harshness of it when my body 16 consent when they didn't believe what I was telling 16 was actually very weak. 17 17 them? Q. I think you mean interferon rather than Harvoni? 18 18 Q. You saw Dr Blair again in early 2009. What did she A. No, she mentioned interferon and how it would be 19 say to you about treatment and what happened next for 19 difficult for me. She then said what I do want to 20 vou? 20 tell you about is that we're actually trialling a new 21 A. Okay. She first of all gave me some medication that 21 drug, it's not ready yet but we're seeing very, very 22 22 she thought would help with the blockages I was having positive results and she put me in touch with the 23 but she wanted to talk about the bigger picture which 23 liver nurse, specialist nurse, and allowed me to talk 24 was obviously the hepatitis C. 24 through the options and weigh up. 25 What was complicated was that she said, first of 25 So after those discussions I decided to wait and 29 30 1 see when the Scottish Government would give funding 1 treatment you had to undergo a psychological 2 2 for Harvoni. assessment? 3 Q. While you were waiting, what were you trying to do? 3 A. Yes. 4 4 A. The main thing I was trying to do was to get strong. Q. What were you told about why that was? 5 I was trying to get myself as strong as I could be so 5 A. The reason I was told that I had to get this 6 that whatever treatment I had to get, I would --6 assessment was because, because Harvoni was such an 7 7 whatever side effects I would be able to deal with expensive drug they weren't prepared to gamble with 8 8 them and be able to complete whatever course of anyone that they thought wouldn't complete the drug 9 9 treatment it was. treatment period because of their lifestyle or their 10 Q. You had to wait until 2015 and then you were able to 10 mental health, if they had mental health issues. start Harvoni treatment? 11 11 Q. And the assessment process took about eight months for 12 A. Yes. 12 you? 13 Q. How did you come to receive that treatment in terms of 13 A. Yes, it did. 14 14 Q. Once you started the treatment, what were the side the funding of that? 15 A. Obviously, I was an outpatient at Edinburgh Royal 15 effects of it for you? 16 16 Infirmary but I was living within Lanarkshire's Health A. For the first two weeks I felt absolutely amazing. 17 Board and so Dr Blair explained to me she couldn't 17 I could do anything and I was, like, this is -- I've 18 give the go-ahead or the authority and that, in fact, 18 never felt like this since I was in my 20s. But after 19 she would have to refer me to Monklands Hospital, so 19 the first two weeks, the headaches, the weakness 20 that the team that were there they would have to make 20 became very, very bad and actually when I had to go 21 the final decision as to whether I would get 21 back to Monklands because they routinely took bloods, 22 22 treatment. So the first administrative step, if you I couldn't walk and the nursing staff were actually 23 23 can call it that, was actually to refer me to shocked when they saw how bad I was. 24 a hospital that had the authority for that funding. 24 Q. In June 2016 you were told you had cleared the virus 25 Q. That went through and then before you had the 25 but what's your physical health like now?

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A. I think that I've -- obviously I was delighted to be told that and I found that I didn't -- I was actually, the side effects and the effects of the treatment left me very, very weak and ill, and I remember going back to Dr Blair and saying, "I'm surprised I can't really walk very far or I can't do much and I've still got quite a lot of pain and those symptoms", and I would say that that weakness actually continued until probably seven months ago and it's only more recently that those symptoms have lessened.

But I still have a very restricted diet. In fact, I have to take medication five times a day to be able to eat. I'm in pain at any time I eat but with no pain relief. I get blockages, still get blockages that give me, you know, a lot of complications.

- **Q.** What's the situation now in terms of your liver and health going forward?
- A. Going forward, Dr Blair's explained to me that the medication I'm on, she knows that it will not -- it's not a solution, it's not a solution. She said it will stop working and when it stops, then -- or they can see it failing, they will then have to assess me for a liver transplant.
- Q. How has all of this affected your mental health and well-being? If you would rather I can read something

They are supported, they are cared for and they are valued and when I would come home it would help me see that humanity and my faith were right, that there were good people in the world who cared about the sick and not what I saw when I came home where the sick are hidden, abused by the NHS, discarded by society, and that this fight for justice and for us to be listened to, to be heard, was I could carry on through my faith.

- **Q.** Can you tell us a little of the impact of the hepatitis C on your husband and your children.
- A. Yes. I think I would actually like this moment to publicly acknowledge not only my thanks but to acknowledge the courage of my family, for their care and support. Like all families, they look after their Mum, you know.

Everybody loves their Mum and they look after her, do their best. But what it asked of them from my husband it absolutely compromised his career and what choices he could have because he had to be a carer and the limitations that put on him for a healthy man who had no need to go near a hospital to spend most of his adult life in hospitals is absolutely tragic. For a long time, I blamed myself for ruining his life.

For my children, they have looked after me since

from your statement.

- A. Yes, please.
 - Q. In your statement you said this:

"The impact of these experiences of the last 30 years on my mental health is in reality beyond any narrative I can provide. Words are inadequate. They fail to convey the whole truth and by this omission the enormity of my pain and suffering remains hidden and indescribable."

- 10 A. Yes.
- 11 Q. You have talked in your statement about your Catholic12 faith?
- 13 A. Yes.
- Q. Can you tell us how that has helped or been importantto you?
- A. It has been absolutely crucial to my resilience and my strength. In fact, last week my husband and I travelled to Lourdes and most people think that you go there for a miracle, you go -- that's why people would go to Lourdes but as a Catholic I actually my family we have gone to Lourdes many times with the children not for a miracle, not for a cure but actually to counter the cynicism of living in a state where the sick are so badly treated.

When I was in Lourdes, the sick are visible.

they were little children and that is not right, that anyone who's a child carer knows or has seen what children do to care for an adult, that's not right.

They should have had a care-free childhood, not worrying that mummy's sick again.

But it wasn't just in childhood, it was when they were in high school, when they were in university. But I think the most profound thing and why I say that the courage they have is that when they found out -- when they were old enough to understand why I was sick, they then had to carry the burden of the injustice of it, and that has ramifications for them in their own lives going forward, now that they are actually both of them are older than I was when I was infected.

- Q. You told us at the very start of your evidence about
 your career. What happened to your working life
 following your diagnosis?
- A. After I was diagnosed, at that time for a couple of years I tried to get stronger and I actually did.

 I had a spell where my health did improve and I was able to take up a post with an accountancy firm to be an expatriate tax manager and my children were in school and I was delighted. I felt it was good for my self-esteem but also because I knew I was very good at

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my job and it was such a specialist area I knew I could return to work.

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So I thought maybe I can manage this illness. But sadly about a year and a half afterwards I took very sick again and I was off work for six months, and because I was in a managerial role it's normal practice that you go for a medical before you can come back to work. I wasn't worried about that because I'd had colleagues and partners, it was a partner actually at the time who had a brain tumour and he was very well supported in the office and allowed to do a staged return or stay off if he needed, so it never concerned me. I thought, yep, I know this accountancy firm. They understand the procedures.

So I went for the medical and obviously gave the doctor the full history and when I went to my GP and said, "I think I want to try and go back", I got in touch with the HR and said, "I want to try and come back", and they said, "No, we'd like you to come in at some point and have a meeting with the partners".

I came in to see them and, basically, to cut a long story short once the partners knew that I had hepatitis C -- and if I can just clarify I'd put hepatitis C on my application form when I'd applied for the job, and I was thinking about this recently

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Sadly, the university said that I had exceeded the amount of time that I could have off and obviously the progress that I was able to make and so, because of sickness, my PhD was stopped.

- Q. Have you been able to return to anything in terms of work or study since then?
- A. Not yet, not yet.
- Q. What impact has all of that had on your financial situation?
 - A. I think one of the greatest difficulties is that now that I face old age I have no pension, I have no savings, I can't -- my husband and I can't clear our mortgage and considering the potential and the salary I have had, to be dependent on the benefit system but more importantly all my financial decisions have had to be through the earnings of my husband and so I have had no independence of my own and that's exactly where
- Q. You receive some payments from the Skipton Fund and from the Scottish Infected Blood Support Scheme?
- A. Mm-hm.
- Q. You also applied for some funding from the Caxton Fund?
- 24 A. Yes.
- 25 Can you tell us about that and your experience of

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and I wondered if either they didn't read it or they didn't know what hepatitis was either at that time. But my application form said that I had hepatitis C. But once HR explained, and explained what the doctor's report had said, they basically said they were making me redundant because there was no work which I --I literally couldn't believe.

My medical wasn't kept private. Everyone in the organisation knew. When I went to clear my desk, everyone knew and I knew that it wasn't through lack of work and, in fact, a couple of months after I was made redundant they transferred staff from Edinburgh to take over the work case load that I had.

- 14 Q. Just before you started treatment, you by then had 15 started a PhD?
- 16 A. Yes, that's right.
 - Q. Can you tell us what happened with that.
- 18 A. Yes. Because -- obviously once I knew I couldn't 19 return to the profession that I wanted, I decided to 20 use my experience for the help of the sick and the 21 dying and so I went to university and took 22 qualifications in that. I started a PhD on spiritual 23 care of the sick and dying but because of my treatment 24 and because of the sickness that I had, I obviously 25 had to stop my studies.

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applying to Caxton.

A. Yes. Because I had already dealt with The Skipton Fund and I knew the procedures, I thought that Caxton would be similar but it turned out to be -- I think it was actually one of my breaking points of my mental health, I would say.

I had gone to them. I'd read the information and I had contacted them asking if they would give me financial support for education and what I got back was a means tested document which in its detail I found insulting for the number of things that I had to explain: how I was spending money, you know, the household money.

But because of my own financial background, it wasn't I was intimidated by form-filling or financial matters -- I was quite competent -- but it was the nature and the approach. I sent the forms back, months passed, I contacted them and all that I was told was, you know, it's in the system, the teams that -- the group that review them only meet once every few months and then they will come back to you.

So obviously I waited. When they came back they sent a letter saying, "No, we're not giving you any funding but because we've had a look at your household spending, we really don't think you know how to manage

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money", which I just couldn't believe, and they referred me to an online service which was actually run by a woman from her home called Pennywise.

When I spoke to this woman, she basically -- her advice was you would manage better if you cancel your husband's life insurance policies or if you -- basic, absolutely basic things. She said too many people think they need them and they don't. As the conversation -- I honestly was, I was literally is this the level that the state has brought me to, that here I am being told that, "Not only we're not giving you money but we want to tell you how badly you are managing your poverty".

It was -- I do -- I remember coming off the phone and putting my head in my hands because I was like really -- are we that badly supported, which is no support at all.

- 18 Q. You described it as being offensive and degrading.
 - A. Totally. Totally degrading.

- Q. Eileen, those are the questions I have for you. Is there anything else you would like to say?
- A. Yes, I do. If it's okay with you if I can read.

There's actually three points that I want.

First, I want to speak about the infected and affected, then with reference to the NHS staff, and

we recognise is that the pause is as valuable in conveying the trauma as the spoken word. This is very important for future researchers who will study the final report in generations to come.

My second point is how will the Inquiry team quantify the loss of potential. How can you, Sir Brian, and your team really establish the scale of loss for the infected and affected that you are so keen to put first.

To demonstrate what I mean, I was infected when I was 29 years of age and most people here know what stage they were at in their careers at 29. I want to give you two examples. At 29 years of age John Major with no university education and working for Standard Chartered would take another eight years to become a Government minister. Nicola Sturgeon at 29 was a young solicitor. What compensation would they be seeking today if they had been infected at 29 years of age and their political ambitions had been destroyed. I hope these examples focus the Inquiry team's and the public's minds on what it truly means to lose your career, your health and your financial security. Thank you very much.

Q. I am just going to turn and ask Mr O'Neill and Mr Dawson who are representing you if they have finally to the Inquiry team yourselves.

The first thing I would like to say is that the infected and affected are experts in understanding the impact of NHS policies. They know the NHS truth and how they truthfully operate. Our knowledge is vast and it should be valued. The Scottish Government in 2020 in their vision for health and care strategy stated that by 2020 every person in Scotland is given the best standard of care with the patient at the centre of all decisions.

When is our community going to see this person-centred care?

With regard to the NHS staff, I would like to see teaching in medical schools and the ongoing training in hospitals for consultants. It must change. I want change. Doctors have no God-given right to hold all the power. These last 30 years since I was infected were made much worse by the abuse of power by doctors and nursing staff when I was at my most vulnerable and my weakest state.

If I can turn to the Inquiry team, I wish to raise two points with you, Sir Brian, and your team. Firstly, I would like you to consider how you intend to record silence in testimonies. When the depth of suffering is so great that all language fails and what

anything they wish to raise. (Pause)

There are just two points that Mr O'Neill has asked me to raise.

Firstly, in your witness statement you've commented and noted that you felt that the Penrose Inquiry was unscientific?

- A. Yes, I do.
- Q. Do you want to add anything to your statement?
- A. I think that with regard to the Penrose Inquiry, I see it as a flawed document because as a researcher and the training I've got is that any document of that nature has to have a balance between both sides of the argument and I see it as a totally unbalanced and it doesn't have the professional rigour that it should have. Certainly any document I would produce wouldn't be accepted if it was as biased as the Penrose was.
- Q. The second point is you mentioned that while you were pregnant with your second child you had regular blood tests from multiple different hospitals. In your statement, you have described your concern that that may have been for research.
 - A. Yes.

- 23 Q. Would you like to explain that to us.
- A. During those years doctors would refer to me as an interesting lady and fascinating, "You're

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1 a fascinating case". Any scans, any times I had to be I don't say anything about the second. 2 an out-patient they would keep me for hours 2 As to the first, I shall give it thought but it 3 3 examining -- if I was, for example, having an does seem to me that silence speaks in two ways. One, 4 ultrasound they would also want to check my heart, 4 silence in the sense of what is not said but might be 5 they would check other organs in my body they would 5 said and the other because silence in itself can be 6 6 actually keep me for long periods of time. a form of communication when at least it book-ended by 7 But I actually grew tired of -- it was language 7 words or expressions and I hope that we have that well 8 8 that was used across hospitals, it wasn't a specific in mind. 9 9 doctor or a certain context or environment. I knew Certainly those who have watched the testimony 10 10 that they were definitely -- what I felt was that what will understand it when I say that a lot of the impact 11 they were doing was to further their careers, that 11 of evidence such as yours has come not simply from the 12 they were actually gatekeepers who were preventing me 12 words that are used but the pace, the way they have 13 from getting treatment but actually studying me as 13 been delivered, the emotion which goes into it and the 14 a case study. 14 sheer courage of their expression. MS FRASER BUTLIN: There are no further points to raise, 15 15 A. Yes. 16 sir. Do you have any questions? 16 SIR BRIAN LANGSTAFF: But thank you very much for that. 17 SIR BRIAN LANGSTAFF: No. I want to thank you for that 17 A. Could I just say one last thing? 18 powerful account if I can call it that of social 18 SIR BRIAN LANGSTAFF: Of course. 19 exclusion and the difficulties of being a mother which 19 A. Although I'm sitting here as a woman infected, I see 20 you amongst all witnesses have highlighted whilst 20 that I represent the family. This is about when you 21 being ill. 21 poison a mother with infected blood when she's giving 22 22 A. Yes. birth you attack the family and I don't -- I am not 23 SIR BRIAN LANGSTAFF: Can I thank you also for the 23 here just for myself, I'm here for every family that 24 thoughtful points you made at the end particularly the 24 has gone through this terrible ordeal. So thank you 25 two directed at the Inquiry. You will understand why 25 very much indeed. 45 46 1 SIR BRIAN LANGSTAFF: Well we will take a break now until 1 haemophilia A? 2 2 12.00. A. Yes, indeed. 3 MS FRASER BUTLIN: Thank you, sir. 3 Q. You knew, you and Kate knew about haemophilia because SIR BRIAN LANGSTAFF: 12.00. Terry had severe haemophilia himself, Kate's brother? 4 4 5 5 (11.24 am) A. That's correct, yes. 6 (A short break) 6 Q. Terry had been treated as a child for his haemophilia 7 7 how? (12.03 pm) 8 SIR BRIAN LANGSTAFF: Our next witness wishes to be known 8 A. Terry, who was a couple of years younger than Kate, 9 as John, does he? 9 had been treated initially with snake venom which must 10 10 MS RICHARDS: Yes, sir. have been in the 1950s and then with whole blood 11 SIR BRIAN LANGSTAFF: John. I think Kate is coming to sit 11 transfusions, apparently, by the time he was four 12 with him. 12 years of age Terry had had over 100 pints of blood, 13 JOHN MCDOUGALL, affirmed 13 whole blood, and then he was treated with plasma and Questioned by MS RICHARDS 14 then cryo (cryoprecipitate) and then latterly with 14 15 15 Factor VIII. Q. John, you're here to talk about your son Euan. You 16 are also going to tell us a little about your 16 Q. You've said in your statement that from Terry's 17 brother-in-law Terry? 17 perspective at the time the Factor VIII products 18 A. Yes. 18 seemed a godsend because they were more convenient and 19 Q. And Euan's mother Kate, Terry's sister, sits beside 19 easier to use. 20 you and she has also provided a statement to the 20 A. Yes, indeed, yes. 21 21 Q. Now, Euan was under the care of Yorkhill? Inquiry? 22 22 A. Yes, indeed. A. Yes. 23 Q. Euan was born in 1977? 23 Q. And what was the treatment he received in the first 24 That's correct. 24 couple of years of his life? 25 And diagnosed from an early age with severe 25 A. As you said, Euan was born in 1977 so his first couple

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- 1 of years he was treated with cryoprecipitate and probably 1980 -- '79/80, '80 let's say, he was treated 2 3 with Factor VIII.
 - Q. Was that on a prophylactic basis?
- 5 A. It was not initially on a prophylactic basis. 6 Initially it was a reactive basis, if there was 7 a bleed, and in the very early days if there was 8 a bleed then we would take, Kate and I would take Euan 9 to York Hill Hospital and he would be treated at 10 hospital.
- 11 Q. There came a point at which Kate was trained to give 12 Euan the Factor VIII injections at home and he moved 13 on to a home treatment programme; is that right?
- 14 A. Yes, that's correct.

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- 15 Q. How often would Euan receive Factor VIII products?
- 16 A. Again, in the early days when it was on a reactive 17 basis then Euan would require Factor VIII for a bleed, 18 maybe fortnightly, two or three times a month, that 19 sort of frequency, initially, and then once we moved 20 on to the prophylaxis, then it was twice per week and 21 that was a great benefit at that time. The home 22 treatment was a great benefit and the prophylactic 23 treatment was a great benefit, the combination of 24 these two things meant that from about 1981 or so Euan 25 was -- he was normal boy. He was a four year old,

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- 1 Scottish product so there must have been occasions 2 when it was there.
 - Q. We will come on in a moment to the specific reasons why you were making that request but just the earliest stage when Euan started to be given the American products or the commercial products for the first time, was anything said to you at that stage or indeed at any of the early stages about any risks of infection associated with that?
- 10 A. No. Indeed, it was the benefits that were stressed, 11 the benefits being benefits of administration. The 12 kit was all together. For the Scottish one you had to
- 13 go and get distilled water and do things and it dissolved more quickly. The American product 14 15 dissolved in 20 minutes or 25 minutes and the Scottish
- 16 product for some reason took 40 minutes or 50 minutes, 17
 - so it was more convenient in those terms.
- 18 Q. In terms of the balance of convenience versus safety, 19 if anything had been said to you and Kate about any 20 risks of infection associated with the use of the 21 products, balanced against the convenience and the 22 advantages, what would your decision-making have been?
- 23 A. Oh, I mean a complete no-brainer and I think for any 24 parent if you're comparing convenience with 25 eliminating risk for your child, then you're always

five year old boy playing football, running about, 2 just normal.

3 We felt we'd sort of conquered haemophilia.

- Q. What can you recall about which factor products at this time Euan received, where they were from?
- 6 A. The earliest days that I recall -- because they 7 resided in our fridge so I would see them alongside 8 orange juice and things like that -- at the early 9 stage, I remember they were from the Scottish National 10 Blood Transfusion Service and I remember that there 11 was an address in Ellen's Glen in Edinburgh and then 12 at some point in '81, '82, '83, then American blood 13 started appearing and it was from a company called 14
- 15 Q. Did there come a point at which Euan was receiving 16 almost exclusively the Armour products or the US 17 products rather than the Scottish products or did it 18 continue to be a mix?
- 19 A. It continued to be a mix and the balance switched, the 20 balance switched to Armour, to the US product. 21 I wouldn't say exclusively because by the time we got 22 to about '83/84 then we were requesting Scottish --23 Factor VIII from Scottish donations, but sometimes all 24 that was -- most times all that was available was the 25 American product but we would still be requesting the

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- 1 going to select the elimination of risk for your child 2 over convenience, of course.
- 3 Q. So when Euan first started using the Factor VIII 4 concentrates, the products, no advice or information 5 about infection. When he moved on to home agreement 6 or prophylactic was any advice or information or 7 warnings given at that stage?
- 8 A. Regarding risk?
- 9 Q. Regarding risk.
- 10 A. No.
- 11 Q. Were you given any product leaflets to read and
- 12 consider in relation to any of those products?
- 13 A. Again, specifically just the American product? No.
- 14 Q. Any of the Factor VIII products that Euan received?
- 15 A. We had leaflets on how to administer it, how to
- 16 dissolve it, how to put it together and we had
- 17 training starting I remember with injecting oranges,
- 18 because apparently oranges have got the same degree of 19 resistance as human flesh so, yes, we had a training 20 package.
- 21 Q. But nothing that related to risk?
- 22 A. Nothing that related to risk.
- 23 Q. You had a recollection whilst you were on a business 24 trip to Holland in about 1982 of reading something 25 that gave cause for concern. What was that?

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A. Yes, it was against the background, as I say, by '81 we sort of felt we had conquered haemophilia and at that time I was working in the Netherlands quite a lot and I think it was during -- I was working in the Netherlands '81/82 and I think this was in '82, and I was on a KLM flight from Glasgow to Amsterdam, and as you go on to the flight they've got newspapers that you pick up, and I was reading the Times and there was an investigatory piece in the times, quite a long article, and it was about HTLV-III, HIV, and it was talking about the prevalence of HTLV-III in the States and of which I'd read about before, but what made this article different was it then moved on to say that haemophiliacs were particularly at risk and it could mean the elimination of haemophiliacs. They could all die.

It was saying that the reason for that was because it took so many pints of blood, I've forgotten the number but it was hundreds of pints of blood, perhaps even thousands of pints of blood, to make a phial of Factor VIII and so the risk -- you weren't just being exposed to one person, you were exposed to hundreds of people and it was talking about, because of that, that magnified the risk for haemophiliacs.

So where someone getting a whole blood

things like this, so we discussed it in the parents' group and we discussed things like heat treatment in the parents' group as well. I'm talking about the end of '82, '83, '84.

As a consequence of these discussions in the parents' group, we would then approach the staff with questions that had arisen.

- Q. When you, either on Euan's behalf or as part of the parents' group, when you and other parents approached the staff to ask questions, to express your concerns, can you recall what, if anything, was the response?
- A. The staff knew as well, you know, they would -I mean, clearly they weren't living in some bubble
 where they were denied access to this information, so
 they knew that type of thing as well but they would -they would try to reassure us but also if we were
 going in for Factor VIII and we were asking for
 Scottish factor they would be pleased to give us
 Scottish Factor VIII.

I say Scottish. I understand it was Scottish and Northern Irish funnelled together. We were told that at the time. They were sort of pleased to give us Scottish product rather than American product but if there were no Scottish product, and increasingly that was the case, increasingly it was just the Armour

transfusion it might be a one to one but for a haemophiliac it might be a thousand people to one and, therefore, the risks were greater and, therefore, statistic -- and there was no cure and, therefore, statistically it could mean all haemophiliacs dying.

I remember reading that on the plane going to $\mbox{Amsterdam and I just froze}.$

- Q. Was anything of that kind, any of those concerns conveyed to you in 1982 by any of the doctors or staff caring for Euan and prescribing his treatment?
- A. No, they were not conveyed to us but obviously we were then aware and it was popping up in the press but, no, we were not -- it was the other way round. We would approach the staff at Yorkhill Children's Hospital in Glasgow rather than them approaching us.

Also at that time there was a number of haemophiliac boys, all boys, obviously, at Yorkhill at that time, I think the number was about 20, and we formed a haemophiliacs' parents' support group. So typically there might be a dozen parents or 14 parents, a social thing. It was a support thing rather than anything else and Kate was the secretary. So there was minutes taken of what we were discussing and I loosely chaired these meetings. So it's cups of tea and biscuits and a chat about American blood and

product that was there, then they would sort of apologetically give us the American Factor VIII. Now. in 1983. Terry, Kate's brother, your

- Q. Now, in 1983, Terry, Kate's brother, your brother-in-law, started to become ill and was diagnosed with what we would now refer to as HIV, HTLV-III.
- A. That's correct. Terry was a severe haemophiliac as well, a different generation to Euan, so by '83 Terry would be 33 years of age so he was a man and as a haemophiliac round about '82, so he would be 32, Terry chose to move from Wishaw in Lanarkshire, he chose to move from there to Newcastle, and his reason for moving to Newcastle was to be treated at Newcastle Royal Infirmary, the infirmary in Newcastle, but particularly the magnet for Terry to go there was a Dr Jones who terry believed to be the foremost expert on haemophilia in the UK and so that's why, as a man, Terry chose to, as an adult, Terry chose to go to Newcastle in '82.

He'd been there a year or so, so as you say, perhaps the middle of '83, September '83, something like that, autumn '83, Terry started to become ill and he later died of AIDS.

Q. Terry started warning you and Kate about American products specifically. He would telephone you and you

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1 would have conversations. What can you tell us about 2 those? 3

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A. So you know, again, as I say, Terry was an adult and he was in Newcastle because he believed that's where the best treatment was and I don't know if that was the case or not but I knew Terry and it was probably very, very good treatment.

So he was at -- he had access to information that was telling him and obviously he had a very strong vested interest in this, so it wasn't just tittle-tattle, but from the back end of '83 he was contacting us every couple of months -- this was before email so he would be telephoning or he'd be sending letters -- and he was saying don't use American Factor VIII, and then he was also saying heat treatment is the answer. So that was the two messages coming from Terry.

- Q. You and Kate from then onwards renewed your efforts, as it were, to try and avoid the use of US products for Euan and you asked for non-American products as much as you could but they weren't always available.
- A. They weren't always available and sometimes, you know, if Euan had a particularly bad bleed and if we went into Yorkhill, Euan was still treated at Yorkhill at that stage, and if we went to Yorkhill and they only

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you're not talking about 25-year old adults. So he was driving that and we much appreciated that.

My belief then is that -- and prophylactic treatment, as I said, we injected Euan at home twice per week, so you needed more Factor VIII as opposed to on a reactive basis where you are maybe using it once a fortnight, so you probably needed four times as much Factor VIII as would otherwise have been the case and you've got the same level of blood donations, so actual raw blood coming into the system would be roughly the same amount.

But in order to use it for home treatment on a prophylactic basis you would need more Factor VIII, so my belief then is that with Factor VIII, with American Factor VIII being cheaper, because it needed more then it probably made sense to source the cheaper product because you could get more of it and that could allow you to have more home treatment, more prophylactic treatment, which were good things.

So I can well understand that it would make sense in someone's minds to do that, to get the cheaper product, because you can get more of it and it allows you to do this good thing with the greater amount of product.

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But that was at the same time as the risks were

had American Factor VIII then, as I mentioned before. 2 it was a sort of Hobson's choice. You either let the 3 bleed continue, which is a guaranteed very negative 4 scenario, or you take the risk of the American 5 Factor VIII with the medical staff, the nurses and the 6 doctors, assuring you that it's okay. So there's 7 a choice and given that choice you are going to choose 8 the American product. 9

- Q. Your impression as described in your statement is that the decisions at Yorkhill on what products would be used and maintained in stock were the decisions of Dr Willoughby, then one of the consultants.
- A. I think that. I mean, that's what I believe to be the case. My reason for saying that is Dr Willoughby was -- he was one of the pioneers and one of the drivers of home treatment and of prophylactic treatment and that, as I said earlier, that made a big difference. That was a boon. That was a big positive for us and for any haemophiliac or parents in that situation.

So Dr Willoughby was at the cutting edge, at the leading edge of prophylactic treatment and home treatment for -- remember these boys are 7, 8, 9, 10 years of age, so it was quite leading edge, you know, for home treatment for relatively young --

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known regarding American Factor VIII the risks were beginning to be known. I mentioned the article in the times and we spoke about Terry and so on, so it was against the background of it not being risk-free or thought to not be risk-free, and if Dr Willoughby was comparing convenience of home treatment and prophylactic treatment, which was great, with a risk then, again, as I said earlier, any parents would want the elimination of the risk rather than the -- I mean, you're talking about a 20-minute drive to Glasgow so the convenience, you've got to put it into perspective. It was convenient but it was, you know ... that's -- it was convenient in that sense.

What he certainly didn't do was to discuss it with the parents or to discuss it with us or to discuss it with other parents and to come to a consensus. In that sense then I think it was his decision. My take on Dr Willoughby also at that time, he was about 20-odd years older than me but he seemed to be at that time, bear in mind we are talking early '80s, he seemed quite old school, and within the haematology department then I would imagine that Dr Willoughby would make the decision rather than ... I don't think the haematology department was a democracy. I don't think they had a vote on it.

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I think that Dr Willoughby would make the decision.

Q. It's also your understanding, as set out in your witness statement, that Yorkhill used more American products and for longer than other hospitals in Scotland?

A. The thing as a parents' group and as individuals one of the things that really surprised us was not surprised but perplexed us for a long period of time was, as I say, with this drip feed of information from Terry telling us not to use American Factor VIII, we heard in the press there was indications that American Factor VIII was risky and given the reasons why, and then increasingly you saw other Scottish hospitals stopping using American Factor VIII. You put all these things together, then you know it's a bit of an outlier to continue to use American Factor VIII.

So Yorkhill was a bit of an exception, and the only reason I can think of why it would be an exception like that was the reason I gave earlier, which is with Dr Willoughby being a pioneer and home treatment, prophylactic treatment, and perhaps he thought, you know, it was necessary for that. But that was -- he was coming to a conclusion that was different from the conclusion, as far as I know, different from the conclusion in other hospitals in

in very negative terms. There was an incredibly negative stigma that was associated with it. I'm saying things that you know. All references to it in the press were very, very negative at that time, very

When Terry died beginning of November, then my memory of if we went out to Kate's parents' home in Wishaw and the curtains were drawn because the body was in the house, I think the body was in the house but the curtains were certainly drawn, and if you opened the curtains then the press were outside on the pavement and the photographers, the camera's would start flashing and you'd close the curtains quickly.

It was front page news. Terry was the first haemophiliac to die of AIDS in Scotland; so it was front page news but it was also a milestone for haemophiliacs in Scotland. He was the first one to die.

The tone of the article -- not all of them but the tone of the articles, most of them were placing it against this, in the context of the gay plague and homosexuality and so on. By that I mean when Terry died he would be 34, so there would be sentences like "34-year old unmarried man from Wishaw dies of gay plague, AIDS", you know, so the insinuation would be

Scotland.

Q. Terry's health continued to deteriorate throughout 1984.

4 A. Yes.

Q. He died of AIDS on 3 November 1984?

A. Terry was in Newcastle, as I said. He became very ill in Newcastle. I can remember that in April or May 1984 -- I remember it was April/May because, completely unrelated, I was in hospital April/May 1984 so I know where I was at that time and I remember Kate's family at that time went down to Newcastle to bring Terry back, so Terry clearly couldn't come back himself. He was clearly incapable of getting on a train. I don't think he drove but getting on a train and coming back, so the family went down to bring Terry back April/May 1984 and Terry died on 3 November. He stayed at home in Wishaw. I remember a bed was made up for him downstairs in the living room beside the television, beside the family, so the family all sat together.

> Q. There was a lot of press attention after Terry's death. What can you recall about that?

A. When Terry died 3 November 1984, it was a different
 background then. That was 35 years ago, and AIDS was
 seen very much as being the gay plague. It was seen

that Terry was gay, so it was against that sort of background.

But, as I say, that's 35 years ago so it's -- that and lots of other things about it, the stigma and so on, it's difficult to understand it now.

Q. We've got an example of a newspaper article.

Paul, could we have 2850002.

It's perhaps one of the less unkind articles and I know you've seen it, so it's 20 November 1984 in the Daily Mail:

"Seven-month hell of man dying from AIDS.

"AIDS victim Terry McStay went through seven months of hell before he died, it was revealed yesterday. The haemophilia sufferer contracted the virus after being treated with the blood plasma product Factor VIII at Newcastle's Royal Infirmary. AIDS most prevalent amongst homosexuals destroys the body's defence mechanism against disease."

Then it quotes Terry's GP saying that:

"Terry showed tremendous courage. It was a nightmare for him. None of the treatments we tried had any effect. He just got weaker and weaker and all we could do was help relieve his pain. Terry had suffered enough in his life battling against haemophilia without catching AIDS. He had gone

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1 through hell all his life but was actually managing to you heat treated it then that was Terry's message, 2 keep the haemophilia at bay when AIDS struck.' It was 2 because the heat treatment kills the virus. 3 So we knew that from about '83. We discussed it 3 stressed that Mr McStay, a 34-year old lab technician, 4 was not homosexual." 4 in the parents' group, as I said before. We had 5 Then if we just have the whole page, please, 5 information from Terry. Two months later Terry would 6 6 contact us again saying, "What have you done? Have Paul. Can you go down towards the bottom of the page, 7 please. 7 you done anything about it? Have you got them to 8 8 We can see there some other examples and change it yet?" Then Terry died on 3 November '84. 9 9 reference in the bottom one, not specifically there Prior to that clearly we had been pushing for 10 10 about Terry but about the gay plague. heat treatment and as a parents' group we had been 11 That was November 1984. In December 1984 you 11 pushing for heat treatment for the reasons I just 12 have a recollection of Euan receiving heat treated 12 said, because we believed it was the answer, and we 13 13 Factor VIII products for the first time; is that were told repeatedly, six times, ten times, you know, 14 14 lots and lots of times, we were told that heat 15 A. Yes, correct, and we've a record of it as well, so not 15 treatment was not -- it was not possible to introduce 16 just a recollection. As I said earlier, about a year 16 heat treatment on the Factor VIII product, so it's the 17 before that, so in the back end of '83, in June '83 17 Scottish product I'm specifically talking about here, 18 18 actually, from early '83 probably, Terry had been for two reasons. One was it reduced the efficacy of 19 telling us from Newcastle that heat treatment was the 19 the Factor VIII, of the product itself, and it would 20 answer. 20 increase the cost, so efficacy would go down and cost 21 He was telling us not to use American 21 would go up. 22 22 Factor VIII, use Scottish, but clearly there would We had received that answer many times during 23 still be an imagined risk or a potential risk with 23 '83 and '84, then Terry died on 3 November '84 and 24 24 those articles that you showed there were from Scottish Factor VIII but heat treatment was the answer, so regardless of the source of the product if 25 25 20 November. So these articles were from 17 days 65 66 1 after Terry died and those articles mention the 1 have, your solicitors have asked the relevant health 2 2 introduction in Scotland, going to introduce heat authority for copies of Euan's records and, as 3 treatment, which was impossible three weeks before, 3 I understand it, they have been told that there are no 4 4 and our Euan was then treated with heat-treated trace of any records for Euan that are now held, none 5 5 at all? product. 6 Q. That was on a date in December? 6 A. None at all. 7 7 A. On 15 December '84. So five weeks after -- five and Q. You've got this one record which shows the details of 8 8 a half weeks after Terry died Euan was given the the heat treatment that Euan received in December 1984 9 9 heat-treated product, and ... that you yourselves have kept. 10 10 Q. That's okay. A. Yes, at the request of the hospital, at the request of 11 11 A. My understanding ... my understanding is ... Yorkhill, so when we started heat treatment in 1981 12 Q. John, shall I paraphrase and you can tell me if I'm 12 let's say then every -- on this home treatment --13 13 sorry, home treatment, on this home treatment scheme 14 A. That's okay. My understanding is that no haemophiliac 14 then there was probably a dozen or 15 haemophiliacs at 15 that was treated solely with heat treated Factor VIII 15 Yorkhill participated in this, and we were all given 16 16 after that date that no haemophiliac then died. So the format in which to -- we were all given the 17 I think the heat treatment, indeed, was the answer. 17 training that I referred to earlier, the oranges and 18 I think that's proven. I think it took Terry's death 18 so on, but we were also given a format in which to 19 to -- death and the attendant publicity, which was, as 19 record what we were doing. So any time you 20 I say, was guite sensational and guite negative, and 20 administered Factor VIII you had to record the date, 21 I think it took that death to spur the appropriate 21 you had to record the reason -- so it was a bleed in 22 22 health authorities in Scotland and in the UK more the left knee or the right elbow or whatever -- you 23 23 widely, certainly in Scotland, into action. It took had to record the batch number of the Factor VIII that 24 a death. 24 you used, you had to record the impact that that then 25 Q. Just dealing with the record that you mentioned you 25 had, like 12 hours later how did it look, 24 hours

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later how did it look, plus any other details. So there was that. If it was today it would be a spreadsheet but then it was just a piece of paper with columns and rows on it.

We were all given that format to record each administration at home of Factor VIII, so we started doing that and Kate recorded it from '81 onwards and -- so we've got a record of all the administration of Factor VIII with all the batch numbers and all the other parents must have had that as well, and then on 15 December 1984 in Kate's writing is "heat treatment" with asterisks along -- heat treated batch with asterisks alongside it. That was the introduction of the heat-treated product at that point, 15 December

- Q. So you've got your own records that you maintained at home but there are no hospital records in respect of Euan's treatment at all.
- A. No hospital records. The hospital records disappeared
 and are gone, destroyed. York Hill Hospital at some
 point after that then requested that we send the home
 record back to them and we did not do that. We
 retained it.
- Q. In April of 1985 Kate took Euan to a regularappointment at Yorkhill and saw one of the doctors

- Q. Had you and Kate known that Euan was being tested for HIV or HTLV-III?
- A. We didn't know. We sort of suspected it would be the obvious thing to do but we weren't informed of it, we weren't -- if we asked about it we weren't told that he was, but it would have been very strange if they had not been.
- Q. And then a few days after that first visit where Katehad gone, you both went to see Dr Pettigrew?
- 10 A. Yes, and --
- 11 Q. What did he tell you?
 - A. What I recall, again against the background of the way it was at that time so, you know, you think this is a death sentence, and I remember asking her that question, how long we -- Euan was not in the room -- how long we had ahead of us and I remember she said it's a virus with a very long incubation period, it could be up to five years' incubation period before it actually activates and then once it's activated it could be another two years before he actually dies. So that was in 1985, so that was suggesting 1992, and he died in January '94, so as an estimate it was quite
 - Q. How old was Euan when you learnt he had been infected with HIV?

there, Dr Pettigrew I think, and was given someinformation about Euan. What was Kate told?

A. It was April 1985, as you say, so that was like five months after Terry died, four months after Euan had started receiving heat-treated Factor VIII. So at that point then clearly what's in our mind is we're absolutely delighted that Euan's getting heat-treated Factor VIII but we're wondering about this legacy of Factor VIII that they had received up until December 1984.

And then there was a regular clinic every two months or something like that and Kate took Euan along to that on April '85. I was not there but my father was with Kate and he stayed in the car, so he remained in the car park in Yorkhill and Kate went into the clinic, and while she was in, then she was informed that Euan was HIV positive.

At that same clinic, then there were at least two other parents who were also -- of other haemophiliacs who were also informed that their son was HIV positive because one of these other parents said to Kate, and Kate recorded it, one of these other parents then said to Kate, "I've just been told my son's got AIDS", so there was at least three who were told on the same day in April '85.

- 1 A. That was April '85, so Euan was -- he would have been eight in June '85, so he was just short of eight years of age.
 - Q. The two of you knew because of what had happened in particular to Terry what being infected with HIV could mean.
- 7 A. Yes.
 - Q. You decided at that point not to tell Euan who, as you say, was very young what his diagnosis or prognosis was.
- A. Yes. You know, again I say it was 35 years ago and you've got to remember the climate, the social climate at that time, the way it was viewed, which was very different from now, I hope. But it seemed to make sense -- it totally made sense. It wasn't even for debate. It totally made sense to keep it secret. We decided we had to tell Euan's teacher so that she could organise things properly at school and make sure that, you know, just in case Euan got a cut or ... so we told her.

If we were away someplace -- I remember once we were in Oban and something entirely unrelated happened to Euan and for some reason we had to go to -- we had to see a GP in Tobermory, and we told the GP and he said that's fine, no problem, and he just -- it was as

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though we said he's got a heavy cold. He was not phased in the slightest.

But we told so few people you can actually remember the instances, generally we told no-one and we didn't discuss it with Euan and Euan didn't discuss it with us, which he would not necessarily do in the early stages because apart from knowing he was HIV positive he continued to grow and he continued to be normal and he continued to play football and so on.

So he wouldn't necessarily discuss it with us at that stage but even later on then we did not discuss it and it seems really odd but it seemed natural at the time.

- Q. For the first four or so years, 1985 to 1989, after you were told Euan's diagnosis, life carried on in terms of Euan's life pretty much as before, as I understand it. He wasn't particularly unwell during that period?
- 19 A. '85 to '89?
- 20 Q. '89.

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- 21 A. No, he was at school. He was captain of the school 22 quiz team. He was intelligent. He played football, 23 not very good but there was no injection of lack for 24 talent so ... but no, he was -- he led a normal life.
 - Q. Then in September of 1989 you got a call from

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- A. Yes. 1
 - Q. What did that comprise, that treatment?
 - A. That was Euan went on to AZT so they said that it wasn't a cure but it could hold the progression of the virus and Euan was put on to a daily dose of AZT. seven tablets per day I remember, which at the time seven tablets per day so, you know, you don't think quite why is it not four or three or 17, you just think it's seven.

So seven times each day -- seven tablets a day you had to force these down with water, which was always a bit of an episode getting him to do that.

Then later, a couple of years later, three or four years later, ten years later, it became clear with experience and with medical experience and so on, that seven a day was a very, very high dosage of AZT. I don't know what the dosage is now. I know there's a triple treatment along with two other drugs and AZT as well. With Euan it was only AZT and seven which, as I say, was quite a high dosage.

I don't blame anybody for it being seven. If ten years later ... if ten years later, people ...

Q. If people subsequently discovered that that was a high dosage you are not blaming, as I understand it, the doctors at the time.

Yorkhill. What were you told?

2 A. It was ... it was a Saturday morning. I remember 3 where I was and I remember I was driving to 4 a particular supermarket and just before I left I'd got phone call from Yorkhill saying could we pop in and see them later that day, and then I was driving over to the supermarket and I was thinking why would they phone? It's a Saturday morning and why would they want to see us on Saturday? Why not Monday? You 10 know, and what's the only explanation for that? 11 I worked it out on a five-minute drive. I knew why it 12 was

> I come back and Kate and I went up to Yorkhill. This would be September '89 and they took us into a little annex actually, it wasn't the place we normally went to, it was a little annex, and they told us that the HIV virus had activated, was the word that they used.

Obviously, they told us Euan was infected in April '85 so we had been sort of expecting this as you were getting close to April 1990, so this was like six months, seven months, eight months short of that so they told us that it had activated.

Q. You were told that they were going to put Euan on a drug called AZT?

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Euan seemed okay for about another year until the autumn of 1990 when his health began to deteriorate.

You've given --

A. Yes.

Q. -- a couple of examples, John, in your statement of how it used to become evident that he was very tired.

A. Yes. As you probably gathered, he was quite keen on football and we were at a football match in Glasgow. This would be September/October 1990 and there's quite a large crowd and Euan would be -- 1990, so he would be 13 years of age, so he was smaller than most people in the crowd but when we arrived and people were standing -- in those days people stood at football matches and Euan was sitting on the terracing and, of course, there's a big crowd so there's people standing immediately in front of him so he couldn't see anything and I was saying, "Stand up, you know, you won't see anything", and he said, "I'm too tired. I'm too tired. I can't stand", and we left -- we actually left at half-time because he couldn't see anything. He was just sitting on the terracing, and we went home.

By the time we got home it was probably 4 o'clock in the afternoon and one of Euan's friends

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arrived and so we were looking for something else to do and we decided to go to Dumbarton Rock for some reason, as you do, and Dumbarton Rock is about 200, 300, 200 feet high and it's got steps all the way up and Euan was saying he felt fine by this time, despite the episode a few hours ago at the football, he now said he felt fine, and we started going up the steps and he'd gone up about five or six steps and he said, "I can't go any further. I'm too tired", and he sat there.

I and Euan's friend went up to the top and we come back down again and Euan was still sitting on the step. Both of these things happened on the same day and that was the first physical impact that I could see in Euan was that totally debilitating tiredness that struck him on that day.

- Q. In the course of 1991 the physical impact became more apparent and Euan started losing weight. He'd previously you described been one of the tallest in his class but his peers were now outgrowing him and he was the smallest and the thinnest.
- A. From that age, from about September 1990, you know, the day that I was talking about there, he didn't grow from that point. He shrunk. He shrunk in all directions. You know, you've seen it. You've seen

success. So that was, you know, that was a good thing to do. We sort of knew to do it again. If it works try it again, so when it came to Christmas then we decided to spend Christmas in Tenerife. When we arrived I remember it was 75 degrees Fahrenheit, so I was thinking it's really good, Christmas in 75 degrees Fahrenheit.

Then within an hour or two Euan became very ill and he was very ill overnight and his chest and his breathing was incredibly alarming. So the next morning we knew that we had to get back to Glasgow, back to Yorkhill, so we went to the airport and -obviously we were booked on our return flights a week later or something like that, so we explained why we needed to return so quickly within 24 hours or whatever of having arrived, and they wouldn't let us on the plane and we tried again on another plane, we tried various airlines. We couldn't get insurance to get Euan back and then eventually we did find an airline that was willing to bring Euan back, so we come back to Glasgow, straight up to Yorkhill and that probably would be Boxing Day then, and I recall we also spent New Year's Eve, Hogmanay, in Yorkhill that year.

So we must have been in Yorkhill from Boxing Day

photographs of it. You've seen it on television but he just shrunk in all ways, just gradually over time.

So there are photographs of him, school photographs, you know, where they all line up and the big ones are at the back and the smaller ones at the front and so on, and so from photographs where Euan would be one of the -- he'd be in the middle at the back because he was tall, then a couple of years later by the time you got '91, end of '91, '92, then he was the smallest in the class, the smallest and thinnest and the weakest.

So from being a very outgoing -- enjoying cycling, footballing, that type of boy, very bright, as I say, you know, captain of the quiz team at school, and went on the Scottish quiz championship, within 18 months/two years then he completely changed physically and obviously affected his social abilities as well, so he became much shyer and less willing to mix with his friends and that type of thing. So it had a huge impact on him, yes. It gradually happened during '91.

- Q. Christmas '91 you went on a holiday to Tenerife butEuan was unwell and you had to come home.
- A. Six months before that in the summer of '91 we'd gone
 on holiday to Spain, Majorca, and that had been a big

to 3 January or something like that, so the Tenerife
 adventure didn't quite work out.
 Q. For the next few months Euan continued to try to go to

- Q. For the next few months Euan continued to try to go to school but he was increasingly unable to go to school full time, it dropped down until the following year he wasn't able to go to school at all.
- A. That's correct.
 - **Q.** Euan had episodes of paralysis or seizures. What could you tell us about that?
- A. That was incredibly alarming. It happened a handful of times, I can't remember exactly how many but four, five, six times. The first time in particular was incredibly alarming because you don't know what it is, you don't know what's happening. But gradually, over a period of an hour or so, he would be unable to move his limbs. He would be totally paralysed, just comatose, like a seizure, and it would end up that his entire body was -- he couldn't move his body whatsoever apart from his eyes. All he could move was his eyes and he'd be obviously lying flat. He could hear and he could understand but he couldn't respond. And then it would last three hours, four hours and then gradually, you know, his right leg would start moving and then his left arm and gradually he would come out of it, five or six hours later it would pass.

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So the first time was, you know, enormously alarming. Third or fourth time you sort of get to know the pattern and it always started with his lips would -- there was some feeling he would get in his lips, so he would say, "It's starting. You know, get me to Yorkhill. It's starting now. I can feel it. I can feel this tingle in my lips", and we could get him into Yorkhill in time.

I remember one occasion arriving at Yorkhill, getting him into the lift, and other people come into the lift -- oh, when it was happening his legs used to involuntarily flip up, like a seizure, and I remember in the lift in Yorkhill, we're going up to the seventh floor, and we were in the lift and there was two or three other people in the lift and I remember him saying, "If you stand in front of me. I can't stop my legs moving about here, flipping about".

By that time, there was a normalise to that. As I said before, you go through -- it's like a staircase. You go down, and each step you go down you reach this new level and it becomes normal. So, you know, he's got haemophilia and that's normal; then he's HIV positive and that's normal; and then it activates and that's normal; and then you've got these seizures and that's normal; and he losing weight and

didn't attend funerals but he was aware that he had friends, acquaintances who were dying.

- A. (The witness nodded)
- Q. You have said in your statement Euan didn't know what his diagnosis was from you --
- A. No.

- Q. -- but you wonder whether he may have known it from other circumstances or what others might have said?
- A. Yes. Euan was friendly with other boys that were in the same situation, obviously. Not only was he friendly with them, he'd known them since he was a baby so he was friendly with them, very comfortable in their company. They shared all the issues that they'd had through their entire lives, and by the time you get to '93 -- '92/93, Euan by that time is 15/16 years of age so he's -- so he wasn't discussing the situation with us and we were not discussing it with him, not in terms of AIDS and so on. We were discussing it in terms of the symptoms and the paralysis and the other things that happened as well but not the underlying cause of it, so he did not have these discussions with us.

We also recognised at that point that given that Euan was 15/16 that he was also not having that discussion with us. He was not initiating that

that's -- these things last six months, eight months and life normalises at this new level and then something else happens and takes you further down.

It's only later you look back over the decade or something and you realise it was a serious of steps that were taking you down.

In just exactly the same way, the seizures, the paralysis is probably a better description of it, that became normal. We adapted to that, in the sense that one of the main -- the paralysis, as I say, it would last maybe four or 5 hours, six hours, that sort of thing, which is bad and is inconvenient and so on, but I used to say to him, "It's not all that bad. You can still listen, put on the radio and listen", you know.

He didn't know when it was going to happen, so it affected his life all the time. If he was going out he didn't know if it was going to happen when he was out. If he went to school, he didn't know if it was going to happen at school. If he went to Glasgow with his friend, he didn't know if it was going to happen -- you know, you didn't know and that was not knowing and worrying ...

Q. You knew of other boys at Yorkhill who'd been infected with HIV and you've said in your statement that between 1992 and 1994 a number of them died. Euan

discussion either, so perhaps he didn't feel comfortable talking about it either to us. It was a reciprocal thing, perhaps.

But given that he was friendly with other boys in the same situation and given that there had been deaths already at that point within the group, then we were pretty certain and remained certain that Euan did discuss it with other boys who were in the same situation as he was in and roughly the same age.

There's one that's in my mind just now that's maybe two years older than Euan, so when Euan was 15/16 he was probably discussing it with a young man who was about 17/18.

- Q. In early '93 Euan began to experience problems with his left eye. What happened? What treatment did he have to have for it?
 - A. He had -- he started -- he developed, in his left eye he developed tunnel vision. So he could see through his left eye but he could only see like looking down a tunnel. So he would move his head round to -- if there was a noise in this left-hand side he would turn his head to see what it was. He couldn't just look out the corner of his eye. That happened quite quickly and the treatment he was put on to was a drip which lasted three hours, so he was fixed up to a drip

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into his arm and, as I say, it lasted three hours, which is a long time, but more seriously it also had quite an impact on him in terms of nausea. It would make him very sick feeling.

So for this daily drip we then -- because we did it at home. We had all the gear, all the stuff which we did at home as well. In fact, we had a mobile. We would take it and we'd got a mobile home, a motorhome, and we'd take all the drips with us.

But we would time it to be starting maybe 7.30 in the evening so it was finished by 10 o'clock/10.30 and straight to bed, so when the nausea kicked in then he was in bed and sleeping and that was seven days a week with that drip.

- Q. But he lost the sight in that left eye in about the spring of 1994?
- A. He absolutely hated the drip. It was absolutely ruining his life and he was very keen but it arrested the progression of the deterioration in his eyesight and he was very so things weren't getting worse, so he was very keen to reduce the frequency of the drip and so they decided he just needed to get the drip Monday to Friday and not at the weekend, so he'd get the weekends off, which he was really pleased about for a couple of weekends and then within a month he

was 15 years of age/16 years of age, and Yorkhill, obviously, is a children's hospital, so round about the end of -- round about the end of '92 beginning of '93 Euan's treatment which increasingly was not haemophilia they were treating, it was the AIDS they were treating, so his treatment was transferred to Rock Hill which was the serious infectious disease hospital in Glasgow, and that was obviously very, very different from -- so that's adults who are there. Everyone there had a serious infectious disease. I remember the first day that we were -- Euan was 15, like he would be 15 when we were first there.

I remember the first time we went into his room, he had a bedroom, and I remember two uniformed people sitting outside the rooms on either side, because I didn't understand why there were uniformed persons sitting outside the rooms, and these were prison guards that were sitting outside the room because the patients were prisoners and so the guards were sitting outside, so it was a very different environment from Yorkhill.

Things like sometimes if we went into Rock Hill there'd be no room available so Euan would just be out in the corridor, on a trolley in the corridor, he'd spend a day, maybe two days, just on a trolley in the

1 lost his sight in his left eye.

Q. You and Euan went on a trip to London at a point in
 time at which he wasn't able to see out of his left
 eye.

5 A. Yes.

Q. You had some mobility problems and Euan made a joke as you walked through London.

A. Yeah, it was actually when we were on the train and the train was shaking back and forwards and I've got some mobility problems, as you say, and Euan couldn't see through his left eye, he'd just lost sight, and so we were going down the corridor on the train and I remember him saying, "You know, you couldn't make a single human being between us -- you couldn't make a whole human being between us".

> Q. By the autumn of 1983 Euan's right eye was affected and he lost the sight in his right eye too. Euan said losing his sight was the worst thing that happened to him.

Euan's HIV care had transferred to a different hospital from Yorkhill. What was the experience for him like there?

A. He lost his sight in his right eye about October '93, October '93, so May for the left and October for the right. As I said before, you know, by that time Euan

1 corridor.

There was a social room, you know, there was a television in it and we would -- remember Euan, after October '93, when Euan could not see at all, when he was blind, if we went in there and half a dozen men in there who'd all be smoking and Euan would go in and he hated smoke and he couldn't see where he was and he just totally hated that.

Q. Euan had got a payment of £20,000 in 1993 which initially the plan was to spend it on a caravan but then he changed his mind and you bought a boat?

12 A. Yes, that's right. It was -- that was -- that would
13 be about April '93 that we got £20,000 and it was in
14 full and final settlement and we had to sign as such
15 that it was full and final settlement, and we made the
16 decision that any money that we got we should ...

Any money that we got we should spend on Euan while he was alive, so we said ...

19 Q. Shall I?

A. It's okay.

21 Q. Shall I set out my understanding?

A. So we said, "What do you want, anything up to £20,000, not a penny more", and he said, "I want a motorhome", because we'd been renting motorhomes with the drips and all that sort of thing, so he obviously fancied

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motorhomes. He liked travelling, so we went up to Glasgow to buy a motorhome and, you know, there's a dozen motorhomes to choose from but there was a boat, and this boat caught his eye and he said, "I want that boat". I said, "But you want a motorhome". He said, "No, I want a boat", so we bought a boat which was 29 feet long, which is guite a big boat for complete amateurs.

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So the next day, everything had to happened very quickly, so the next day it's in the water, so we got it into Loch Lomond, 26 miles long, and we got this 29-foot boat that we'd never seen before. It was a power boat and it had planed and it come up out the water. It went very quickly, and I was demonstrating to Euan how to drive this boat and he nudged me out the way and he said, "Let's see what this baby can do", and he took over the wheel and for 26 miles he drove it up to the top of Loch Lomond and turned it round and drove it back down again. We were overtaking the traffic on the road, I remember.

Yes, so that was -- that would be May/June '93.

- 22 Q. You spent and celebrated Euan's birthday?
- 23 A. That was the last time we were on it, 28 June 1993. 24 It was his birthday.
 - Q. Euan died on 12 January 1994. Yours and Kate's life

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a normal life as a result.

John, those are the questions I have for you. Before I ask those representing you if there's anything further, what else would you like to say?

the American blood and the other is heat treatment.

With the American blood product from Armour then we had information from Terry during 1983 and during 1984 that there was a high risk with that American product and that was known in the Newcastle Hospital and it was also in the press and generally discussed in society as well, so there was known to be a risk with American Factor VIII, and we had these prompts

Our parents' group meeting in York Hill Hospital frequently -- this is the irony of the situation, yes, it was discussed in Yorkhill by the parents -- so during '83 and '84 we were discussing the dangers of the American blood within the confines of York Hill Hospital as parents. '83/84 you also had other hospitals in Scotland, I believe all other hospitals in Scotland, stopping using American product. There has to be a very, very good reason why, given that sort of background, there has to be a very, very good reason why Yorkhill Children's Hospital continued to

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in the years before Euan died had been completely devoted to caring for Euan and looking after him. He was yours and Kate's entire focus.

- 4 A. Yes.
 - Q. Kate had given up work to look after him.
- 6 A. Yes. Kate was a teacher. She was a senior teacher. 7 She was a headteacher. She gave up work for eight 8 years, something like that, yes. She went back to 9 work after Euan had died.
- 10 Q. In the years since Euan died, how has the loss of Euan 11 impacted on your lives?
- 12 A. We're now divorced.
- 13 Q. You developed serious health problems which you think 14 may well have been contributed to?
- 15 A. I got a tumour, a benign tumour in the pituitary gland 16 just below the brain, which was not diagnosed for 17 quite a number of years but all the symptoms of that 18 were attributed to -- the symptoms were attributed to 19 the stress of Euan's situation and then when it was 20 diagnosed as a tumour by that time it was the size of 21 my thumb and then it's considered that the stress 22 caused the tumour and the tumour then caused the 23 symptoms.
- 24 Q. Kate's statement describes the huge void in your lives 25 after he died and how you feel that you've never had

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use the American product during '83 and '84.

The only reason I can think of, as I said earlier, with Dr Willoughby being a pioneer of home treatment and prophylactic treatment then he would need more Factor VIII and therefore buying it more cheaply would perhaps allow him to buy more. That's just my speculation on that. I would love to know the real reason if that's correct or not correct.

Clearly there's a reason. It didn't just happen by accident. All the things that I said that we knew about then, Dr Willoughby and the hospital staff in the haematology department would know these things as well and they would know 100 times more. I would love to know why they made a decision that was different from the decision that other professionals were making in other hospitals at the same time.

I would also, on that one, I would also like to know why having come to the decision which there may be a valid reason for it that I'm not aware of why it was not discussed with the parents, why the risk was not balanced against the convenience of home treatment and prophylactic treatment, so I'd like to know these things and I've wanted to know these things for 35 years.

The heat treatment, again we had this stream of

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A. There are two things I'd like to talk about. One is

1 information coming from Terry telling us that heat was that batch produced. I want to know. Was it 2 treatment was the answer so Terry first told us that 2 produced before 3 November? Was it sitting in stock 3 3 in 1983. So what's that? 36 years ago, so we've unused, waiting? Was it produced after 3 November? 4 known the answer to this for 36 years and, as you saw 4 Did they just simply turn on the heat treatment 5 earlier, I mean, it was introduced in Scotland in 5 production after 3 November? I don't know. One way 6 6 December 1984. So as parents we knew the answer or the other I'd like to know when that was produced. 7 18 months earlier than that because Terry was telling 7 Terry died on 3 November so was that product 8 8 simply made available out of stock after that date or 9 9 Again, at a parents' group we're discussing it did they actually start producing it? They must know 10 10 that. They must know that. That's the two things, and the parents' group would be nominating people to go and discuss it with the staff, you know, why we're that's the two things that I need to know. I need to 11 11 12 not heat treating and we were getting reasons of 12 know Yorkhill's policy why they were using American blood and I need to know why -- when the first batch 13 13 reduction of efficacy and an increase in cost, and 14 we're getting these reasons right up until 3 November 14 of -- when that particular batch of heat-treated 15 15 '84 when Terry died and then you saw the press Factor VIII was -- when it was produced. 16 articles from 20 November, less than three weeks after 16 Q. Sir, before I ask John's representatives whether 17 17 Terry died, and several of these articles then they there's anything further I should say that 18 18 say that they are going to introduce heat treatment. Dr Willoughby has not yet been asked to respond to the 19 Then Euan got his first great treated product on 19 statements but that process is in hand and he will be 20 15 December 1984, which is either a remarkable 20 asked to provide a statement. 21 coincidence that it was introduced so quickly after 21 John, I am just going to ask Mr O'Neill if 22 22 Terry's death or, as I believe, Terry's death was there's anything further. (Pause) 23 instrumental in heat treatment being introduced. 23 There are no further questions for you, John. 24 That first batch that Euan got on 15 December 24 Sir? 25 '84. We've got the batch number. I want to know when 25 SIR BRIAN LANGSTAFF: There's just one from me. You've 93 94 1 described your parents' group at Yorkhill, which must 1 a severe haemophiliac, so it was most unusual 2 2 have brought you into contact with Dr Willoughby more circumstances in which to learn that. 3 than most I suspect. 3 But I would describe him as being old school, 4 A. Not really. The doctor that was most involved with 4 5 5 the parents' group was a Dr Han, less so SIR BRIAN LANGSTAFF: So does old school mean autocratic, 6 Dr Willoughby. 6 as you saw it? 7 7 SIR BRIAN LANGSTAFF: But you did meet Dr Willoughby on A. As I saw it, yes. I would say he was autocratic. 8 8 a number of occasions, did you? I don't know the workings of his department, the 9 9 A. Yes, a few times. haematology department. I wasn't there in any --10 10 SIR BRIAN LANGSTAFF: You may be of an age to remember the SIR BRIAN LANGSTAFF: I can only ask you for your 11 11 doctor movies, Doctor in the House and so on? impression, but you've told us quite a lot about him 12 12 so I just thought I would ask. A. Yes. 13 SIR BRIAN LANGSTAFF: How closely did Dr Willoughby in 13 A. My impression is that within that department that he would decide what was going to happen. I know that 14 14 approach match up to Dr Lancelot Spratt? 15 15 there was a number of staff within the department who A. Yes, quite closely. I remember when Euan was tested 16 16 for haemophilia when he was only a few months old are unhappy. I know that there were nurses, I know 17 I got a phone call at home and it was Dr Willoughby 17 that there were doctors within the department who were 18 who was on the other end of the line, and his purpose 18 unhappy. I can only guess about what they were 19 in phoning was to tell us Euan had been diagnosed as 19 unhappy about. They were unhappy enough to work to 20 a severe haemophiliac. So it was a very, very serious 20 rule on at least one occasion for several days. 21 message that he was putting over. But his accent was 21 That then led to situations -- because they were 22 22 so old school I couldn't understand what he was saying working to rule, they would leave at whatever their

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formal finishing time was 4.00 in the afternoon or

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5.00 in the afternoon or whatever whether something

was finished or not which meant that Dr Willoughby and

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and I had to ask him to repeat it three times. His

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accent was impenetrable to me and eventually on the

third occasion I realised he was telling me my son was

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1	the senior consultants then had to finish whatever	1	treatment and the effect it's had on all of you and on
2	that task was because I remember him complaining about	2	your family lives.
3	that and I remember the senior consultants complaining	3	GILL: Yes.
4	about that because the staff were walking. So it was	4	MS RICHARDS: Gill and Stan you met at school and, Stan,
5	an unhappy ship.	5	you subsequently qualified as a chartered engineer.
6	SIR BRIAN LANGSTAFF: Thank you very much. Thank you for	6	Gill, you studied English and psychology and then went
7	coming and telling us what was an affectionate tribute	7	on to do postgraduate studies. You worked as
8	to Euan which cannot have been at all easy for you or	8	a librarian and as a teacher and you had aspirations
9	for Kate. So thank you.	9	for a career in academia.
10	We will take a break now until 2.40.	10	GILL: Yes.
11	(1.35 pm)	11	MS RICHARDS: You married in 1980 and what years were Rory
12	(Luncheon Adjournment)	12	and Lucy born?
13	(2.44 pm)	13	GILL: Rory was born in 1985 and Lucy in 1988.
14	SIR BRIAN LANGSTAFF: Now we have the Fyffe family, Gill,	14	MS RICHARDS: Now, [redacted] 1988 when you were pregnant
15	Stan, Rory and Lucy.	15	with Lucy in the very, very late stages of pregnancy
16	MS RICHARDS: Yes, sir.	16	you were admitted to Ninewells Hospital Dundee where
17	GILLIAN FYFFE, SWORN	17	Lucy was born with a forceps delivery.
18	STANLEY FYFFE, AFFIRMED	18	GILL: Yes, that's right. I had been admitted previously
19	RORY FYFFE, sworn	19	because she was lying the wrong way and then I went
20	LUCY PARHAM, sworn	20	home again and I was told that if I didn't go into
21	Questioned by MS RICHARDS	21	labour I would be induced and in the 41st week of my
22	MS RICHARDS: Gill, you are here with Stan, together with	22	pregnancy we went into hospital for that induction to
23	your children Rory and Lucy, to talk about the	23	take place.
24	circumstances of your infection with hepatitis C, the	24	MS RICHARDS: Following the birth, you had to undergo
25	treatment you received, the consequences of that	25	a procedure that you, Stan, have described as a brutal
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1	one which was to have the placenta manually extracted.	1	He came that afternoon and said that, "We are
2	GILL: Yes.	2	going to check your bloods but we think we will
3	MS RICHARDS: You bled a lot as a result of that	3	transfuse you", and then subsequently he came back and
4	procedure.	4	he said, "Yes, we're going to give you a blood
5	GILL: Yes, I certainly bled. I always find it difficult	5	transfusion".
6	to quantify how much. I did bleed but there were no	6	Because it was 1988 and we had had the AIDS
7	emergency buttons being pressed or it was the	7	campaign and there were posters everywhere and because
8	nursing staff reacted in a routine manner but because	8	I was teaching and we had been given a lot of advice,
9	the placenta was removed manually, that's obviously	9	teaching advice had been given a lot of advice about
10	not something that can be achieved without some	10	how to care for children if they bled, which normally
11	bleeding.	11	we hadn't needed that advice, if a child injures
12	MS RICHARDS: That was the point at which one of the	12	themselves you just rush to help but now we were told
13	doctors broached with you the subject of a blood	13	to put gloves on first, which seemed very odd to us.
14	transfusion.	14	So because of that advice, the idea of being
15	What can you recall about that first	15	transfused with a stranger's blood I recoiled from
16	conversation?	16	that and said, well, can I talk to my husband first
17	GILL: I think Lucy was born I think around about 3.00 in	17	and two things happened. I tried to explain to the
18	the morning. I think it was later that afternoon or	18	doctor that I'm not averse I know everything in
19	possibly the next day. I know that Stan had left the	19	life is a risk, I'm not averse to taking a risk, but
20	hospital so I think it may have been late afternoon	20	I wanted to find out how much I needed the transfusion
21	that same day. It was a Friday. I remember the	21	because at the beginning, the doctor was talking about
22	doctor who had been in attendance when she was born	22	I would need two months' bed rest. He said you will
23	but there had been a rush. Three babies were born at	23	have to rest for up to two months and possibly get
24	once. The hospital appeared to us understaffed and so	24	some help at home, and I thought, "Well, I can manage.
25	one doctor had delivered all three babies.	25	We're in the fortunate position that we can cope with
	99		100 (25) Pages 97 - 100

that". 1 GILL: Yes, so Stan came to the hospital and I told him 2 So I said, "Well, I think I'd probably rather 2 what was happening. Because he is an engineer and 3 3 have the bed rest", and he said, "No, we really want because I did science at school we were of the opinion 4 to transfuse". We had a sort of discussion. We 4 that nothing is 100 per cent safe so every time we 5 didn't agree, and then I said I'd like to phone my 5 asked how much do I need this transfusion, the doctor 6 6 husband. The sister I remember, who's name I don't would say the blood is totally safe and we were even 7 recall, but the sister was quite annoyed with me by 7 more alarmed because we thought, well, number 1, 8 8 this point because it was sort of her job to make the that's probably not true and, number 2, it's not the 9 9 patients behave I think and she said, "You know, you question we're asking you. 10 really ought to do what the doctor tells you", and 10 So this went on and on and he was saying, 11 I said, "Well, I'd just like to talk to my husband 11 otherwise I would need bed rest, which didn't seem 12 first". 12 sufficient reason to us. Eventually, it became -- to 13 13 There were no mobile phones in those days and shorten this story, it's a very uncomfortable thing to 14 there was a payphone on the wall, but I knew there was 14 do to disagree with a doctor. 15 one on a trolley as well and she said -- I said, "Can 15 The nurses started talking about it. One of the 16 you get me the phone", and she said, "Well, if you can 16 nurses said to me, "The whole hospital is talking walk to that payphone you can call your husband". It 17 about you", and I went, "Oh God". I said, "Well what 17 18 18 was at the other side of the ward. would you do? Would you take the blood transfusion", 19 So I walked to the payphone but, I mean, I was 19 and she said, "I wouldn't touch it with a tarry barge 20 annoyed, that was why I got to the payphone, and 20 pole", which didn't exactly shorten the conversation. 21 called my husband and said, "Please, get to the 21 Although we had never -- I can't remember the 22 22 point at which this happened but although we had hospital because they want to transfuse me and I'm not 23 happy about why", so Stan came to the hospital -- is 23 never -- I was worried about AIDS because I'd heard of 24 24 AIDS. I had never heard of hepatitis, but we do this still answering your question? 25 MS RICHARDS: Absolutely. 25 remember an older nurse saying, "It's not just HIV 101 102 1 you've got to worry about. There's hepatitis and God 1 won't be able to get the blood in fast enough". 2 knows what", but that comment just went over my head 2 So Stan immediately came to me -- I mean, they 3 because I was just worried about HIV. 3 were standing just about six feet from the bed and he 4 Eventually, the doctor said that another 4 came over and said, "Gill, you have to take it because 5 consultant was coming to talk to me and it's my 5 you might die if you don't take it", so I said, "Okay, 6 recollection that was a consultant from the Blood 6 I'll take it". 7 7 Transfusion Service, but certainly another man of We were very scared I remember because I can't 8 8 consultant age arrived at my bed. I don't think Stan remember really pressing the doctor why you suddenly 9 9 was there at that point because obviously we had Rory changed your mind. I think we just had the feeling oh 10 to care for and you had just taken over running an 10 we've pushed it too far and now it is an emergency so 11 engineering office in town, and so he was -- he didn't 11 we went, "Okay, we'll take it". 12 know how much of an emergency it was at the hospital 12 The doctor said, "Well, the nurse will come to 13 and he was responsible for this office. 13 prepare you and it will take several hours", and all the rest of it. I remember saying to Stan, "Well, So I think you weren't there at this point and 14 14 15 another consultant arrived at the bed and told me the 15 just go home and see to Rory", because Rory was with blood was totally safe and I said, "That's not my 16 16 my mother and I knew that, you know, he normally 17 question. My question is how much do I need it?" 17 would -- I wanted him to see Stan before he went to 18 Stan came back to the hospital and by this time 18 bed because mummy wasn't there. So I was saying, "Go, 19 I was getting really tired but I think because I'd 19 go, go and see Rory. It's almost done now. We know 20 just had a baby and because I felt I was holding out 20 what we're doing". 21 against the whole hospital, there were some 21 So Stan came back to the hospital the next 22 22 sympathetic nurses, and anyway when Stan came back to morning --23 23 the hospital, the consultant -- sorry, the doctor who MS RICHARDS: Just pausing there and before we get to the 24 had delivered Lucy said to him, "You see, if we don't 24 overnight position, Stan, is there anything you 25 transfuse her tonight and she haemorrhages again, we 25 recollect different from or additional to what Gill's

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1 described in terms of this conversation that was something that was needed as a matter of emergency. 2 taking place with the doctors? 2 STAN: Sorry, that's slightly out of order, because Gill 3 3 **STAN:** Yes, additionally to that, one of the things that was resisting it and we were then both saying we're 4 4 not prepared to take blood unless it's an emergency, was a driving force that I came back into the hospital 5 and saw Gill very white on the bed and, of course, 5 at that stage they changed tack and said, "Oh, yes, 6 6 knowing nothing about how white people look with she'll" -- in fact, the phrase was, "If Gill 7 anaemia, you know, that alarmed me. 7 haemorrhages overnight we won't be able to get the 8 8 But I'm very, very much of the opinion that the blood into her fast enough". 9 9 doctors were given a specific mandate and they were Now, that was when I persuaded Gill to take the 10 10 blood. I now subsequently think we should have, in told, "You're only being allowed to transfuse Gill on hindsight I think we should have pressed the doctors 11 the basis that this is an emergency and that 11 12 specifically you're being told to give her the blood 12 a lot harder than that. I still haven't gone into how 13 13 fast you can get blood into people and all that sort now such that it's safe overnight". 14 It's not just you're getting blood to make you 14 of thing, but we took that for granted and that was 15 safe. It's because you've told us it's an emergency 15 the instructions that were given, "Yes, it's an 16 and you've told us that you need to get the blood in 16 emergency. You can put blood in tonight". 17 right now and, oh, yes, that's what was going to 17 MS RICHARDS: You went off to see Rory. 18 18 STAN: Yes. happen. 19 GILL: Sorry, can I just say, you mean the mandate from 19 MS RICHARDS: Your shared expectation was, in light of 20 20 what you had been told, that the transfusion would 21 STAN: A mandate from us, yes. "We are telling you as 21 begin pretty much straight away. 22 22 a doctor this is what we will accept." STAN: Right away. 23 MS RICHARDS: That's the point at which, the way you've 23 GILL: Yes. 24 put it in your statement, Stan, is the doctors changed 24 MS RICHARDS: What in fact happened, Gill? tack almost and it was now being described to you as 25 25 GILL: What happened was that I waited and the nurses --105 106 1 I think I fed Lucy and then I fell asleep and 1 know what that meant in a hospital because they seem 2 2 I remember waking for the 2 o'clock feed and -- or to -- it's anything from 5 o'clock to 10 o'clock. 3 being woken for it and saying, "Oh, what's happening", 3 So the next morning they -- everything started 4 4 and a nurse saying, well, they are just going to wait in the ward as usual, they brought breakfast for 5 until morning now. I think she said, "Because we're 5 everybody, including me. I fed Lucy again and then 6 short staffed". So I fed Lucy and fell asleep again. 6 they said, "Right, let's get this transfusion 7 7 started". I was, because I had been up all the night 8 8 before -- I feel I should say I think I've missed I'm shamed to say now that I was just -- by then 9 9 something out at this point which is that when, just I was just mortified that I'd -- the whole, you know, 10 before the manual extraction, I said the labour suite 10 everybody was talking about the fact that she's held 11 seemed to be understaffed and the doctor was running 11 out for I can't remember how long it was now but 12 round and round and just after Lucy was born he 12 36 hours or more than that and now she's having it and 13 arrived in our room and shouted at the midwife, who 13 I think I just didn't have any fight left in me. 14 14 was a lovely young girl but young, and he shouted at So the transfusion started and Stan arrived 15 her and she burst into tears, which rather shocked us. 15 half-an-hour later and was -- and said, "Oh, you Then he came to the bed and said, "What's happened is 16 16 nearly finished", and I said, "No, we've just 17 an injection has to be given at the right time so that 17 started". I know that I had actually, because 18 you will -- you're body will -- you'll have another 18 I remember watching the blood come down the tube and 19 contraction to release the placenta and it's been 19 reach my arm and I remember saying, "Please, don't let 20 given at the wrong time and I can't repeat it so I'm 20 me get HIV", but I didn't know to say, "Please, don't 21 going to have to do manual extraction". 21 let me get hepatitis", and then Stan came in and 22 22 So to go back to -- sorry about that -- to go I said, "We just started", and he said -- he was 23 23 back to where we were, what happened overnight was absolutely livid. He was furious. 24 I fed Lucy and was told that the transfusion wouldn't 24 By then I was just like flattened but Stan said, 25 take place until the next morning, and I didn't quite 25 "This was not what they told us. How can it have been

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1 an emergency if they -- you were up half the night practice". 2 feeding your baby". 2 But we just felt really frustrated that nobody 3 3 had understood that we were not risk averse. You hear So we began to -- we thought and more and more 4 4 about people who refuse to take blood for other have thought since then that the blood was given for 5 some other reason and Stan will tell you what he 5 reasons and it seems a bit strange. We weren't -- if 6 6 thinks about that. they had said, "Yeah, the blood's 90 per cent", or, 7 STAN: Yeah. I was very clear that the blood was to be 7 "We've got this problem at the moment, so the blood --8 8 administered that night and then if that didn't happen there is a bit of a chance that the blood's not all 9 9 they had no mandate to administer it later. right, however here are your chances without it", we 10 10 So when I came in in the morning I think Gill would just have weighed that up and had a lot more 11 said the blood's just, basically, just started going 11 faith in the doctors. But it was because they kept 12 into my arm because I think saline solution goes in 12 saying it's was 100 per cent safe that we kept 13 13 thinking no it isn't and, however, at that point we first. I said that's not what was meant to happen. 14 I was furious, because we had asked to take blood only 14 decided, and I think I was instrumental in this, not 15 15 as an emergency and it wasn't being done as an to say -- I mean, Stan was raging but I was saying 16 emergency. So it made everything he said before a lie 16 I've got it now --17 17 STAN: There was no point in remonstrating. That was our as far as I was concerned, added to the fact that the 18 18 nurse -- in fact, I think the nurses changed the thing decision. 19 when I was -- the nurses were all covered in gloves 19 GILL: Yes, and I couldn't -- you're in that position in 20 and things and I thought, "Well, you've told us it's 20 hospital where you are totally dependent on the 21 safe. You've told us it's an emergency. You put it 21 doctors you don't really understand, all the medical 22 22 in late and then you're all wearing gloves". We were training, so you don't really understand what's going 23 just -- we were really upset by then. 23 on and it's really quite a scary thing to annoy them 24 GILL: I remember you asked, "Why are you wearing gloves", 24 and I felt we'd annoyed them enough. 25 and the nurse said, "Well, that's our standard 25 MS RICHARDS: You had the transfusion, you left the 109 110 1 hospital to go home as soon as you could. 1 humiliating. The sister was furious, so I think 2 2 GILL: Mm-hm. "initially unwilling" doesn't describe what happened. 3 MS RICHARDS: We will just have look at one document. 3 I find six things in this letter which I think 4 4 Gill, it will come up on our screens but you have it are varying degrees of inaccurate. One of them is 5 in hard copy there. 5 that labour was spontaneous. It wasn't. It was 6 Paul, it's 0363002. 6 induced. 7 7 Gill, if you go just past your witness I found six. I don't know if I will find them 8 8 statement, your exhibits start and it's written in all now. Another one was that I was initially 9 9 black ink. In the top right-hand corner there will be unwilling, which is an understatement. "Finally given 10 some page numbers and it should be page 1. 10 one", I think my husband would argue with. He thinks 11 GILL: Yes, thank you. 11 I was coerced into taking one. There were another two 12 MS RICHARDS: It's a letter, [redacted], from the 12 but I'm probably too nervous to find them now. 13 department of obstetrics and gynaecology and it refers 13 STAN: You weren't just found to be anaemic, you were --GILL: Yes, I wasn't just found to be anaemic. We had had 14 to the circumstances of the labour and Lucy's birth 14 15 15 and if we look at the second paragraph it says: a whole -- they knew why I was anaemic. They'd ripped 16 16 "Initially unwilling to accept blood transfusion out the placenta so -- but the way -- there's no 17 but she was finally given one." 17 mention here of a manual extraction. There's no 18 I understand you have an observation to make 18 mention it was induced. There was no mention the 19 about that comment. 19 injection was given late, so I think it's a wholly 20 GILL: Yes. Well, I think it's the understatement of the 20 inaccurate account of what happened. 21 year. I have sort of shortened the story so that 21 MS RICHARDS: Stan, you have pulled no punches in your 22 22 we're not here all day but it went on and on and on witness statement. You have described yourselves as 23 23 and, you know, they were bringing consultants to my feeling you were both tricked and conned and forced 24 bed, the nurse said the whole staff canteen was 24 into having the transfusion. 25 engaged in a debate about it. It was utterly 25 STAN: Absolutely. That's what I think. I think we 111 112

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were -- I think the doctors wanted the transfusion because the transfusion was the best way of getting Gill right back to health, getting Gill out of the system, reduce their immediate risk of repercussions for what had gone clearly wrong and so basically to get them out of trouble and for their convenience they wanted Gill transfused.

There was no doubt when they first started speaking that when we asked them bed rest was all that was necessary but they then changed their minds and decided that they wanted to transfuse so basically they tricked, conned, duped, whatever, and in retrospect we should have pressed them harder.

Also seeing the other people this morning, I think everyone feels in retrospect they should have done something differently, so it's very difficult for the patient, so to speak, to be just as clear as they would like to be, so I think we were very much coerced

GILL: I think we feel that we set the bar for transfusion and when they couldn't argue us into changing that bar they just met it and said, "Okay, it's emergency now", is what we feel happened.

24 STAN: Yes.

MS RICHARDS: Gill, I want to ask you next about the years

just screaming "sit down, sit down" because I'm so tired

I used to -- I used to -- I was also always cold, so I would pull my chair up against the radiator if Stan wasn't looking and just to get warm, and the reason it was if Stan wasn't looking was that immediately the heat of the radiator put me to sleep, and we have discovered that if you fall asleep on a radiator your own body weight presses you against and within about 20 minutes when your husband arrives to haul you off it a huge blister will appear. I'm happy to show you if you want me to but I've got scars all down my arms because I did it again and again and again.

I was absolutely ashamed about that as well. I think it's -- I want to talk about this later but the doctors had been -- we put the transfusion behind us and, obviously, this is seven years and the doctors had been adamant that we were wrong and they were right and the blood was totally safe and we felt we had -- did what we could in the situation and then we just got on with all our plans.

So when I wasn't coping and I would say to people, "I'm just really tired", of course everybody says, "Oh, I'm really tired too", so that conversation

How were you physically over those years?

GILL: Well, this is -- I'm not quite sure where to start.

We had -- we were ambitious in the small sense. We

that followed the transfusion, 1988 through to 1995.

We had -- we were ambitious in the small sense. We had a lot of plans and we'd worked hard at school and college and, you know, we had career plans, both of us, we wanted to build our own house. We did build our own house, but very quickly that building the own house became a way of Stan facilitating Stan's self-employment because it was obvious that I wasn't coping and -- well, it was obvious to us. It wasn't obvious to anyone else because I was utterly ashamed of it and would go to any lengths not to let people know how much I was not coping.

I was exhausted the way I've heard other witnesses describe today and it's really difficult to describe. I used to say, you know, sometimes if you are very tired just before you go to bed, I've heard people say, "Oh, I must get to bed I'm exhausted but I haven't got the energy to clean my teeth", so you sit for another half-an-hour trying to summon up the energy just to climb into bed. But I used to say I feel like that when I open my eyes in the morning and every single thing I do all day, it's just done just as an effort of will and, you know, my head is

goes nowhere and or else they say, "Well, you've got two young children, but I would look at my friends and they had two young children and they were going back to work and I just felt, you know, I sort of -- I'd been brought up to try hard and I couldn't understand why it wasn't working.

STAN: Just to add, this tiredness against the radiator was such that Gill was like very resistant, by the time she was so tired she was very resistant to be taken off the radiator.

11 GILL: Or being woken up.

STAN: Or being woken up, she was --

GILL: Get off, get off, just leave me alone.

STAN: Violently is the word for it. It got to the stage the only way that I could sort of deal with the situation was to cuddle round and put my arm on the radiated and I'd end up burning myself trying to keep Gill off the radiator, so she was really exhausted.

19 GILL: Utterly exhausted.

STAN: We resolved it in our own mind because other than that it was asymptomatic. She was just exhausted. We decided that Gill was getting old before her time.

That was what we resolved in our minds. For years we thought that.

GILL: And, of course, I was ashamed about that as well.

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Then on one occasion in that period -- so I did go back to work and we decided -- we built a house but we decided this has been too -- it's the house. It's been too much for us, too big an undertaking too soon, and I was going back to work and I had to give up again and then I must have tried that a few times and eventually we thought like let's just -- I had been happy as a student in St Andrews and we thought let's just go to St Andrews, a quiet little town, and we'll just rent and then we'll build another house but we just obviously need a couple of years to recoup. So we sold the house, sold very quickly --STAN: So we bought another one, a smaller one. GILL: Sorry, we bought another one. We bought a little flat in St Andrews and I looked for teaching work again.

Just about the period just when we were moving to St Andrews it was Christmas and I'd ordered Rory's Christmas present in the toyshop at St Andrews and they phoned and said the present had arrived. So it was a drive of about 15 miles, so I said to Stan, "I'm just going to take the children and go and collect his present", and it was all sorts of laughter about how I was going to get it in the boot without Rory seeing, and off we went, and on the way -- so it was December,

RORY: Yes, I remember the car being airborne and obviously the impact and Mum was -- her thought after it had happened was that the car might catch fire or might explode. MS RICHARDS: That was November 1991, I think. GILL: I'll check dates with my family because one of the things about my treatment is that I'm rubbish at dates. MS RICHARDS: It's the date you put in your statement. GILL: It's the date I put in my statement. Yeah, we will have checked that all together, yes. MS RICHARDS: In this period the seven years from 1988 to 1995 and we will come on to the significance of 1995 in a minute, you didn't go to the GP or to seek help. GILL: No. MS RICHARDS: What was the reason for that? GILL: I was ashamed. I thought I wasn't coping. I was young. I was early thirties and I'd expected to do so well -- well, you know, I just wanted to -- I enjoyed teaching and I was teaching in that period latterly in schools in Fife, all sorts of different schools, and before Rory was born I taught full time and the

it was dark about 4 o'clock and on the way to St Andrews I well asleep at the wheel and not for very long because when I woke up there was a line of cars and we were all travelling, obviously, at the same speed, and when I woke up I was on the other side of the road but still opposite the gap where I obviously slid across the road.

I remember thinking -- I knew instantly I'd fallen asleep at the wheel, although I'd never heard of that before but I knew that's what had happened. In the very far distance, I could see headlights coming towards me but they were literally -- I mean, they must have been half a mile away. It was the coast road to St Andrews and I just remember thinking if I hit that car I'll kill the driver. I knew there was a golf course and I stupidly thought I'm just going to drive onto the golf course and get myself out of this situation.

So I just turned the wheel and attempted stupidly to drive onto the golf course. I didn't know that there was a drop of about --

STAN: 15 feet.

GILL: 15 feet, there was a sort of culvert between the road and the golf course and Rory remembers being airborne.

I had to leave that because what was happening was I would get home from school at 4 o'clock and say I'm just going to sit down for five minutes and I just slept. I would sometimes sleep right through supper and got upset because I missed the children, and just woke up in time to go back to school, so that wasn't working very well.

I also taught a little bit at St Andrews
University. That was better and that was where
I really wanted to end up but that was better because
I took tutorials, you can go in -- you know, you just
go and take the tutorial and go and work at home and
I also taught in the evening programme for when the
Government brought in the -- I can't remember what
it's called, but it was adult education evening
programmes based in university departments, so
I taught on that.

That was easier for me to do but -- sorry, I've forgotten your question now but that's what I was doing latterly in that seven year period, but the last year of it we were getting concerned because I wanted to hold down these jobs and we needed to hold them down financially and when I got home I was asleep immediately.

MS RICHARDS: I wanted to ask Rory because you've got

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financial plan was to start doing that again, so until

a post became available I did cover and I did -- one

1	quite a distinct memory of this period from when you	1	her teeth she didn't have energy to put two young
2	were about eight years old for the next two or three	2	children to bed so we would we were too young to
3	years before your Mum's formal diagnosis, about things	3	put ourselves to bed so we would sort of be tired and
4	being not quite right, not normal is the way you put	4	sleepily cuddle in and Dad got Mum a cup of coffee to
5	it in your statement. What can you recall?	5	try and give her the energy to get us to bed, and I'd
6	RORY: Yes. I remember my parents, the family making	6	fallen asleep. Then I woke to just a very strange
7	perfectly reasonable plans schedules throughout the	7	feeling on my calf and I was whisked up and put into
8	day but then we never seemed to achieve them. Being	8	the bath and showered down, and Mum had fallen asleep
9	late was a very common occurrence and, you know, that	9	and tilted the boiling water on to me.
10	became it wasn't bullying, but teasing amongst my	10	I also remember I was given sweeties from the
11	friends at school that the Fyffes are always late and	11	garage. So we showered it down and things, but it
12	we could never really understand why. Something	12	left a huge burn down the back of my calf, the whole
13	seemed wrong. The more effort we put in the more	13	of my calf, that took weeks to heal. I'm not sure if
14	tired we got and the less we seemed to achieve and	14	we went to the doctor but Mum would change the
15	something didn't add up.	15	dressings every night it was just, well,I've put in my
16	MS RICHARDS: You remember your Mum falling asleep on the	16	statement, at that age to me it looked like the lop of
17	landing by the radiator and you and Lucy would	17	a lasagne. It was just an absolute mess, and I
18	sometimes curl up next to her and fall asleep too.	18	remember
19	RORY: Absolutely.	19	RORY: It's what we call a full thickness burn.
20	MS RICHARDS: Lucy, you have a distinct memory of one	20	LUCY: Yeah, I remember Mum cleaning the wound, me lying
21	particular occasion when that happened and your Mum	21	on my front in the bath and hearing the scissors clink
22	had been holding a cup of very hot coffee and fell	22	and thinking what were they for and, to put it nicely,
23	asleep with it in her hand. What happened?	23	they weren't just for the bandages, and then going
24	LUCY: Yeah, it wasn't unusual for us all to curl up on	24	into school and having this burn that soaked through
25	the landing because if Mum didn't have energy to brush	25	my tights, through the bandages and into my tights so
20	121	20	122
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1	we would have to soak my tights off, and all of these	1	and an invitation for you to attend an appointment.
2	occasions leading to just a lot of confusion why has	2	The first thing you did was to contact your GP.
3	nobody else got this?	3	What can you tell us about what happen and, indeed,
4	GILL: We used to say there's something going on that we	4	what was your reaction to seeing that letter?
5	don't understand. We actually used to say that.	5	GILL: Well, Stan was self-employed at that time so he
6	MS RICHARDS: Then November 1995 you received a letter.	6	collected all the mail. I'd come home from school,
7	GILL: Yes.	7	fallen asleep on the sofa, and he came up, as he
8	MS RICHARDS: Paul, could we have up on screen please	8	always did when it was time to collect the children to
9	063003.	9	say because they had after school activities to
10	It should be the third page, Gill, of the bundle	10	sometimes to say, "Who's collecting the children",
11	you have got there. This is a letter from the East of	11	by which he meant he was busy and was I up to it and
12	Scotland Blood Transfusion Service to you,	12	he said, "Oh, and there's this letter for you".
13	17 November 1995:	13	I think you'd opened it.
14	"I am writing to you about the blood transfusion	14	STAN: I'd opened it because of the sort of less than
15	you had as part of your treatment in Ninewells	15	urgent language about it I'd kind of dismissed it as
16	Hospital in 1988. We have now discovered that the	16	being one of these round robin type letters.
17	blood may have been carrying an infection known as	17	Obviously, I hadn't read it very carefully.
18		18	GILL: I was so exhausted I didn't move from the sofa
	hepatitis C. This is caused by a virus, the hepatitis		
19	C virus, which could have been passed on to you by the	19	because I was angling for Stan to collect the children
20	transfusion. I very much hope that this has not in	20	and me not get up. So I said, "What is it", he said,
21	fact happened in your case but I would like to	21	"I don't know. It's one of your well woman things".
22	recommend that you have a blood test. This will show	22	I don't know quite what he meant by that but so
23	whether or not there is evidence of hepatitis C	23	I mean, I might easily not have taken it. I might
24	infection."	24	have easily just a minute.
25	Then there was a degree of further information	25	So I took the letter and I remember as
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1	I pulled it had a little one of those little	1	As he said that, I said the children might be
2	windows in the envelope and as I pulled it out I saw	2	infected and then my world just fell apart. I can't
3	"East of Scotland Blood Transfusion Service", and my	3	tell you how it's a good point to pay tribute to
4	heart just stopped and I then I read the first	4	the people who have spoken to you who have lost
5	paragraph and I thought "I'm infected". I just knew	5	children because I don't know how anybody copes with
6	immediately that because whenever I saw East of	6	that. I was so scared my children were infected.
7	Scotland Blood Transfusion Service I thought of the	7	I started screaming and because it was seven years and
8	transfusion and then I thought of the fact that I'd	8	I'd never seen my GP, though we had registered, and
9	just woken up off the sofa and I just remember having	9	I was screaming at Stan, "Get the doctor. Get us to
10	this feeling that it was almost like there had been an	10	the doctor", and he said, "The practice is closed but
11	enormous clang, my life will never be the same again.	11	I'll phone them", and I can remember screaming at him,
12	It was just an overwhelming feeling.	12	"You make them stay until we get there", and which
13	Then very quickly I said, "No, this is bad", and	13	the GP did.
14	Stan was going, "It's nothing, it's nothing", and	14	So we leapt in the car and raced to the
15	I said, "No, it's about the transfusion", and I said,	15	practice. There was one car left in the car park and
16	"I'm infected", and he went, "No, you're not infected.	16	banged on the door and there was a receptionist with
17	What is this?" He took it and I watched his face	17	her coat on and she told us which room to go to.
18	change. I know I can recall the exact second that	18	As we were going up the stairs, I said to Stan
19	all of a sudden his face changed and he started to	19	she knows. I just she wasn't she had her coat
20	read it again and he and I said to him, "You might	20	on. She wasn't I just got the overwhelming feeling
21	be infected", and he said he finished reading it	21	that this receptionist, who had kindly waited ten
22	very quickly and he said, "No, I'm not", and then he	22	minutes, knew. So we went in and I met my GP and he
23	looked at me and what he meant was, "I'm not sleeping	23	said, "I was waiting for you to come because the Blood
24	on the sofa", so he knew the vast difference between	23 24	Transfusion Service have been in touch with me".
25		2 4 25	MS RICHARDS: If we look at just one entry from your
20	US.	20	
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1	medical records, Gill Paul, it's 363004 and Gill	1	period when it was known to the Transfusion Service
1 2	medical records, Gill Paul, it's 363004 and Gill you should have it, I hope, on the next page.		period when it was known to the Transfusion Service and your GP but not to you.
	medical records, Gill Paul, it's 363004 and Gill you should have it, I hope, on the next page. GILL: Yes.	1 2 3	and your GP but not to you.
2	you should have it, I hope, on the next page. GILL: Yes.	2 3	and your GP but not to you. GILL: I was surprised at the time, although it wasn't the
2	you should have it, I hope, on the next page. GILL: Yes. MS RICHARDS: Could we highlight please, Paul, towards the	2	and your GP but not to you. GILL: I was surprised at the time, although it wasn't the priority at the time. My priority was are my children
2 3 4	you should have it, I hope, on the next page. GILL: Yes. MS RICHARDS: Could we highlight please, Paul, towards the bottom of the page the entry for 28 September 1995,	2 3 4 5	and your GP but not to you. GILL: I was surprised at the time, although it wasn't the priority at the time. My priority was are my children safe. I have a feeling that it is not fair to pick
2 3 4 5	you should have it, I hope, on the next page. GILL: Yes. MS RICHARDS: Could we highlight please, Paul, towards the bottom of the page the entry for 28 September 1995, the first of those entries you've got there.	2 3 4	and your GP but not to you. GILL: I was surprised at the time, although it wasn't the priority at the time. My priority was are my children
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1	So I think that that is the bigger question, why	2	
2	were my children at risk for seven years. But in		chance of a normal life that it came back negative.
3	terms of those two months the GP in many ways was very	3	I didn't really think it would, whereas poor Stan was
4	helpful. He may have thought they'd get in touch with	4	desperate that it came back negative and absolutely
5	me immediately. I think it's just one of those	5	collapsed when it didn't.
6	I think any of us in that situation would wish that	6	STAN: Probably that's the case, yes, against all the
7	we'd got in touch straight away. That would be what	7	evidence that it wasn't going to come back negative.
8	I'd like to do.	8	MS RICHARDS: What information or advice about hepatitis C
9	MS RICHARDS: Your GP advised you to have the family	9	or about treatment for hepatitis C was your GP able to
10	tested and	10	give you?
11	GILL: I asked, I asked, yes.	11	GILL: My recollection is that, of course, you couldn't,
12	MS RICHARDS: Arrangements were made for those tests. The	12	as another witness said, you couldn't Google but
13	tests for Stan and Rory and Lucy came back negative.	13	because of teaching I had membership of the university
14	GILL: Yes.	14	library so we told him that and said can you give us
15	MS RICHARDS: Your test came back as requiring further	15	some references. I remember him saying, "I don't know
16	testing.	16	anything about this". Do you recall that?
17	GILL: Yes.	17	STAN: Yeah, I remember that, and he also gave us he
18	MS RICHARDS: You had a two-week wait before you got the	18	had more access to computers than we did. He gave us
19	final results.	19	one of these old fashioned sheets of computer paper
20	GILL: I think it was about two weeks, yes. We had been	20	with a list, a huge list of references.
21	told at the first test if you were negative you were	21	GILL: Yes, with all little lines on it.
22	clear but if you had a positive test result it may be	22	STAN: Yes, there was no VDUs in these days. It all came
23	a false positive so they would then do a more	23	out on paper. There was a whole list of references
24	expensive test but, obviously, it was not a surprise	24	and we set about these in the university library in
25	and I I think in those two weeks or when we were	25	St Andrews looking for references and things.
	129		130
1	GILL: And when we found them we couldn't make head nor	1	not to request my medical records. When we first
2	tail of them.	2	discovered I was infected I was advised by
3	STAN: We couldn't make much of them.	3	a St Andrews lawyer not to request my medical records
4	GILL: Very specific medical tests or specific lines of	4	because he said, "They will be filleted by the time
5	research that one would have	5	you've got them", which I must admit stunned me at the
		6	
6 7	STAN: They weren't, to use common parlance, user	7	time, but it was around the time we were deciding we
_	friendly.	_	couldn't afford to have a lawyer so we just left it. We requested them from this Inquiry at no cost
8	GILL: No, they weren't for the layman, no, but he was	8	·
9	trying to help.	9	and found this information sheet and I have had two
10	MS RICHARDS: But you found subsequently in looking in	10	courses of interferon and have no recollection of
11	your medical records an information sheet for GPs	11	seeing it before.
12	about interferon from May of 1995.	12	MS RICHARDS: Stan, what can you recall about the advice
13	GILL: Yes.	13	that was given, it may or may not have been by the GP.
14	MS RICHARDS: Paul, we will just have that up on screen,	14	It may have been by others, I'm not sure, about how to
15	363005.	15	deal with risks of infection and what kind of hygiene
16	It's page 4 of the bundle you have there, Gill.	16	steps to take?
17	We don't need to see the detail of this but we can see	17	STAN: Obviously, hepatitis is a blood-borne disease and
18	the date, May 1995, Centre for Liver and Digestive	18	Gill's immediate concern was not to infect myself and
19	Disorders, Royal Infirmary of Edinburgh.	19	the children and sort of, you know, people round about
20	You have, as I understand it, no recollection of	20	us.
21	ever receiving this document or the information	21	Now, the advice was it's hard to infect people
22	contained in it?	22	you meet because it's blood-borne but, of course, Gill
23	GILL: No. I first have no recollection of seeing it.	23	being a woman with a menstrual cycle and all that she
24	I was I first saw it when we requested my medical	24	bleeds every month and the nurses were that's the
25	records for this Inquiry. I'd previously been advised	25	background, but the nurses were saying, "Oh yeah, keep
	131		132 (33) Pages 129 - 132
			(00) 1 4900 120 - 102

1	things clean, bleach things, don't get blood near	1	sleep, because what I can't do is go to the lavatory
1 2	anyone", and being so keen to not to infect the	2	and then I lie here awake trying to hear if the
3	children, Gill just did this to the letter. She	3	children are going before I get to it in the morning".
4	Was	4	So it became easier just to don't reinvent the wheel,
5	GILL: We followed the advice to the letter.	5	just bleach everything, bleach everything, and then
		6	
6	STAN: To the extent, "Don't touch me, don't do this,		STAN: Sorry, just to interrupt, I think the thing was the
7	don't" you know, I mean you sort of I can't	7	advice wasn't balanced.
8	remember the	8	GILL: Yeah.
9	MS RICHARDS: You kept bleaching the bathroom in the	9	STAN: There was no sense of proportion. The nurses were
10	middle of the night sometimes.	10	sort of reading from a script, keep clean, bleach
11	GILL: Exactly, because I said to the nurse well, when	11	everything, and then when they delivered it to Gill
12	she said, "If you do bleed you must bleach the surface	12	who was taking it quite literally
13	the blood is on", and I said, "Well, I bleed every	13	GILL: Because I was scared for my children.
14	month", and she said so I said, "What do I do then?	14	STAN: There was no balance. It was a difficult thing for
15	What do I do about that", and she said, "Nobody's ever	15	her to deal with.
16	asked that question before", which and she said,	16	GILL: Yes, if you'd said anything they told me to do
17	"Well" I said, "We only have one bathroom now and	17	to keep my children safe I would have done it.
18	she said, "Well, I suppose if you have your menstrual	18	MS RICHARDS: Lucy, you recall a strict regime of hand
19	cycle and you use the lavatory you ought to bleach it	19	washing being used and if your Mum cut herself you
20	before the children use it", so of course that was it.	20	would be sent to your rooms, you and Rory, to be out
21	Every time I went to the lavatory I would bleach it	21	of the way while she could clean and bleach
22	and I would lie in bed at 2.00 in the morning	22	everything.
23	thinking, "Have I got the energy", this was with	23	LUCY: Yes, exactly, and sort of a main note I would say
24	hepatitis, "to get up, go to the lavatory and bleach	24	of mine and Rory's childhood was often just waiting
25	it or will I just lie here and hope I get back to	25	for Mum and Dad to if Mum had bled or cut herself
	133		134
1	for them to clean it or, you know, for household	1	enough.
2	chores to be done that could have that most people	2	I remember if I moved by eyeballs in my head it
3	can achieve quickly to be sort of pull themselves	3	hurt like anything. If somebody spoke to me once I
4	through them and, yeah, we'll come to that, yeah.	4	had taken an interferon injection, I would turn my
5	MS RICHARDS: I want to ask you about the treatment that	5	whole head so that I'd try and keep my eyeballs still.
6	you then embarked upon, Gill, the first course of	6	But at the same time, the bills keep coming in
7	treatment. So this was interferon May 1996,	7	and so I had to keep we very quickly discovered
8	a six-month course of interferon. You were warned of	8	that in that situation you have no flexibility.
9	some side effects.	9	You've no resilience left to give, so generally when
10	GILL: Yes.	10	people offer to help you in a small way it's actually
11	MS RICHARDS: But what were the side effects that you	11	easier just to be left alone and we very quickly
12	experienced?	12	worked out if you rest you pay for it. So you just
13	GILL: I was warned it would be like proper flu and I was	13	have to have a routine and do your best to stick to
14	told that the symptoms of flu are actually caused by	14	it, otherwise it all unravels and you haven't got the
15	your body's defences largely and that interferon	15	energy to put it back together again.
16	boosts your body's defences so you would simply have	16	So that's exactly what Lucy was talking about,
17	flu symptoms to quite an extreme degree and that	17	that once I started taking interferon we got later, it
18	seemed quite accurate to me. I was even more	18	took even longer to do everything, Stan was still
19	exhausted. At that point I started walking with	19	trying to run an office to pay the bills. It was
20	a stick. On one occasion or more than one occasion	20	chaotic.
21	I think I had to sit down in the supermarket because	21	MS RICHARDS: Rory, you described this period in your
22	I couldn't get round without anyway, I'd just take	22	statement as the treatment and the effects of the
23	a little folding chair and I it was shivers,	23	treatment dominated your lives.
24	temperature, aching limbs and basically I just wanted	23	RORY: It absolutely did. The side effects that Mum's
2 4 25	to lie down. You just couldn't get my head down fast	2 4 25	describing essentially left her asleep, bed ridden
20		20	400
	135		136 (34) Pages 133 - 136

1 every second day, you had an injection every second MS RICHARDS: Gill, this first course of treatment wasn't 2 day and so trying to meet all those challenges with 2 successful. 3 3 GILL: No. half the available time, you know, and the drugs used MS RICHARDS: How did you feel when you discovered that 4 to come in batches of a few months. I can't quite 4 5 remember but the -- I remember us sort of planning our 5 the course of treatment had not succeeded? 6 6 lives round it. If we start the next batch of drugs GILL: I trained myself that -- because it's agony waiting 7 today, then Mum will be awake for her birthday and 7 for test results every fortnight so I trained myself 8 8 Christmas but if we start the batch tomorrow then not to -- to make that not a priority, so I think when 9 9 she'll be awake for sports day and Hogmanay or ... the -- and they kept coming back positive, and then 10 10 they were negative for about a fortnight and then as It completely dominated our lives down to the 11 sort of minute day-to-day details because of the 11 soon as I stopped taking the treatment it was --12 requirements for trying to prevent anyone else getting 12 I relapsed. 13 13 infected through to, you know, the bigger life So I just kept -- tried to hold on to this we've 14 decisions because, you know, the loss of time, the 14 got other goals in life, this is not my primary goal. 15 loss of the ability to work, the fact that Dad was not 15 I used to say my primary goal is not to get well 16 only trying to run a business himself but acting as 16 because I couldn't control that. I could try and 17 a carer for Mum and, you know, without any 17 achieve other things, like being a Mum. 18 18 So when I relapsed I think I was sort of recognition, really. 19 MS RICHARDS: You've said again of this period and, 19 mentally quite initially able to cope with that but 20 obviously, through no fault of your Mum's, that it 20 then we were told that because I'd relapsed that 21 didn't feel like you had a Mum because she was so 21 precluded me from any other treatment and we were not 22 22 exhausted from the condition and from the treatment. able to cope with that. 23 RORY: Absolutely. There was -- she had no option. She 23 That just destroyed us and because by then 24 was asleep every second day, so half our life for 24 I knew that hepatitis C starts to seriously affect 25 years at a time we didn't have a Mum. 25 your health, can start to seriously affect your health 137 138 1 after ten years or maybe longer but it can start to --1 considered it. When we heard that the treatment had 2 2 and I had been told I was infected after seven years failed and that particularly there wouldn't be any 3 and this had all taken another at least another year 3 other treatment, I thought that -- well, there was --4 more than that I think. So at that point I thought 4 I thought -- for me I wanted the children to stay with 5 I'm not going to see the children grow up because I'm 5 me, particularly if it's only for two years, and 6 not going get any more treatment and that then --6 I thought I could, you know, I could look after them 7 7 well, we just began to plan for that. but as you've heard them say it was not normal, it was 8 8 MS RICHARDS: One part of the plans was Rory had been all to suit me. 9 9 offered an assisted place at a boarding school. So you know they couldn't have friends round 10 GILL: Yes. 10 because Mum's asleep every second day and we didn't go 11 MS RICHARDS: You decided to take that up because you felt 11 camping any more, and we didn't climb hills. So it 12 you couldn't look after him and you weren't confident 12 started to feel like this was the life that I'd wanted 13 you would be around to look after him. 13 for them, obviously it was Rory to start with, this 14 was the life that we'd always envisaged for them and GILL: It was mostly the second part. Friends of ours 14 15 15 asked us -- friends of ours were taking this route for somebody else could give it to them, and that we were 16 16 traditional family reasons, because in Fife everybody really lucky to have this chance. 17 is friendly with everybody because there's hardly any 17 So we did apply and I have to say at this point 18 people there and people were very kind and so we --18 the school was Fettes College here in Edinburgh. It 19 because we had a lot of friends and they -- some of 19 was the biggest -- it's such an act of charity on 20 them were taking this route and they said why don't 20 their part because they did offer Rory a bursary and

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you -- these schools have huge charitable foundations.

said, "You guys are really suffering. You would be

eligible for something like this", not that we'd ever

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The reason that they said that was because they

Why don't you talk to them?

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when I -- and then they helped Lucy and eventually, as

I left that job when I became ill again, everybody who

leaves the job has to make a speech. In my speech I

said, "When nobody would help us, not the Government,

you will hear, they gave me a job and on the day

not the lawyers, not the doctors, you gave my children a life", and that is true, they did. But what it meant was that -- I remember I was in the shower. We were waiting to hear whether Rory would get a place and I heard Stan shout, "He's in", and I heard Rory cheer and I remember just kneeling down in the shower and crying in the water because -- I mean, it was the result I wanted but -- and also I just worried ever since can he possibly understand. But I think what that shows actually is, on behalf of everybody that this has happened to, just how scary it is. It's really, really scary and people are so brave. I think that doesn't always come across. I thought at that point I wouldn't recover,

I was still frightened of infecting the children

because I was still infected and I knew that

I wasn't -- that I was -- their lives were now so

constrained and I thought that would get worse. So
Rory went off to boarding school, which ultimately has
very many happy benefits. We're very grateful for
them.

MS RICHARDS: You did embark on a second course of
treatment, having been told initially that it wouldn't
be funded and you did that through volunteering to

participate in a research trial.

GILL: Yes. STAN: We would have signed our lives away to try and ... MS RICHARDS: You did sign or you were asked to sign an agreement not to bring any legal proceedings arising out of the drug because it was a research project. GILL: Yes. My understanding is that although both drugs, I think this is right, I think both drugs were licensed for other uses but this was a trial of their combination to treat hepatitis C. MS RICHARDS: It was interferon and ribavirin. GILL: It was interferon and ribavirin, so it was a second court of interferon, this time for 12 months while

taking ribavirin at the same time.

MS RICHARDS: Again, you found in your medical records a patient information sheet about that dual therapy which you don't recall ever having seen before or being given.

GILL: I don't recall ever -- I don't recall being shown it, no. I have to say that I probably didn't press very hard for information because as soon as they said, "There is a drugs trial, would you" -- I just said "Yes", and they said, "You'll have to sign away -- you'll have to sign whatever it is to say that in terms of this drugs trial nobody is liable for anything", and I just said, "Yes". I mean we cheered.

1 GILL: Yes, we got in touch with the hospital and said,
2 you keep me right in this, but my recollection is you
3 got in touch with this and said, "You can't just leave
4 her like this. There must be something you can do"
5 and they -- did we go together?
6 STAN: I'm not sure but we were very unhappy because

STAN: I'm not sure but we were very unhappy because the reason for not treating Gill again was purely financial.

GILL: Yes.

STAN: Gill was a good candidate. She wasn't one of the many chaotic people who get hepatitis who don't take their injections. Gill was taking injections faithfully, trying her best to recover and yet had relapsed, so for financial reasons, not because she wasn't a good candidate or anything, the doctors were saying, "No, we don't want to spent the money on the treatment", and we were very upset about that, obviously, because Gill had been given this infected blood product, then they didn't want to spend the money to deal with it.

So we were upset about that, but then they did sort of give in and say, "Well, it's not going to work anyway", but we were -- well, I can't remember they convinced or not, but then they came up with this possible drugs trial, of course.

We were like yes, yes, we get a second chance.

STAN: Having said that, that document I've never found

GILL: No, we don't have a copy of it, no, no.

MS RICHARDS: What were the side effects like?

Stan, can you recall how the second course of treatment affected Gill? Was it in a similar way to the first course?

that document that we seem to remember signing.

STAN: I think the side effects were very similar. Yes,
I think they were. I think they were exactly the
same. I think, perhaps even slightly worse because it
went on longer. I certainly remember that once she
had -- once the treatment had been deemed a success,
Gill was, she couldn't walk straight. She had
a terribly sore back for such a long time that we
didn't think you were ever going to be able to
straighten up.

GILL: Yes, I remember that,

STAN: She went to some kind of doctor who eventually fixed it. But she was so -- you know, she was curled up, she was small, she was -- she had a lot of hair but she had lost a lot of hair. I can particularly remember the fact that --

GILL: I was offered a wig at one point. I lost a lot of teeth.

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1	STAN: The shower was always full of hair.	1	waiting room with people who'd brought their
2	GILL: Yes, I've hardly got any teeth. It is a source of	2	chaotic it was described as chaotic lifestyle and
3	amusement how few teeth I have left.	3	they brought it with them into the waiting room, so it
4	MS RICHARDS: This treatment did ultimately succeed in	4	was quite an eye opener sometimes and
5	clearing the hepatitis C virus.	5	STAN: Sorry, just to add to that, one of the things that
6	GILL: Yes.	6	when they were testing Gill or giving the interferon
7	MS RICHARDS: Although it was ultimately 2000 before you	7	and the ribavirin to Gill, they were always testing
8	were finally given an all clear message.	8	some kind of limits and I remember that Gill was
9	GILL: Yes. They keep testing in case you relapse again,	9	always near the limits and if she went over these
10	yes.	10	limits they'd have to stop it because it was too
11	MS RICHARDS: During the years of that treatment and the	11	dangerous, so that was one of the reasons for Gill
12	testing period that followed, you have explained in	12	GILL: Yes.
13	your statement that you would underplay to doctors how	13	STAN: "Oh, I'm feeling fine, I'm feeling great even
14	ill you were and how much you were feeling the side	14	though my platelets are low", or whatever it was, we
15	effects of the treatment because you were desperate	15	were trying to give a positive impression to
16	that the treatment would be taken away from you. Is	16	counteract the bad limits you were getting.
17	that right?	17	GILL: Absolutely.
18	GILL: That's absolutely right, yes. To start with	18	STAN: The bad results.
19	I tried to stay resilient just because that was my	19	GILL: They told us that because of these people with
20	upbringing. So when they said, "You have got	20	chaotic lifestyles, well, not because of them, they
21	hepatitis C", I tried to be brave but very quickly	21	said sometimes we don't treat people because their
22	I realised that everything was getting written down	22	lifestyles are too chaotic and they won't follow the
23	and when I and they spoke to me about I mean,	23	treatment course properly and for the first course
24	I also was treated alongside convicts and in	24	they said it's a success rate of about 25 per cent and
2 4 25		2 4 25	I was shocked and said, "I can't believe that. That's
20	shackles on one occasion, and you were sitting in the	20	
	145		146
1	so awful", and the doctor I said that to was offended	1	feeling well, et cetera, you have said in your
2	and said, "Well, actually, that's as good as some	2	statement that when you were subsequently involved in
3	antibiotics". I still didn't think it was very good	3	legal proceedings, litigation against the Scottish
4	as a bolt from the blue.	4	Health Service, Secretary of State for Scotland, those
5	So we resolved we were going to do everything	5	references were used against you to suggest that
6	absolutely perfectly and I comforted myself that maybe	6	actually things weren't as bad as you were saying.
7	that would get it up to 50 per cent, so we actually	7	GILL: That's right, yes. They came back at us in
8	bought a fridge well, we had a fridge where we put	8	a letter saying that your patient I'm not even
9	all our groceries, but we bought a fridge and put it	9	paraphrasing, I don't have the letter in front of me
10	in the bedroom so we could put the medicine in it and	10	but basically saying:
11	people weren't going in and out all the time affecting	11	"We note that your patient was actually fine
12	the temperature, so we just did we said if we just	12	because" and quoting from doctor's writing down,
13	max everything then we will push that chance up as	13	"Patient reports that she feels very well", and at
14	high as it can go.	14	that time I had hepatitis and was being treated with
15	So when the doctor so when I began to	15	interferon. I mean, I know that's my own fault, in
16	understand that there were ways to have the treatment	16	a sense, because I should have said, "I feel
17	taken away from you, and eventually we were told it	17	absolutely terrible, I can't cope, and I can't
18	had been, every time they said, "How are you coping",	18	function", but I was just it's just such a scary
19	I answered, "No trouble at all".	19	position to be in, especially and I'll talk about
20	"How are you feeling?"	20	this later, but especially because not once did any
21	"Very well", because then they had no reason to	20	doctor they were in the moment kind and helpful but
22	take the treatment away.	22	there was an absolute blanket silence about how I'd
	MS RICHARDS: Those references	23	become infected.
23	GILL: That was out of fear.	23 24	
24 25		2 4 25	There was no comment from any doctor or any nurse about nobody ever said, you know let alone
ZJ	MS RICHARDS: in your medical records to feeling okay, 147	20	440
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1	saying this should never have happened, nobody ever	1	which explains what the HCV National Register is. It
2	said what rotten luck or occasionally, I would say	2	says it collects information about patients, talks
3	things and there was just no reply, ever.	3	about patients being enrolled into the register. If
4	So that's such a scary position to be in because	4	you go down to the bottom of that page.
5	you're now entirely dependent on the people who will	5	Sorry, Gill, do you have it?
6	not comment on what's happened to you.	6	GILL: Yes, I do. Yes, thank you.
7	MS RICHARDS: You have discovered again from obtaining	7	MS RICHARDS: It says what information would be included,
8	your medical records that it appears you were enroled	8	medical information, spare blood samples, spare liver
9	in the national HCV register.	9	biopsy sections and so on.
10	If we have on screen please, Paul, 363025.	10	Do you recall ever being asked for your consent
11	Gill, in the bundle you've got there it should	11	or agreement to be enrolled in the National HCV
12	be pages 28 onwards. We can see here there is	12	Register?
13	a letter from the National HCV Register to	13	GILL: I've no recollection of that, absolutely none, and
14	a clinician, July 2006, and it refers to you,	14	I obviously some things I do find difficult to
15	a patient who is involved in the HCV National	15	remember now but I have absolutely no recollection of
16	Register, requests follow up.	16	that. If they have a form that I have signed
17	Paul, if we just go on a couple of pages please	17	obviously then I have completely blanked it but to the
18	to the National Register documentation.	18	best of my belief I have never seen that form and
19	So we've got there a National Register of HCV	19	I don't think you can recall.
20	infections with a known date of acquisition follow-up	20	STAN: I've no recollection, no.
21	form which is completed by a doctor.	21	RORY: It's worth of pointing out as part of trying to
22	Then, Paul, if you would just go on again just	22	maximise the chances of any cure working any documents
23	a few pages until we get to a patient information	23	were poured over at length and in great detail despite
24	sheet, please. Next page. Next page. That's it.	24	the memory problems would still be in your mind.
25	We can see here a patient information sheet	25	STAN: Probably, yes.
20	149	20	150
	140		130
1	GILL: Yes. I usually have a glimmer of I know I've	1	imagine what the cashier was thinking, so that was the
2	forgotten something.	2	short-term memory loss when she was being treated.
3	MS RICHARDS: But I understand it's Stan who religiously	3	When I was an early teenager I would refer to
4	keeps documentation and neither of you recall any	4	things from that time from when I was about eight to
5	documentation relating to that.	5	ten, things that Dad would have remembered, Rory would
6			
	GILL: Yes. Stan has been totally vindicated by this	6	have remembered, common things to remember that day at
7	·	6 7	have remembered, common things to remember that day at the beach or something and Mum would be blank on that,
7 8	inquiry because he keeps everything and now we're very		the beach or something and Mum would be blank on that,
	inquiry because he keeps everything and now we're very glad of it.	7	
8	inquiry because he keeps everything and now we're very	7 8	the beach or something and Mum would be blank on that, which I think was very hard for us both because it was
8	inquiry because he keeps everything and now we're very glad of it. MS RICHARDS: I wanted to ask you about two consequences of the treatment. The first one I wanted to ask you	7 8 9	the beach or something and Mum would be blank on that, which I think was very hard for us both because it was hurtful. Neither of us was at fault but it was just
8 9 10	inquiry because he keeps everything and now we're very glad of it. MS RICHARDS: I wanted to ask you about two consequences	7 8 9 10	the beach or something and Mum would be blank on that, which I think was very hard for us both because it was hurtful. Neither of us was at fault but it was just a shame.
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1 were going through all my books and we were able to I'll suddenly have this really vivid memory and I'll 2 divide them into two piles, and there was this 2 say, "Oh, I just remembered that", and they'll go, 3 3 enormous pile of books which I knew I'd read and I had "Yeah", so it seems to be the way my memory works has 4 4 not the single idea what any of them about. changed. 5 People -- friends were laughing because they 5 MS RICHARDS: The principal lasting consequence though of 6 6 were saying it's like free books and you can read them the treatment that you received for your hepatitis C 7 all again and I literally didn't know what was going 7 has been an autoimmune disorder that you have 8 8 to happen. It was all English classics but it was developed which causes extreme photosensitivity, 9 9 really weird going I wonder what's happens at the end sensitivity to light. 10 of Wuthering Heights. So that was -- yeah, when 10 GILL: Mmm. MS RICHARDS: Can you tell us about what exposure to light 11 I talk to my brothers and sisters half the time 11 12 I don't know what they're talking about because 12 does to you. I can't remember. They remember. They obviously have 13 13 GILL: Well. I now know that if I face the sun or stand in 14 normal memories and a lot of it and I'm just --14 direct sunlight or if I sit under normal -- what is 15 15 I can't really -- I remember about a tenth of what regarded as normal interior lighting now, then my face 16 16 they remember. will swell up, my face and neck will swell up, because 17 they are the bits that aren't covered and, eventually, 17 Also, my -- the way my memory -- I know this 18 they'll -- and the skin will thicken and eventually 18 with trying to write, it's quite useful for writing --19 is that I have suddenly very vivid memories where it's 19 little fissures will -- it will split and suppurate to 20 almost like being in the room and -- or particularly 20 the extent that it will glue my eyelids shut and my 21 of different places and that's great for, you know, 21 ears sort of half come off and it's all suppurating 22 22 for describing a scene but they're not under my down my neck. 23 control. So if somebody says, you know, as Lucy was 23 If I do that, if I expose myself to normal light 24 just saying, "Do you remember when we did this", 24 levels, just live like anyone else would live day 25 I can't recall it when I want to but then sometimes 25 after day after day it's cumulative so it gets worse 153 154 1 and worse and worse. So that's eventually why I had 1 were assuring us it wasn't and then one day I said to 2 2 to resign again because I -- I'll come back to that. Stan I mean -- when it happens I feel awful. I said 3 To answer your question, I now know that the 3 to Stan, "I feel like I've got flu. It's like taking 4 4 skin is an organ so that is -- the visible organ, but interferon again", and then he just looked at me and 5 I now know that because I'm autoimmune if I'm exposed 5 quickly Googled -- this is quite recently -- quickly 6 to light it affects other organs as well. I was told 6 Googled a link between interferon and photosensitivity 7 7 at the Eye Pavilion yesterday that it's also affected and found it in, like, a minute. 8 8 my eye. There's a whole long story of that treatment So, sorry, can you remind me of your question, 9 9 that --Jenni. 10 MS RICHARDS: The condition that you, finally, after 10 MS RICHARDS: I was asking you to describe the condition and that's exactly what you were doing. 11 a long time, as I understand it, been diagnosed with 11 12 SLE, systemic lupus erythematosus -- we talked about 12 GILL: Yes, sorry. So we then discovered that it affects 13 the pronunciation of this. 13 1 in 100 people, that's what I was going to say, and GILL: You're best at it. 14 that you have more chance of developing autoimmune 14 15 15 disease having taken interferon if you have what they STAN: Erythematosus. 16 16 MS RICHARDS: Thank you, Stan. Put in very basic terms call a pre-disposition, and that if you have an 17 light causes your body to attack itself. 17 already slightly overactive immune system then 18 GILL: That's right, yes. Apparently, it's been explained 18 obviously it's easier to -- because all interferon 19 to me that this happens, the figure I have been quoted 19 does is boost your immune system really high to clear 20 is in about 1 in 100 people who are treated with 20 the virus -- and if you have had eczema as a child or 21 interferon, so it's rare but it's known and it -- we 21 asthma as a child those are caused by a slightly 22 22 discovered it for ourselves by researching medical overactive immune system. 23 23 papers when we began to suspect it was MS RICHARDS: And you had childhood eczema. 24 a consequence -- we thought, we were researching to 24 GILL: I had childhood eczema, yes. 25 see if it was a consequence of hepatitis and doctors 25 MS RICHARDS: In order to avoid these extreme 155 156

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1	consequences, the swelling, the lesions, the	1	suggested, but the treatments, the first one wasn't
2	suppuration and so on, you have ultimately had to	2	effective, the second one made me ill, and so I said,
3	completely adapt your lifestyle. So for you to be	3	"Can I not just avoid light", and the hospital agreed
4	sitting in the light you are sitting in here without	4	for a trial period that they would monitor avoiding
5	wearing the hat you originally wore is very unusual.	5	light. So with the same rigour, they did use that
6	GILL: Yes.	6	word, with which I used to clean everything for the
7	MS RICHARDS: The lights have in fact been adjusted to	7	children, I now avoid light, although not rigorous
8	some extent.	8	enough to suit my children, and the hospital monitored
9	GILL: Yes, that one has been turned off, yes. I came	9	me and agreed that that was working.
10	yesterday and your very kind technical team have	10	Basically, when I have a reaction it will take
11	reduced these lights by half, switched off the theatre	11	me about three or four days to get over it, so there
12	lights that were here and switched that one off, so I	12	is a strong it starts quite quickly but it takes
13	can sit here.	13	days to stop. There's a strong incentive not to let
14	MS RICHARDS: You essentially, you and Stan together, have	14	that happen and it used to be that if you have
15	reorganised your lifestyle so that you do much of what	15	autoimmune disease the life expectancy is ten years
16	you would normally do in the daytime, in the daylight,	16	from date of diagnosis.
17	at night or when it's dark.	17	That's not the case now because people can be
18	GILL: Yes.	18	treated and I'm hoping it's not the case for me
19	MS RICHARDS: When you do go out in sunlight you will be	19	because clearly if you just allow yourself to react
20	wearing the hat we saw earlier and you have a cream	20	all the time you just effectively wear your body out,
21	that you have to put on religiously several times	21	so I think if I don't react I'm not living on borrowed
22	a day.	22	time, I hope.
23	GILL: Yes. The cream is I mean, I was it took	23	MS RICHARDS: You can't use a computer screen anymore
24	a long time to get that diagnosed in hospital and then	24	because of the light from the computer, which is why
25	I tried various treatments that the hospital	25	the documents have been provided to you in paper form
	157		158
	101		150
1	rather than coming up on a screen. You cannot watch	1	this time of year is about 1 in the morning, and we
2	television for the same reason.	2	literally walk about an hour a day for exercise when
3	GILL: No, no.	3	it's dark.
4	MS RICHARDS: Rory, you	4	STAN: It's also a very strange thing because Gill's
5	RORY: Sorry, just to give a sense of scale to this,	E	condition, apart from having slightly ropey-looking
6		5	condition, apart from naving slightly topey-looking
6	obviously we're very thankful to the Inquiry for the	6	
7	obviously we're very thankful to the Inquiry for the adjustments they have made to us today but today will		skin, isn't really manifest and the precautions that
	obviously we're very thankful to the Inquiry for the adjustments they have made to us today but today will be the trigger for three or four days of recovery that	6	
7	adjustments they have made to us today but today will	6 7	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes
7 8	adjustments they have made to us today but today will be the trigger for three or four days of recovery that Mum has to do when pretty much the majority of the day	6 7 8	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes them she looks fine, so she's also going about with the stigma that, you know, I'm behaving in a very
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7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	adjustments they have made to us today but today will be the trigger for three or four days of recovery that Mum has to do when pretty much the majority of the day will be spent caring for your skin and trying to minimise reaction. GILL: Yes. I think, I mean they're not going to let me get ill so they have turned all the lights down, but it will probably mean that I have to pretty much stay in the dark for about three or four days just to let it all recover and that's basically what I do. Because it's cumulative I try and build up resilience by so if there's something I really want to go to that I can manage with a hat or people adjust the lighting or something, then I just avoid light as much as possible beforehand so that because if my skin	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes them she looks fine, so she's also going about with the stigma that, you know, I'm behaving in a very strange way, nobody believes I'm ill, but I mean I believe it because I see sometimes if she sits at the table and she's too close to the light you see her just turning red or if she walks in the sunlight her hands are suddenly so sore with Raynaud's disease it takes her half-an-hour to thaw out and sometimes she gets a thing called pericarditis where the lining round her heart actually squeezes her heart. So without so if she just tried to live a normal life all these things would be attacking her and she would probably die very soon, so she lives a very strange life but she's no way of showing it to
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7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	adjustments they have made to us today but today will be the trigger for three or four days of recovery that Mum has to do when pretty much the majority of the day will be spent caring for your skin and trying to minimise reaction. GILL: Yes. I think, I mean they're not going to let me get ill so they have turned all the lights down, but it will probably mean that I have to pretty much stay in the dark for about three or four days just to let it all recover and that's basically what I do. Because it's cumulative I try and build up resilience by so if there's something I really want to go to that I can manage with a hat or people adjust the lighting or something, then I just avoid light as much as possible beforehand so that because if my skin is already a bit shaky then it will quickly degenerate.	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes them she looks fine, so she's also going about with the stigma that, you know, I'm behaving in a very strange way, nobody believes I'm ill, but I mean I believe it because I see sometimes if she sits at the table and she's too close to the light you see her just turning red or if she walks in the sunlight her hands are suddenly so sore with Raynaud's disease it takes her half-an-hour to thaw out and sometimes she gets a thing called pericarditis where the lining round her heart actually squeezes her heart. So without so if she just tried to live a normal life all these things would be attacking her and she would probably die very soon, so she lives a very strange life but she's no way of showing it to everybody because she she's got this sort of double whammy.
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	adjustments they have made to us today but today will be the trigger for three or four days of recovery that Mum has to do when pretty much the majority of the day will be spent caring for your skin and trying to minimise reaction. GILL: Yes. I think, I mean they're not going to let me get ill so they have turned all the lights down, but it will probably mean that I have to pretty much stay in the dark for about three or four days just to let it all recover and that's basically what I do. Because it's cumulative I try and build up resilience by so if there's something I really want to go to that I can manage with a hat or people adjust the lighting or something, then I just avoid light as much as possible beforehand so that because if my skin is already a bit shaky then it will quickly degenerate. That's how we live. So in order to stay healthy	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes them she looks fine, so she's also going about with the stigma that, you know, I'm behaving in a very strange way, nobody believes I'm ill, but I mean I believe it because I see sometimes if she sits at the table and she's too close to the light you see her just turning red or if she walks in the sunlight her hands are suddenly so sore with Raynaud's disease it takes her half-an-hour to thaw out and sometimes she gets a thing called pericarditis where the lining round her heart actually squeezes her heart. So without so if she just tried to live a normal life all these things would be attacking her and she would probably die very soon, so she lives a very strange life but she's no way of showing it to everybody because she she's got this sort of double whammy. GILL: Yes, you have the feeling like you look crazy and
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	adjustments they have made to us today but today will be the trigger for three or four days of recovery that Mum has to do when pretty much the majority of the day will be spent caring for your skin and trying to minimise reaction. GILL: Yes. I think, I mean they're not going to let me get ill so they have turned all the lights down, but it will probably mean that I have to pretty much stay in the dark for about three or four days just to let it all recover and that's basically what I do. Because it's cumulative I try and build up resilience by so if there's something I really want to go to that I can manage with a hat or people adjust the lighting or something, then I just avoid light as much as possible beforehand so that because if my skin is already a bit shaky then it will quickly degenerate.	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	skin, isn't really manifest and the precautions that Gill has to take are quite extreme but if she takes them she looks fine, so she's also going about with the stigma that, you know, I'm behaving in a very strange way, nobody believes I'm ill, but I mean I believe it because I see sometimes if she sits at the table and she's too close to the light you see her just turning red or if she walks in the sunlight her hands are suddenly so sore with Raynaud's disease it takes her half-an-hour to thaw out and sometimes she gets a thing called pericarditis where the lining round her heart actually squeezes her heart. So without so if she just tried to live a normal life all these things would be attacking her and she would probably die very soon, so she lives a very strange life but she's no way of showing it to everybody because she she's got this sort of double whammy.

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1	Inquiry because that I would like to talk about at one	1	witness statement has been that it's the lack of
2	point, is that when there is no official explanation	2	recognition of the causal connection between Gill's
3	for what's happened to us all, you look crazy. You	3	condition and the treatment for hepatitis C has been
4	look crazy to your friends, you look crazy to the head	4	at least until recently, a very frustrating thing for
5	when you go and say I have to resign now because of	5	you to have to deal with. Doctor after doctor won't
6	this thing that's not official and I think that's one	6	say there's a connection.
7	of the worst aspects, asking people to cope with all	7	STAN: Yes. We were perhaps asking the wrong question for
8	this without any official backing, which thanks to you	8	a long time, which was and the question was is this
9	we now have.	9	connected with hepatitis? And the doctors yes, the
10	MS RICHARDS: Rory, you have observed in your statement	10	doctor was saying, no, it's not connected with
11	that avoiding light is an incredibly difficult thing	11	hepatitis, which was true but it was a half-truth in
12	to do in the 21st century and it's a very isolating	12	that it's directly connected with hepatitis because
13	experience for your parents, particularly your Mum.	13	it's a result of the treatment for hepatitis.
14	RORY: Absolutely. The amount of light that Mum can	14	So we felt there was definitely a conspiracy of
15	endure without a large amount of information is	15	silence about this. There was no acknowledgement. We
16	incredibly small amount of light. The layman would	16	were being treated or Gill was being treated in
17	call it pitch black and it makes life incredibly	17	London, where we were then living, by the top skin
18	difficult to function and, you know, living in a room	18	doctors, the top doctors to deal with SLE, and no-one
19	with blackout blinds or shutters, you know,	19	there mentioned this causal effect.
20	contributes to a feeling of cabin fever, of isolation,	20	GILL: I find that incredible because every time I go to
21	of loneliness, coupled with the lack of	21	the dentist or the doctor I decided right at the
22	acknowledgement and understanding from the public and	22	beginning to tell people or we decided to tell people
23	friends and family is an incredibly lonely and	23	what had happened from the day we heard, because we
24	isolating position to be in.	24	wanted to tell the children, because otherwise we had
25	MS RICHARDS: Stan, one of your observations in your	25	to lie to the children or we could tell the children
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1	and say but you've not got to tell everything, and	1	autoimmune disease being induced in some individuals."
2	that was having them to lie to people, so we were in	2	That's just one of the examples that you have
3	the fortunate position, and I have utter sympathy for	3	provided to the Inquiry.
4	people not in our fortunate position, that we were	4	GILL: Yes.
5	able to tell.	5	STAN : The one that clinched it for us was an article we
6	But it seems to me that if we could find out	6	found and subsequently can't find, which said that
7	that causal link with no medical background whatsoever	7	children were being found to have SLE and the only
8	it seemed incredible to me that doctors working at the	8	children that they ever found to have SLE in America
9	top of their field were not telling did they not	9	were children who had interferon, so that just
10	know? You know, it's really difficult for me to	10	clinched it for us, that was proof positive. We've
11	believe that this is not common knowledge.	11	seem to have lost that article now but we were still
12	MS RICHARDS: You have exhibited to your statement various	12	questioning and wondering but then that article said
13	papers that you and Stan have found through your own	13	unequivocally children with SLE have had interferon.
14	research and we'll just look at one example. It's	14	GILL: Have been treated with interferon, usually for
15	363021, please, Paul. It should, in fact, be page 21	15	leukaemia I think.
16	in the bundle you have there, Gill.	16	MS RICHARDS: And finally and recently that connection
17	GILL: Thank you.	17	has, as I understand it from you, been accepted by
18	MS RICHARDS: We just need to look only at the first few	18	SIBS for the purposes of a stage 2 payment.
19	lines of the article. It talks about a presentation	19	GILL: Yes.
20	in the Journal of Clinical Rheumatology, a case of	20	MS RICHARDS: The interrelationship between your treatment
21	severe SLE which developed during interferon alpha	21	with hepatitis C and the autoimmune disorder has been
22	therapy for chronic hepatitis C and then it talks	22	acknowledged.
23	about:	23	GILL: Yes, it has and that was another astonishing day
24	"This case of life-threatening SLE adds to	24	because having been unable to do anything about any of
25	a growing body of literature about severe systemic	25	this for years and thinking there's a massive battle
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1 in court ahead of us that we probably can't afford, of heads of department by swapping classrooms every 2 all a sudden a letter came through the post saying if 2 time the sun moved around and nobody knew where I was 3 3 you have these symptoms then we may be able to help or the class was, but I got a lot of support from the 4 you. I was like, "Oh my goodness, after 30 years 4 school, particularly from the head and from lovely 5 5 suddenly it's accepted". colleagues. 6 6 But so, yes, it does seem to be -- it's now much But then what I really wanted to do was to teach 7 more in the medical literature than even when we 7 the oldest pupils, which was my natural sort of thing, 8 8 discovered it five years ago. and a job came up within the school so I applied for 9 9 MS RICHARDS: The financial and employment and career that, I had been there for five years and applied for 10 10 effectively teacher of English in the senior school prospects, Gill -- sorry, consequences for you, Gill, 11 have been very devastating. You've not been able to 11 and got the job, and that meant I was spending --12 either pursue the career you would have wanted to 12 I didn't have to do expeditions and everything. 13 13 I thought that's good because I'm not really up to pursue or, in fact, continue to work as a teacher. 14 GILL: Yes. After I was cured of hepatitis I was very 14 them now, but it meant I was spending hours on 15 lucky because the children's school offered me a job, 15 a computer and very quickly it became apparent that 16 because a teacher broke a leg and then that teacher 16 I could only spend about 15 minutes on a computer 17 17 came back but I was kept on and so I resumed my without my face swelling up. 18 18 teaching career just almost as soon as I recovered We went through horrible few months where I just 19 and -- but and I was doing a lot of expeditions, which 19 went about suppurating everywhere, and by then we were 20 was sort of my thing, and teaching a full-time table 20 saying it's the light because we tried everything else 21 but gradually I found I couldn't do the expeditions 21 trying to work out what was happening to me. 22 22 because I was -- I had this reaction after them and STAN: It's a bit like what the gentleman said this 23 then other members of staff started offering to cover 23 morning, where he said you reach a level and you go 24 my games lessons because they didn't like to see the 24 down to a level, then you go down to another level and 25 state I got in after them, and then I upset a couple 25 then you go down to another level. Gill was a house 165 166 1 master in the prep school, which meant that we lived 1 can't wait six months, so we paid for a private 2 2 right in the school. I had a little office. I was appointment and it turned out it was the same 3 self-employed had a little office in the school and 3 consultant so I effectively jumped the queue. I think 4 looking back on it, in between classes Gill was 4 it cost £200. 5 nipping home and having a bath --5 He said -- he did --6 GILL: To calm it down --6 STAN: He knew immediately what it was. 7 7 STAN: -- to calm it all down. GILL: He knew immediately. He did some tests. I can't 8 8 GILL: -- we thought that was sort of normal. remember if it was blood tests or what it was. 9 9 STAN: And the doctors were looking at, is it the eczema, I think we had to go back and when we went back, which was I think the same week, I remember he said, "Do you 10 is it your old fashioned eczema reared up. We were at 10 11 a loss but because we were in a position to cope with 11 have medical insurance", and I said no and he said, 12 it, my office was being put off mildly by the fact 12 "Well, I'm referring you back to my NHS caseload 13 I was having to look after children while you were 13 because you can't afford this. You're in this for the 14 having at the bath and things, but we were coping with long haul". He said, "I don't want you to go off on 14 15 15 Google and get scared", I said, "Well, you're too late it. But then moving to the senior school --16 16 GILL: Where I was -- you need hours in front of because I've been Googling like mad", and he said, 17 a computer because you are dealing with all their 17 "But until we do further tests I advise you to avoid 18 coursework and everything is sent by email and all the 18 the light conditions that are causing this", which was 19 reports and all the marking, all the rest of it. So 19 just normal -- so I said, well, I'd have to resign to 20 I just got in a mess. I looked awful for about three 20 avoid light conditions that are causing this and 21 months and I went to get an appointment. 21 I just remember he went (Shrugged). He just looked at 22 22 I said to my GP at that time in Edinburgh was me over the desk. I was just stunned because 23 23 trying to figure out what was going on and he said, I'd just, after the whole hepatitis thing, fought my 24 "Well, I'll refer you to the hospital, but there's 24 way back up to where I would have been and so 25 a six month waiting list", and I thought I can't, we 25 I remember I said to him, "Well, can you put it in 167 168

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1 writing", because all I was thinking was the head will survive. 2 think I've gone mad and so I have the letter saying, 2 GILL: Yes. 3 3 "Avoid those light conditions until we find out what's STAN: It's been a hand to mouth existence and still is, 4 4 happening". in fact. When Gill had her job we were just 5 So then I just went to the head and said, 5 recovering. We had loads and loads of debts from 6 6 "I have to resign", and he said, "It's all going so everything. We were just recovering, just got our 7 well". I said, "It's not really. Everyone's covering 7 debts paid back, we'd just bought a house, and we're 8 8 for me and I can't use the computer". He was sort of just away to sort of say, "Okay, let's get going now", 9 9 reluctant -- he said, "Well, Gill, you know we'll help when Gill had to resign again and the children were 10 10 just at the stage of going to university, in fact, you", and I said, "Do you know who's typing my 11 reports", because it was the end of term, and he said, 11 Rory was at university in London and Lucy was heading 12 "No", and I said, "Your personal secretary", and he 12 down to university in Oxford. In fact, she was in 13 said, "Yeah, we can't have that", so that was me 13 London for a course at that time as well. 14 resigned. 14 We could no longer fund their flats or their 15 But then I -- that was a major disaster for the 15 accommodation and our house as well and Gill by this 16 family because that was our income halved again. 16 time was determined not to take on debt, not to take 17 MS RICHARDS: You've not been able to go back to work --17 university loans because we had been in debt. We'd 18 18 GILL: No. just got out of it. It had been horrible. 19 MS RICHARDS: -- because of the SLE. 19 GILL: I would like to explain, if I can. 20 GILL: Yes. 20 STAN: If I finish that point. So basically we then moved 21 MS RICHARDS: Stan, what has the impact been on your work 21 down to London. I was fortunate, I got a good job in 22 22 and your business of the years. London. Through circumstances when the crash occurred 23 STAN: Well, it's -- it has varied over the years but, 23 I was charged with a very, very large Government 24 basically, it has changed the entire nature -- the 24 project. When the crash occurred the project was axed 25 nature of the business has been just to sort of 25 so I was left -- I was made redundant so I was 169 170 1 starting up again self-employed in London, and it's 1 It's nothing to do with the result, it's just to do 2 2 been hand to mouth ever since, with myself, Gill, at with how you get through and I do not know sometimes 3 some stage Rory, Lucy, Frankie, Zoe all living in the 3 whether these things help you to get through or 4 4 same two bedroom flat, me working in the kitchen or actually, you know, because they're -- they're not 5 sleeping in the kitchen. 5 reasonable all of them but then you're not in 6 GILL: That doesn't make sense unless we explain that 6 a reasonable situation. 7 7 we -- when we knew there wouldn't be any help and So anyway that was our -- we felt that we could 8 8 I heard this yesterday or today I think, this happened have lived in -- we could have just said to the 9 9 to us, that we thought when this happened we thought children, "Well, look, you're going to have to do 10 this will take 20 years to sort. It's actually taken 10 without everything. It's not your Dad's fault. It's 11 30 years to sort, so we've got to plan a life, we 11 not my fault", but we wanted to try and make it that 12 can't just put everything on hold for 20 years. 12 life would be the same for them if this hadn't 13 So our big thing was we want to a soak it up, 13 happened, which led to some strange things like living not pass it on to the children, and in a very strange 14 in a two bedroomed flat instead of -- I remember Rory 14 15 way that made me feel they can't have student loans 15 was in -- because I had a salary Rory was in a flat 16 16 because that's -- if I'd had a salary I could have with the lads down at Imperial and when we phoned up 17 paid for all of this and so we just tried to find 17 and said, "We've had this great idea. We'll move to 18 another way of paying for it. So that was the sort --18 London and you come and live with us", and there was 19 I don't know whether these are a good thing or a bad 19 this long silence -- "and to pay for your sister", and 20 thing. It's like saying, "I will buy a fridge and put 20 there was a long silence, then he said, "Yes, it is 21 it in my bedroom just to put the medicine in it". 21 a good idea. It's also the end of my social life", 22 22 I don't know if that helps you get through. which it pretty much was but that's how we coped with 23 23 I don't think it makes any difference to the 24 result because the people who died were really, really 24 Lucy, I ought to say in that regard, we got --25 brave, probably braver than me and they still died. 25 so we paid for her accommodation in Oxford and we got

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1	through to her final year and there was absolutely no	
2	money left and so Lucy went to the proctor at the	
3	university and said, "Can I commute from London",	
4	where we did this little flat and they said yes, so	
5	every morning she got on the bus for two and a half	
6	hours, went to her classes and then got on the bus for	
7	two and a half hours and came back to London for	
8	a year, which was I remember she put porridge in	
9	her pocket. That's what I remember most, making	
10	porridge and then you putting it in your pocket.	
11	MS RICHARDS: I wanted to ask Lucy, first of all, a little	
12	about the impact of all of this. Firstly, your	
13	observations about the impact of everything that your	
14	parents had been describing on your Dad.	
15	LUCY: I think that, you know, who these infections have	
16	happened to, you know, they have just happened to	
17	a random bunch of people and not everybody's born	
18	equipped for facing these challenges. I mean, Mum is	
19	made of steel. Dad is a mere mortal and it's you	
20	know, it's sometimes been hard for him to deal with	
21	that emotionally and, you know, has triggered him	
22	being in bad moods and then everybody has to rally	
23	round and bring him back to his courage.	
24	But I have to say that almost all the time Dad	
25	has shown extraordinary courage in response to this	
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1	for so long so hard.	
2	GILL: I'd just like to say that Lucy is absolutely right	

situation and he has stepped up and just joined Mum in dealing with what has happened to her, to the extent that Dad lives in the dark too. He was saying earlier that the lights are giving him a headache because he wasn't used to it, and that's meant that Dad has -especially supporting Mum financially, and he's said a little bit about the difficulties there, both my parents get I would say on average four to five hours sleep a night, and that's not necessarily in one block, just trying to deal with this.

So obviously Mum had fatigue as part of her -the symptoms of hepatitis C and now gets this kind of flu like thing in response to light situation, but Dad falls asleep all the time.

I mean, I'm kind of quite proud of him staying awake right now. In guite distressing situations he can be standing talking and fall asleep. He can be at something he's been looking forward to and fall asleep. He can fall asleep halfway through a mouthful because his body is just under such pressure. He puts himself under that pressure to step up to the mark. I'm personally extremely concerned for, obviously, for how long Mum might live because we don't know at this stage but I'm also concerned about, you know, how long Dad might live as a consequence of pushing his body

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GILL: I'd just like to say that Lucy is absolutely right that I know in the situation that we were in, particularly when we were young, as soon as I knew that I was infected I was determined that Stan wouldn't be infected either, although obviously your terror is for your children, isn't it, but I was determined that Stan wouldn't be infected. You can imagine what that meant for us and he has never, ever -- he's just always been right there and even

with me this afternoon, it's started with me any time Mum's explained how she came to be transfused or any of us have, it starts with me in Mum's book, Lifeblood.

though --STAN: Not always behaving as well as I should. GILL: Yes, but always there and that's amazing I think. MS RICHARDS: Lucy, can I ask you about the impacts on you. You've gone into some detail in your statement and I can read any part of your statement if you don't want to talk about it.

We found out about Mum's infection when I was seven years old so as a seven year old I was told Mum has this disease and Mum and Dad were always very upfront with us so they were very brave and told us exactly what was going on and tried to look brave so we wouldn't be scared by them being scared.

18 LUCY: I'll give it a go. 19

So what I was told was, "Mum's ill and she became ill after your birth", so what I heard being seven years old was, "Mum's ill because of you", and the trouble is that's so clearly not true that if I applied my rational brain to that, it doesn't even get a second -- it doesn't even -- it doesn't even need questioning. It's stupid. But that thought has lived in me and grown in me and everybody's heard the kind of the length of this story and the different parts of it and the financial difficulties and Mum's ongoing health concerns.

MS RICHARDS: You have put it this way in your statement that because your Mum was transfused immediately after your birth you have never had a life pre-contamination.

Every day growing up and exacerbated by the unusual conditions of mine and Rory's upbringing compared to the other children we knew I would live with this deep, dark feeling that I didn't know what

23 LUCY: Yes. 24

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MS RICHARDS: What's that meant for you?

LUCY: A few things. The story starts with me, started 175

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1 it was, and it wasn't actually until like two years to get the packet open and I ended up wailing in quite 2 ago when everybody else was living up in Scotland and 2 a lot -- I was alone, so quite alarming to me, I was 3 3 my husband and I were living down in London and we'd just sort of -- it was like a disgusting sound coming 4 been to visit everybody and I was feeling kind of 4 out of me and I didn't know what was going on, so 5 homesick when we went back down, I thought it was 5 I was a bit scared. 6 6 homesickness, and I was feeling very, very bad those So I called my husband who was meant to be going 7 two days. 7 to the theatre and said, Please, can you actually just 8 8 So on the bus home from work -- I'm sorry, come home because I feel very unsafe and Mum's not 9 9 I don't know if I'm answering your question. available yet". I called Mum and she was upset 10 10 MS RICHARDS: You are. because Rory and Zoe hadn't managed to go to the 11 LUCY: Good. On the bus home from work I called Mum to 11 cinema because everybody was discussing the financial 12 say, "Mum, I just feel awful", I had put into place 12 situation of Mum and Dad going forward, and this was 13 things where I'd say if I think in this very bad way 13 before the little bit of support they are now 14 I'm just going to take 20 breaths, I'm just going to 14 receiving. I said, "No, you guys sort that out. You 15 count to 20, carry on, but at the end of the second 15 call me back", but I was very distressed. I was very 16 day I just had counted to 20 so many damn times it was 16 upset that they were upset and I was very upset that very, very frustrating. So I called Mum and asked and 17 I was so upset and I couldn't speak to them, and then 17 18 18 said, "I need to speak because I feel awful", and she this was whirling round my mind as my husband was 19 said can we call back later because Rory and Zoe are 19 making the soup and I was thinking and all of this, 20 just popping round then they are going to the cinema 20 everybody's upset and it's all because of me, and then 21 and we'll be able to talk about it then. 21 it just hit me like, you know, a eureka moment and 22 22 But in the mean time I became so distressed, and I actually became quite elated because suddenly this 23 this had never happened to me before, that I was 23 sort of thing that had sat and grown, just through the 24 24 chance of the different things that had been going on trying to heat up some soup and I couldn't even get 25 the packet open I just couldn't stay still long enough 25 that day, had managed to get out and get an expression 177 178 1 and then I could see it and see how wrong it was but 1 with me because I thought I'd worked it out and I felt 2 2 how real it had been. better for a few months but then the anxiety started 3 So I don't know what your question was, so go 3 to come back. 4 4 So I started searching again and then I just again. 5 MS RICHARDS: You are absolutely answering it. I was 5 happened on a book about managing social anxiety and 6 asking you about the impact upon you. 6 I thought well this isn't me but maybe it might 7 7 LUCY: Yes. elucidate something and I'd done that many Google 8 8 MS RICHARDS: And your sense of there never having been searches trying to work out why do I feel so awful all 9 9 for you a life pre-contamination and how that had made the time particularly because I'm a very extroverted 10 you feel and you've realised, as I understand it, from 10 person so it becomes a bit of a vicious cycle of 11 your statement and from what you have just said that 11 I want to be with people because that gives me energy 12 you've been living with feelings of guilt. 12 and makes me happy but when I get to be with people 13 LUCY: Yes. 13 I become very anxious so I want to be alone, then MS RICHARDS: Irrational feelings of guilt, but feelings I feel very drained so I want to be with people, so 14 14 15 15 nonetheless for many years. I go round in a bit of a loop. 16 16 LUCY: Yes, and those coupled with the unusual So I found this book by chance and it exactly 17 circumstances of us growing up came together and 17 described my situation. And I have to say that just 18 triggered of when I was about nine years old, although 18 the public inquiry happening and being asked to give 19 I didn't know this was what it was at the time, 19 a witness statement, I decided to put all this down, 20 a chronic case of social anxiety which I only 20 and then the Inquiry team suggested that I contact the 21 really -- I only really started to be able to talk 21 British Red Cross, which I was a bit unsure about but 22 22 about about five years ago, but I'd never heard of it I did, and then they suggested I speak to my GP which,

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before so I was just describing my symptoms and we

weren't really getting anywhere. Then when I had that

eureka moment I stopped looking for what was wrong

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again, I was unsure about -- you may not wonder why --

but I did speak to my GP because she's a very nice

lady and she referred me for a mental health

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1 assessment and I'm just about to start CBT. my own shoulders, Mum's illness and everything that 2 2 So all of the Inquiry happening has really followed, I think if somebody else had taken 3 3 responsibility it might have been clearer to me that helped me, you know, put words to this and receive the 4 right treatment and it has been -- I mean, I'm just in 4 it wasn't my fault. 5 a different place from a year ago with all of that. 5 Then ... I forgot my two things but something 6 6 I probably should say on this point that most else I would say is when the public hearings in London 7 people who know me know nothing about this. I guess 7 started, I had this feeling of, "Well, I can't have 8 8 that's one of the things of social anxiety, is the caused all of these stories". So that was relieving 9 9 last thing you want to -- because you feel that people to me. 10 can see that there's something wrong with you, so you 10 It will come back to me, my other point. 11 think. I suppose for me it was maybe this guilt thing 11 MS RICHARDS: One of the points -- and it may or may not 12 that I didn't want anyone to see. The last thing you 12 be the one you were thinking of Lucy -- but one of the 13 want to seem is not totally fine. So I have spoken to 13 points you make in your statement is there's been an 14 some very good friends about it recently but, you 14 inability for you to talk about this because other 15 15 know, that's 20 years after it started and many people know nothing about it. 16 friendships have been that long and they've not known 16 LUCY: Yes, that's exactly it. Because it's not been 17 17 anything. officially acknowledged, it's very difficult to bring 18 18 up because you sound slightly, as Mum was saying, kind MS RICHARDS: One of the observations you have made in 19 vour statement. I think in one form or another all of 19 of crazy, like nobody knows what you're talking about, 20 you have made it in your witness statements, is the 20 which is very isolating. And I think that was why the 21 effect of what you've described as the silence of 21 beginning of the London hearings was a bit of 22 22 officialdom. Can you explain a little more about a watershed for me because then I could refer to it, 23 that. 23 I could seek, you know, other people to know about 24 LUCY: Well, there's two sides to that, I think. The 24 what was going on for me, which I couldn't do before, 25 25 because I felt that if they hadn't heard of it, first one is that, as a seven-year old, taking that on 181 182 1 I could say, "Have you not been reading the news?" 1 And, you know, that night talking about the 2 whereas before it just -- you know, what do you refer 2 finances and planning that Lucy referred to a moment 3 to? It's not happened. 3 ago is an example. We make these plans about the 4 4 MS RICHARDS: Rory, can I ask you, you've again described future and finances and life and jobs and family and 5 in your statement very vividly the impact of again 5 we make all these plans but they don't work. There's 6 everything that we've been hearing about on your 6 not an answer. There's not enough money, there's not 7 7 upbringing and indeed on your young adulthood and enough time. There's not enough support. 8 8 you've put it this way, that every decision that's So I know that really upsets my parents that my 9 9 ever been taken in your collective family lives has in wife and I are -- sorry. My wife and I are trying to 10 some way or another been affected or driven by the 10 start a family and plan our lives but we are -- you 11 fact of your Mum's illness and the consequences of 11 know, we are also planning how to support my parents 12 that illness; is that right? 12 in their retirement which I know they find incredibly 13 RORY: Yes, that's absolutely correct. I've been 13 difficult to hear but it's just the reality of the throughout my life utterly blown away, astounded, by 14 14 situation we're in. 15 the fact that in this situation of adversity Mum and 15 So every decision you make is affected by the 16 16 Dad's driving force has been to not let this infected infected blood. 17 blood impinge on the next generation and that's an 17 MS RICHARDS: You feel a sense of responsibility to look 18 impossible task. It is not possible. 18 after your parents. 19 It's influenced every decision they have made, 19 RORY: Absolutely. 20 the bigger life decisions. You know, we've spoken 20 MS RICHARDS: But a lack of confidence in your ability to 21 about the smaller mundane daily decisions which are 21 do so. 22 22 also affected and I've -- every decision I make now is RORY: Yes. As I say, it's a problem without a solution 23 23 in some way trying to live up to the standards that and the only solution that I can offer is to raise the 24 they set for themselves and trying to pay back the 24 standards a bit higher or to try a bit harder, to put 25 opportunities they've given me and my sister. 25 more effort, to just keep battling away and just try

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and make it work and so that -- the consequence of that is that one never succeeds. One never achieves anything.

I really struggle with confidence because -- well, that's the outcome of it.

GILL: I obviously -- my children -- I think Rory is right. You cannot cope with something like this and obviously that's really upsetting for Stan and I because Rory has achieved so much. If I told you his CV, it is astonishing. He's put on concerts in Buckingham Palace. He did the Queen's Jubilee. It's astonishing. But he feels that it's not good enough and when any time we say to him "that was really well done" he won't -- it hurts him to hear it because it just presumably, I'm assuming, this feeling wells up of "but it's not good enough" and that's because -and I think that -- and what Lucy says is absolutely right as well that Lucy has suffered on her own for 20 years and none of us knew. And all our efforts to say, "Right, we're going to soak this up and it's not going to hurt the children" have totally failed because you cannot cope with something like this.

And so I think what Rory and Lucy say is absolutely true, that had there been an official recognition, we would have had more normal lives

I've never forgotten it, I felt so supported. And now the boot's on the other foot. The next -- Lucy and Rory and Zoe and Frankie certainly supplying all the emotional support that I hope we used to supply them.

And, as Rory says, we make plans because we now have a little support as of last December, we were able, having sold our house twice to cope with the situation over the years, we were able to buy a little house (very far away to keep it cheap) and the plan is that Stan will work until he's 75 and that will -- by then, we'll have -- I mean, it was amazing. We found a bank at Christmas that would give us a mortgage and Stan is 63 and he will have paid for the house by the time he is 75 and then he can stop and that is -we're able to do that. We were going to do it anyway but, as Rory said, the plan did not work. It just didn't -- it depended on me writing a bestseller, which is, like, not going to, but now we think we might just squeeze through if we basically do nothing but work as -- I mean, Stan just works every day of the week and every evening.

He actually said when we were driving down to Edinburgh last night, he went, "We've got a day off tomorrow". I'm not sure you're meant to look at it like that but what he meant was "I'm not stuck in the

because we wouldn't have had to set high standards. We could have said, "Oh, yes, we're those people" and then the bar would have come down. But nobody said that. It was just match your friends with both hands tied behind your back and you can't do it. It doesn't work.

So both Lucy and Rory and Zoe and Frankie have been absolutely amazing in continuing the collegiate way we make decisions and the way we support each other which started -- well, I think it was sort of the way we naturally inclined, but when the letter came we told them straight away, "Now we're going to decide everything together, if you've got to be tested, you know, and here's a chance to do all the things in the school that you can't do anymore and what do you want to do?"

So we made all these decisions together and I remember when we first met Zoe and Frankie, we were having one of our family discussions trying to decide, which is always how we can cope on not enough money, and I always remember -- so they tend to go on and on and on because there isn't actually a solution and I always remember -- I hope you don't mind my saying -- but Zoe getting out of bed, saying, "Oh, what's happening? I'd better join in" and I felt,

1 office as I have been month in, month out".

STAN: Switched my phone off.

GILL: Yes, he meant I'll switch the office phone off.

MS RICHARDS: Gill, it may not be a bestseller yet but you have written your family's story in this book

Lifeblood. What was it that drove you to write this?

GILL: Really resigning because that drove me to write any book because I'd -- I've always written on and off.

My aim was in creative writing with Douglas Dunn. He won the Queen's Medal for Poetry about two years ago/three years ago. He's my supervisor.

And so it's always been -- one never writes for money because you would literally be better off buying a lottery ticket but it's always been something I wanted to do and then, when I resigned, it was something I could still do because we found -- well, initially the family helped me because I couldn't use a computer but you can write in a dark room. In fact, it's amazing. You can't read in a dark room but you can write in a dark room and when somebody puts the lights on, they can read it. And then we found -- initially, the family helped by typing it and then I found a student who was sufficiently adept on a computer that she would type it up fast enough that we could afford to pay her. So we paid her by the

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1 hour but she could do -- what I could write in a day, transfusion?" and when I told her, she went, "Well, 2 she could type in about three-quarters of an hour. So 2 why don't you write about that?" 3 3 we could afford her and she was scrupulously honest. So I went home and said Jenny wants me to write 4 That's how I wrote Lifeblood: in the dark with 4 about all that's happened but I don't really want to, 5 Amy typing it up. Well, with the family to start with 5 you know, write about that. And immediately all 6 6 and then Amy typing it up. the -- I don't like to call you the young people --7 And -- so I've forgotten your question now. 7 but said, "Mum, you have to write that. You have to 8 8 Sorry, could you remind me? write that" and --9 9 MS RICHARDS: I was asking you what prompted you to write RORY: For all the people that can't, for all the people 10 10 that aren't here to write it. GILL: Yes, exactly. So I started writing it. I wrote 11 GILL: What prompted me to write it. So before I started 11 12 writing Lifeblood, I'd resigned but I could still 12 our story and that got a publisher. So just the 13 write and so, as Rory said, we've got a plan, it's 13 family story got a publisher but the publisher said 14 a really sketchy plan but the plan is that Dad will 14 you have to put that in a wider context, so you have 15 keep going and Mum will write a book and if that 15 to rewrite the second half with putting it in the 16 works, Dad can stop. I'd wrote a novel which actually 16 context of what's happening. 17 17 It was really difficult to work out how to do got -- I mean, I got an agent quite quickly but, to my 18 18 family's despair, I write -- I don't write -- I can't that. I rewrote the second half four times and 19 do scary stuff. I've had enough scary stuff and so 19 eventually I just thought, well, the only way to do it 20 I'm not the most commercial of writers. But anyway 20 is as I discovered it. So that involved just telling 21 the agent, I was despairing to the agent one day and 21 the story of -- because when she said "you'll have to 22 22 she said -- and I actually heard myself say, "You see, put it in a wider context", I went off to the British 23 the thing is because of this blood transfusion 23 Library and I had some references to newspapers so 24 I haven't got anything to write about" meaning my life 24 I thought I'll start with that. So I went to the 25 has been so constrained. And she said, "What blood 25 British Library and it's not there -- now it's all 189 190 1 computerised in Euston Road, so I can't access it, but 1 said, "No, that's not a story". 2 2 I caught the last six months of everything still being So I thought, "Well, the only thing to do then 3 on microfiche in Collindale, which meant a very long 3 is just tell the story of finding out" and, in fact, 4 tube journey, but as Rory will explain, tubes are 4 that worked very well because I didn't know that --5 dark. Rory understands that our eyes adapt to light. 5 I'd no idea of the scale of this contaminated blood 6 He's explained to me our eyes adapt to light, so it's 6 disaster until I did that research. I didn't even 7 7 actually very dark in this room compared to being on know -- I mean, I didn't know the numbers, I didn't 8 8 the ground floor but your eyes adapt so it doesn't realise it had been in the press long before I had my 9 9 seem that different. transfusion. I was coming home every day saying, 10 The scale -- I mean, the eye is amazing. So on 10 "Listen to this, look what I found". And, I mean, it 11 a sunny day it's about 20,000 lux and and on a grey 11 was very haphazard research because I'm not actually 12 winter's day it's about 40 lux and yet your eye just 12 physically capable of doing proper research now but it 13 adapts and you think, "Well, I can see, it's daytime" 13 was very suited to me and produced a sort of time-line which is why I'm much more able to go out in the of events which allowed me to finish the book. 14 14 15 15 winter than in the summer. MS RICHARDS: That concludes my questions for you but 16 16 So on the tube, I was saying, "Oh, there's loads I wanted to ask each of you if you had anything to add 17 of lights" and Rory went, "Mum, the tube is dark, you 17 and starting with Lucy. 18 can travel on the tube" and it transpired that was 18 LUCY: I just wanted to read the following. 19 true. So I could go to the library and everything was 19 The truth of what has happened will be littered 20 on microfiche, which is very dim. In fact, you can't 20 with missed opportunities for thousands of doctors and 21 read all of it, it's so dim. So I was able to do the 21 civil servants to take responsibility to ameliorate 22 22 research for the book. And then I thought -- I mean, the situation in thousands of different ways. I had 23 23 I tried photocopying newspaper articles and peppering a similar opportunity today. I could share the impact

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the book with them. That was the result I wanted

because it was done really quick but the publisher

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Mum's blood transfusion has had on me to add to the

complete story to help the public inquiry team.

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1 This was hard to do, not least because of the generosity and care from a handful of educational 2 2 stigma surrounding mental health issues in our institutions. Once we received the letter, we became 3 3 society. But I have taken responsibility and done it. aware of the figures surrounding the numbers of So I have two questions. How different would 4 4 infected people. But this was not examples of shared 5 the total story have been if every opportunity 5 experience and was of little comfort. 6 6 afforded to all doctors and civil servants to I'd like to thank the Inquiry for bringing this 7 ameliorate the situation had been taken and where are 7 disaster out of the silence and acknowledging publicly 8 8 their voices now, clamouring to admit their own faults what has happened and for focusing on people's 9 9 and apologise? I would like to single out the stories. However, every article I read always quotes 10 10 Scottish Health Board who, speaking at the opening of the same figures that were so meaningless to me for 11 these hearings, failed to apologise. 11 all those years. Let me try to give you a more 12 So in summary, and possibly outwith the public 12 meaningful sense of scale. 13 13 inquiry, just human to human I would like to ask all The estimated number of people who have died as 14 doctors and civil servants who have in any way been 14 a consequence of infected blood is akin to the number 15 connected to the infected blood disaster to consider, 15 of British soldiers killed during the evacuation of 16 "Could I have done more?" Thank you. 16 Dunkirk and is akin to the number of people killed 17 MS RICHARDS: Rory, is there anything you would like to 17 when the Twin Towers came down. To appreciate the 18 18 add? scale of the number of people infected and affected, 19 RORY: Yes, thank you. I'll just read this out. 19 one must deal with disasters such as Chernobyl. I 20 Growing up as a member of our family, the 20 give these examples not to shock or sensationalise --21 culture of silence from the NHS left us feeling truly 21 the evidence is shocking enough -- but to help those 22 22 alone and that we somehow were supposed to shoulder in a position to make a change to quantify the levels 23 the guilt and hardship of our situation and to take 23 of ongoing suffering. 24 responsibility for rectifying it, an impossible task. 24 I want to take this opportunity to plead with 25 The only outside support we received was huge 25 the State, Department of Health, the NHS, hospital 193 194 1 staff, GPs, and the Inquiry to show the same levels of 1 And I wanted to lead on from that and talk about 2 2 the absolute terror that one feels in this situation support and care that those educational institutions 3 showed our family and to implement the medical, 3 and, as you know, as you've heard today, I was 4 emotional, mental health, and financial care that has 4 terrified I'd infect my children. In fact, I nearly 5 been missing for all these decades. Thank you. 5 killed them when I crashed the car. I was too ashamed 6 MS RICHARDS: Thank you. Stan. 6 to go for help when I burned my daughter. None of 7 7 STAN: This is a day I thought I would never see and this that -- well, all of it was either made worse or 8 8 Inquiry is more than we ever thought possible. So caused by the official silence that my children and 9 9 thank you. husband are talking about and that is unforgivable. 10 There's only one course of action when you make 10 I don't know how the mistakes came about that 11 a mistake. You should admit it, you should face up to 11 brought this disaster (that's for you to decide, 12 it, you should rectify it and you should do it 12 Sir Brian) and it may be that there are certain 13 immediately. With respect to infected blood, 13 circumstances or excuses that I don't know about. Britain -- not just the NHS, Britain -- did not do 14 14 But I can't see any reason for the silence that 15 15 this and, as a result of this, thousands of lives have we have lived with. I can't see any reason that we 16 16 been irrevocably altered and, in some cases, have lived alone as a family until now. And when destroyed. 17 17 people ask me if I'm angry, that's what I'm angry 18 This Inquiry and Sir Brian are Britain's best 18 about, that we were put in danger when we didn't know 19 hope that this lesson will be learned. 19 to take precautions, when I didn't know not to drive 20 MS RICHARDS: Thank you. And Gill. 20 the car, and we lived in fear, fear that we weren't 21 GILL: I'd like to start by paying tribute to the families 21 coping and our children would be taken away because we 22 22 for whom my worst nightmare is true: people who have didn't know why we weren't coping. 23 23 lost their children. I cannot think where their All of that was made worse or brought about by 24 courage comes from and I admire them so much for 24 a lack of responsibility at high level by the 25 helping the Inquiry. 25 Government or by the NHS. I'd like to thank my family

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	because they took that responsibility. For all the	1	I have by no means read them all but I will and
1 2	nice things they say about me, they took it and they	2	I have by no means read them all but I will and a lot of those statements are from those who suffered
3	never let it go when everybody else, government after	3	from hepatitis and who almost to a man or woman had
4	government said in my research that it was too big	4	interferon treatment to cope with it. I have kept no
5	a responsibility for a government to take on. Well,	5	particular count but there are three or four certainly
6	since my son was three and my daughter was a baby,	6	who have described light sensitivity as a consequence,
7	they've taken it and my husband, despite the distress	7	but I thought you ought to know of that.
8	it's caused him, has never let it go. And thank you		GILL: Thank you.
		8	SIR BRIAN LANGSTAFF: If it should be the case that it is
9	everyone involved with this Inquiry for relieving them	9	
10	of that because I have seen the happiness that they	10	substantiated, as it may well be, that interferon
11	have felt when this Inquiry was launched and that	11	treatment may in some cases give rise to light
12	happiness has grown as the Inquiry proceeded.	12	sensitivity, I certainly would regard it (and I would
13	And I feel now that I haven't managed to cope	13	be difficult, I think, to shift from this point of
14	with this but that you have brought them the relief	14	view) that it is a consequence of having been infected
15	that I already you have brought them and we hope	15	with hepatitis C, and if that hepatitis C was
16	for the future the relief that I so much wanted to	16	a consequence of infected blood, it was a consequence
17	bring them but I just couldn't. Thank you.	17	of that.
18	MS RICHARDS: Gill, I am just going to ask Mr O'Neill if	18	GILL: Thank you.
19	there's anything further.	19	SIR BRIAN LANGSTAFF: That's the first.
20	GILL: Thank you.	20	The second is that you have each in your own way
21	(Pause)	21	made a powerful plea for those who might have said
22	MS RICHARDS: There are no further questions. Thank you.	22	sorry at an earlier stage to have done so. It is
23	Sir.	23	right, I think, that I mention again to you, and in
24	SIR BRIAN LANGSTAFF: Can I make three observations. The	24	fact to those who are listening, that I heard Eleanor
25	first is that I have read a lot of statements	25	Grey QC for the Department of Health say that wrong
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1	had been done when she addressed me in September last	1	witness is anonymous.
	·	1	•
2	year and that I think just needs to be said as	2	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock.
2 3	·		•
	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy,	2 3 4	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock.
3	year and that I think just needs to be said as a matter of record, although it already is.	2	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy,	2 3 4	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You	2 3 4 5	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as	2 3 4 5 6	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary,	2 3 4 5 6 7	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7 8	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary, despite your welcoming the Inquiry and wanting to be	2 3 4 5 6 7 8	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7 8 9	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary, despite your welcoming the Inquiry and wanting to be here, to decide to come here as a family and lay bare	2 3 4 5 6 7 8 9	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7 8 9	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary, despite your welcoming the Inquiry and wanting to be here, to decide to come here as a family and lay bare what are your own different perspectives on what has	2 3 4 5 6 7 8 9	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7 8 9 10	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary, despite your welcoming the Inquiry and wanting to be here, to decide to come here as a family and lay bare what are your own different perspectives on what has taken place, and that seems to me to take a huge	2 3 4 5 6 7 8 9 10	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
3 4 5 6 7 8 9 10 11	year and that I think just needs to be said as a matter of record, although it already is. But, thirdly, can I say that you, Lucy, described you, Gill, as a woman of steel. You described the whole experience of having hepatitis as scary. I suspect it may have been quite scary, despite your welcoming the Inquiry and wanting to be here, to decide to come here as a family and lay bare what are your own different perspectives on what has taken place, and that seems to me to take a huge amount of courage. It has affected you all.	2 3 4 5 6 7 8 9 10 11	SIR BRIAN LANGSTAFF: Thank you. 10 o'clock. (5.15 pm)
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