1		Tuesday, 23 February 2021	1		well be more because of the particular interest that
2	(10	.00 am)	2		your evidence will have. But thank you very much for
3	SIR	R BRIAN LANGSTAFF: Good morning, Mr Stevens.	3		coming. Ms Richards.
4		E WITNESS: Good morning, Sir Brian.	4	MS	RICHARDS: I think Mary's going to administer the oath
5		R BRIAN LANGSTAFF: You're at home, are you?	5		first.
6		E WITNESS: I am. And thank you very much for giving me	6	SIR	R BRIAN LANGSTAFF: Of course.
7		the opportunity to be so.	7		PETER ROGER STEVENS, affirmed
8	SIR	BRIAN LANGSTAFF: Not at all. It's what we have to do	8		Questions by MS RICHARDS
9		in the particular circumstances we find ourselves in	9	Q.	Mr Stevens, can you see and hear me?
10		at the moment.	10	Α.	•
11		Now, let me tell you who you're talking to.	11		You were a trustee of the Macfarlane Trust from 1988
12		You're talking to a room here in Fleetbank House in	12	~.	to 1992?
13		which there are three members of the legal team	13	Α.	Correct.
14		opposite me, there are three members of the Inquiry	14		And during that time, you were also a trustee with the
15		staff, one of whom is Mary who will ask you to take	15	Œ.	two Macfarlane special payment trusts, MSPT1 and 2?
16		the oath in a moment or two, and there is Soumik whose	16	۸	Yes.
17		job it is which he does with great professionalism,	17		You then had a second stint at the Macfarlane Trust as
18		I have to say is to make sure that the right	18	Q.	trustee and chair, 1999 to late 2006, beginning of
			19		2007?
19		document is shown to you at the right time and			
20		highlighted in the appropriate place.	20		Yes.
21		Beyond us, there are probably somewhere around	21	Q.	You were chair of and trustee of the Eileen Trust,
22		200 or so people who will be watching. So although	22		1999 to 2017?
23		you're talking immediately to us and more immediately	23	Α.	
24		in answer to Ms Richards' questions, you will be	24	Q.	You were involved in the establishment of the
25		talking to an audience of at least 200. It may very	25		Skipton Fund from 2003 onwards and were a director of
		1			2
1		the fund until 2017?	1		today and tomorrow. And at the end of tomorrow, if
1	٨	Yes.			•
2			2		there's anything in your statement that you
3		You were also involved with MEPT Limited?	3		particularly want to raise or address or correct, I'll
4	_	Yes.	4		ensure that you have the opportunity to do so.
5	Q.	And you were a trustee of Caxton, the Caxton fund,	5	_	Okay. Thank you.
6		from 2011 to 2013?	6	Q.	Prior to your first involvement with the
7		Yes.	7		Macfarlane Trust in 1988, can you just tell us briefly
8	Q.	I'm going to be asking you questions today largely	8	_	what your background and employment history was?
9		about the Macfarlane Trust and hopefully also the	9		Sorry, in the
10		Eileen Trust, and then tomorrow about Skipton, Caxton,	10	Q.	Your employment history prior to becoming involved
11		and some more general thematic issues, just so that	11		with the Macfarlane Trust
12		you understand where the questions are going.	12	Α.	
13		Okay.	13	Q.	what had your work been, and what were your
14	Q.	Mr Stevens, you provided the Inquiry with a written	14		qualifications?
15		statement, and you were provided with quite a lot of	15	Α.	I worked a number of mostly financial roles in three
16		documentation for the purpose of that statement, but	16		companies. And latterly during the time that I was
17		I understand you've seen more documents since	17		involved with the Alliance House with the joint
18		finalising your statement which has prompted your	18		international insurance workers called Willis. And
19		memory in a number of respects; is that right?	19		I got into my involvement with Macfarlane Trust
20	A.	I wouldn't necessarily say it prompted my memory, but	20		stemmed from a previous short period as a trustee of
21		certainly, I was supplied with a lot documents after	21		The Haemophilia Society where the Reverend Alan Tanner
22		my statement was written, and there were places where	22		got to know me and asked me whether I would join him
23		the written record, which I had forgotten, would	23		as a trustee of the new Macfarlane Trust. I wouldn't
24		supplant my poor memory.	24		say I had any particular qualifications for it. Just
25	Q.	We'll hopefully address those issues in the course of	25		he asked me, I suppose, because of my general

9

10

11

22

23

24

25

8

9

14

15

16

17

18

19

20

21

22

23

24

25

1 experience. 2 Q. So you were appointed I think in around March 1988, 3 and I won't go to the records, but we can see the 4 first meeting you attended as a trustee was April of 5 1988. 6 A. The first -- I missed the first board meeting. After

- that, I suppose I tried to attend most of them, but there were occasions when I couldn't.
- Q. Did you have any -- other than the brief time you had 10 had as a trustee of The Haemophilia Society, did you 11 have any prior experience in the management of 12 charities?
- 13 A. No.

7

8

9

- 14 Q. When you took up the role as trustee, was any training 15 arranged or provided for you and your fellow new 16 trustees?
- 17 A. I don't think -- after all, we were all -- the whole 18 thing was new. We were all new to the job. I don't 19 think we ever had any formal training.
- 20 Q. What did you know at that time when you accepted the 21 Reverend Tanner's invitation to become a trustee at 22 MFT? What did you know of the circumstances in which 23 people had been infected as a result of blood 24 products?
- 25 A. I had two sons, both of whom had haemophilia. My

5

1 trustees that you can recall?

2 A. I don't think so. I don't believe that I did any 3 visits to any haemophilia centres then. That came 4 later. I don't believe at that stage the Trust 5 organised any sort of any weekend events, for example. 6 Those, I think, all came later. No, I think I was 7 simply a trustee.

- 8 Q. You were a Haemophilia Society nominated trustee --
- 9 A. Yes.

25

- 10 Q. -- as I understand it. Did that give you any 11 particular or different responsibility as a trustee 12 than other trustees?
- 13 A. I don't think so. As I recall, the board at that 14 stage contained eight -- contained six -- the board of 15 ten contained six people nominated by the society; 16 four nominated by the Department of Health. I never 17 received, that I can recall, any instructions or 18 requests from the Society. I was simply, as it were, 19 on my own, a free agent doing -- giving -- making such 20 decisions, giving such judgment as seemed to be right 21 really as an individual.
- 22 Q. Now, do you know why the Macfarlane Trust was 23 established as a trust, rather than taking some other 24 form? Is that something you were involved in?
  - A. No, I wasn't involved in the establishment at all.

1 eldest son contracted HIV. I subsequently -- after he 2 died in 1989, I subsequently saw his autopsy report, 3 and to my untutored eye, the damage done to his 4 internal organs would suggest he had Hep C as well. 5 My younger son, who is now 50, contracted Hep C but 6 not HIV. He has now eliminated Hep C and is fit and 7

- **Q.** Can you tell us what, broadly speaking, were your responsibilities as a trustee of the Macfarlane Trust in that first period, 1988 to 1992? What practically did you have to do, and what kind of decisions did you 12 have to make?
- 13 A. I think I was broadly simply a trustee to help to join 14 in with the other trustees in consideration of the 15 policy and execution of the policy of the Trust. 16 I was specifically charged with addressing or trying 17 to address the -- see the need for mortgage and 18 insurance, life insurance solutions to the problems 19 that the Trust residents faced. Other than that. 20 I don't think there was anything particular I can 21 remember about my role.
  - **Q.** What, in practical terms, did participation as a trustee entail over that four-year period? There was attendance at the regular trustee meetings. Was there anything else in particular that was required of

6

- 1 I can only surmise that it was -- because it was set 2 up I think at the instigation of the Government as 3 a charity, it had to be -- in those days, I think 4 charities and trusts were quite closely linked, and so 5 it was set up as a discretionary trust with charitable 6 objectives. 7
- Q. When you took up your role in 1988, what did you understand to be the reasons for the establishment of the Macfarlane Trust and the purpose of the Trust at 10 that point in time?
- 11 A. To provide support -- basically financial support to 12 people who had been -- to people with haemophilia who 13 had been infected with contaminated blood, with HIV.
  - Q. I am just going to ask you to look briefly with me at the trust deed, the original version of the trust deed. Soumik, it's MACF0000003 064, please. If we go to page 5 and look at paragraph 4, we can see there the objects of the Trust set out:

"The objects for which the Trust is established are to relieve those persons suffering from haemophilia who, as a result of receiving infected blood products in the UK, are suffering from AIDS or are infected with human immunodeficiency virus and who are in need of assistance, or the needy spouses, parents, children and other dependants of such persons

1		and the needy spouses, parents, children or other	1	and legacies for the promotion of the above object,
2		dependants of such persons who have died."	2	provided that the trustees shall not undertake any
3		Did you understand, as far as you can recall,	3	permanent trading activity in raising funds for the
4		the trust deed to draw any particular distinction	4	above objects.
5		between those who were infected and their dependants?	5	"(iv) Do all such other lawful things as may
6	Δ	I don't think at the time I was aware of any	6	be calculated to further the attainment of the above
7	Λ.	distinction between those two groups. I think there	7	objects, provided that nothing herein contained shall
8		was a distinction did emerge in the trustees'	8	permit or be deemed to permit the doing of any thing
9			9	or the pursuit of any purpose which are not
		treatment of the groups, but it wasn't embodied in that objects clause.	10	* * *
10	0	•	11	exclusively charitable."
11 12	Q.		12	Now, I want to ask you about one early meeting.
13		later stage, Mr Stevens. If we just, while still	13	If we look at MACF0000002_015 please, Soumik. You
		looking at the trust deed, we can see, for the sake of		will see, Mr Stevens, this is a meeting of the
14 15		completeness, paragraph 5:	14	trustees on 2 May 1989 in which you were in
15		"In furtherance of the above object but not	15	attendance. If we could go to the bottom of the
16		further or otherwise the trustees shall have power to:	16	second page, please, Soumik, you'll see in the last
17		"(i) Provide or assist in the provision of	17	paragraph there's a reference there to infected
18		financial aid, holidays, food, clothing, and other	18	partners:
19		articles or assistance in kind, or of shelter,	19	"An application for registration by a once
20		hospice, housing, or other accommodation (whether	20	common law wife separated from the registered partner
21		temporary or permanent).	21	was rejected pending further consideration (though it
22		"(ii) Promote the education of and provide	22	was agreed that in that meantime help could be given
23		scholarships and apprenticeships for children and	23	with expenses"
24		young persons who are in need.	24	And then this:
25		"(iii) Collect and receive funds, donations	25	"It was agreed that advice should be sought
		9		10
1		from the Ministry as to the original intention towards	1	number two, Clifford Grinsted and the Department,
2		spouses and as to whether those who became infected	2	I think it was right that we should go back to the
3		were eligible to be registered in their own right and	3	Department and say "What did you actually mean by
4		not solely as 'dependents'."	4	this?"
5		It would appear from that record that questions	5	SIR BRIAN LANGSTAFF: Well, the meaning would be a matter
6		as to the intention of the Trust were regarded as	6	for the court, would it not, ultimately, because the
7		matters for the Department, the DHSS; is that right?	7	words used in making the gift or setting up the Trust
8	A.	•	8	are "the Trust" and, once it's established, the
9	Q.	Why was it regarded as something upon which the	9	further views of the settlor don't matter, do they, in
10	ų.	department's advice would need to be sought, rather	10	law? Did you take legal advice on this?
11		than the trustees forming their own view?	11	A. I'll have to take your advice. You're a far better
12	A.		12	lawyer than I am. At the time, the trustees believed
13	Λ.	Government and the Department, and the Department was	13	that the correct approach is to go back to the
14		responsible to Government for the running of the	14	Department to ascertain, as it says there, the
15		Trust. So it was right that we should go to them and	15	original intention towards spouses.
16		say, "What did you actually mean?"	16	SIR BRIAN LANGSTAFF: Thank you.
17	SIE	R BRIAN LANGSTAFF: May I just ask why was the	17	MS RICHARDS: We can take that down, thank you, Soumik.
18	SIR	Department responsible to Government for the running	18	I wanted to ask you next about the arrangements
		of the Trust? Why weren't the trustees? It was	19	for the appointment of trustees and employees and
19 20		•	20	these questions span both periods of time that you
20		an independent trust, was it not?		· · · · · · · · · · · · · · · · · · ·
21 22	A.	Yes, the trustees we were independent. We were	21	were at the Macfarlane Trust. Now, you've told us
		certainly accountable to the Charity Commission not to	22	that there were a certain number of Haemophilia
23 24		the Department. In the respect of the interpretation	23 24	Society-appointed trustees, a certain number of DHSS-appointed trustees.
24 25		of the trust deed, which was, I believe, originally laid down in negotiation between Alan Tanner, his	2 <del>4</del> 25	Were any particular characteristics or
<b>2</b> J		-	20	• •
		11		12 (3) Pages 9 - 12

- experience deemed either desirable or necessary in
   selecting who should become a trustee, as far as you
   can recall?
- 4 A. I think we did occasionally specify, either to the 5 Department for their nominees or to the Society for 6 their nominees, certain skills we're after. 7 I remember there was a time when we felt that we were 8 deficient in legal skills on the board. But I recall 9 seeing a statement somewhere in the heap of documents 10 about the Department, when the Department were filling 11 vacancies that they were required to fill, they were 12 simply looking for senior retired -- or retired senior 13 officials from the Department, people who had some 14 experience in medical and management matters without
- Q. As and when new trustees joined the board, what, if
  any, efforts were made, as far as you can recall, to
  ensure that those new trustees had sufficient
  knowledge of the background to circumstances in which
  people had become infected with HIV and had some
  understanding of its impact?

any specific skills.

15

22

23

24

25

5

6

7

8

9

10

11

18

19

20

21

22

A. This is one of the areas where my written statement was at variance with what I subsequently found in the documentation. There was an induction pack prepared by our solicitors so that any new trustee would have

13

Haemophilia Society. Was that something that you regarded then or regard now as having advantages or disadvantages to have both those organisations jointly chaired?

- A. Not really, no. No, the role of the Society was changing over the years and it was probably right that when Alan stood down from the chair of the Trust, I don't know whether he was still chair of the Society at that stage, it was probably right that his successor in the Society did not follow him into the Trust, that an element of separation was created.
- Q. Were any attempts made to ensure that there was any
   form of representation on the Board of Trustees from
   Scotland, Wales or Northern Ireland?
- A. I don't think there was, no. If there was, that was
   done by the Society and/or the Department. It was not
   done at the request of the MFT board.
  - Q. I think in the first part of your appointment, the 1988 to 1992 period, there was an administrator and then, by the time you returned in 1999, that role had been replaced by that of a Chief Executive; is that correct?
- A. My understanding is that Ann Hithersay, who replaced
   or succeeded Wing Commander Williams as administrator
   at some stage during the period when I was away from

- 1 a full grounding in the background and the purpose of 2 the Trust.
- Q. Now, in terms of Chairmanship, the Reverend Tanner was the chair for the whole of the first period of time
  that you were a trustee and, when you returned in
  1999, you yourself then -- I don't know, I've got
  a record of the precise date -- but you took up the
  position of chair. How was the decision made as to
  who should be the chair of the board?
- A. I've no idea. Alan and Clifford invited me
  specifically to rejoin the board as a trustee with
  a view to replacing Alan when he stood down at the end
  of 1999 or -- I can't remember the precise date which
  I took over from him in the chair, some time in 2000,
  I think, probably.
- Q. So you were invited to rejoin the board specificallyso that you would become chair?
- 18 A. Yes.

23

24

25

- 19 **Q.** But you don't know what discussions had taken place20 prior to you being approached in that way?
- 21 **A.** I don't know whether there had been discussions with 22 the other trustees on the subject, or the Society or 23 the Department.
- Q. Now, obviously the Reverend Tanner had been chair ofboth the MFT (the Macfarlane Trust) and The

- the Trust, felt that her job should be better seen as that of Chief Executive and put that to Alan and Clifford and that was accepted.
  - Q. When you were chair, there were, I think, two chief
     executives, first Ann Hithersay and then
     Martin Harvey. What was your understanding, as chair,
     of the role of the Chief Executive?
  - A. To make sure that the Trust was executing the policiesand the strategy determined by the trustees.
  - 10 **Q.** Where did decision-making responsibility or authority lie as between the Chief Executive and the board?
  - A. Decision-making responsibility was with the board. If
     the Chief Executive had any doubts about what he is
     being asked to -- he or she was being asked to
     implement, they would have to go to the Chairman to
     find out what it was the board wanted done.
  - Q. The Macfarlane trust's office was in London and
    I think, in fact, the offices of the Alliance House
    organisations were in London, ultimately in the same
    location. What consideration was given to having some
    form of presence or office outside of London, in
    particular in Scotland, Wales or Northern Ireland?
    - A. At times when there was a lease termination or a lease renewal coming up in London there was, from time to time, some discussion whether the offices should be

somewhere else. But with a staff as small as that of the Trust, there was no -- it wouldn't be practical to suggest -- to think of having a satellite office anywhere else. So either the office as a whole would move or it would -- every time we renewed it we decided that the costs and the inconvenience to everybody, including the registrants, of moving the offices away from London were such that we would be better put to stay where we were.

- Q. What, if any, particular efforts were made to ensure that beneficiaries in all parts of the United Kingdom were able to access services and support equally?
- A. Yes. I mean, most beneficiaries looked, first of all, to their haemophilia centre for their care and well-being, and the haemophilia centre would work with them on approaches to the Trust for assistance. There was an element of post code lottery, if you like, here in that some centres were better than others at providing the support, which we became aware of over years but, generally, wherever they were, beneficiaries had equal access to the Trust and to advice and help from their centres.
- Q. If we could look, please, at another document, it is a set of minutes of July 1988. Soumik, MACF0000002\_006. These are minutes of a meeting of

see in relation to Glasgow, it's described as there being some:

"... initial anger directed at four points:

"The inadequacy of the £10 million fund.

"The decision by the Trustees not to pay all or most of the fund immediately on a lump sum basis to everybody.

"Means testing'."

Then the fourth is about a specific request. I am going to pick up on some of these themes later, Mr Stevens, but if we go to the next page, we can see top half of the page there's a reference to the visit to Edinburgh, and the second paragraph, reads:

"A considerable amount of time in addition was spent 'discussing' the limits imposed upon us by the Trust Deed and anger was expressed at the fact the copies of the Trust Deed had not, as a matter of course, been sent to everybody."

I'm not going to take you to too many documents unnecessarily, I hope, but if you take it from me, Mr Stevens, there's another set of minutes which shows that copies of the trust deeds were going to be sent to Haemophilia Centre Directors. Is there any reason why the MFT had not made arrangements to ensure that all potential beneficiaries had a copy of the trust

20 July 1988 at which you were in attendance. If we go to the bottom of the second page please, Soumik, we can see from the very bottom of the page, this is after a discussion about securing premises at Alliance House, it said:

"... it was agreed that the address should remain confidential and that a new PO Box number be secured in SW1."

Why was the address to be kept confidential and not shared with registrants?

- A. As far as I know, the address was available to registrants through the Society organised centres. I can't remember why we wanted to address to continue to remain confidential, probably to keep away unwanted callers but I can't remember.
- **Q.** Could we look at another set of minutes, MACF0000002\_011. You will see, Mr Stevens, these are meetings of a trustees' meeting on 9 December 1988, again you were present. If we go please, Soumik, to page 6, you'll see if we look at the top half of the page that, in fact in this early period in 1988, you did go on some visits at least to haemophilia centres. It records here two Scottish visits, meetings in Glasgow and Edinburgh. If we just go down the page to the second half of the page, please, Soumik, we will

deeds?

- A. I can't think why that -- whether that -- I don't know whether that was a conscious decision or we simply didn't get round to it. I don't know.
  - Q. Then if we look at the bottom half of this page, under the heading "Summary and Recommendations", point 2 refers to the depth of anger expressed in both Glasgow and Edinburgh, and a suggestion that there should be similar meetings at all major centres. Then at 3, it says this:

"The Society's assistance should be sought to assess which Centres are most likely to contain particularly embittered people; these Centres should be seen sooner rather than later (it is understood that Cardiff might be a prime candidate)."

Why were people being identified there as potentially "particularly embittered"? Why that choice of words? This is your document, I should say.

- A. I suppose by then we or The Haemophilia Society had picked up the fact that there was particular anger in Cardiff. I couldn't tell you why. I'm sorry in my earlier answer I had forgotten entirely about these visits.
  - **Q.** Before we look at some of the early decisions of the Macfarlane Trust in that 1988 to 1992 period, I just

... There had therefore been no negotiation and very

1

1

23

24

25

this century, the failure of the Government to

appreciate that the charities were charities and could

only act on the basis of charity law. They could not

want to ask you a little about the two special payment

2 2 trusts. The first special payment trust, MSPT1, was limited scope for discussion, though the views of the 3 established in early 1990. I'm not going to go to the 3 Trust and the Society had been firmly presented to the 4 original trust deeds. Is this right, it was to 4 extent that the draft statement and press release had 5 administer what were called ex gratia payments of 5 been modified in some areas. 6 £20.000? 6 "The Secretary of State had made it clear that 7 A. Yes. 7 the Government did not intent to alter its position 8 Q. If we look at a set of minutes of the Board of 8 that compensation must be handled by the Courts and 9 9 Trustees discussing this, it's MACF0000002\_020, hence that the proposed payment was not a settlement 10 10 or compensation payment." please, Soumik. You'll see, Mr Stevens, if we look 11 that these are the minutes of a extraordinary meeting 11 Then there's a reference to the chair, on 12 of the trustees held at Alliance House on 12 behalf of The Haemophilia Society, saying this was 13 13 29 November 1989, and if we look at the bottom of the just the beginning. Then if we go further down, 14 page, you'll see reference there: 14 there's reference to the Secretary of State being 15 15 "On ... 21 November, the Trust and The asked why the Government didn't make the payments 16 Haemophilia Society had been invited to a meeting with 16 itself: 17 the Secretary of State ... scheduled for 12.45 on 17 "... the response was that using the Trust was 18 23 November. No detailed agenda or papers have been 18 necessary ... to give ... concessions on tax and 19 19 provided in advance of the meeting." social security payments. 20 If we go to the next page, if you look at the 20 "The Government proposal was to pay the Trust £19 million and for the Trust to provide the balance 21 21 top half of the page, you can see: 22 "At the meeting it quickly became clear that 22 and be later reimbursed." 23 23 the Trust and the Society had been invited to be told I don't know what, if any, recollection you 24 24 the Government's intentions only just in advance of have of these events, Mr Stevens, but it would appear 25 an official parliamentary statement and press release 25 from this that the Macfarlane Trust had little advance 21 1 notice or little advance involvement in the 1 just hand out money because the Government thought it 2 2 Government's planning and its announcement of this was a good idea. 3 3 payment of £19 million. Is that your recollection? Q. If we go to -- sorry, before we leave this page, we 4 4 A. Yes, I think you probably would have to consider both can see from the paragraph below that that it says: 5 the special payments trusts together because the first 5 "The Government proposal was to pay the Trust 6 6 one -- the ex gratia payment was set up in order to 19 million and for the Trust to provide the balance 7 7 and be later reimbursed." forestall growing litigation by 8 beneficiaries/registrants against the Government. 8 Can you recall this issue or this suggestion 9 Really it was a failure in the sense that it didn't 9 that the Trust would somehow contribute to this and 10 actually forestall this litigation at all, and they 10 then be reimbursed? 11 had to move on to MSPT2. But MSPT1 was an attempt to 11 A. No. I mean, this is -- again, it's an outrageous 12 12 buy people off, I think, with £20,000 each. You can suggestion by the Government that the Trust should see that from that -- the central paragraph there that 13 13 provide any of the money at all and later be 14 the Government had absolutely no understanding of the 14 reimbursed, or pay out, or let alone handle the 15 words that came up in the earlier consideration of the 15 payments out of the Trust. It just showed complete 16 16 trust deed. There was a phrase "exclusively lack of understanding of what they had set up. 17 17 charitable". They had absolutely no idea that MFT **Q.** If we go to page 11 of this document, please, Soumik, 18 could not make these payments which were not 18 we can see there a reference to advice it appears the 19 19 charitable but simply ex gratia £20,000 to everybody. Trust received from the Charity Commission in that 20 20 It was a failure that ran all the way through the regard. Then the bottom of the page, you will see 21 entire period that I was -- I mustn't exaggerate here. 21 there reference to a missing 5 million: 22 Well, certainly all the way through into -- well into 22

> 24 (6) Pages 21 - 24

23

24

25

"Trust monies couldn't be directly involved."

Trust to contribute, 5 million, that the Government

would somehow then later pay back to the Trust?

Is that what the Government was expecting the

- A. Yes. If you say £20,000 each, and there were about -at that stage, there were about 1,200 people
  registered with the Macfarlane Trust, that's
  24 million. So 5 million is the gap that they thought
  the Trust could find and pay out. It's just -- it is
  ludicrous. It is absolutely laughable that anybody in
  Government or in the Department could have thought
  that this was possible.
  - Q. If we could go back three pages to what I think is probably page 8 of the document, Soumik. So this is a draft press notice dated -- which was being considered by the trustees' meeting in November 1989. I don't think we have the precise date of it. But it refers to the original 10 million which had been provided in 1988 to set up the MFT in the first place, and then an additional 19 million. Then it records Mr Kenneth Clarke saying this:

"The Government had two objectives in mind. First, to enable the Trust if the trustees see fit to make individual payments of £20,000 this year. These would go to each person with haemophilia ... second, to enable the Trust to continue on a more generous scale their help to families in particular need."

If the £19 million was going to be used, and indeed wasn't quite enough to make the payments of

"To enable the Trust if the trustees see fit to make individual payments of £20,000 this year."

That suggests, though the rest of the paragraph would be to the opposite, that there was an element of discretion --

A. Yes.

**SIR BRIAN LANGSTAFF:** -- about the payment to individuals of the sum. The following said:

"This would go to each person with haemophilia who was infected."

In other words, that's a payment to which someone is entitled, and there's no discretion about it. What was -- how did you read what he was saying? Were the words "if the trustees see fit" an attempt to make this structure fit with the discretion which the trustees would otherwise have as trustees?

A. Yes. I can only suppose that somewhere in the Department and the Government there was a glimmer of understanding that the trustees of MFT could only make payments on a discretionary basis. So they put in these words "if the trustees see fit" to make it possible that MFT could make the ex gratia payments.

**SIR BRIAN LANGSTAFF:** If the purpose of paying it through the Macfarlane Trust one way or the other was to ensure that the payments in the hands of the

£20,000, do you understand how it could be said that the 19 million could enable the Trust to continue on a more generous scale their help?

- **A.** Sorry, I didn't hear the question.
- **Q.** I'll rephrase it more clearly. Sorry, Mr Stevens.

Mr Clarke says there are two objectives in making this payment. The first is to enable the individual payment of £20,000.

- **A.** Yes.
  - Q. That's what's ultimately done through MSPT1. But, secondly, he says the Government's objective is to enable the Trust to continue on a more generous scale their help to families in particular need.

As I understand it, Mr Stevens, none of this £19 million was going to -- ended up going to the MFT to pay out in accordance with its charitable objectives.

Do you understand how the Government was able to say that this payment was to enable the Trust to be more generous in its help?

A. Probably through political or official idiocy.
 I mean, it was ludicrous. Ludicrous.

**SIR BRIAN LANGSTAFF:** Just before we leave that, can you help me with the phrase that Mr Clarke is reported to have said? It's:

beneficiaries were not taxable and did not affect
benefits, they would have to be discretionary, as
I understand what the previous document was
suggesting; whereas this reads to the opposite but
includes this sop, if it is a sop, to discretion.
It's very curious.

7 A. Yes. If it wasn't for the fact that I was involved
8 for so many years through the various organisations
9 with the Department of Health, I would say that it was
10 impossible this could ever have been drafted, could
11 ever have been written. But, unfortunately, it became
12 all too obvious that this is the way the Department
13 and Government worked.

MS RICHARDS: What, in fact, then happened is, as I
 understand it, the Macfarlane said it couldn't proceed
 in this way, hence the Macfarlane Special Payments
 Trust, MSPT1, was set up.

- 18 A. Yes. I can't tell you what the timescale was, when we
  19 said -- when we got that message across, but I think
  20 it happened fairly quickly.
- Q. Is this right: the role of MSPT1 was simply on
   a non-discretionary basis to administer the payments
   of £20,000?
  - **A.** Yes. The Macfarlane Trust -- MFT had the database of people involved; their names, addresses, and bank

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

details. So it was very easy to have another organisation set up that could have access to that database. Whether or not we asked people whether they minded, I suspect we probably didn't in those days, but maybe we did. And so MSPT1 -- or MSPT as it was then was set up simply to get these payments out which we did fairly quickly.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Q. Now, an issue then arose as to whether receipt of the £20,000 payment should be taken into account by the Macfarlane Trust when it was considering applications for assistance. And if we look at MACF0000002 022, please Soumik, we can see there these are the minutes of a trustees' meeting on 22 March 1990. If we go to page 7, please, you'll see there, Mr Stevens, under the heading "Allocation policy" a heading "The implications of the £20,000 ex gratia payment", and there is then a debate about whether the ex gratia payment should be taken into account when assessing applications for grants. If we go to the top of the next page, we look at first paragraph:

"The final majority view is that no direct account should be taken of the ex gratia payment in assessing grants by the Trust, and this was seen as a continuation of the existing policy. At the same time, it was recognised that it would be difficult to

29

determine such need."

You go on to say that:

"Clearly £20,000 cannot be considered sufficient compensation [underlined] -- nothing can, and you know that this is said with personal experience."

Then you talk, in that and the following paragraph, of different degrees of disadvantage, and you say in the following paragraph:

"... the family men, or their surviving widows and families, remain in general in need of assistance. and it is to them that I feel the Trust should give priority.

"I shall continue to urge my fellow Trustees, therefore, to take into account the ex gratia payment when considering applications received from those who fall, for example, into the first two groups I describe, in order that we can be more effective in our help to others on whom the burden of HIV infection falls even more severely. It is, of course, possible that we shall not receive many applications from those former groups, in which case the issue will rarely arise ..."

Two questions, Mr Stevens. The first is: why was it, in a nutshell, your view that the £20,000

guarantee that trustees' awareness of the grant could be entirely set aside, and hence may affect their view of some requests for assistance such as mortgages or house improvements."

So that was the view taken by the Board. Your own view is what I wanted to ask you about. Mr Stevens, and that requires us to look at a different document. It is HSOC0013492, please.

This is an exchange of correspondence between you and Mr Watters of The Haemophilia Society. If we go to the third page, please, Soumik, we can see your letter. And if we look at the first half of the page to start with, you refer in the second paragraph to the letter having been discussed at the trustees' meeting. Those are the minutes I think we just looked at. Then you say in the third paragraph:

"In my opinion, as I told my fellow trustees, the £20,000 ex gratia payment cannot and indeed should not be excluded from our consideration of future requests for financial help from the Trust. In many cases it will not be relevant; but as I have expressed to you in connection with the campaign as a whole, I believe that with scarce resources we must be prepared to discriminate in favour of those in most need and the £20,000 payment is an obvious factor in helping to

30

1 should be taken into account, at least in some cases?

A. I don't know why. That was my view, it is actually still my view, funnily enough, 20 years later, whatever it is. If you like, there's a phrase that has come up in various times during my career, The Daily Mail test, how would it look to the readers of The Daily Mail if they discover that this group of people were being given £20,000 and were then also being given other money from the same source, the taxpayer, that did not take account of the £20,000? I just felt, and still feel, that the whole financial picture needs -- should have been looked at and should be looked at. It wasn't the opinion of the majority of the board, as it said at the top of the previous page, and I had to go along with the majority. But as I said there in my letter to David, I would continue to urge my fellow trustees to take into account the ex gratia payment.

- Q. The board's minutes, although reaching a view different from yours, had acknowledged that it might be difficult for trustees to avoid consideration of the receipt of the £20,000.
- A. Yes.
  - Q. As a matter of fact, can you recall whether applications for assistance were rejected, in part at

32

3 4 5

2

6 7

8

9 10

11

12

13

14

15

16

17

18

19

20 21

24

25

least because it was thought by trustees or by the administrator or the allocations subcommittee that, rather than come to the Macfarlane Trust, beneficiaries should use the £20,000 ex gratia payment?

- A. I can't recall that happening as a matter of fact, no.
- Q. Turning then to the second special payments trust, which I'll refer to for shorthand as MSPT2, that was set up in 1991 and that was pursuant to the settlement agreement in the HIV litigation; is that correct?
- A. Yes. I wasn't involved in the discussions about setting that up but I have to assume that the negotiations were between the Department and the solicitors acting for the litigants, with peripheral involvement from the Macfarlane Trust.
- Q. Is this correct that MSPT2, again on
   a non-discretionary basis, made payments -- the rate
   varied, but made payments in accordance with the
   amounts agreed as part of the settlement?
- A. Yes, there was a tariff agreed and we made payments
   according to that tariff, provided the applicants
   signed the waiver of litigation rights.
- Q. That's the next question or next matter I wanted to
   ask you about. If we can, just to contextualise this,
   look at the settlement agreement. I appreciate you

and we had meetings to go through applications and we would sign off a payment to be made, provided the administrator, Wing Commander Williams, could assure us that the applicant was correctly -- was correctly assigned to whichever bit of the tariff he belonged to and that the application was accompanied by a signed waiver. Paragraph 8 there refers to qualifying non-plaintiffs but, you know, somewhere there there's a similar paragraph, I'm sure, that applies to plaintiffs.

So nobody got a payment unless they had signed that waiver. The other interesting thing is, of course, that the reference to the hepatitis viruses, which I think was -- the hepatitis C virus had only just been identified and isolated and named in 1990. I couldn't tell you what date it was in 1990. Generally, the people who signed this waiver, I think, did not know about the risk of hepatitis infection. There was not parity of knowledge.

- **Q.** Did you and your fellow trustees, do you recall at the time, have any qualms or concerns about the fairness or morality of the waiver requirement?
- A. I don't recall protesting or observing to the
   Department officials, let alone the politicians, that
   there was something wrong here. We just -- we did

were not involved in those negotiations, but if we look at DHSC0001942, you will see HIV haemophilia litigation, the main settlement agreement, and it refers to the Macfarlane Special Payments (No 2) Trust to be established and sets out the tariffs.

If we go to page 16, please, paragraph 8, we can see there reference -- it's not the only reference in this document, but just for sake of convenience, I will just take you to this -- reference to the signing of an undertaking not to bring proceedings in respect of the administering of cryoprecipitate, Factor VIII or IX, save that they weren't prevented from bringing proceedings if the damage -- point 1 is relation to date and point 2 is:

"The damage alleged does not include infection or the risk of infection by HIV and/or the hepatitis viruses."

- A. Yes.
- Q. So there's one of the references in the settlement
   agreement to the undertaking. What was the role of
   MSPT2 in evaluating the undertaking? Did you receive
   the assigned undertakings or check somehow that there
   was a signed undertaking before the payments were
   made?
  - A. Yes. There were four trustees in MSPT2. I was one

1 what we were told.

Q. We can take that down, thank you, Soumik.

Was there, as far as you can recall, any
discussion within MFT about whether the monies paid
under MSPT2 should be taken into account when grant
applications were being assessed by the
Macfarlane Trust?

- A. I don't recall any discussion. I'm sure that if there was some I would have been, again, in the minority, maybe a minority of one. I can't remember.
- Q. Now, I think it's clear from what you have said
  already, and from a number of the documents, that in
  this period, 1988 to 1992 the Macfarlane Trust's view
  was that it could only provide assistance in response
  to need.
- **A.** Yes.
- **Q.** Do you recall whether in that period the Trust had18 received legal advice on that issue?
- A. No, I can't recall that. I know, since it was
   explored in my second coming, kept on coming up and we
   took legal advice more than once, but I don't
   recall -- I don't recall legal advice being sought
   first time round.
- **Q.** At a fairly --
- 25 A. Sorry, the objectives clause in the trust deed were

2 3

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

11

12

13

- 1 pretty specific, it talked about need. 2 Q. I think at a fairly early stage, if we look at 3 MACF0000002 002?
  - A. One we've already had?

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

23

24

25

Q. I'm not sure this one is, it may be. This is the very first trustees' meeting. I think, 29 March 1988. It's the one you were not present at. You gave your apologies. But if we look at the third page, please, and we look at the second paragraph:

> "Questions arose regarding a level of equal distribution to those people with haemophilia who had come into contact with the virus. This position had been raised by the General Secretary of The Haemophilia Society with the solicitors and their reply was circulated. Mr Paisner made it very clear in that reply that equal distributions which failed to take account of personal circumstances did not fall within the terms of the Charities Act 1960 and could not therefore take place. This situation was accepted and regret was expressed at this limitation."

So is this right, that from the very outset, the Trust's position was, for the reasons we see outlined there, that it could not simply equally distribute the funds which, at that stage, stood at £10 million?

37

them is the fact that, even that was not -- that would not have been in accordance with our charitable objectives.

- **Q.** Would you agree it's, however, perhaps not surprising that beneficiaries or registrants, those infected and their dependants, saw or felt that the monies paid by the Government to the Macfarlane Trust were monies that ultimately, having been paid in contemplation of or in threat of litigation in part, ultimately somehow belonged to them?
- A. I don't find that surprising at all. I mean, it was clearly a wrong view but it's not a surprising view and it's one that we battled with constantly, all the way through both the first four years and in my second appearance there. It was the underlying view the whole time that: it's our money, give us our money.
- **Q.** This was a cause of tension throughout the period that you were involved in the Macfarlane Trust?
- **A.** Absolutely.
- 20 **Q.** What attempts were made, as far as you can recall, by 21 the Trust to explain the limitations of its powers to 22 the infected and affected community?
  - A. I suppose in newsletters and other documentation we would have attempted to put this view over, I can't remember. Unfortunately, the Macfarlane Trust had too

A. Yes. Two comments: firstly, that some time in those first four years we, as trustees, did introduce a system of regular payment, a flat-rate regular payment to everybody of £25 a month. Justifying that on the basis that everybody who had haemophilia and HIV necessarily were incurring greater living expenses and, therefore, some assistance had to be given with those higher costs. Whether or not Mr Paisner would have accepted that, I don't know.

23 February 2021

The second point that I was going to make, like most things in my life these days, has escaped me. No, it may or may not come back.

- **Q.** Is it right to say that, really from the outset, there was a tension between the Trust's view that, having been set up as a charity and having the objects that we looked at in the trust deed, it could not proceed on an equal distribution basis but could only proceed in response to need, and the view of beneficiaries --
- A. Sorry, that was the second point I was going to make, that if you think back to the notes about the visits to Cardiff -- sorry, to Glasgow and Edinburgh, one of the points at which anger was expressed is the fact that we simply didn't pay out £10 million divided between 1,200 people and just do that. I mean, there are various arguments against that policy but one of

38

many registrants to be able to engage in personal dialogue with every one of them, whereas the Eileen Trust, the issues much the same, it was very much smaller and, particularly in the later years, we were able to engage in individual discussion and make sure they understood the problem, and they did. The case worker, Susan Daniels, did a great job of that, in ensuring that people didn't have these misguided views and didn't take out on the trustees and the 10 Trust their anger. We had charitable objectives to

fulfil that were overriding everything we did.

Q. As well as the decision at an early stage that you couldn't go down the road of equal distribution, a decision was taken at an early stage that it was inappropriate for the Trust to fundraise. I just want to look at that with you please. It's MACF0000002\_005, please, Soumik. These are the minutes of a meeting on 7 June 1988 attended by you and, if we go to the third page, we look at 88.32, so that's the "Any other business":

"Mr Grinsted raised the question of future funding arrangements. This was discussed in some detail and finally it was agreed that it would be inappropriate to fundraise in order to support the work of the Macfarlane Trust and that further

22

23

24

25

recourse, when necessary, should be made to the Government." Why was the view taken that it would be inappropriate to fundraise? A. We just took the view that the Trust was too small, dealt with a very small number of people who certainly had been damaged very badly by the Government, but the Trust was being funded by the Government. If we were to fund -- if we were -- we thought we would both be unsuccessful in raising any funds, and that were we successful, the Government would say, "Fine. You don't need us anymore." So either way, we thought it was far better to stick with the devil we knew. Q. If we go --A. It's something we discussed many times over the years. It was formally raised then at the Board meeting, but it was -- we thought about this many times. We always felt the same, that we were not likely to be very successful. Bear in mind that this is before crowd-funding and social media which these days seem to raise large sums of money for the most extraordinary specific causes. We didn't think --well, that wasn't open to us in those days. We didn't think we would be successful, but if we were, the Government would wash their hands of us. A. Yes, I think that paragraph says it admirably. Q. But why? A. I think it goes back to what I said before, that if we got involved in campaigning, we would be, as it were, biting the hand of our paymasters. We preferred to take the money, however inadequate, rather than risk losing that money. MS RICHARDS: Sir, I note the time. I'm going to move to a slightly different topic. Would this be a convenient moment to take a break? SIR BRIAN LANGSTAFF: Yes. We'll take a break in a moment. Just a couple of questions arising out of the exchanges with counsel thus far. The first was the making contact with the registrants which was through their haemophilia centres. Can you help with how contact will be maintained from those who were not themselves receiving treatment but were the relatives or dependants of those who had been infected but no longer were? A. I think we took the view that the relatives of the

**Q.** Another early decision was about not campaigning. And if we look at MACF0000002\_019, these are the minutes of a meeting 20 November 1989. If we go to page 3, please, under the heading "The compensation campaign":

"Discussion on this subject was wide ranging but mainly centred on two aspects of Trust policy, namely what part, if any, should the Trust play in the campaign, and, secondly, what position should the Trust take if offered any large sum of money by the Government.

"On the first point, it was generally agreed that the position which had been maintained to that date (that the Macfarlane Trust and its work were separate from the issue of compensation) was correct and should be continued. It was also agreed that while the Trust could not entirely avoid being drawn into the public arena on this subject, it should not take any initiatives or active part in the campaign.

At the same time, the Trust should take care to avoid any action or statement would which impede the campaign."

That, as I understand it, was a view which again the Trust maintained during the period when you were Chair, that it would not become involved in campaigning. Why was that?

it's something of a lawyer's question, perhaps, but the undertakings which were required as a condition of payment from the special payment trusts were checked by the administrator to ensure that they were there.

Who was the undertaking made with? Was it made with the Trust or with some other party?

A. I'm sorry, I didn't quite get the thrust of your question.

**SIR BRIAN LANGSTAFF:** Well, there are two possibilities. One is that as a condition of receiving payment from the Trust, the individual person seeking payment would have to sign a waiver.

A. Yes.

**SIR BRIAN LANGSTAFF:** That is a document prepared effectively by the Trust for them to sign before they can get the money out of the Trust. That's an obligation then being undertaken to the Trust.

The other is that they sign the agreement as part of a settlement reached with the Department or the Government with the other party in the litigation, and in which case, what the Trust will be looking for presumably will be evidence that that had been done. Can you help as to which it was?

A. I think it was -- I think what -- I think the first of your options was what we were doing. There was

the centres and the bereaved relatives.

deceased would still be known to the haemophilia

centre, that there were continuing contacts between

**SIR BRIAN LANGSTAFF:** Thank you. The second guestion,

a form, a waiver, that was attached to form part of the application form which had to be signed. The wording on the form was as agreed between the solicitors or the lawyers for the litigants, and I suppose the Department, with the Macfarlane Trust's acceptance that we would administrator, make sure that these forms were appropriately signed. I'm sorry, I'm not sure that I'm really understanding the distinction between your lawyerly points. SIR BRIAN LANGSTAFF: No, it's a matter which I think I should take up elsewhere rather than delay this part of the evidence, which is on something which may matter but for the moment we don't need to, I think, resolve it further.

Perhaps, Ms Richards, we can have a look at that in due course, and a lot will depend upon the particular wording, I suspect, of the waiver and who had the right to enforce it.

MS RICHARDS: Yes, absolutely.

A. Can I just say that precisely the same tariff and waiver was a pre-condition to people becoming registrants of the Eileen Trust. There the application and the waiver is -- the correct completion of the application, including the signature

(A short break).

(11.50 am).

SIR BRIAN LANGSTAFF: Just before we start, it's been reported to me during the break that there are one or two people who are listening remotely who have had difficulty in hearing not you, not me, but I'm afraid you, Mr Stevens, and you are the most important person to be heard here as a witness, so it's -- I think it may well be a technical problem. Bear with us, please, those who are watching remotely, and I hope it will be sorted. But if you need to take time or speak a bit more loudly, you'll understand why that is, I'm sure. Thank you.

MS RICHARDS: Sir, in answer to the query you raised before the break, I've got a copy not in a form I can put on screen I'm afraid, because it's not been redacted, but I've got a copy of the text of the undertaking that was to be given in accordance with the Macfarlane Special Payments (No 2) Trust deed, and it reads as follows:

"In expectation of receiving from the Macfarlane Special Payments (No 2) Trust the sum of [and then the sum obviously would depend upon the individual tariff], I undertake with the Secretary of State for Health that I will not at any time hereafter

of a waiver, was something which the Eileen Trust were not involved in; it was something that was administered by the Department or their lawyers.

Otherwise, it's identical.

**SIR BRIAN LANGSTAFF:** Yes, thank you. We'll take a break now until 11.50.

**MS RICHARDS:** Sir, yes. Mr Stevens will require the explanation about not talking about his evidence.

SIR BRIAN LANGSTAFF: Mr Stevens, I don't know if you have watched any of our proceedings before, but if so, you will have heard me say to every witness who is being questioned at the time that we have a break that during that break they must not discuss the evidence they have given or any part of their evidence which they think they may yet be asked to give with anyone, whoever it is, and however innocent they may think it to be. That's without first asking the permission of me to do so. You can discuss anything else you like, so it's not a question of being put in purdah, but those are the rules, and they apply to every single break that we have because the chances are that you will be back with us, I think, tomorrow.

23 A. Lunderstand.

24 SIR BRIAN LANGSTAFF: So 11.50.

25 (11.19 am)

bring any proceedings against the Department of Health, the Welsh Office, the licensing authority under the Medicines Act 1968, the Committee on Safety of Medicines, any district or regional health authority, or any other Government body involving any allegations concerning the spread of HIV or hepatitis viruses through Factor VIII or Factor IX, whether cryoprecipitate or concentrate, administered before 13 December 1990."

**SIR BRIAN LANGSTAFF:** Thank you for that. That seems to make it clear that the undertaking was given to the Secretary of State.

**MS RICHARDS:** Yes, and we are getting a copy of an Eileen Trust undertaking as well, just to double-check the wording in that regard.

Mr Stevens, the trustees recognised at an early stage of the Macfarlane Trust that the issues of life insurance and mortgage protection were hugely important issues for the cohort of beneficiaries with which the Trust was concerned; is that right?

A. Yes.

Q. If we look at MACF0000002\_002, please -- and we have looked at this one before. These are the minutes of the first meeting 29 March 1988. And if we go to the second page, please, we look at the item -- it's the

1		first half of the page, item 88.5, "Life	1		raised the question of lending money in exchange for
2		insurance/mortgage protection", this is recorded:	2		an equity share.
3		"The Chairman reported that at one of the	3	Δ	Yes.
4		preliminary meetings with the Secretary of State for	4		I want to just look with you at then the trustees'
5		Social Services assistance had been promised with	5	۷.	meeting that followed that. So that is
6		exploration of the above topics."	6		MACF000002_013, please. So we can see these are the
7		And then if we look at the next paragraph, it	7		minutes of a meeting on 16 February 1989. If we go to
8		says that:	8		the third page and we look at the bottom half of the
9		"This formed the crux of the future allocation	9		page under the heading "Mortgages", we can see there
10		policy of the Trust, and the Chairman undertook to	10		a reference to Mr Grinsted's paper, and then in the
11		pursue the question further with Mr Stevens."	11		last paragraph general discussion on the matter of the
12		As far as you can recall, was any assistance	12		principle of assistance with house purchase:
13		forthcoming from the Secretary of State with regard to	13		"It was agreed that the paper offered a major
14		either of these issues?	14		step forward and that the principle of equity sharing
15	٨	Sorry, I don't recall any direction or any work	15		could represent an important element of a policy which
16	Λ.	emanating from the Secretary of State to resolve these	16		protected the interests of the Trust as well as
17			17		·
18		issues. There may have been some. I don't recall it. But, certainly, I was charged by Alan Tanner to pursue	18		providing help to individuals at the lowest possible
					running costs."
19		the questions simply because I worked in the City of	19		Again, I don't need to take you to all of it,
20 21	^	London basically, and I did.	20		but that was in due course confirmed as Trust policy,
	Q.	I'm not going to go through the details of all the	21		and I want to look at one of the policy documents with
22		meetings at which it was discussed and the papers you	22		you. Soumik, it's MACF0000081_127, please.
23 24		produced. You produced two papers, I think, in the	23		This is one of three policies approved by the
		second half of 1988 on the issue of mortgages. And	24		Trust in July 1989. One was about equity sharing
25		then in early 1989, Mr Grinsted produced a paper which	25		mortgages and substitution of an existing mortgage.
		49			50
1		There was a general policy on home ownership, and this	1	Q.	How was that done? How were these policies made
2		is the equity sharing mortgage purchase of property.	2		available?
3		If we just go to the second page, bottom half	3	Α.	In response to requests for help from beneficiaries.
4		of the page under the heading "Equity share", we'll	4		The document you're looking at is the equity share
5		see what's described as the key feature of the Trust's	5		raised in the purchase of the properties, which is
6		policy:	6		different from slightly different from the equity
7		"The key feature of the Trust's policy in	7		sharing for the as a substitution for existing
8		granting a mortgage loan is the Trust's right (in	8		mortgages. Can I refer you, please, to
9		return for not charging interest) to participate in	9		MACF0000081_131.
10		the value in the property. Equity sharing means that	10	Q.	This is the policy on home ownership?
11		upon the occurrence of certain events the Trust	11	Α.	Yes.
12		will be entitled to a return of its money plus a share	12	Q.	It will come up in a moment.
13		of any appreciation in the capital value of the	13		If you look at well the opening paragraphs on "General
14		property, which share will be the same proportion as	14	Λ.	Policy":
		the loan made by the Trust bears to the total of the	15		"The Trust is established to relieve the
15		original funding."			
16			16		needs" et cetera, et cetera, that's fine.
17		Now, first of all, Mr Stevens, as far as you	17		"Home ownership is not recognised per se as
18		can recall, were these written policies this is one	18		an area of need, but it may be the most cost-effective
19		of the three policies relating to mortgages were	19		or even the only method of meeting the need for
20		they shared with or provided to beneficiaries?	20		housing."
21	A.	Sorry, what was the second the final words of your	21		That's quite key:
22	_	question?	22		"A prime objective of the Trust is to enable
23	Q.	Were these policies, copies of these policies, shared	23		beneficiaries to preserve a balance of disposable
24		with or provided to beneficiaries?	24		income after housing costs have been met"
25	Α.	Yes.	25		Then if we go down the page to paragraph 5

1 there. 1 Can I then refer you to MACF0000002 017. 2 2 **Q.** That's the bottom of the page, thank you. **Q.** These are the minutes of the July 1989 meeting? 3 3 A. Yes. I haven't got a page number, but if you go to --A. So we were only prepared: 4 "... to allocate monies to the provision of 4 **Q.** Page 9. 5 private housing where this is the only option 5 A. -- item number 89.59, that's it. So the document: 6 available to help provide or maintain satisfactory 6 "... Chairman drew attention to the document 7 7 living accommodation. which had been discussed in outline of the previous 8 8 "The Trust will not help with home ownership as meeting ..." which is the one we've just been looking 9 9 a form of insurance to provide security ... at, certain redrafting going on, and then: 10 10 "Very large grants are not available ..." "(b) Equity Sharing Mortgage in Substitution 11 Now, that was agreed as a matter of policy on 11 of Existing Mortgage. The chairman invited a detailed 12 28 July 1989 and, if you go on to the third page of 12 review of the Second (Final) Draft of the 13 13 that document and this bottom section A "Rescue of document ..." 14 Existing Mortgage", that sets out the circumstances in 14 I think it's worth going on to the final 15 15 which the Trust will offer help where there was -paragraph, paragraph (c) there where the Chairman 16 there was a property, a family home, under mortgage 16 basically thanked Clifford Grinsted for -- it was 17 17 and it says there: a huge amount of work, and the meeting as a whole 18 "Where reduced circumstances result in threat 18 endorsed this statement. I think there was a feeling 19 to a mortgage, maintenance of the family in its 19 in some quarters that the Trust's policy on mortgages 20 existing home is clearly the preferred solution ..." 20 was badly thought out or maybe off-the-cuff or 21 21 Then they ask a number of questions. something like that. It was as a result of lot of 22 Now, equity sharing, as a substitute for 22 detailed, detailed work by Grinsted and then 23 23 a traditional mortgage, was actually -- I think was consideration by the board. There were not many of 24 24 the more common of the two forms, rather than these equity sharing mortgages granted and I seem to 25 provision of a mortgage for purchase, a new purchase. 25 recall, when I subsequently became Chairman and we had 53 54 1 legal advice by then, the rules had changed and we 1 beneficiaries. Simply a question of fairness. 2 could no longer give this sort of loan so we had to 2 I think that's probably all I need say there. 3 stop doing it. 3 There are further documents relating to one particular 4 4 But at the outset it was quite an important case, which may or may not come up. 5 5 contribution to the task we had to do, which was to Q. Is this right then: the trustees --6 6 help people. A. Excuse me, I've just got a strange window just come up 7 Q. Can you recall whether there was any discussion, 7 on my screen. I'm just going to get rid of that. 8 either at the time these three policies were being 8 Okay. 9 agreed or subsequently, of whether it was right for 9 Q. Is this right then, that the Trust didn't, either at 10 the Trust to effectively be able to make a profit in 10 the time these policies were being approved or 11 the event --11 subsequently, have any concerns or qualms or worries 12 A. It didn't -- this word "profit" relating to the Trust 12 about receiving -- I'll avoid the use of the word 13 13 is, I find, most extraordinary and you're not the "profit" -- a share of any appreciation in the capital 14 14 first person who has expressed it. The Trust made value of the property? 15 interest-free loans on these mortgages, quite 15 A. I don't think there were any qualms. I don't recall 16 16 substantial, even if they didn't qualify for very any concerns being expressed. I think we recognised 17 17 large grants, guite substantial. So this is money that we had very limited funds, which was the source 18 that was being taken from Trust funds that could 18 of so much aggravation over the years, and that by 19 19 otherwise be spent on other people who had other helping people, as said in one earlier reference, by 20 20 needs. helping people as something that is not recognised 21 21 per se as an area of need -- it may be the only method So when the beneficiaries of an equity-sharing 22 22 of meeting the need for housing -- by doing that we mortgage had realised some appreciation in the value 23 of their house, it seemed only reasonable that the 23 were using funds that could otherwise be helping 24 Trust should share in that appreciation and enable the 24 people with childrens' education, with holidays --

sorry, I'm trying to get rid of this window, again --

25

25

trust fund had been maintained to help all

just being generally helpful on a broader front and that the people who benefited from these mortgages, equity-sharing mortgages, had the benefit of the appreciation in value of their property.

What it doesn't say in those documents is that, of course -- although I think it does in the detail of the deeds -- if the value of the property went down, not as a result of neglect but just simply market forces, the Trust would share in that depreciation as well. So it was even handed. But it ensured that the scarce Trust funds retained value, even after looking after this particular requirement.

Q. Could we just go back, Soumik, to MACF0000081\_131. This is the policy on home ownership. Just look at the very top paragraph, under the heading "Policy on Home Ownership":

"This document is CONFIDENTIAL to the Trustees for use in development and application of policy on assistance with home ownership. It is not intended for publication or for release to applicants or their representatives."

Now, whether that's the case in relation to the other two policies, I don't think they contain the same wording but why was the document here not intended to be shared with applicants or

able to assist in arranging for life assurance for your cohort of beneficiaries didn't get anywhere?

- A. No, that's right. That final sentence is basically stating what I was able to report. I had a discussion with a number of insurance companies and the insurance company representative body and it was quite clear that they were not interested.
- Q. Was the possibility of any form of Government-backed
   insurance scheme ever pursued further, as far as you
   can recall?
  - A. I can't recall specific -- I'm sure that Alan Tanner and Clifford Grinsted had frequent meetings with Strachan Heppell and John Cannon at the Department, so I'm sure that this was raised and it was apparent that there was no Government action in hand which would be likely to bring any early relief. It's said there.
    I think that was an unchanged policy from the Government, of no help.
  - Q. Again, still on this early period 1988 to 1992, in terms of allocating funds, the Trust established an Allocations Committee or subcommittee which would consider applications for grants; is that correct?
  - A. I'm sorry, can you repeat the question --
- Q. Yes, absolutely. So we can take this document down,Soumik, thank you.

beneficiaries?

- A. I couldn't tell you. I can't remember. Maybe because we didn't want to see it splashed over the front page of The Daily Mail.
  - Q. In terms of the issue of life insurance, if we go, please, to MACF0000076\_026, these are the notes of the minutes of a meeting with the Department of Health on 7 September 1989, which I'll come back to for a different reason in a few minutes. But if we go to the fifth page, please, Soumik, if we look under the heading "Life Assurance", it says:

"The subject of assistance with life assurance was discussed. It was apparent that there was no Government action in hand which would be likely to bring any early relief. There was a difference in recall between Mr Heppel [he was the Department of Health official] and the Reverend Tanner as to what assurances had been given by the Minister on this subject at the time the grant was made, and Mr Heppel agreed to make further inquiry. From enquiries that the Trustees had made, it was clear that Insurance companies were not interested, and no help would be forthcoming from the industry."

Is this right: your attempts to explore with insurance companies whether they would be willing or

The Trust established at a fairly early stage an Allocations Committee, which I think was a subcommittee of trustees at that point in time --

4 A. Yes.

Q. -- who would consider applications for grants?

A. Yes.

**Q.** Soumik, if we go please to MACF0000004\_113, we can see there an early allocations policy, the date of this is
9 October 1988 and we can see the broad nature of the
10 scheme set out the single payments, sometimes referred
11 to I think as grant payments, and then the regular payments.

A. Yes.

**Q.** I just wanted to ask you one matter arising out of this policy. If we go to the second page, we can see the process set out there:

"All grants are authorised by the Allocations Sub-Committee of Trustees."

There was delegated authority to the administrator and social worker to make payments up to a certain sum. Then there's a paragraph beginning:

"Payments will not be made for items normally provided by the local authority or Department of Social Security ..."

What did the applicant have to show, in that

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

14

15

16

17

18

19

20

21

22

23

24

25

1		regard, to the Allocations Subcommittee or the
2		administrator? Did they have to show that they had
3		first approached the local authority?
4	A.	Whether they had to show it or whether they just had
5		to say they tried, I couldn't tell you, but certainly
6		it was a constant theme of grant making by MFT and by
7		Eileen Trust, and I think probably by Caxton as well,
8		that the charities were fall-backs, we were the
9		sources of finance of last resort, and that people had
10		to do their best to find the required finance from

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14 15

16

17

18

19

20

21

23

24

25

**Q.** What consideration, if any, was given by trustees to the burden that might impose upon those who were themselves extremely ill or caring for those who were extremely ill, that before they could even approach the Macfarlane Trust, which had been especially set up to assist, they had to go, for example, to their local authority and, despite ill health, see what they could get out of the local authority?

somewhere else. We were not substitutes for the

Social Services, Social Security, we were backup.

A. Well, that is an unfortunate corollary of having been set up as a charity with insufficient funds by the Government. It was a constant theme. We never had enough money to do everything we would like to do. So, unfortunately, we had to ask beneficiaries to try

61

regular payments, a process the trustees believed would have two advantages:

- "1. Giving individuals more options ...
- "2. Enabling the assistance to be more easily adjusted in favour of those whose financial need is greatest.

"The intention was, therefore, that the increase in personal income provided would lead to a reduction in the need for single grants, and recent experience appears to justify this view. Consequently, single grants will in future be restricted to health-related issues, and grants for household expenditure will only be made in exceptional circumstances. Grants will not normally be made for routine expenses, nor for occasional expenses such as maintenance and redecoration of property or the replacement of appliances or furniture."

Is it right to understand what's being set out in these documents that there was a shift away from grants to focus on regular pay as the primary means of support in 1990/91?

- 22 A. Yes.
  - **Q.** Was that a reflection of the Trust's limited funds?
    - Yes. I mean, every aspect of our grant making was determined or was constrained by the paucity of the

1 elsewhere, even when we were aware that this was 2 imposing considerable burdens on them. We had to do 3

Q. If we look at MACF0000005 023, please, Soumik. If we go to the third page and look in the top left-hand side of the page, under the heading "The 1990 policy", it says:

"The policy of emphasis on the regular payments has three purposes."

And those are then set out. And then if we go to the bottom paragraph before the heading "The 1992 review":

"Trustees have in this time been able to concentrate expenditure on single payments into the areas most directly connected with health or sickness. Very few grants are now made for ordinary household costs."

Then if we just go to the next page, this is entitled "Trust grants policy". It refers to a newsletter from April 1991. And then if we -- we can see reference to an increased level of regular payments. And then fourth paragraph down, it says:

"As stated in newsletter number 5, the intention behind this change was to move the balance between singular and regular payments towards the

62

funding that was made available to us.

- Q. And so grants would be restricted to health-related issues. Was there any guidance or explanation as to what was meant by health-related issues, as far as you can recall at this time?
- A. I suppose mobility -- people who had particular issues with mobility as a result of their haemophilia. Something that comes to mind. I can't think offhand of lots of examples.
- Q. If we then go -- again, this is still within the first period of your post at the Macfarlane Trust -- to look 12 at the position of widows and dependants. Soumik, 13 could we have MACF000002\_018?

SIR BRIAN LANGSTAFF: I think it will have to be six zeros

MS RICHARDS: I'm sorry. MACF0000002 018. These are the minutes of a meeting on 28 September 1989. If we go to page 8, please, you can see there "Allocation policy -- widows" and there's a reference to a paper which had been circulated, and then there's a general discussion and recognition of a need for a statement of policy. If we look at that third paragraph:

"The need for a statement of policy was recognised, and in particular that it was necessary to be able to give some assurance to sufferers that their

2

3

4

5

6

7

8

9

10

11

12

13

21

24

25

3

4

5

6

7

18

widows and dependants would be taken care of. At the same time, doubts were expressed on both the principles and the financial capability of long-term care of widows, especially those without dependant children. The principle of a finite period support after bereavement received some support, though there were differing views of what such a period should be."

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Then it was agreed that further thought would be given to the matter.

Could we then in the same document, please, go to the paper that's referred to. Soumik, it's probably page 25. That's it. So this is the paper, "Widows and other dependants of deceased persons":

- "1. The deed requires trustees to provide assistance for the needy spouses, parents, children, or other dependants of such persons who have died.
- "2. Leaving aside for this purpose any remaining ambiguity in the definition of what is a spouse, there's a requirement for trusts to agree on how for all these dependants the Trust will interpret "needy".
- "3. This basic policy decision is needed for two reasons: this sadly is a growing community which represents a potentially growing expenditure of Trust funds, both as a percentage and in absolute terms."

65

deserving of less consideration; it was the trustees' view that that's how they'd be viewed by Government?

- A. We felt that the way the Trust had been set up, the objectives for which the Trust had been set up put the -- put widows and dependants into a slightly lower priority category from the political point of view and as far as funding was concerned. Given the fact that we never had enough funds to look after everybody anyway, we had to take notice of this fear that --I mean, you can see in paragraph 4 there, however distasteful such arguments may seem, they are distasteful. We had to bear in mind that the way the politicians would perceive the Trust's objectives did not embrace giving widows and dependants exactly the same priority as people who had already had haemophilia and were infected with HIV by the Government.
- Q. And it would appear from the closing words of paragraph 3 (b) that the trustees thought that expending money on widows and dependants might lead the Government not to give further funding to the Trust. Is that a correct understanding of 3 (b)?
- A. It doesn't say that. It says:

"... could in time affect any decision to allocate further funds."

Then this:

"This is the area of expenditure most vulnerable to criticism by our paymasters as encroaching on the grounds of compensation, and thus could in time affect any decision to allocate any further funds."

Are you able to assist, Mr Stevens -- I know this wasn't a paper authored by you -- with what was being referred to there in paragraph 3 (b), why it was thought that giving assistance to widows and other dependants would make the Trust vulnerable to criticism by "our paymasters"; presumably that's a reference to the Government?

- 14 A. I think we were concerned that the Government would 15 say the Macfarlane Trust had been set up basically to 16 give support to people with haemophilia who had been infected with HIV. We felt that they would not feel 17 18 that widows and other dependants were on the same 19 level of priority as the people -- as what we used to 20 call the primary beneficiaries. It was just one of those limiting factors that we had to deal with, that 22 we were dealing with politicians, and politicians have 23 different standards sometimes from the rest of us.
  - Q. So is this correct: it wasn't the trustees' own view that widows and other dependants were secondary or

66

1 So it might be thought it would reduce or delay 2 further funding.

- Q. The trust deed itself -- we can go back to it if need be, but the trust deed itself doesn't create a different priority, doesn't talk about primary beneficiaries and secondary beneficiaries --
- A. No.
- 8 Q. -- so was it something that the Government had said --
- 9 A. The trust deed doesn't differentiate in terms of 10 priority. Our fear is from discussions that the 11 Chairman and Deputy Chairman then had had with 12 politicians in the (unclear) that there was -- there 13 might be a view in Government that people with 14 haemophilia who were infected with HIV were just that 15 little bit more in need of help from the Trust, which 16 the Government had set up and funded, than their 17 widows and dependants after their death.
  - Q. And do you know whether --
- 19 A. It's all set out there in paragraphs 3 and 4, the 20 arguments -- however distasteful such arguments may 21 seem. They were distasteful, but we had to have them.
- 22 **Q.** Do you know whether that was a view that had been 23 expressed in terms to the Reverend Tanner and 24 Mr Grinsted by Government officials?
- 25 A. No. I don't.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

7

8

9

10

11

12

13

14

17

18

19

20

21

22

23

24

25

1 **Q.** The policy that was then produced I think in 2 March 1991 for widows and dependants is at 3 MACF0000072\_003. We can see grant making policy. 4 Widows and other dependants of deceased persons, 5 March 1991. If we go to the second page, we can see 6 bottom of the page, four groups identified: 7 "1. Widows." 8 And then top of the next page: 9 "2. Parents of deceased adult registrant who 10 were dependent on the registrant at time of death. "3. Children ..." 11 12 And: "4. Other dependants who are accepted as such 13 14 at the trustees' discretion." 15 Those are the four categories of dependants 16 being recognised. Then the term "needy" was then 17 applied to the case of widows and other recognised 18 spouses (as we see in paragraph 8). In the shorter 19 term, the period of bereavement and a period of 20 adjustment; and in the longer term, widows who were 21 HIV infected widows with dependent children, widows 22 who are disabled or chronically sick. 23 And then we can see again in paragraph 9 in 24 relation to the dependent parents of adults, it's 25 short-term provision for the bereavement in relation 69 1 sick. 2 So widows who did not fall into any of those 3 categories would effectively receive nothing after the 4 immediate bereavement payment period and the tapering 5 regular payments; is that right? 6 A. Yes. 7 Q. And if we just go to the bottom of the previous page 8 again, the position of widows who are HIV positive. 9 Now, what's said there is that widows who were HIV 10 positive would in all respects be treated in the same 11 way as registrants, including regular payments as in 12 the main scheme. 13 So was the intention that the policy adopted in 14 1991, therefore, that those who I think are referred 15 to in some documents as infected intimates, but widows 16 who were HIV positive themselves would be treated as primary beneficiaries? 17 18 A. Yes. 19 **Q.** Would it be right to understand the basis for that was 20 because there wasn't any good reason for 21 distinguishing between those who were directly

to bereavement; and longer term, parents who are disabled or chronically sick.

Bottom of the page, we can see no general rule is made for orphaned children:

Trustees will consider any such case individually."

Then if we go over the page, we can see at paragraph 13 it's said:

"The assessment of financial need will take into account all the existing resources and commitments of the applicant and all statutory sources of assistance. This will include the new 1991 settlement payment."

So that was to be taken into account, at least in relation to widows and dependants.

Then we can see under the heading "Widows" what was contemplated was there would be an immediate cash payment of £1,000, and then there might be payments, for example, for funeral costs. And then in terms of regular payments, they would -- I'm paraphrasing here -- they would taper off after a period of months. And then in the longer term, regular payments would only be made to widows who were HIV positive -- go to the top of the next page -- widows with dependent children, and widows who were disabled or chronically

70

- Q. Those who were infected directly through the use of blood products, those who were infected as spouses or partners, this policy appears to be recognising that they should not be treated differently but the latter category should be treated in all respects the same way as the primary beneficiary.
  - A. Yes, I think 19(1) there covers all the data of HIV positive whatever the source of that infection.
  - Q. Do you know whether, as a matter of fact, that policy was adhered to by the Trust, that infected intimates, as they were called, received regular payments in the same way as other registrants?
  - A. I can only say I believe so. I can't -- I wouldn't bet the house on it, I suspect -- I believe they were.

15 **SIR BRIAN LANGSTAFF:** Are we moving away from this? 16 **MS RICHARDS:** We are, sir, yes.

SIR BRIAN LANGSTAFF: Can I just understand the Trust's position, as set out in this document? Picking it up at 19(1), which is still on the screen, the very last words are "as in the main scheme". So the main scheme was seen as something different from the scheme, or the supplementary scheme, or whatever it was; am I right?

A. I think -- this is all written by Clifford, I think.By "the main scheme" he is referring to the regular

71

directly or indirectly.

infected and those who were indirectly infected?

A. I don't think there was any distinction drawn between

the support that those two categories would get or --

22

23

24

1 payments made to primary beneficiaries to people with 2 2 haemophilia or people with bleeding disorders who were 3 3 infected with HIV through the course of their 4 treatment. So this document, which is -- I think in 4 5 his mind he would call it a subsidiary scheme or 5 A. Correct. a supplementary scheme or something, a secondary 6 6 7 7 scheme, is in relation to widows. The main scheme 8 8 refers to the term that was adopted by the Trust A. Correct. 9 9 funnily enough when I wasn't there, the primary 10 10 beneficiaries. SIR BRIAN LANGSTAFF: Now, the expression "primary 11 11 12 beneficiary" was understood to apply to those who had 12 13 13 themselves been infected with HIV but to exclude those 14 who were not in that category; am I right? 14 15 15 A. As far as I am aware, the term primary beneficiaries 16 refers to people with bleeding disorders who were 16 17 infected with HIV through the course of treatment with 17 18 contaminated blood. So most of those are men, there 18 19 were one or two who weren't. This paper is referring 19 20 to the widows and dependants of such primary 20 21 21 beneficiaries as had died, some of whom might also be 22 HIV positive, and, if they were, they were regarded as 22 23 primary beneficiaries and treated the same way. 23 24 24 SIR BRIAN LANGSTAFF: In the case of a widow who had no 25 dependant children, am I right in thinking that the 25 73 was further discussed with the Department. I'm sure 1 1 2 2 this document would have been showed to the Department 3 3 so they were aware what was going on. But I have to 4 4 go back to the fact that had we had much more money, 5 then the policy would have been different. 5 6 6 SIR BRIAN LANGSTAFF: Well. I understand that but there 7 7 might be said to be two reactions to limited funds. 8 One is to maintain a category of need for anyone and 8 9 9 everyone who qualifies under the trust deed, although 10 the money that can be distributed is necessarily less. 10 11 The other is to cut out some people who may be in 11 12 12 extreme grinding need but who simply aren't in the 13 13 right category, a category which is created for those 14 14 purposes by the Trust itself. It was the latter A. No. 15 policy that this represents, was it? 15 16 16 A. Yes. 17 SIR BRIAN LANGSTAFF: Thank you. 17 18 MS RICHARDS: Sir, was there anything further on this 18 19 19 document? Thank you. That can come down. 20 20 Mr Stevens, I want to come on to now what has 21 21 been a theme of your evidence so far, which is the 22 question of the funding that the Macfarlane Trust had. 22 A. Yes. 23 The initial funding was the sum of £10 million and is 23

23 February 2021 1 effect of this policy would be that after the payments made immediately after bereavement and perhaps for a short while longer there would be no payment made at SIR BRIAN LANGSTAFF: Whatever the particular need of that individual was? SIR BRIAN LANGSTAFF: So this was ruling out the trustees' ability to give money in a case of need, which would be a genuine case of need as most people would see it, as The Daily Mail might see it, on the basis they weren't in the right category. A. Correct. If there were no children and the widow was not infected with HIV, then after a taper period she was, I'm afraid, cut adrift. SIR BRIAN LANGSTAFF: Was there any advice --A. If we had had ten times the amount of money the policy probably would have been different. SIR BRIAN LANGSTAFF: Was any advice taken as to how that fitted with clause 4 of the original trust deed? A. The policy would have been discussed with beneficiaries, at least two of whom were on the board. I don't know whether it would have been discussed with -- whether legal advice was taken or whether it 74

no particular idea as to when it might be increased or by how much?

- A. Absolutely. I'm not sure whether hope is too strong a word. Anyway, we certainly had no idea and there was -- there are notes of a meeting with Department officials after about two years when they said "It's premature to ask for more money in a moment, come back in two years' time".
- Q. Yes we'll come on to that. I know you weren't involved in discussions that led to the initial £10 million but did vou have any understanding acquired subsequently as to how that £10 million had been calculated?
- **Q.** Is this correct, that, as far as the Trust was aware, that £10 million was not based on any attempt by the Government to assess or quantify need?
  - A. I had no idea how 10 million was derived.

24

25

Q. If we look at MACF0000030\_006 this is an interview you gave to Russell Mishcon for the purpose of a dissertation that he was preparing.

Q. If we go to the third page and we pick it up, it is the first half of the page, in the long answer beginning "So I would say", but the last few lines of

75

this correct, that you as trustees in 1988 had a hope,

perhaps, that that would be topped up or increased but

24

you. If we go first to DHSC0003318\_006, we can see 1 this answer you say this: 1 2 "I think the Trust was short term fix ..." 2 this is described as "Briefing for meeting with the 3 3 Macfarlane Trust -- 7 September '89". So it's Then you say: 4 "I think they were caught out by the lack of 4 an internal Department of Health document, not, 5 favourable response, which was why they then 5 I anticipate, a document that the trustees would have 6 introduced the two capital payments and then, at that 6 seen at the time. It refers to the Department 7 7 stage, I think they thought: 'Well okay that's done strictly observing the independent status of the 8 8 and dusted, these people have only a couple more years Macfarlane Trust but then says this: 9 9 to go and we're off the hook'." "However MS(H) [that's the Minister of State 10 10 for Health] has requested two-monthly reports on the I want to see if I understood what you meant by 11 that, please correct me if I'm wrong. Are you there 11 Trust's activities." 12 suggesting that the Government's approach had been 12 Were you and your fellow trustees aware that 13 13 a rough and ready provision of money on the basis or the Minister of State for Health was seeking 14 on the assumption that those infected would, for the 14 two-monthly reports on your activities? 15 15 most part, die fairly quickly? A. I certainly had no memory of it, whether we were aware 16 A. Yes. 16 at the time I don't know but I have no memory. I have 17 Q. Do you know whether the Department of Health's 17 no recollection that I was so informed at the time. 18 allocation of funding to the Macfarlane Trust over the 18 Q. Then we can see from paragraph 2 this is, again, it's 19 19 years was ever based on an attempt to quantify actual the internal Department of Health understanding of the 20 need? 20 purpose of the meeting but they say this: 21 21 A. I'm sure it wasn't. I think they gave us the answer "The Trust seek this meeting to determine 22 to our requests and our arguments and our business 22 whether present activities are in line with Government 23 cases. They gave us what they thought they could 23 expectations; to seek approval for expansive 24 24 afford and what they could get away with. variations to the Trust Deed; to seek approval for 25 Q. I want to look at a meeting in September 1989 with 25 a major escalation of financial help in areas they 77 78 1 have so far treated with caution ..." 1 material for present purpose. 2 2 Then if we look at the bottom paragraph on that If we go to the second page, you'll see notes of a meeting at the Department of Health 3 page, we can see it said: 3 4 4 "The Trust will be looking for a general 7 September 1989. You weren't present at the meeting, 5 5 assurance that their grant allocation policy, and Mr Stevens, but I can tell you this is a record taken 6 6 investment policy are broadly on the right lines. by CHG, so that's Mr Grinsted. So it's the Trust's 7 7 own record. They feel vulnerable having received no communication 8 from the Department." 8 We can see from the introduction: 9 Then the document looks -- I'm not proposing to 9 "Mr Heppell invited the Chairman to open the 10 go through the detail of it, but it looks at various 10 meeting, and the Reverend Tanner explained that the 11 different aspects of allocation: dependants, 11 meeting had been requested so that we could place 12 juveniles, and so on. 12 before the Department the policies, schemes, and 13 practices that had been adopted by the Trustees from 13 Was it correct, as far as you can recall, that 14 the Trust was seeking the Department's approval for 14 the time the Trust was established in March 1988 and, 15 its actions, that they were in line with Government 15 if justified, to receive from the Department an 16 16 expectations? assurance that such policies and practices were 17 17 A. I don't think we were looking for approval. We were rightly fulfilling the objectives envisaged by the 18 telling them what we were doing, explaining why we 18 Government in setting up the Trust. The meeting could 19 19 believed those actions, those policies were in line also be a useful forum for discussion of certain 20 20 with what they wanted us to do and saying we need more principles and interpretations that required to be 21 21 addressed by the Trustees, with the benefit of any money. 22 Q. If we look at the notes of this meeting next, Soumik 22 guidelines that the Department felt able to give."

23

24

25

it's MACF0000076 026. The first page sets out some

comments from the Department of Health on the notes

but I don't think any of those are particularly

79

So it would appear from that that the Trust was

seeking an assurance from the Department that the

Trust was fulfilling the objectives envisaged by the

23

24

			inicotou Bioou inc	201001441 7 2021
1		Government. Why did the Trust think it needed that	1	invested, and that capital was being withdrawn to meet
2		kind of assurance from the Government, given it was	2	the deficiency. Nevertheless, the trustees approved
3		an independent body with independent objectives?	3	such action in the belief that the requests for
4	A.	Because we needed more money, because we were going to	4	assistance were wholly justified. In addition, the
5		ask for more money. I can't remember if we did at	5	Trustees faced requests, particularly in the support
6		this meeting or not but we knew that the £10 million	6	for dependant children, that contemplated long term
7		with which we had been endowed was insufficient to do	7	commitments. It followed that the Trustees wished to
8		everything that we were trying to do at the time, let	8	raise the question whether, if the Trust fund was
9		alone what we might do in the future.	9	exhausted, any additional funding would be made
10	Q.	So, is this right, to put it in somewhat colloquial	10	available by the Government to meet the longer term
11		terms, the Trust was trying to keep the Government on	11	needs of people with haemophilia and HIV infection,
12		side, as it were, because it wanted to ask or would	12	and their dependants. Without such additional funding
13		want to ask in the future for more funding?	13	future expenditure could be considerably inhibited."
14	A.	We knew that that was going to be required, yes.	14	So that's the request. Will the Government
15	Q.	If we go to the next page, we can see at the top of	15	make more money available? The response:
16		the page that the mortgage policies we looked at	16	"Following discussion, Mr Heppell responded
17		earlier were provided to the Department, and then	17	that ministers would not want trustees to make more
18		under the heading "Additional funding", bottom half of	18	limited offers of help than they would otherwise
19		the page:	19	consider reasonable simply to conserve funds and that
20		"The Reverend Tanner brought to the	20	each case would continue to be judged on its merits.
21		Department's attention the most crucial item that	21	However, the request for additional funds was a matter
22		would be raised at this meeting; namely the prospect	22	of timing and he advised the Trust that the right time
23		for additional funding of the Trust. The trustees	23	to approach ministers about additional funding would
24		were well aware that direct chartable expenditure was	24	be when the Trust finds were sufficient to meet
25		exceeding the income received by the Trust from money	25	commitment for only two to three years. An approach
		81		82
1		at the present time would be too early. This advice	1	forthcoming. It went on all the way through the
2		was gratefully received and would be confirmed by	2	Trust's existence.
3		a formal exchange of letters."	3	I have no idea now that it's all under
4		I know you weren't present at the meeting but	4	a single scheme administrator, I have no idea how
5		I'm going to assume that this was reported back to the	5	beneficiaries are feeling now about what they are
6		trustees. I imagine it would have been. Can you	6	getting. Maybe money is pouring out. I have no idea.
7		recall what your view was, either then or now, as to	7	But as long as we were involved, as long as the
8		the adequacy of the Department's response to the	8	Macfarlane Trust was involved and I was involved with
9		trustees' request?	9	the Macfarlane Trust as a trustee, there was never
10	A.	I can't recall my reaction then. My reaction now is	10	enough money and the Department never, ever provided
11		this is totally in character. Put off the evil day of	11	us with a sufficient assurance that money would be
12		giving the Macfarlane Trust more money until they are	12	forthcoming.
13		on their uppers until they are on their knees and then	13	There was a period in the late '80s no, it
14		give them half what they asked for. That's standard	14	was the late '90s when the Department would only
15		practice.	15	produce more money when they could afford when they
16	Q.	Did this cause real problems for the Trust in being	16	found it down the back of the sofa. Fortunately, they
17		able to commit to any long-term support for	17	had there was a senior civil servant then, Charles

19

20

21

22

23

24

25

was the late '90s when the Department would only produce more money when they could afford -- when they found it down the back of the sofa. Fortunately, they had -- there was a senior civil servant then, Charles Lister (who I suspect you're going to be talking to), who was able to institute a regular annual, predictable annual, amount. It was never enough but at least we knew it was coming. But before then there was a period when we just didn't -- we had no idea when we would see another sum, another penny, from the Department.

So I'm sorry but I get really -- I get quite

A. We've discussed this several times already this

morning. Of course it caused problems. This is where

the anger that was expressed in Glasgow and Edinburgh

and other places stems from. We were never able to do

wanted to do because we never got enough money. There

was never any assurance that the money was going to be

as much as people thought we should do and as we

beneficiaries? Were there --

18

19

20

21

22

23

24

aerated by consideration of this sort of -- this sort of discussion we had time and time and time again with the Department and then with ministers. If you look and see -- if you look at what I said on behalf of Eileen Trust (I think it was but maybe the Macfarlane Trust as well) to the Archer Inquiry, I was almost speechless with anger at the minister involved at the time who said that she was satisfied the amount of money they were giving us was enough. I said she had no right to be satisfied, express satisfaction. This was, you know, the little bit you showed up earlier, the whole attitude was "give them a bit and we're off the hook".

It just -- it coloured all our ability to respond to requests. It affected the registrants' attitude to us, which was obviously they blamed the Trust, not us, not the Government. We were just -- that's something we had to live with it.

**Q.** Now, you --

- **A.** Sorry, that's a rant -- not an answer but a rant.
  - Q. You left the Macfarlane Trust in, I think, early March, or thereabouts, 1992 and then returned, as you told us at the beginning of your evidence, in 1999 --
  - A. I think the Society felt that they wanted "one of their own" on the MFT board rather than me, that they

lines below that, you say:

"I had been surprised that the Trust was still operating at a level of £2 million a year in 1999 and 2000."

Do you recall being surprised when you came back to discover that the Trust position was essentially similar to how it had been when you left it?

- **A.** Yes, that's what it says there.
- **Q.** Did you --

A. The figures -- I may have been mistaken in my understanding what the figures were precisely. But really what we did at the outset, we've got £10 million so, as it says there, we should -- with investment income, we should be able to make that last about seven years and, at the time, it was thought that the life expectancy of the beneficiaries of the Trust was about five to seven years; so that would just about see the Trust out. Luckily, that didn't happen.

So then I said to Russell my memory was that we just increased our original expenditure without telling the Government in advance -- without asking the Government in advance. We just told them. I'm not sure that's actually strictly true at the time but

wanted somebody who represented directly the Society rather than somebody who was appointed by -- they never saw me. They didn't even know who I was.

Q. So your time as trustee came to an end and you were not renominated by The Haemophilia Society; is that how it was?

**A.** I was -- yes, I was there at the invitation of Alan
8 Tanner and basically I appeared as the nominee of the
9 Society. And when my time came up, they said thank
10 you and goodbye. Actually they didn't say "thank you"
11 at all.

Q. Now when you returned in 1999, had the
 Macfarlane Trust's position in terms of funding from
 the Government significantly changed or improved as
 far as you can recall?

16 A. It had changed in respect what I said a few minutes
17 ago, that by 1999 they were receiving occasional
18 handouts when the Department found some money down the
19 back of the sofa. Unpredictable in amount and
20 unpredictable in time.

Q. I think if we go back to your interview with
Mr Mishcon at MACF0000030\_006, please, Soumik, and we
go to page 5, look at the top half of the page. It's
the paragraph beginning "One of the things the Trust
did in 2001", we can see, picking it up a couple of

1 that's how it seemed to me.

Q. Well, I'm going to look with you, Mr Stevens, at some of the documents which show the steps taken to try and obtain more funding from the Government in the early 2000s.

Sir, I note the time; so perhaps we can pick that up at 2 o'clock?

SIR BRIAN LANGSTAFF: Yes, we will take a break now until 2 o'clock, which I hope gives you time for a lunch, and look forward to seeing you back here at 2 o'clock if that's okay. So 2 o'clock.

**(1.01 pm)** 

#### (Luncheon Adjournment)

14 (2.00 pm)

15 SIR BRIAN LANGSTAFF: Yes.

MS RICHARDS: Mr Stevens, when you returned in 1999, prior
to your return, a strategic review had been undertaken
by the Macfarlane Trust. I want to look at it in
a moment with you, or one part of it. But do you know
who actually produced or wrote the strategic review
document?

A. No. I think it was done internally by trustees with maybe one or two of the staff. I don't think --I don't think we had a -- I don't think there was an outside --

1 **Q.** That's what I thought, but I wanted to check with you. 1 protection at all or at a reasonable cost. This was 2 2 If we just look at it. It's MACF0000045\_019. due to restrictive practices related to HIV infection. 3 3 So we can see it's "Strategic review. Final report, "Respondents frequently expressed fears that 4 4 January 1999". Soumik, can we go to -- it's page 9 the Government would change the rules in forthcoming 5 using the internal pagination, so electronically, it's 5 welfare reforms affecting their entitlement to future 6 probably page 14. That's it, thank you. 6 benefits. 7 7 So I just want to pick up what the Trust "Those who were severely incapacitated were 8 8 appears to have gleaned from looking at the position entirely reliant on state benefits, Macfarlane Trust 9 9 of registrants. If we go to the bottom of the page: payments, and other grants from charities. 10 10 "It would appear that at least 70 per cent of "Many registrants were bogged down by debt, and 11 registrants who responded to the review are largely 11 most were concerned that their essential outgoings 12 dependent on state benefits and Macfarlane Trust 12 were covered by their income, leaving no leeway for 13 13 funding for their financial needs. This is well over holidays, unexpected bills, house repairs, changes in 14 twice the national average of people living at or 14 rent or council tax rates, let alone repaying debts. 15 15 below the poverty line. "Many registrants expressed a genuine desire to 16 16 get back into some form of employment. However, none "Poverty and despair about money were common 17 17 features in questionnaire responses, particularly from was well enough to sustain full-time work, so 18 those at peak earning age and had taken on 18 part-time work would have to be very well paid to 19 19 responsibilities of a mortgage and a family." compensate for loss of benefits." 20 Then if we go to the next page, top half of the 20 So that's the picture that emerged from the 21 21 questionnaire. And then the recommendation to page: 22 "Although many people on benefits were sick, 22 ministers we can see. There's a recommendation in 23 23 there were others who were relatively well and in work relation to current welfare benefit reviews to ensure 24 24 but without the usual access to provisions of life that they: 25 assurance, permanent health insurance, mortgage 25 "... include recognition of the nature of 89 90 1 chronic illness with periods of respite typified by 1 required. 2 those with haemophilia and HIV." 2 "(iii) To continue to fund an efficient 3 Then if we see the next bold print paragraph: 3 administration of the Trust." 4 So a key recommendation of the strategic review "Many registrants were very concerned about the 4 5 future of the Macfarlane Trust and wanted confirmation 5 that you would have become aware of, taking over as 6 6 that the Trust would be there to support them for as Chairman in 2000, was that the Department should be 7 7 long as necessary and that payments would keep pace approached to secure continued funding at a level 8 with inflation." 8 sufficient to meet registrant needs; is that right? 9 A. Yes. 9 So that is a snapshot. Then if we go to the 10 recommendations to the conclusion of the report. 10 Q. Just before we leave this document, the first 11 Soumik, it's page 21 using the pagination bottom 11 paragraph refers to: the Department should provide 12 right-hand corner. Again, probably page 26 12 policy guidance and priorities. 13 Why was the Trust -- I know you didn't author 13 electronically. That's it. 14 So if we look at the top half of the page, 14 this, so maybe you can't answer it, but do you have 15 there's a number of recommendations, but I'm just 15 any understanding of why the Trust was looking to the 16 16 going to draw attention to the top three: Department to provide policy guidance and priorities, 17 17 "(i) Ministers/the Department of Health should rather than formulating that themselves? 18 18 A. Couldn't tell you. Don't know. I didn't write that. consider the changing patterns and increasing 19 19 financial demands and expectancies of registrants. Q. Okay. So that's the strategic review. That's 20 20 They should provide policy guidance and priorities and beginning of 1999. 21 21 furnish the required level of resources. Is it fair to say that when you then took over 22 22 "(ii) To ensure ongoing funding to as Chair the following year, one of your 23 Macfarlane Trust to enable continued support to Trust 23 responsibilities would have been to follow up on these 24 registrants to meet existing and emerging needs, and 24 recommendations? 25 25 with Trust to review types and extent of provision A. Yes.

Q. We can see -- if we go to MACF0000088 026, we can see what was proposed. These are the minutes of a Partnership Group meeting on 28 February 2000 which you were attending as you were due to become Chair of the Trust with effect from the end of March. If we go, please, to page 4, we can see under the heading "Payments review group report", in the second paragraph, you say: "The Macfarlane Trust --" Sorry. This is, I think, reporting what you were saying. The minutes say: "The Macfarlane Trust had been set up by Government in 1988 to do a job that was perceived at the time. It was not a campaigning organisation -... could not be joined in the present campaigning activities. However, there were many issues raised today that had not been in the minds of those who campaigned to set up the Trust in 1987 ..." And an example is then given that is in relation to HCV. Then the next paragraph records that you: "... would be meeting Lord Hunt in April ... would be advising him of the increasing range and level of needs identified in the strategic review and its aftermath ... would tell Lord Hunt that chose to do, I can't remember. Q. We can check that in relation to -- by reference to the documents. It records you were saying you were committed to seeking extra funding. "There would be no begging." What was meant by that? Why not beg the Government by reference to the parlous state in which many beneficiaries found themselves? A. I think the point I was trying to get over there was we weren't going to ask; we were going to tell. We were going to say: this is what we're going to be spending. Fund us. Q. If we look --A. Just that. There's no point requesting and them saying no. We just wanted to tell. **Q.** If we look at how things played out, if we go, first of all, please, to DHSC0003264 004. Now, these aren't I think the minutes of the meeting that you had with the Department of Health.

trustees had determined to increase payments to registrants from this year, and that the Trust would be increasing its annual expenditure from 2 million a year to 2.5 million.

"Up until this year, Trust spending had remained at around 2 million a year. This had not been a policy decision by trustees. It had just happened that way. In implementing the recommendations of the strategic review, greater outlay of funds would be required. As the Trust's new chairman, Peter Stevens, was committed to seeking this funding, there would be no begging. The needs had been identified. In order to meet those needs, top-up would be needed from the Department earlier than had been anticipated."

It's recorded there that two decisions that appear to have been taken by the trustees by this time. The first is to increase expenditure from 2 million to 2.5 million, and the second is to approach Government to seek extra funding; is that correct?

A. Yes. I think when I talked to Russell Mishcon, I said we were going to put it up from 2 million to 3 million. There it says we were going to do it from 2 million to 2.5 million. I can't -- what we actually

can see there it appears that you have told the Department of Health you are going to increase from 2 million to 2.5 in 2000-2001 and then nearly 3 million by 2005-2006. This increase in payments would need to be funded by the Department.

If we go to page 3 and look at the bottom half of the page below the table, we can see this document says:

"As a result, the Trust you asking for a top-up payment of 4 million in 2001/02, a year earlier than planned and of a greater sum than anticipated. At present, there is no provision to make any payment to the Trust in 2001/2002, and there's no contingency funding that year."

There's then under the heading "Assessment of position" reference to earlier discussions. It says:

"The Trust first discussed these proposals with officials on 6 April. No commitment has been given to provide the increased level of funding requested by the Trust, other than the general commitment in Lady Hayman's letter. We have no reason to doubt that the financial position of the Trust's registrants is worsening."

If we go over the page, there's reference at the top of the page to the particular problems of

It appears to be a Department of Health briefing of

some kind, and we haven't been able to so far locate

any minutes. But we can see it says there under the

heading "Purpose of meeting", the Trust wished to

discuss the changing needs of Trust registrants and

the Trust's resulting financial requirements. And we

1		co-infection with HIV and hepatitis C.	1		went over some of this ground, it would be hard to
2		If we go to the bottom half of the page,	2		justify additional spending without an independent
3		please, Soumik, we can see the Department saying	3		assessment of the position."
4		this it is below the first bullet point you see on	4		Then if we go to the top of the next page or
5		screen:	5		first half of the next page, "Points to make":
6		"It is hard to resist the Trust's request for	6		"Stress the continuing commitment of Ministers
7		additional funding to meet the needs of registrants	7		to the work of the Trust we will continue to fund
8		when the Trust is acting within the terms of its remit	8		the efficient administration of the
9		as laid down in the Trust deed. However, before	9		Trust understand and sympathise with the worsening
10		additional funds are committed (assuming the money can	10		position of the Trust's registrants we have not
11		be found in 2001/2002), we recommend that the	11		set aside top-up funding for the Trust in 2001-2002.
12		Department commissions an independent review of the	12		This may present us with difficulties. There is no
13		Trust's activities."	13		contingency budget."
14		It says:	14		And then last bullet point:
15		"This could"	15		"We will look carefully and quickly at the
16		Then a number of matters set out, the last of	16		Trust's proposal for increased resources to meet the
17		which is:	17		needs of registrants. Given the severe constraints on
18		" examine the case for the Department	18		resources at present, we propose before making
19		providing increased resources."	19		a decision to commission an independent assessment of
20		Go back to the bottom of the page:	20		the situation by someone with a knowledge of
21		"This would need to be done quickly and could	21		haemophilia who can work with the Trust and report
22		be presented in a positive way as a means of working	22		quickly to the Department."
23		constructively with the Trust to ensure that the needs	23		Now, it would appear from this that although
24		of registrants are fully addressed. Although the	24		the Department's saying it's hard to resist your
25		Trust has undertaken its own strategic review which	25		request for additional funding, that is effectively
		3 · · · · · · · · · · · · · · · · · · ·			3,
		97			98
		97			98
1			1		
1 2		what happened. You were not given additional funding	1 2		Trust funds being used to underpin inadequate
2	Α.	what happened. You were not given additional funding in response to your request, were you?	2		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.
2	A.	what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the	2		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed
2 3 4	A.	what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly	2 3 4		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately
2 3 4 5		what happened. You were not given additional funding in response to your request, were you? Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.	2 3 4 5		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside
2 3 4		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of	2 3 4		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory
2 3 4 5 6 7		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report	2 3 4 5 6 7		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."
2 3 4 5 6 7 8		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These	2 3 4 5 6 7 8		Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far
2 3 4 5 6 7 8 9		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if	2 3 4 5 6 7 8 9	Α.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?
2 3 4 5 6 7 8 9		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting	2 3 4 5 6 7 8 9	_	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading
2 3 4 5 6 7 8 9 10		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":	2 3 4 5 6 7 8 9 10	A. Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone
2 3 4 5 6 7 8 9 10 11 12		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported	2 3 4 5 6 7 8 9 10 11	_	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to
2 3 4 5 6 7 8 9 10 11 12 13		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by	2 3 4 5 6 7 8 9 10 11 12 13	_	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have
2 3 4 5 6 7 8 9 10 11 12 13 14		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited	2 3 4 5 6 7 8 9 10 11 12 13 14	_	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your
2 3 4 5 6 7 8 9 10 11 12 13 14 15		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive	2 3 4 5 6 7 8 9 10 11 12 13 14	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading —  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.  And then it says:
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of Lord Hunt."	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector.  The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.  And then it says:  "The Chairman had advised Lord Hunt of the need
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of Lord Hunt."  Then it, I think, seeks to summarise some of	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector. The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.  And then it says:  "The Chairman had advised Lord Hunt of the need to increase payments to registrants from September.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of Lord Hunt."  Then it, I think, seeks to summarise some of the points that you had made at the meeting. Next	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector. The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.  And then it says:  "The Chairman had advised Lord Hunt of the need to increase payments to registrants from September. The reaction to this information had been neither
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of Lord Hunt."  Then it, I think, seeks to summarise some of the points that you had made at the meeting. Next paragraph refers to things that Dr Winter had	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector. The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no. And then it says:  "The Chairman had advised Lord Hunt of the need to increase payments to registrants from September. The reaction to this information had been neither positive nor negative. However, Lord Hunt had
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20		what happened. You were not given additional funding in response to your request, were you?  Yes. It's kick it into the long grass, or kick the can a bit further down the road. It's a fairly standard process for Government departments.  We can see although we don't have the minutes of the meeting with the Minister, we can see your report back to trustees if we look at MACF0000013_031. These are the minutes of the meeting of 2 May 2000. And if we go to page 4, please, Soumik. "Report on a meeting with Lord Hunt Undersecretary of State for Health":  "The Chairman [by now this is you] reported that he and the honourable treasurer, accompanied by Dr Winter and the chief executive, had visited Lord Hunt on 18 April. A meeting had been positive but inconclusive. It had been curtailed due to our late arrival on a subsequent lunch engagement of Lord Hunt."  Then it, I think, seeks to summarise some of the points that you had made at the meeting. Next	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q.	Trust funds being used to underpin inadequate responses from other areas of the statutory sector. The Chairman said that Lord Hunt had expressed considerable interest in this and immediately suggested that someone be appointed to work alongside the Trust to identify cases where other statutory bodies could have allocated funds."  Just pausing there. Was that ever done, as far as you can recall?  Sorry, I was reading  This refers to a suggestion by Lord Hunt that someone be appointed to work alongside the Macfarlane Trust to identify cases where other statutory bodies could have allocated funds. Was that ever done, to your knowledge?  Not that I recall, no.  And then it says:  "The Chairman had advised Lord Hunt of the need to increase payments to registrants from September. The reaction to this information had been neither

25

9

were considerable inconsistencies in the provision of

services and resources across the country which led to

24

25

touchy-feely man but was taking a businesslike and

And then you comment that Lord Hunt's not a

1		logical look at the Trust."	1		so it's a year or more further on, and we can see from
2		Do you have any further recollection of that	2		the bottom left-hand column reference to the
3		particular meeting with Lord Hunt, Mr Stevens?	3		Department having undertaken a comprehensive
4	A.	No. There is the suggestion there that I had two	4		management audit of the Trust. And then if we go to
5		meetings with him. I only remember one.	5		the top of the page again and look at the right-hand
6	Q.	Yes. I think	6		column, second paragraph:
7	A.	I don't know any details of it, other than what's	7		"The trustees continue to press the Department
8		expressed in there.	8		to raise the rate of funding so that we can continue
9	Q.	No. We have only identified one meeting, I think,	9		and develop the assurance we give to our registrants
10		Mr Stevens, in any event; the 18 April meeting.	10		and their families."
11		The first paragraph under this heading had said	11		We'll look at the Department-commissioned
12		you described the meeting as positive but	12		management audit in a moment, but in terms of the
13		inconclusive.	13		Trust's own actions and continuing to press the
14	A.	Yes.	14		Department, can you recall what, if anything, the
15	Q.	Do you recall whether you as Chair or the Trust as	15		Trust was doing to press the Department?
16		a whole took any particular further steps following	16	A.	I can't recall anything in particular, other than just
17		this meeting to try and get a more conclusive response	17		continue meeting them with them and continue raising
18		from Government?	18		more money.
19	Α.		19		I don't think I don't recall I don't
20		afraid.	20		recall picketing Richmond House or anything like that.
21	Q.		21		Just more of the same. I think that audit referred to
22	-	able to pick up from the documents as to some steps	22		in the bottom of the left-hand column there was
23		that were taken. So that was April/May 2000.	23		conducted by I think that was the one conducted by
24		If we next look, Soumik, at MACF0000004_064,	24		a departmental trainee or something called Cat,
25		please. This is a newsletter from the summer of 2001,	25		strangely enough, Macfarlane. I think she did quite
20			20		
		101			102
1		a good job. So I think we were happy that as a result	1		observation there that the Trust's then current (this
2		of what she'd done, she'd produced some favourable	2		is probably around 2001) financial management
3		conclusions. I don't think it led to any more money	3		arrangements failed to provide adequate levels
4		particularly.	4		of financial information on which to base strategic
5	Q.	We'll just have a quick look at that document. It's	5		decision-making?
6		MACF0000006_010. And if we go to page 14 it's	6	A.	I don't see any reason to argue with a report that's
7		probably page 15 electronically, Soumik.	7		produced by somebody who's qualified to do it. I'm
8		I'm not going to go through the full details of	8		not sure that I would have drawn that conclusion
9		it, but if we look at paragraph 4.4 to start with,	9		myself, but if this was the report that was done by
10		under the heading "Conclusion", it asserts as follows:	10		Cat, she is a very competent young lady, and I'm sure
11		"The Trust's current financial management	11		that the conclusion is probably right.
12		arrangements failed to provide adequate levels of	12	Q.	If we look then at the bottom of the page under the
13		financial information on which to base strategic	13		heading "Recommendations". We pick it up at 4.5.2.
14		decision-making. We accept that this is in part	14		The recommendation there is:
15		a result of a lack of internal management resources to	15		"The trustees continue in their efforts to
16		carry out business planning and related activities.	16		establish a business plan incorporating or in addition
17		However, we have recommended that the Trust should	17		to a financial strategy to address the Trust's
18		provide a business case to the Department for the	18		underlying financial difficulties. In order to assist
19		review of its current staffing arrangements and	19		the trustees, terms of reference should be agreed upon
					•
20			20		by the Chairman, Treasurer and Chief Executive. The
20 21		benefits that this would provide, including the	20 21		by the Chairman, Treasurer and Chief Executive. The planning should incorporate the following:
21		benefits that this would provide, including the ability to report to the Department on its financial	21		planning should incorporate the following:
21 22		benefits that this would provide, including the ability to report to the Department on its financial status and its ability to fulfil its requirements set	21 22		planning should incorporate the following:  "(a) An assessment of current and future needs
21		benefits that this would provide, including the ability to report to the Department on its financial	21		planning should incorporate the following:

recommendations. Do you accept the correctness of the

1		financial constraints."	1	Q.	We can see
2		And then over the page:	2	A.	This is the Department's recommendation, set of
3		"(c) Cash flow forecasts for the next three	3		recommendations. As I can recall it, we thought,
4		years based on a range of scenarios."	4		"Yeah, they're fine. We'll do our best to carry them
5		And so on.	5		out." Whether we did execute them fully or to the
6		So what appears to be recommended here is that	6		standard required, I can't remember.
7		the Trust should be producing a business plan and	7	Q.	Did you and your fellow trustees consider whether this
8		financial strategy.	8		was really just another series of hoops that you were
9		Did the Trust, as far as you can recall, accept	9		going to be required to jump through before the
10		that recommendation?	10		Department committed itself to any further funding?
11	A.	I think we probably accepted the recommendation.	11		In other words, was it of a piece with what you
12		Whether we carried it out as fully as the author would	12		described, the Government kicking the question of
13		suggest we did, I can't remember. But something was	13		funding further down the line?
14		certainly done and will have been done along those	14	A.	I can't remember now what we thought, what we did.
15		lines.	15		This was done in 2000/2001.
16	Q.	To what extent, if at all, did you consider whether	16	Q.	Yes. Certainly, the newsletter we looked at a few
17		this exercise by the Department, of commissioning this	17		moments ago
18		report and making these recommendations, was part and	18	A.	It's not very long before we then moved into the
19		parcel of an overall strategy or policy of pushing	19		long-term plan produced by Hilary Barnard. There was
20		funding decisions further along the line?	20		a succession, a steady succession of reports, reviews,
21	Α.	Sorry, I lost the question halfway through.	21		plans, and it's difficult now, 20 years on, to
22		I'll try and break it down. It was, as I understand	22		remember what was going on.
23		it, the Department's idea to undertake this management	23	Q.	I understand that, Mr Stevens. The management audit
24		audit.	24		as far as one can tell, had been completed by the
25	Α.	Yes.	25		summer of 2001. The long-term review was some two
		105			106
		100			100
1		years after that, 2003.	1		2001, and now a decision to undertake or commission
2	Α.	Yes.	2		a long-term review, but still, as I understand it,
3	Q.		3		over this period no significantly increased funding
4		long-term review?	4		from the Government. Is that right?
5	Α.	I would think probably no, I can't. I mustn't	5	Α.	There may have been some short-term top-ups. I can't
6		speculate.	6		remember.
7	Q.	Before we look at the review itself, if we just go to	7	Q.	That's why I use the word "significantly", Mr Stevens.
8	-	a set of minutes from early 2003. It's	8		If we look at the bottom of the page, we can
9		MACF0000009_012. And this may assist in answering the	9		see you saying:
10		question I asked a moment ago, Mr Stevens.	10		"The Chairman saw the review as a means to
11		So we can see "Macfarlane Trust meeting,	11		establish new priorities for the Trust and look at
12		20 January 2003". And then if we go to page 5, we can	12		different ways to use limited funds, rather than seek
13		see under the heading "Long-term review":	13		to increase funds made available by the Department."
14		"The Chairman reported that the long-term	14		So it rather looks like that as though you
15		review had arisen from a meeting with the Department	15		might have and this may be unfair; please say so if
16		of Health at which Charles Lister had said it was time	16		you think so given up a little on the attempt, at
17		for Government to make a new political commitment to	17		this point in time, to persuade the Department to
18		the Trust. It had been agreed that in order for this	18		cough up more and longer term funding?
19		to happen, the Trust should carry out a further review	19	Α.	
20		to mark the 15th anniversary of the establishment of	20		wanted to establish a firm basis on which the
21		the Macfarlane Trust in 1988."	21		Department would be unable to resist our pleas for
22		Then there's reference to an external	22		more money.
23		consultant being appointed.	23		I should say at this point that the long-term
24		So by this time, we've had the strategic review	24		review was one of the things that I was asked about in
25		in 1999, the Department's own management audit in	25		my written statement and had virtually no facts on
		· · · · · · · · · · · · · · · · · · ·			,

which to base my statement. So I did it from memory, governed by the fact it was completed 18 years ago. So I wrote a fairly jaundiced view of the review. I think used the term "woolly" at one stage. After my written statement was completed, the Inquiry produced all sorts of action plans that were prepared by the new Chief Executive, Martin Harvey, including the annual plan for 2005 which is guite clear that the board took the long-term review very seriously and undertook a lot of work, a lot of change in the Trust so that my written statement is at odds with what actually happened. I'm sure that what actually happened is correct and my written statement was done from memory, and my memory's not what it was.

- Q. Understood Mr Stevens.
- 16 A. If it ever was.

- Q. I just want to look at a couple of parts of the long-term review with you. Soumik, it's MACF0000172\_001. We can see there it was prepared by an external consultant, Mr Barnard --
- A. Who had previously been doing a review of the Partnership Group, and I think we were sufficiently impressed by his work on that and by his acceptability to members of the Partnership Group that we thought he would be a good author of this long-term review as

and should not be solely a grant-giving trust but has equal and integral roles in providing non-financial help to registrants, infected intimates widows and dependants. Reflecting the enhanced role of the Trust that there is a strong case for the Trust to receive increased funding from Government in order that beneficiaries of the Trust can receive an improved financial deal to support lives, not just existence."

Then a number of other recommendations.

Then if we go to -- it's internal page 34, Soumik. I think it's probably electronic page 35. "Specific recommendations":

"This section sets out specific strategic recommendations to the trustees to advance the implementation of the long-term review."

7.1 says this:

"Claim on resources. The Trust should prepare an overall case for presentation to Government, drawing on the results of this review, the questionnaire, the census and other available sources of information. Allowing for effective consultation with beneficiaries, the Trust should seek to make this presentation to Government within the first six months of 2004."

Then 7.2:

well

Q. I'm just going to ask you to look at the executive summary and then a couple of the specific recommendations. So if you go to page 3 please, we can see under the heading "Executive summary" in italics quotations from a survey undertaken as part of the review:

"Our world was turned upside down due to the contaminated blood products. I expect the Trust to change to our needs and give us more financial independence and freedom. Now that we have a new future to face. I do survive by existing not living."

And then the review sets out:

"These direct quotations from the survey of the Macfarlane Trust's registrants and infected intimates express the challenge to the Trust, its funder, and its beneficiaries. This long-term review covers the next three years, 2003-2006, in the life and work of the Trust. This review establishes the direction and baseline for planning and priorities within the Trust and in its relations with external agencies."

Then if we go to the next page, paragraph 1.5 sets out a number of conclusions of the review:

"There is a strong and continuing role for the Trust for the foreseeable future. The Trust is not

"Widows and dependants. Trustees should seek a more generous system of support for widows and dependants, recognising the significance of their contribution and the hardships they face. The needs of widows and dependants are intimately bound up with those of registrants and infected intimates, and this should form a significant element in presentation to Government."

There are a number of other recommendations. I won't go through them all, but we can see there the core recommendation or a core recommendation is for the Trust to put together a case to present to Government within the first six months of 2004. I'm not going to take you to the documents, Mr Stevens, unless you want me to, but these recommendations were accepted, were they not, by the Board of Trustees?

- A. Yes, they were. That timescale was probably not met, but there was something else going on around that time called Skipton.
- Q. Yes. I'll come on to that when we look at a couple of documents.
- A. So I think there was a slight diversion of resources or certainly, as far as I can recall, the first half of 2004 I was almost entirely focused on Skipton preparation --

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

23

24

25

Q. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

A. -- doing work that the Department should have done rather than on this. I do recall in the list of documents somewhere that Martin Harvey produced I think about three sets of progress reports on the implementation of these recommendations. I think he identified as a particular objective each one of these recommendations and just reported on progress more or less quarterly through the year, leading into the annual plan for 2005.

Q. Yes. I won't go through all the documents you have referred to but I just want to establish some of the key dates. So we've got the long-term review 2003, recommending the production of a business case to Government within the first six months of 2004. If we can then go, Soumik, to MACF0000019\_126. These are the minutes of a trustee meeting on 11 October 2004 and if we go to page 3, please, and we look at the bottom of page 3, under the heading "V-CJD and impacts in respect of MFT", it says this:

"The Chairman reported on the perceived impacts the recent announcement would have on the MFT registrant community. He also spoke about the potential for reviving the business case that had been set aside pending ex gratia payments received from the

113

it at all. So we had this sequence of planning meetings at the Department, with various medical specialists, representatives of each of the devolved administrations, Charles Gore from the Hep C Trust, Martin Harvey and myself and, as I said in my written statement. I did the work for a team of civil servants. After each meeting I went away and started implementing what had been agreed in terms of the scheme and how the scheme would operate, the application forms. It was just -- there seemed to be no planning had been undertaken before John Reid stood up and made his statement, and there was certainly none then that took place between August and the end of the year in the Department.

- Q. I'm going to come on tomorrow to look with you in more detail at the work undertaken to establish the Skipton Fund but, as Macfarlane Trust trustees, your primary responsibility in that capacity would have been to the beneficiaries of the Macfarlane Trust.
- - **Q.** Did it --

A. From whom, as previous things that were put up on the screen had shown, most of them were co-infected with

Skipton Fund."

It would appear from this, Mr Stevens, that the decision to pursue and develop a business case to present to Government for further funding for the Macfarlane Trust had effectively been set aside because the focus was then upon the Skipton Fund, it's establishment and the making of the first payments from the Skipton Fund; is that correct?

- A. I'm sure it is. It's certainly -- looking back now, my expectation, my understanding, would be that one couldn't do both jobs at the same time, not on the amount of resources that we had.
- Q. So it comes back, does it, again to the question of resources that this important work of presenting a case to Government for increased funding for the Macfarlane Trust was not followed through as promptly and efficiently as it should have been because of what was regarded as the need to work on the Skipton Fund scheme?
- A. I think that's right, yes. I mean, remember that the Secretary of State had made his statement in the House in August 2003. It took most of the rest of the year to work out who was going to do any of the work to develop that scheme. It was quite plain that the Department of Health hadn't even allocated anybody to

114

- A. Yes.

Hep C and there was considerable degree of support for some sort of Hep C ex gratia payment scheme. So

- I don't think that by giving priority to the Skipton work rather than long-term review or business case I don't think that there would have been many people in the community who would have objected to that.
- Q. I'm not seeking to suggest in any sense whatsoever that the Skipton work was not of enormous importance and we will look at that, as I say, tomorrow. Do you recall whether you and your colleagues in the Macfarlane Trust said to the Department of Health there is a pressing need here for two major exercises to be undertaken, one is the formulation of a case for funding of the Macfarlane Trust, the other is the establishment of Skipton, we need more resources or you need to get more people on board so that both can be accomplished within a similar timescale?
  - A. No, I don't think that was said.
- **Q.** If we look a document from November 2005 then next, it's MACF0000177\_017. This is the business case that was finally submitted. So we can see from the bottom the date is November 2005, so it's some two years or so on from the long-term review.
- 22 A. Yes.

Q. If we go to page 5, we can see under the heading "Background":

"The purpose of this document is to present to

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 the Department of Health ... the case for giving 2 further financial support to the survivors of one of 3 the greatest medical disasters of modern times, that 4 of the infection with HIV of some 1,250 people with 5 haemophilia through treatment in the [NHS] using 6 contaminated blood products." 7 Then if we go to the third paragraph: 8 "The financial plight of the majority of the 9 surviving 30 per cent of the original registrants of 10 MFT is parlous. The capital payments, which were in 11 any case small, have long since been spent, often on 12 the advice of the recipients' medical consultants on 13 the basis of their likely imminent deaths. For 14 20 years or more they have had to live on benefits and 15 on the trickle of money available from MFT. During 16 that time their health has worsened, in terms of haemophilia, HIV and hepatitis C ... with which 17 18 virtually all are co-infected; relationships have come 19 under intense strain and, frequently, broken under it; 20 housing stock has deteriorated; all the other physical 21 aspects of living ... have needed repair and 22 replacement." 23 If we go to the next paragraph: 24 "The physical and mental health of these people 25 has never been anything but precarious. They live 117 1 2 people in good health." That's paragraph 3.2. 3.3: 3 4 "... survival for so long has made it 5 6 the registrants' dependants ..." 7 8

"Secondly, their life expectancy is not that of

impossible for MFT to provide any meaningful help to

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Then if we look at the paragraph below that: "It would, therefore, be wholly inappropriate to regard survival to the present time as being the precursor of any normal or even acceptable life in the vears ahead. The report of the Review was entitled 'A Life, not just an Existence'. The Trustees urge on DoH the realisation, to which they themselves have come, that, without a renewal of the original financial commitment by HMG, these surviving registrants have little chance of anything other than an increasingly impoverished existence that will bring them ever further behind the life of their compatriots, let alone the sort of life they would have expected had their treatment by the NHS not infected them."

You are there setting out a powerful case for increased funding. Can I just ask you about the terms in which that last paragraph is expressed. It says: "The trustees urge on DoH the realisation, to

with three life-threatening conditions."

Those are then set out. Then the position of bereaved families in the next paragraph:

"MFT has never had the resources to give adequate support to bereaved families, even though that is clearly an objective set out in the Trust Deed that governs it ... Some have been able to recover their lives and establish independence; with some MFT has lost all contact; many are known to MFT's Trustees ... to be living in acute poverty which neither the benefits system nor MFT as currently funded can significantly alleviate.

"This business case examines the evidence and shows that the assumptions behind the current funding policy are out-of-date. The Trustees believe that, on the basis of this evidence, new funding arrangements are now unavoidable."

Then if we go to two pages further on, please, Soumik, reference is made to the Long-Term Review. Sorry, if we go -- next page. We can see reference is made to the Long-Term Review and to three problems, essentially, with the way in which the MFT had been funded.

"3.1 ... survival so long since the original capital payments has resulted in acute poverty ...

118

which they themselves have come ..."

Might suggest that this was something the trustees also themselves had only realised belatedly. Is that a fair reading or is that reading too much into it?

- A. I don't think belatedly is a necessary word there but it did -- it took time to realise. I mean, when one is doing a job like being a trustee, it is very difficult to step away from that and say "Right, we need a step change", and I think Hilary Barnard's review, and maybe the work done before the strategic review, had helped bring us to the realisation that we needed a step change, that we couldn't just continue tinkering with what we had inherited but we had to get a new commitment from Government and a new scale of funding.
- **Q**. The next two pages set out a number of respects in which this document identified a desire to be able to assist registrants. I won't go through it paragraph by paragraph but if we just look briefly at the next page, it's headed "Need" and it covers adequate housing, the need for proper financial support, needs arising out of a particular health issue --
- A. Can I just stop you? In the middle top paragraph it says:

"This can be exemplified in terms of needs that were not foreseen when MFT was set up and which its funding base, annually incremented, cannot meet."

That's a key, that the Trust was started out with £10 million and expected to last five to seven years topped up, topped up, topped up, at some stage you actually had to say no, we started in the wrong place, we've got to start again at a much higher level. That's what all this is saying about, is talking about.

Q. If we go on to electronic page 11, Soumik, we can see, and the earlier pages have set out the various different respects in which the MFT felt that registrants required support and then under the heading "Proposals for additional funding", it says this:

"The foregoing sets out the evidence that justifies increased funding for MFT and its registrants; the Trustees believe that this case should have the highest possible priority. It will be appreciated that MFT, despite being a charity and of necessity operating independently of DoH, is in effect an agent of HMG in helping a unique group of people who suffered extraordinary damage through NHS treatment."

Then this:

"To fulfil the quasi-agency function in a way that does credit to DoH and meets the needs of registrants and their families realistically and reasonably, and assuming that the capital payments referred to above are made, the Trustees request that the annual rate of funding be raised to £7 million for the next five years, with an indexed annual increment based on HMG's preferred cost of living indicator."

So that was, in hard financial terms, the figure that the Trust resolved to seek from Government?

- A. Yes. I'm quite proud of that. If you had asked me without showing me "How much did you ask for?", I would not have said -- I would not have realised it was £7 million. I would not have put it as high as that. I think £7 million is a good figure, in a way, of saying there's a step change required. That -- at the end of the previous paragraph that £3 million annually, with an increment of 50,000 in the third year, as I recall, that undertaking was given by Hazel Blears when she was in the hot seat. I'm not sure that 50,000 ever came through.
- **Q.** There was a reference, either in this document or in other document, to that £50,000 not having come

Just pausing there, Mr Stevens, why was it that the Tribunal was describing itself as an agent of the Government?

- A. Sorry, what was --
- 5 Q. Why was --
  - A. Could you repeat the question?
- Q. Why was the Trust describing itself as, in effect,an agent of Government?
- A. To try and make -- try and put the onus on the Department and officials and ministers to realise that we are doing their job for them. It is, in effect, an agent, unlike Skipton, which clearly was an agent covered by an agency agreement. Here we're saying "You set us up as a charity, threw us a few pennies, so we're doing your job for you, now recognise that fact and let us do the job properly".
  - Q. If we look further down that page to the last two paragraphs, it refers to the enhanced level of funding required to meet the needs detailed in the report. It refers to the funding that had been available, so 2 million throughout the 1990s annually and then in 2003:

"... a three-year undertaking to provide £3 million annually (with an increment of £50,000 in the third year)."

1 through.

- A. Yes, I remember the reference that it hadn't come through at one stage. I can't remember if it ever did come through.
- Q. Now, if we look then next, please, at what then happened, once this case had been put together, we look, first of all, at EILN0000048\_142, it's an email from you 3 November 2005 and, picking it up in the second paragraph, you say this:

"The main thing I want to say at this stage is that the political process has to be handled carefully, since there is no point starting off appearing to bounce politicians or officials into things. We have a powerful case and I want to start by helping them understand the case and working out with them how they can best meet our requirements. We can play harder later on if they do not take the message, but at the moment I am sure it is right to start with careful persuasion.

"So, please, I think we must be patient and not get devolved assemblies or the press fired up until we have had time present to start the presentation and persuasion case quietly.

"This is not just the view of a political amateur like me, but is the careful advice of one of

1 the trustees of both Trusts who was himself a senior 1 have got this totally wrong. He could have set the 2 DoH official and knows how the process works." 2 long-term survival case back for years. 3 3 Can I --**Q.** I understand that was your purpose in sending this 4 A. I know to whom this memo was addressed. 4 particular email but does what's set out here in any 5 Q. Yes, please don't mention the name. 5 event, broadly, accurately describe the Trust's 6 **A.** I'm not going to mention the name. 6 approach, which was, as it were, a more softly-softly 7 7 Q. Thank you. rather than playing harder, to use the phrase in this 8 8 A. This -- there is some sense in that memo that it is approach? 9 9 written to a particular person, a very particular **A.** You can't prove a negative. I have no idea whether 10 10 this particular approach or whether the approach we personality and a particular style of central 11 behaviour that needed to be tempered. So he's 11 took was right or not. We didn't get £7 million 12 a lovely guy but he had to be calmed down 12 a year. Whether we ever would have done, I don't 13 13 know. But we had to take serious cognisance of the occasionally, and this, you know, was a way of trying 14 to calm him down while at the same time admitting that 14 views of one of our trustees who was -- who had been 15 15 we can play harder later on. You have to take these a senior official at the Department. So he did know 16 things -- you have to get the context right. 16 how the system worked and he advised not making too 17 17 Q. Is this, nonetheless, an accurate account of the way much noise, not going to The Daily Mail, not going to 18 in which the Trust proposed to approach Government? 18 the television, working out our case, making a case 19 A. He was, as you can see from the code number at the 19 that was logical and making it quietly. I have no 20 top, he was an Eileen Trust registrant, he's now dead, 20 idea whether he was right or not. 21 21 unfortunately. He was probably the only real activist Q. Can we look at the minutes of a trustees' meeting from January 2006, so early the following year, 22 the Eileen Trust had. We did some things that he 22 23 recommended but we resisted for a long time, in the 23 HSOC0029628 002. You can see the date there 24 end did them, and he was right, I was wrong. I had 24 23 January 2006. Could we go to page 4, please. 25 a lot of time for him but he had to be -- he could 25 Under the heading "Department of Health" there's 125 126 1 a discussion of what strategy to adopt. So there's 1 Why was a policy pursued of avoiding overt 2 the pursuit of the possibility of a ministerial 2 lodging and avoiding political activity? 3 3 meeting to discuss the business case, a couple of A. Because that was the advice of one of our trustees who 4 4 lines further down, it says: knew how the system worked. 5 "The board were of the view that as many 5 Q. Mr Spellman? 6 6 contacts as possible should be exploited to further A. Yes. 7 7 Q. If we then go to MACF -the case for the increase in funding ..." 8 Reference is made to the All Party 8 A. Sorry, can I just say that I did have a meeting with 9 Parliamentary Groups, reference to local MP, 9 Andrew Lansley. I mean, I don't think he knew what 10 possibility of a meeting with shadow Secretary of 10 I was talking about. So, you know, politicians they 11 State for Health. Then it says this: 11 have their own agendas. Alf Morris, mentioned there. 12 12 "Mr Spellman urged that caution in respect of he tabled some questions. He was a good egg. At 13 overt lobbying should be followed for the following 13 another stage, I pulled every political string I had, 14 14 the number of members I knew or didn't know but had reasons: 15 15 connections with got absolutely nowhere -- absolutely "(a) That the business case supported itself in 16 terms of the requirement. 16 nowhere. 17 17 "Overt lobbying might prove counter-productive. **Q.** If the Shadow Secretary of State for Health then, 18 "If the business case is declined, the full 18 Andrew Lansley, as you say, didn't know what you were 19 19 board of trustees should be given the opportunity to talking about, doesn't that rather suggest some kind 20 20 debate a 'next steps' programme. of overt programme of public education might have 21 21 pushed this business case further up the political "Further political activity might not help the 22 22 situation. agenda? 23 "The Chairman agreed that no political activity 23 A. Possibly. 24 should be undertaken which might impede a positive 24 Q. Let us look at some minutes of the Partnership Group meeting in April of that year, MACF0000088\_005. We 25 response from the Department." 25

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

can see that it's 10 April 2006. You're not -- you are -- yes, you are not in attendance, Mr Harvey is there as Chief Executive. If we go on to the second page, we can see under the heading "The Business Case for Increased Funding", there's reference to the case having been formally submitted to ministers and officials, and then if we pick it up, third paragraph under that heading: "Some members felt that the Trust should take

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

7

8

9

10

11

25

a forthright approach to the funding question and exhaust the reserves to the point that the Department would be forced to recognise the predicament arising from that action."

Then we see the Chief Executive saying that that would be counter to current policy in respect of management of funds. Then there's reference at the bottom of the page to registrants wanting to take some form of affirmative action:

"... and some [if we go to the top of the next page] members present felt that trustees should present a more robust argument in support of the business case even to the point of resignation."

It's right, isn't it, that, as represented, I think, by the views of the Partnership Group on this occasion, there was frustration amongst some

129

would very soon -- those who were living on benefits 2 and the Macfarlane Trust income would have suddenly 3 discovered they were running only on benefits. It 4 would not have been a responsible attitude to do, just 5 to run the Trust down to nothing and then say, "Sorry, 6 Department, we need some more money".

- Q. Now, a meeting with the Minister did finally take place in July of that year. If we look at DHSC0006259\_046. I'm not sure who took this note but it looks like it's probably an internal department note.
- 12 A. That's a departmental note, isn't it?
- 13 Q. I think so, and we'll look at another version we have 14 or another account of the meeting, but we can see 15 here --
- 16 **A.** I think that's the meeting with what's-her-name Flint.
- 17 Q. Caroline Flint.
- 18 A. Caroline Flint?
- 19 Q. Yes. So we can see --
- 20 A. I think she was MSPH at that time.
- 21 Q. We will see from subsequent correspondence that that's 22 the minister you were dealing with. So under the 23 heading "Discussion", there's reference to the current 24 funding of both the Macfarlane Trust and the

Eileen Trust and the fact that a considerably larger

beneficiaries or registrants, at least, at what was 2 seen as an overly tentative and insufficiently robust 3 position on the part of the trustees? 4

- A. Yes. I can understand that.
- Q. Was formal consideration ever given by the trustees to the proposal here that the Trust should take a forthright approach to funding and exhaust reserves?
- **A.** Sorry, the trustees should do what?
  - **Q.** It's the previous page sorry Soumik. Third paragraph from the bottom it says:

"Some members felt that the Trust should take a forthright approach to the funding question and exhaust the reserves to the point that the Department would be forced to recognise the predicament arising from that action."

Was that ever formally considered by the trustees, as far as you can recall?

A. No, because -- I think we did discuss it but because of our responsibilities to the Trust we couldn't simply run the Trust down to nothing and then walk into Richmond House and say, look, sorry our pockets are empty. That would have been irresponsible. So we had -- and also we had commitments to beneficiaries in terms of the short-term, the rate payment. If we couldn't meet the commitments we had taken on, they

130

settlement was now sought. Then what's set out is the nub of the claim from the Trusts, I'm not going to go through them all but we can see reference there to what is said to be a moral obligation, promises from previous Department of Health ministers:

"The basis of the original settlement was that registrants were not expected to survive for long ..." and so on.

If we go over the page, picking up below the two bullet points, this note records:

"The Trust's representatives presented an emotive case, describing the impact of their infection on their lives and the need for adequate funding to maintain their dignity and independence."

Then we can see the response from the minister is recorded, she has listened carefully, she thanks them:

"She noted that the Trusts had been created originally to supplement the range of welfare benefits ... and not to provide an alternative source of funding for the same needs. It had been, and remained, the Department's intention in setting up the Trusts to recognise that harm had been caused which was not anyone's fault, but which nevertheless justified some ex gratia to those affected. She noted

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 that the payments provided by the Macfarlane Trust had 2 been able to increase substantially within the 3 available funding due, sadly, to the smaller number of 4 registrants still surviving. She said that she would 5 write to Mr Stevens in the next week [or so] ..." 6 Now, you'll see there the reference halfway 7 through that paragraph to harm having been caused 8 which was not anyone's fault. Was that --9 A. That's what the Inquiry's finding out. 10 Q. Yes, absolutely. To what extent, in your dealings 11 with the Department, the denial of any fault, did that 12 lie at the heart in your experience of the refusal to 13 increase funding further? Was that something that 14 came up in discussions with the Department on 15 a regular basis? 16 A. I'm sorry, I'm going to have to say that's for the 17 Inquiry to establish. I don't know what went through 18 political -- politicians' minds and the minds of 19 beneficiaries, in this respect. I do know that when 20 Caroline Flint wrote to me with their offer, she said 21 she was satisfied with something or other, and you've 22 only seen my gentle rant so far, you haven't had 23 a real rant. But when I talked about that letter to 24 the Archer Inquiry, I had a real rant. I mean, it was 25 absolutely outrageous. She had no right to say she 133 1 the Trust and she confirmed there would be a further 2 meeting with a decision, hopefully, before the 3 recess." 4 First of all, do you know who produced this 5 note? 6 A. Sorry? 7 Q. Is this your note of the meeting or --8

- A. No. There's more than one typo in that, I can see quite easily. So no I would not have written that. I don't know who did.
- 11 **Q.** Do you recall having the same view as is here set out, 12 that the minister --
  - A. I don't think I would dispute what is being said there. I know that the senior civil servant who was present, whose name appeared on a previous page, he was the only senior civil servant at the Department of Health with whom we had dealings that I can recall being rude to -- I mean, rude enough that I had to apologise, not that he required me to but I felt I owed him an apology for saying things that should not, probably should not have been said.
- 22 Q. Was that Jonathan Stopes-Roe?
  - A. So he probably -- she probably was badly briefed.
- 24 Q. I'm sorry, are you referring there to Mr Stopes-Roe?
- 25 A. Possibly, yes.

9

10

13

14

15

16

17

18

19

20

21

23

was satisfied. Apart from anything else, the figures that they presented, I think she was saying it was an 11 per cent increase. It wasn't an 11 per cent increase at all, it was a typical civil servant smoke and mirrors. I think it was an increase of three or four per cent. I was just -- I mean, it was outrageous and I'm afraid I said so.

Q. Let's just look, first of all, at the correspondence that followed immediately after this meeting. If we go to -- sorry, actually, if we go, first of all, to a different account of the meeting GLEW0000357. This is somebody else's account, I'm not quite sure whose, of the meeting on 12 July 2006. If we go to the third and final page, we can see this is, third paragraph down:

"It was clear from the ministerial response that the following was the case:

"1) That she had been badly briefed and was not prepared by for the strategy deployed by the Trust.

"2) That the attempt to go on brief ..."
Then a number of points set out:

"... were seized upon as being irrelevant."

Then next paragraph:

"... the minister then changed tack and said that this was a listening exercise, a chance to meet

134

Q. You wrote a letter, I think pretty quickly after that meeting to the minister, DHSC0041159\_194. A letter of 12 July, you emphasise, in particular in the third paragraph, the problems experienced by the registrants of the trusts, and then you say this in the final paragraph:

"It will not of course have escaped you that there could to some extent a trade-off between increased funding for the Trusts and renewed capital payments to the registrants. The initial aggregate cost of the latter could be significant but if it were the means among many other benefits of reducing or even eliminating continued financing of the Trusts far into the future, it might have some appeal to the Government."

What did you mean by a trade-off between increased funding and renewed capital payments?

A. We had done quite a lot of work, I think with the support of the Partnership Group, on buying people out. I know that one of the user trustees, one of the more helpful user trustees, of the Macfarlane Trust when he stepped down from the Trust he talked about this.

It was an idea that if the Government was prepared to put its hand fairly deeply into its pocket

135 136 (34) Pages 133 - 136

1		at one stage and buy people out of their future	1		statutory provision. They were not intended to make
2		expectations from the Trust, then maybe they would	2		alternative provision, nor did they imply fault by the
3		have a smaller and more manageable annual bill to pay	3		NHS. At the meeting, some concerns were raised about
4		to the Trust. Nothing came of it because the numbers	4		how registrants didn't always claim their rightful
5		didn't work out. The sort of capital payment that	5		statutory entitlements because of fear of exposure to
6		would be required was prohibitive; so nothing came of	6		friends and neighbours. I am not convinced that some
7		it. But that's what we were floating there, that if	7		of the expenses mentioned in the meeting and in the
8		there's something they wanted to look at, then we'd be	8		business case were appropriate to the Trusts."
9		happy to look at it for them with them. But they	9		Now, in relation to that last sentence, did
10		didn't take the bait.	10		either the minister or any civil servant within the
11	Q.		11		Department of Health ever respond to your business
12		a document that you obviously would not have seen at	12		case identifying particular expenses which it was
13		the time.	13		thought were not appropriate?
14	Δ	No, I was quite interested in this document	14	Δ	Not that I can recall, no.
15	Q.	So it's from Caroline Flint to the Secretary of State	15	Q.	
16	Q.	referring to the meeting. So we can see she says in	16	ų.	"The Trusts describe their current claim [is]
17		the first paragraph, fourth line:	17		the first comprehensive review of what they are doing.
18		"The present pressure on central budgets simply	18		·
					That may be so but officials have all along informally
19		does not provide for that kind of increase and I am	19		briefed the Trusts that additional funding would be
20		not convinced that their case is strong enough, but	20		unlikely. In response, the Trust's Chief Executive
21		this is an emotive issue and I should be grateful for	21		has equally informally indicated to officials that
22		your views."	22		they understood this at least at the senior level."
23		Then if we skip down towards the bottom of the	23		Is that correct as far as you can recall, that
24		page, this is the last paragraph:	24		the Trust had been all along informally briefed by
25		"The Trusts were always intended to supplement	25		civil servants that additional funding would be
		137			138
1		unlikely?	1		had to do this because of the following reasons.
2	A.	I think yes, I think that's probably right. After	2		I think that our response to Caroline Flint was
3		all, one of the reasons for having relationships with	3		reasonably robust. I didn't jump on to her desk and
4		the civil servants, even though I'm occasionally rude	4		trample all her papers about, but I think I expressed
5		to them, is so that we do get an understanding of what	5		myself in terms that she wouldn't normally expect to
6		they and their political masters are thinking and they	6		hear outside the Houses of Parliament.
7		understand what we're thinking. So yes, I mean that's	7	MS	RICHARDS: Sir, I note time. There's still a small
8		probably right.	8		number of documents to look at on this issue. Shall
9	Q.	i '	9		we do that after the break?
10	A.	To say that we that Martin and later (unclear) that	10	SIF	R BRIAN LANGSTAFF: Yes. We'll take a break now until
11		we understood this does not mean to say that we agree	11		3.50. So 3.50.
12		with it.	12	(3.2	20 pm)
13	Q.	If the Trust had, as this says, all along been	13	(	(A short break)
14	-	informally briefed that additional funding would be	14	(3.5	54 pm)
15		unlikely, why had the Trust persisted in its	15	-	R BRIAN LANGSTAFF: Yes.
16		softly-softly persuasive approach rather than go all	16		RICHARDS: Mr Stevens, I want to look next with you at
17		out for a harder, more robust attempt to persuade	17		the response from the minister, HSOC0005411. It's
18		officials to change their mind?	18		a letter dated 28 July 2006. You have made reference
19	A.		19		to it already in your evidence but we can see, for the
20	۸.	were dealing we were providing them with the	20		sake of completeness, the full letter here. She says
20 21		argument why they should we'd run them with the	20		in the third paragraph:
21		reasons for giving us more money and the argument as	21		"I am satisfied that an increase of £400,000,
22 23		to why, if they did, they were presented as being	23		approximately 11 per cent, to the Trusts' funding will
23 24		necessary. So we were giving them a political	23 24		maintain an appropriate level of support to their
		necessary. Or we were giving them a political	۷4		mamam an appropriate level of support to their

remaining registrants and is within the current level

25

25

lifeline, safety belt, so that they had something. We

1		of Government funding that is available."	1	perhaps a little closer to the microphone?
2		So that was the response that the Trust	2	A. Try that.
3		received to its business case?	3	Q. Still not how it was prior to the break.
4	A.	Sorry, that was?	4	SIR BRIAN LANGSTAFF: No. Something has happened over the
5	Q.	That was the response which the Trust received from	5	break, I'm afraid.
6		the minister to the business case which had been	6	A. Has it been okay until now?
7		presented.	7	MS RICHARDS: Yes.
8	A.	Yes. I just notice the last sentence of that	8	A. I haven't touched anything during the break.
9		paragraph:	9	SIR BRIAN LANGSTAFF: No. Well, something's happened
10		"Both these figures include provision for	10	somewhere in the system. I'm sorry. Shall we just
11		administration costs."	11	take a few minutes and see if we can get it sorted
12		Which until then had been funded separately.	12	because the people who are watching remotely have got
13	SIR	R BRIAN LANGSTAFF: Can I just stop you there because	13	to be able to hear, and if we are having difficulty,
14		I think we have lost a bit of the sound. Can I just	14	they will too, I think.
15		have that checked by the IT, please? Do you want to	15	A. Yes.
16		start again?	16	SIR BRIAN LANGSTAFF: My very great apologies to you. I'm
17	A.		17	sorry for this, but we'll just take a break for five
18		figures include provision for administration costs.	18	minutes and see if we can get it sorted.
19		Before then, figures administration costs had been	19	MS RICHARDS: Thank you, sir.
20		funded separately. So it wasn't this increase of	20	(3.57 pm)
21		11 per cent so-called is just totally totally	21	(A short break)
22		spurious.	22	SIR BRIAN LANGSTAFF: You can hear us all right?
23	MS	RICHARDS: Mr Stevens, we're having some difficulty	23	A. Yes.
24		hearing you. We can hear you but it's not as audible	24	SIR BRIAN LANGSTAFF: Good. I think the problem, I'm
25		as it was before the break. Are you able to move	25	told, was with some form of amplifier here which was
		141		142
				· · ·
1		affecting a section of the Inquiry hearing room. So	1	appears to reject the considered judgment of
2		it hasn't affected everyone who's listening online,	2	trustees."
3		I'm pleased to say. And if the sound drops,	3	Then if we go over the next page under the
4		Ms Richards and I will put up with it. If she has to	4	heading "Evaluating the offer", if we look at the
5		ask you to repeat something, I hope you will forgive	5	bottom half of the page, we can see three paragraphs
6		her.	6	from the bottom:
7	Α.	Of course.	7	"It should be borne in mind that the MFT has
8		RICHARDS: So that was the letter of response. I want	8	just come to the end of a three-year funding
9		to look then at how the Trust responded to this. If	9	arrangement consisting of £3 million annually (setting
10		we go to HSOC0005412_002. If we look at the first	10	aside the Department's failure to pay additional
11		half of the page. This is a document authored by you	11	£50,000 promised for the final year of that
12		on 11 August 2006 setting out, as I understand it,	12	arrangement). One of the registrants' main complaints
13		your thoughts on the Minister's response. If we go to	13	has been the lack of recognition of the rising annual
14		the third page, we can see from the top of the page	14	cost of living. The offer does nothing to help either
15		you describe the amount offered as very disappointing.	15	Trust increase support to take account of this. In
16		You refer to thinking there may be a device to enlarge	16	fact, an 11 per cent increase on Trust expenditure
17		the offer without breaching some internal DoH rules	17	would only provide an amount approximately equal in
18		and to a £1,000 goodwill element as being risible.	18	real terms to MFT's £3 million received in the first
19		And then if we look further down the page under	19	year of that arrangement."
20		the heading "Nature of the response to the business	20	Then, final page, you say:
21		case", you say:	21	"The lack of recognition in the offer of the
22		"The business case was well researched, based	22	Trusts' needs as set out in the business case is
23		on the facts of our registrants' circumstances	23	immensely frustrating. It is as if there's been no
23 24		endorsed by the trustees of both trusts. The	24	business case submitted, and the Department had
25		Minister's expressed satisfaction with her offer	25	announced a new funding arrangement without any

## The Infected Blood Inquiry

1		reference to the trustees or to their considered	1	of a meeting on 21 August 2006, and we can see from
2		assessment of the registrants' needs."	2	the bottom of that page that it's a consideration of
3		You refer to the nature of their calculation	3	the Minister's response. If we go over the page, it
4		seemed to indicate a weakness and arithmetic errors.	4	says there, fourth line down:
5		And then penultimate paragraph:	5	"There followed a wide-ranging debate. The
6		"On balance, the Department's response to the	6	following points are salient."
7		business case appears wholly unacceptable. It is not	7	I'm not going to go through the all the points;
8		immediately clear how we might develop any option but	8	we can read the minutes. But if we go to the next
9		to accept it, but at the moment, it would appear that	9	page, halfway down sorry, bottom half of the page,
10		a response to the Minister objecting to the	10	it says this:
11		offer is justified."	11	"The Chairman asked members of the Board to
12		Now, I don't think we have, Mr Stevens, a copy	12	adopt the following proposal:
13		of your letter in response to the Minister. Is it	13	"That after debating the response to the
14		your recollection that you did write back to the	14	Minister's letter the invitation to attend
15		Minister making these points?	15	a further meeting with officials should be accepted to
16	A.	It's not my recollection, but that's not to say it	16	re-express the key points in the business case and how
17		didn't happen. I just don't remember it.	17	they affect the community of care; that the letter
18	Q.	Okay. The view that you have set out in this document	18	from the Minister does not address the views of
19		suggests frustration and disappointment, to say the	19	trustees and that they are minded to resign and that
20		least, on the part of the trustees or on your part	20	there is a will to discuss with officials what sum of
21		that the Department had responded in this way to the	21	money there is that accords with the business case,
22		business case; is that right?	22	where that might be found and from where."
23	A.	Yes.	23	Then:
24	Q.	If we look then at how the trustees decided to	24	"An amendment was put to strike out any
25		proceed, it's MACF0000020_102. These are the minutes	25	reference to resignation and to only accept the
		145		146
1		invitation to attend a further meeting and to seek at	1	was a string of them, very few of them lasted very
2		least a three-year continuation of funding at the	2	long. I don't think it was anything to do with us.
3		level finally agreed.		Q. That was August 2006 and, amongst other things, the
4		"The amendment was accepted and carried."	4	Trust issued a statement to registrants updating them
5		So it would appear from this that you put	5	on the position and suggesting that a meeting would be
6		forward a proposal which included the trustees being	6	sought. If we go, please, to DHSC0041155_123, please,
7		minded to resign but that that was rejected by	7	this is now a few months later, 1 December 2006. It
8		trustees. Is that your recollection?	8	would appear from the third paragraph that there's
9	A.	Yes.	9	been at least a further meeting with officials and
10	Q.	What was it that led you to think that a threat to	10	then, in the fourth paragraph, fourth line, it says:
11		resign was now the right response?	11	" I feel I must ask you to arrange for us to
12	A.	We were running out of options.	12	have another opportunity to present our arguments at
13	Q.	That having been rejected by board, as a whole, it	13	Ministerial level again. If you and we can achieve
14		would appear that the response came down to wanting	14	this together soon, and ideally before programme
15		a further meeting to re-express key points in the	15	budgets become too set in stone, I am hopeful that we
16		business case; is that right?	16	can demonstrate that it is wrong that our
17	A.	Yes.	17	beneficiaries, whose lives are continuing and will
18	Q.	Was a further meeting with the minister secured, as	18	continue to be so blighted by errors within the NHS,
19		far as you can recall?	19	should be further disadvantaged by financial
20		Was there a meeting with the minister?	20	stringency within the NHS."
21	Q.	Was there a further meeting with ministers during the	21	So is it right to understand you'd managed to
22		time that you were chair?	22	secure a further meeting with officials and I think
23	Α.	I don't recall a further meeting with Caroline Flint.	23	probably one of your last acts as outgoing chair was
24		They probably changed the minister and we had another	24	to ask for a further ministerial meeting but there was
25		one. I can't remember who the next one was. There	25	no such meeting during your chairmanship?
		147		148 (27) Danier 445 440

4

5

6

7

1

2

3

4

5

6

7

8

9

15

16

17

18

19

20

21

22

23

24

25

- A. Correct. I can't remember who Elizabeth Woodeson was actually. I can't remember where she -- how we got her name. I think maybe she was Stopes-Roe's boss.
  - Q. Just looking, without going back to the documents, at the sequence of events that we've explored over the course of the afternoon, would you accept that the Trust took too long to put together a business case to Government for further funding?
- 9 A. No.

1

2

3

4

5

6

7

8

10

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- Q. Why?
- 11 A. Because we had many things to do. We could have put 12 a business case together or we could have got the 13 Skipton Fund going. Doing both at the same time was, 14 I think, beyond possibility.
- 15 Q. Leaving aside the difficulties of resourcing, to which 16 you have referred, and the competing demands of the 17 establishment of the Skipton Fund, if you had had 18 greater resources, do you accept it would have been 19 appropriate to put together a business case rather 20 earlier than we see from the chronology.
  - A. It might have been possible. Whether we would have got a reception -- any better reception -- the same people in Richmond House were dealing with both issues as well, so I think running both projects simultaneously, both from our point of view and from

149

- A. Such limited experience as I had with the media would suggest that they would immediately go the other way and start picking holes in the fact that the Trust was dealing with very small number of people and had an immense amount of money. Bear in mind at this stage the outgoings to this community were probably in excess of £200 million because by the time we got to 2006 Skipton had been running quite hard. So a huge amount of money had gone to a very, very small community, admittedly who had been damaged by the National Health Service. I think it would have been very difficult to have a reliable and consistent media campaign. I fully accept I might be wrong but you make a case, other people have made a case, the trustees chose to do something different.
- Q. Is this correct, as a matter of fact, that the trustees did not make any attempt to contact media organisations to see what their response might be?
- A. Correct.
- **Q.** Moving on from attempts to secure funding from Government, I wanted to ask you a little more about the Trust's relationship with its beneficiaries.

What steps were taken by the Trust to try and ensure transparency and fairness in its decision-making?

- 1 the Department of Health's point of view, would have 2 been difficult.
  - **Q.** Do you think it was a mistake to pursue the low-key strategy of trying to persuade through the presentation of a business case and meeting with ministers, rather than a more overt or campaigning or robust approach?
- 8 **A.** Personally I don't but maybe that just reflects my 9 personality. As we said right at the beginning, the 10 Macfarlane Trust -- by this stage it was dealing with 11 400 people. To get media interest, to be able to 12 mount an effective media campaign, I think was pie in 13 the sky. We'd never have achieved that, achieved 14 anything. Without that, I'm not sure that we could do 15 very much more than argue a well-presented business 16 case and deal with it as we did.
- 17 **Q.** You had amongst the beneficiary community individuals 18 living in desperate circumstances, as your own 19 long-term review had clearly acknowledged. You had 20 children who had been orphaned, you had widows in 21 poverty, you had haemophiliacs living with HIV in 22 a desperately ill and impoverished state. Do you 23 really not think that some media organisations might 24 have been interested if the Trust had made contact 25 with them and asked them to support a campaign?

150

- A. We did what we could. I can't remember specific steps. We simply tried our best to be objective and to be fair and to have fairness actually quite high on the agenda, which might not always have been acceptable to the beneficiaries concerned. But there was always a danger, which we were aware of, of people with loud voices getting more, which we tried to resist. We had users trustees on the board, I think for most of, probably for all of the time I was 10 Chairman, who were able to or should have been able to 11 ensure that there was balance and fairness in the 12 decision-making. If they didn't do that, then there 13 is not much I can to about it. 14
  - **Q.** If we look back at the 1999 strategic review, Soumik, which was MACF0000045\_019, and if we go to -- try page 24 of the electronic pagination, Soumik. That's it. So this is a recommendation to the Trust, as opposed to an external recommendation to Government, which we looked at earlier. If we just look down this series of recommendations, bottom half of the page, to (vii):

"To improve explanations to registrants and set out clear grant giving policies."

That might suggest that, as at January 1999, it had been identified that improvements were required.

2

3

4

5

6

7

8

9

10

11

12

13

14

25

3

4

5

6

7

8

9

11

17

18

19

20

21

22

23

24

25

both in terms of the explanations given to registrants and in terms of the policies that were available to registrants.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Other than through the publication of the Macfarlane Trust handbook, how else did the Trust ensure that its grant-giving policies were known to and understood by registrants?

- **A.** There was the handbook. You already made more than one reference to the newsletters. There was a website. So I think the explanations were there on what the policies were. But as far as explanations to individual registrants about particular grant requests, which maybe the first part of that sentence embraces, all we could do was to try to make sure that explanations were clear, full, and emphasise the considerations that were in the minds of the trustees or the staff when decisions were made about grant requests.
- **Q.** I wanted to invite you to look at some observations made in the witness statement of Jude Cohen from whom the Inquiry will be hearing in a couple of weeks. Soumik, it's WITN4565001. If we could go -- So Jude Cohen was head of support services for the Macfarlane Trust for a period of time.

If we go to page 16, please, paragraph 54, the 153

individual circumstances each time.

- Q. Would you accept that if similar cases are not being treated in a similar way, that might give rise to an appearance of unfairness and inconsistency?
- A. It might look that way. But, again, if we applied that to every particular -- every grant request, if we looked at the circumstances of the person making the request on every occasion, then we were being fair.
- Q. If we could go on to paragraph -- sorry, page 18, please, Soumik. If we look at the bottom paragraph, paragraph 63, she refers there to a decision of the NSSC that grants not backed by receipts would be treated as loans which would then have an impact on registrants.

And over the page, paragraph 64, she records her view that that policy should have been made clear to registrants from the outset, but that was rejected by the Partnership Group which decided that registrants should only be informed in a follow-up letter.

Do you have any recollection of this issue? A. No. But I would say that the Partnership Group were probably wrong there, that people should know right from the outset that receipts were necessary. If one didn't do that right from the beginning, then they

155

statement there refers to the NSSC, which was the committee that by this time was the committee responsible for considering grant applications, and says this:

"... it seemed to me that the committee's decisions were often inconsistent and made on an ad hoc basis. When I questioned this ad hoc approach to grant making, I was informed by the Chair, Peter Stevens, that as charity trustees, they were expected to make ad hoc and discretionary payments and not have a blanket approach to similar applications."

Can you recall concern being raised with you about decisions being made on an inconsistent and ad hoc basis?

- 15 A. Sorry, what was the question?
- 16 Q. Can you recall concerns being expressed to you by 17 Jude Cohen or, indeed, by others --
- 18 A. Oh, I can't recall that. I'm sure what she's saying 19 there is correct, but I don't recall it.
- 20 Q. Was what's recorded here -- even if you can't remember 21 the conversation, was this a correct reflection of 22 your approach that the trustees' approach should be 23 ad hoc and discretionary, rather than having a blanket 24 approach to similar applications?
  - A. Yes, I think that's right. You have to consider the

154

1 would be upset when they went had to go back and try 2

> So I think I'm in agreement with Jude there when she finishes that paragraph saying, "I consider this inappropriate," because by the time the registrant received the follow-up letter, it may have been too late to request a receipt. I think she's absolutely right.

- **Q.** And if we look further down the page at paragraphs 66 10 and 67, she expresses a concern about a lack of guidelines and publication of guidelines. You may be 12 13 amounts that would be paid for certain items were not 14 or had not at this stage I think been published to 15 beneficiaries. Why was that? Why not ensure that 16 they were aware of these guidelines?
  - A. I think we were damned if we did, and we were damned if we didn't on this occasion. When we did publish guidelines, they became shopping lists. When we didn't, we get criticism that they were opaque and lacking in clarity.
  - Q. Why would --

A. If we had had guidelines that didn't leave the office, then Jude's complaint would not have been -- could not have been made, and we would have avoided the shopping

and get hold of the receipt.

aware that the office guidelines which set out maximum

156

- list danger. As it is, guidelines got out very, very
   quickly, and so we -- so to avoid the shopping list,
   we had to avoid having guidelines published.
- Q. Why did you think that the publication of guidelines
   would result in a shopping list, by which I assume you
   mean applications being made that were unmeritorious?
  - **A.** That's what happened. We're dealing with people.
- 8 **Q.** Wouldn't --

- A. If one sees that the Trusts had a guideline for
   a particular form of mattress up to a certain maximum
   amount of money, instantly there would be a lot of
   requests for that sort of mattress spending that much
   money. Why not? It would seem a perfectly reasonable
   reaction to having that list of -- those guidelines.
- Q. The consequence of the failure to publish guidelines
   might be, however, that people weren't making
   applications for things that they genuinely needed or
   might genuinely enhance their lives.
- A. Possibly. If we had been cleverer maybe and had
  published guidelines or write a number by them without
  a figure, maybe that would have helped, but then, of
  course, we would have been damned for lack of clarity.
  I don't think there's a single answer or a single
  solution that satisfies all possible criticism.
- 25 **Q.** You see, the problem with not publishing the

157

- Q. Did you and your fellow trustees consider, however,
   the difficulties that that might create for people
   already in very poor health, struggling to manage
   day-to-day --
  - A. Of course we did. Of course we did.
- 6 Q. That was regarded as --

5

13

14

19

20

21

22

23

24

25

- 7 **A.** That's one of the reasons -- one of the things that user trustees were very good at was explaining this problem.
- Q. Did the Trust take any steps to amend its practice inlight of that explanation?
- 12 A. Did the Trust what?
  - **Q.** Take any steps to amend the practice of requiring three quotes for all items or pieces of work?
- A. I think we probably looked at every possible -- every
   conceivable option of how grant applications should be
   made, how many bids there should be, whether there
   should be guidelines.

I mean, you know, I fully appreciate you have a devil's advocate role. I was a trustee of that trust for many years. I think I was totally aware of the difficulties under which the beneficiaries were living and of the difficulty that we were facing of meeting their requirements with totally insufficient funds. So we had to make the process work in such

1 guidelines with figures might be that those who are 2 already struggling to manage their day-to-day lives 3 might obtain their three quotes for a washing machine 4 that was over £300 in vein because the Trust operated 5 an internal policy of only paying up to £250. Whereas 6 if they knew what the Trust's policy was, they could 7 make attempts to ensure that their applications were 8 within the policy. What would be wrong with that?

- 9 A. Yes, possibly.
- 10 **Q.** Why did --
- A. I think you can specify hypotheses whatever. Whatever line in the chalk you can dream up an example that would show that it was inappropriate. So, as I say, we're damned if we do, damned if we don't.
- Q. Why did the Trust require applicants to obtain several
   quotes for work or items when a grant application was
   being made?
- 18 **A.** Why did we --
- Q. Why did you require there to be more than one quote?
  I think we've heard evidence that often three quotes
  were required.
- A. So that we could be certain that -- that we weren't
   being used as the first source of funds but as the
   last resort, which is a consequence of what -- of the
   way we were set up.

158

- 1 a way that people did not come direct to us, as far as 2 the first source of money, but only after they had 3 tried the social fund and anywhere else that might be 4 able to help them.
- Q. Was the process made deliberately bureaucratic todeter applications being made?
- 7 **A.** No.

8

15

16

- Q. Were there --
- 9 A. It was -- the process was designed to make sure that
  10 we didn't -- I am trying to find the right word. We
  11 didn't spend money on some applications that would
  12 have been better spent on others. So we had to make
  13 sure that our resources were managed sensibly, were
  14 husbanded carefully.
  - **Q.** Was practical support offered to registrants to assist them in making their applications to the Trust?
- A. They could speak to -- they could speak to members of
   staff who -- each charity had a particular named
   member of staff who would help them, talk them through
   the process.
- Q. In terms of the information that the Trust required
   from its registrants on a regular basis, is it right
   that there was a system of requiring census forms to
   be completed?
- 25 A. Yes, there was. I believe it was annual, it was

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- 1 certainly a census form, so that we knew or had
  2 a handle on income and expenditure, and so we had an
  3 expenditure.
  4 Q. The figure that was then used as a household figure
  - Q. The figure that was then used as a household figure for the purpose of, as it were, any means testing of applications would include, would it not, the income of the spouse or partner or adult children?
- 8 A. Yes. You refer to means testing. We used the
  9 benefits going into a household as a proxy for means
  10 testing. So people who were receiving income support,
  11 for example, or mobility allowance, or whatever,
  12 I can't remember what they were called now, so we knew
  13 what that meant in terms of their household income and
  14 their expenditure.
  - Q. Some Macfarlane Trust registrants have described to the Inquiry that the process they had to go through, form-filling, multiple quotes, providing details on a regular basis of household income, made them feel that they were holding out a begging bowl. Do you understand why they might have felt that way?
- 21 A. Of course.

5

6

7

15

16

17

18

19

20

- Q. Was that unhappiness ever explicitly recognised andaddressed by trustees?
- A. It was certainly recognised. We did our best to
   address it by -- by ensuring there was sufficient

161

- 1 **Q.** Your statement suggests that for an appeal to succeed 2 there would either have to be new evidence or --
- 3 A. That applied to Caxton. I don't think that was an MFT4 requirement.
- Q. Was there any policy or any published criteria as to
   how an appeal might proceed within the
   Macfarlane Trust?
- 8 A. Was there?

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- 9 Q. Was there any policy or any published criteria for10 an appeal within the Macfarlane Trust?
- 11 A. Not that I can recall.
  - Q. I ask you to look at a couple of letters. The first is dated when you were not a trustee in the mid-1990s and the second is when you were a trustee. Soumik, could we have please BHCT0000875. Do you have that? BHCT0000 -- it might be 873, sorry, inability to read my own handwriting.

So this is a letter 3 June 1996, so this is from when you were not trustee, it's in that period after your first period of trusteeship, but if we can see it's a letter from the Macfarlane Trust. This is a letter to Dr Mayne. It's asking for a medical report in support of an application the patient has made for assistance, and if we look at the fourth paragraph it says this:

information, ensuring that the staff in the office were sympathetic and helpful, by talking to beneficiaries when we could through the Partnership Group and at weekend events, as long as they went on. So, yes, we did what we could.

It's quite significant that Eileen Trust didn't have any of these problems because the Eileen Trust was small and we had a case worker, Susan Daniels, who knew everybody, they knew her, they could get in touch with her and that was something that, if it had been possible to implement that process in the Macfarlane Trust we would have avoided a lot of the problems, but we couldn't because there were too many people.

- Q. Is it right that, in terms of Macfarlane Trust decision-making, there was no formal appeal process in, the way that we'll explore with the Skipton Fund tomorrow, there was a specific appeal process. If a registrant wished to appeal against a refusal of an application for assistance, they would -- that would fall to be considered by you as chair or by you in co-ordination with your fellow trustees; is that correct?
- A. I think it's the latter. I think it was done by the board, including myself, yes.

162

"All information contained in the completed report will be treated as given in confidence to the Trust and will not be shared with the patient concerned."

Then there's reference in the final paragraph to a consent form, which I don't think we've been able to find

If we can then go to a document that dates from your time as trustee, TREL0000316\_064, we can see this is October 2002, so this is during your chairmanship.

Again, it's a request to a doctor for a report, and the third paragraph tells us:

"All information on the completed report will be treated in complete confidence and will not be shared with the patient concerned."

The purpose of showing you both those letters is to show this appears this is a practice that continued for a number of years. Why was it that the information being sought from the doctor would not be shared with the patient?

- **A.** It might be information that the clinician would give the Trust that hadn't been shared with the patient.
- Q. Wasn't it the patient's right to know what their clinician was saying to the Trust in relation to their application?

163

## The Infected Blood Inquiry

1	Α.	Probably would, but it's not our job to tell them.	1		it's been declined on medical grounds, they can talk
2	Q.	It's your policy, as in the Trust's policy, it would	2		to the doctor because they will know that we obtained
3		appear, that the information will not be shared with	3		the medical information from their doctor. We cannot
4		the patient.	4		possibly start giving information out to patients that
5	A.	That's correct. As long as the clinician knows that,	5		the doctor tells us that they might not have told the
6		then it's up to the clinician to decide whether or not	6		patient. I mean, I don't I simply don't see the
7		to tell the patient what he or she is telling us.	7		problem.
8		It's not for us to pass on in the information from the	8	Q.	I asked you the question and you have given your
9		doctor to the doctor's patient.	9		answer.
10	Q.	Why did the Trust think it proper to receive medical	10		Can I ask you to look at MACF0000011_072,
11		information about a patient that they wouldn't share	11		please. This is a document authored by you in
12		with the patient?	12		July 2002 and it's "Proposals for the revision of the
13	A.	We couldn't we are not in control of the	13		structure of grant payments". If we go to the second
14		information that the doctor is going to give us, so	14		page, top half of the page, you're referring, first of
15		all we can do is just to assure the doctor that	15		all, here to the system of "regpay", so regular pay
16		whatever he or she says, we will not share it with the	16		and you have identified it as complex, 15 different
17		patient because it's up to the doctor concerned to	17		rates applicable, complexity uses up office time and
18		decide whether or not to do that. What's the problem?	18		encourages inaccuracy, lowest band gives no incentive
19	Q.	Information's being provided, information that's about	19		for people to be employed, nor does it recognise
20		the individual and their medical condition	20		additional financial needs arising from families, and
21	A.	Yes.	21		then your fourth point:
22	Q.	that they are not permitted to see that might lead	22		" reliance on State benefits as the
23		to their application being rejected and they've no way	23		indicator of need has the advantages of being
24		of dealing with that.	24		objective and, for the Trust, economical, but also
25	A.	Well, then they will talk to the doctor. If we say	25		some disadvantages: benefits might not be applied for,
		165			166
		100			100
1		there is inconsistency in their application, they give	1		I might remember then, but I can't remember if this
2		only a crude measure of need, and so on."	2		did lead to any changes.
3		This is July 2002. First of all, given that	3	MS	RICHARDS: Sir, I haven't quite finished the
4		you have identified a complex, potentially	4		Macfarlane Trust yet, but I note the time. I am in
5		inconsistent process that may only give a crude	5		yours and Mr Stevens' hands as to whether we continue
6		measure of need, why was that being identified for the	6		or pick up in the morning.
7		first time in the middle of 2002?	7	SIF	R BRIAN LANGSTAFF: Yes. Well, I think it's probably
8	A.	I couldn't tell you. I mean, maybe I should have	8		a good time for a break. My apologies, once again,
9		identified it earlier maybe if it had been identified	9		Mr Stevens, for not having been able to start as
10		earlier and nothing had been done about it. I don't	10		promptly as we would have wished with the decent sound
11		know.	11		after the last break, but I hope that's
12	Q.	Do you know whether	12	Α.	Has it got better
13	Α.	I had only been Chairman a year and a half, so	13		R BRIAN LANGSTAFF: I hope the problem doesn't recur.
14		well, no. In fact, a year and a quarter. So	14		Tomorrow morning at 10.00, if you please, and of
15		I possibly didn't come up to speed as fast as I might	15		course, the usual rules apply overnight. But I look
16		have done, but I've come up with something here.	16		forward to seeing you then at 10 o'clock tomorrow.
17	Q.		17	Α.	I will wait here in case the technician wants to come
18		system in response to the concerns that you were	18		and fiddle with the kit.
19		expressing?	19	SIF	R BRIAN LANGSTAFF: Okay. Thank you very much. Very
20	A.	Sorry, I didn't	20		kind of you.
21	Q.	•	21	(4.	50 pm)
22		system in response to the concerns you were	22	,	(Adjourned until 10.00 am the following day)
23		expressing?	23		. ,
24	Α.	I don't know. I can't remember whether if I go on	24		
25		through the paper to find out what I was proposing,	25		

	450/45	44 4 11 4	20110 0-11 0-1-1		
	152/15	<b>18 April [2]</b> 99/15	23/19 25/1 25/20 26/1	28 July 1989 [1]	7 September 1989 [1]
MS RICHARDS: [19]	<b>02 [1]</b> 96/10	101/10	26/8 27/2 28/23 29/9	53/12	80/4
2/4 12/17 28/14 43/8	020 [1] 21/9	18 years [1] 109/2	29/16 30/18 30/25	28 July 2006 [1]	<b>7.1 [1]</b> 111/16
45/20 46/7 47/14	022 [1] 29/11	<b>19 [3]</b> 25/16 72/7	31/3 31/25 32/8 32/10	140/18	<b>7.2 [1]</b> 111/25
48/13 64/16 72/16	023 [1] 62/4	72/19	32/22 33/4	28 September 1989	<b>70 per cent [1]</b> 89/10
75/18 88/16 140/7	<b>026 [3]</b> 58/6 79/23	19 million [6] 22/21	200 [2] 1/22 1/25	[1] 64/17	8
140/16 141/23 142/7	93/1	23/3 24/6 25/24 26/2	200 million [1] 151/7	29 March 1988 [2]	
142/19 143/8 168/3	031 [1] 99/8	26/15	2000 [6] 14/14 87/4	37/6 48/24	<b>873</b> [1] 163/16
SIR BRIAN	<b>044 [1]</b> 137/11	<b>194 [1]</b> 136/2	92/6 93/3 99/9 101/23		
LANGSTAFF: [44]	<b>046</b> [1] 131/9	<b>1960 [1]</b> 37/18	2000-2001 [1] 96/3	21/13	<b>88.5 [1]</b> 49/1
1/3 1/5 1/8 2/6 11/17	<b>064 [3]</b> 8/16 101/24	1968 [1] 48/3	2000/2001 [1] 106/15	3	<b>89.59 [1]</b> 54/5
12/5 12/16 26/23 27/7	164/9	<b>1987 [1]</b> 93/18	2000s [1] 88/5	3 June 1996 [1]	9
27/23 43/11 43/25	<b>072 [1]</b> 166/10	<b>1988 [24]</b> 2/11 4/7 5/2		163/18	<b>91 [1]</b> 63/21
44/9 44/14 45/11 46/5	1	5/5 6/10 8/7 15/19	101/25 104/2 106/15	3 million [5] 94/24	91[1] 03/21
46/9 46/24 47/3 48/10	1 December 2006 [1]	17/24 18/1 18/18	106/25 108/1	96/4 122/24 123/19	Α
64/14 72/15 72/17	148/7	18/21 20/25 25/15	2001-2002 [1] 98/11	144/18	ability [4] 74/10 85/14
73/11 73/24 74/6 74/9	<b>1,000 [2]</b> 70/18 143/18	36/13 37/6 40/18 48/24 49/24 59/19	<b>2001/02 [1]</b> 96/10 <b>2001/2002 [2]</b> 96/13	3 November 2005 [1]	103/21 103/22
74/17 74/20 75/6	<b>1,200 [2]</b> 25/2 38/24		97/11	124/8	able [28] 17/12 26/18
75/17 88/8 88/15	<b>1,250 [1]</b> 117/4	60/9 75/24 80/14 93/13 107/21		<b>3.1 [1]</b> 118/24	40/1 40/5 55/10 59/1
140/10 140/15 141/13	1.01 pm [1] 88/12	<b>1989 [14]</b> 6/2 10/14	<b>2002 [7]</b> 96/13 97/11 98/11 164/10 166/12	<b>3.2 [1]</b> 119/3	59/4 62/13 64/25 66/7
142/4 142/9 142/16	<b>1.5 [1]</b> 110/22	21/13 25/12 42/3	167/3 167/7	<b>3.20 pm [1]</b> 140/12	80/22 83/17 83/22
142/22 142/24 168/7	10 April [1] 129/1	49/25 50/7 50/24	<b>2003 [7]</b> 2/25 107/1	<b>3.3 [1]</b> 119/3	84/19 87/15 95/21
168/13 168/19	10 million [12] 19/4	53/12 54/2 58/8 64/17	107/8 107/12 113/13	<b>3.50 [2]</b> 140/11 140/11	
THE WITNESS: [2]	25/14 37/25 38/23	77/25 80/4	114/22 122/22	3.54 pm [1] 140/14	133/2 141/25 142/13
1/4 1/6	75/23 76/11 76/12	<b>1990 [6]</b> 21/3 29/13	<b>2003-2006 [1]</b> 110/18	3.57 pm [1] 142/20	150/11 152/10 152/10
	76/16 76/18 81/6	35/15 35/16 48/9 62/6		30 per cent [1] 117/9	160/4 164/6 168/9
	87/14 121/5	<b>1990/91 [1]</b> 63/21	112/13 112/24 113/15	300 [1] 158/4	about [60] 3/9 3/10
'80s [1] 84/13	10 o'clock [1] 168/16	1990s [2] 122/21	113/17	<b>34 [1]</b> 111/10	6/21 10/11 12/18
<b>'89 [1]</b> 78/3	10.00 [3] 1/2 168/14	163/13			13/10 16/13 18/4 19/9
'90s [1] 84/14	168/22	<b>1991 [6]</b> 33/9 62/20	116/17 116/20 124/8		20/22 21/1 25/1 25/2
'A [1] 119/12	<b>102 [1]</b> 145/25	69/2 69/5 70/12 71/14		4	27/7 27/12 29/17 30/6
'A Life [1] 119/12	<b>11 [2]</b> 24/17 121/11	<b>1992 [8]</b> 2/12 6/10	<b>2006 [13]</b> 2/18 96/4	4 million [1] 96/10	33/11 33/24 35/18
'dependents' [1] 11/4	11 August 2006 [1]	15/19 20/25 36/13	110/18 126/22 126/24	<b>4.4 [1]</b> 103/9	35/21 36/4 37/1 38/20
'discussing' [1] 19/15	143/12	59/19 62/11 85/22	129/1 134/13 140/18	<b>4.5.2 [1]</b> 104/13	41/17 42/1 46/8 46/8
'Means [1] 19/8	11 October 2004 [1]	<b>1996 [1]</b> 163/18	143/12 146/1 148/3	<b>4.50 pm [1]</b> 168/21	50/24 56/12 68/5 76/6
'next [1] 127/20	113/17	<b>1999 [15]</b> 2/18 2/22	148/7 151/8	<b>400 [1]</b> 150/11	82/23 84/5 87/16
'Well [1] 77/7	<b>11 per cent [4]</b> 134/3	14/6 14/13 15/20	<b>2007 [1]</b> 2/19	<b>400,000 [1]</b> 140/22	87/18 87/19 89/16
	140/23 141/21 144/16	85/23 86/12 86/17	2011 [1] 3/6		91/4 108/24 113/5
- F401 05/04 00/00	11.19 [1] 46/25	87/3 88/16 89/4 92/20		5	113/23 119/23 121/9
[10] 25/21 93/23	<b>11.50 [3]</b> 46/6 46/24	107/25 152/14 152/24		5 million [3] 24/21	121/10 128/10 128/19
93/25 97/18 98/7 98/9	47/2		2021 [1] 1/1	24/24 25/4	133/23 136/22 138/3
98/10 117/21 145/11	<b>113 [1]</b> 60/7	2	<b>21 [1]</b> 91/11	<b>50 [1]</b> 6/5	140/4 151/21 152/13
146/14	<b>12 July [1]</b> 136/3	2 May 1989 [1] 10/14	21 August 2006 [1]	<b>50,000 [5]</b> 122/24	153/12 153/17 154/13
examine [1] 97/18	12 July 2006 [1]	2 May 2000 [1] 99/9	146/1	123/20 123/23 123/25	156/10 165/11 165/19
0	134/13	2 million [7] 94/3 94/6		144/11	167/10
<b>001 [1]</b> 109/19	<b>12.45 [1]</b> 21/17	94/19 94/23 94/25	21/15	<b>54 [1]</b> 153/25	above [6] 9/15 10/1
<b>001</b> [1] 109/19 <b>002</b> [4] 37/3 48/22	<b>123 [1]</b> 148/6	96/3 122/21	22 March 1990 [1]	6	10/4 10/6 49/6 123/6
126/23 143/10	<b>126 [1]</b> 113/16	2 o'clock [4] 88/7	29/13	6	absolute [1] 65/25
003 [1] 69/3	<b>127 [1]</b> 50/22	88/9 88/10 88/11	23 February 2021 [1]	6 April [1] 96/18	absolutely [12] 23/14
<b>004</b> [1] 95/17	<b>13 [1]</b> 70/8	<b>2.00 [1]</b> 88/14	1/1	<b>63 [1]</b> 155/11	23/17 25/6 39/19
<b>005 [2]</b> 40/17 128/25	13 December 1990 [1]	<b>2.5 [3]</b> 94/19 94/25	23 January 2006 [1]	<b>64 [1]</b> 155/15	45/20 59/24 76/3
<b>006 [4]</b> 17/25 76/19	48/9	96/3	126/24	<b>66 [1]</b> 156/9	128/15 128/15 133/10
78/1 86/22	<b>131 [2]</b> 52/9 57/13	2.5 million [1] 94/4	23 November [1]	<b>67 [1]</b> 156/10	133/25 156/8
<b>010 [1]</b> 103/6	<b>14 [2]</b> 89/6 103/6	20 January 2003 [1]	21/18	7	accept [9] 103/14
<b>011 [1]</b> 18/17	<b>142 [1]</b> 124/7	107/12	<b>24 [1]</b> 152/16		103/25 105/9 145/9
<b>012 [1]</b> 107/9	<b>15 [2]</b> 103/7 166/16	<b>20 July 1988 [1]</b> 18/1	24 million [1] 25/4	7 June 1988 [1] 40/18	146/25 149/6 149/18
013 [1] 50/6	<b>15th [1]</b> 107/20	20 November 1989 [1]	<b>25 [2]</b> 38/4 65/12	7 million [3] 123/7	151/13 155/2
<b>015 [1]</b> 10/12	<b>16 [2]</b> 34/6 153/25	42/3	<b>250 [1]</b> 158/5	123/16 126/11	acceptability [1]
<b>017 [2]</b> 54/1 116/18	16 February 1989 [1]	<b>20</b> years [3] 32/3	<b>26 [1]</b> 91/12	7 September [1] 58/8	109/23
<b>018 [2]</b> 64/13 64/16	50/7	106/21 117/14	28 February 2000 [1]	7 September '89 [1]	acceptable [2] 119/10
019 [3] 42/2 89/2	<b>18 [1]</b> 155/9	<b>20,000 [19]</b> 21/6 23/12	93/3	78/3	152/5
				//81	DIOLLADDO
				(43) MS	RICHARDS: - acceptable

A	154/10 154/13 154/23	17/22 24/18 36/18	10/25 18/6 33/19	almost [2] 85/7	163/10
	ad hoc [2] 154/7	36/21 36/22 55/1	33/20 40/23 42/11	112/24	an application [2]
acceptance [1] 45/6	154/23	74/17 74/20 74/25	42/15 45/3 50/13	alone [5] 24/14 35/24	162/20 163/23
accepted [9] 5/20	addition [3] 19/14	83/1 117/12 124/25	53/11 55/9 58/20 65/8	81/9 90/14 119/19	an area [2] 52/18
16/3 37/19 38/9 69/13	82/4 104/16	128/3	104/19 107/18 115/8	along [7] 32/15	56/21
105/11 112/16 146/15	additional [18] 25/16	advised [3] 82/22	127/23 147/3	105/14 105/20 138/18	an assurance [1]
147/4	81/18 81/23 82/9	100/18 126/16	agreement [7] 33/10	138/24 139/9 139/13	80/24
access [4] 17/12 17/21 29/2 89/24	82/12 82/21 82/23	advising [1] 93/23	33/25 34/3 34/20	alongside [2] 100/5	an attempt [1] 77/19
accommodation [2]	97/7 97/10 98/2 98/25	advocate [1] 159/20	44/18 122/13 156/3	100/12	an early [3] 40/12
9/20 53/7	99/1 121/15 138/19	aerated [1] 85/1	ahead [1] 119/11	already [8] 36/12 37/4	
accompanied [2] 35/6	138/25 139/14 144/10	affect [5] 28/1 30/2	aid [1] 9/18	67/15 83/19 140/19	an effective [1]
99/13	166/20	66/5 67/24 146/17	AIDS [1] 8/22	153/8 158/2 159/3	150/12
accomplished [1]		affected [4] 39/22	Alan [9] 4/21 11/25	also [11] 2/14 3/3 3/9	an Eileen [1] 125/20
116/15	6/17 18/6 18/9 18/11	85/15 132/25 143/2	14/10 14/12 15/7 16/2	32/8 42/15 73/21	an element [1] 17/17
accordance [4] 26/16	18/13 104/17 146/18	affecting [2] 90/5 143/1	49/18 59/11 86/7	80/19 113/23 120/3 130/23 166/24	an email [1] 124/7
33/18 39/2 47/18	161/25 addressed [4] 80/21	affirmative [1] 129/18	<b>Alan Tanner [3]</b> 11/25 49/18 59/11	alter [1] 22/7	an emotive [1] 132/13 an equal [1] 38/17
according [1] 33/21	97/24 125/4 161/23	affirmed [1] 2/7	Alf [1] 128/11	alternative [2] 132/20	an equity-sharing [1]
accords [1] 146/21	addresses [1] 28/25	afford [2] 77/24 84/15		138/2	55/21
account [16] 29/9	addressing [1] 6/16	afraid [6] 47/6 47/16	5/18 7/6 7/25 10/5	although [8] 1/22	an Existence' [1]
29/18 29/22 31/15	adequacy [1] 83/8	74/16 101/20 134/7	17/11 17/13 19/5	32/19 57/6 75/9 89/22	119/12
32/1 32/10 32/17 36/5	adequate [5] 103/12	142/5	19/25 20/9 23/10	97/24 98/23 99/6	an external [1] 152/1
37/17 70/10 70/14	104/3 118/5 120/21	after [29] 3/21 5/6	23/20 23/22 24/13	always [5] 41/17	an immense [1] 151/
125/17 131/14 134/11 134/12 144/15	132/13	5/17 6/1 13/6 18/4	28/12 39/11 39/13	137/25 138/4 152/4	an important [1] 55/4
accountable [1] 11/22	adhered [1] 72/10	52/24 57/11 57/12	49/21 50/19 51/17	152/6	an increasingly [1]
accurate [1] 125/17	<b>Adjourned [1]</b> 168/22	65/6 67/8 68/17 70/21	55/25 56/2 60/17	<b>am [19]</b> 1/2 1/6 8/14	119/17
accurately [1] 126/5	Adjournment [1]	71/3 74/1 74/2 74/15	65/20 68/19 70/10	12/12 19/10 46/25	an increment [1]
achieve [1] 148/13	88/13	76/6 107/1 109/5	70/11 71/10 72/5 72/7	47/2 72/22 73/14	122/24
achieved [2] 150/13	adjusted [1] 63/5	115/7 134/9 136/1	72/24 74/4 84/1 84/3	73/15 73/25 124/18	an independent [2]
150/13	adjustment [1] 69/20	139/2 140/9 146/13	85/14 86/11 90/1	137/19 138/6 140/22	11/20 81/3
acknowledged [2]	administer [3] 2/4 21/5 28/22	160/2 163/20 168/11 aftermath [1] 93/25	95/17 105/16 109/6 112/10 113/11 115/1	148/15 160/10 168/4 168/22	an indexed [1] 123/8 an induction [1]
32/20 150/19		aftermath would [1]	117/18 117/20 118/9	amateur [1] 124/25	13/24
acquired [1] 76/12	48/8	93/25	121/9 124/7 127/8	ambiguity [1] 65/18	an internal [2] 78/4
across [2] 28/19	administering [1]	afternoon [1] 149/6	132/3 134/4 134/8	amend [2] 159/10	131/10
99/25	34/11	again [22] 18/19	134/10 135/4 138/18	159/13	an interview [1] 76/1
act [3] 23/25 37/18	administration [5]	24/11 33/16 36/9	138/24 139/3 139/9	amendment [2]	an objective [1] 118/
48/3	92/3 98/8 141/11	42/23 50/19 56/25	139/13 139/16 140/4	146/24 147/4	an obvious [1] 30/25
acting [2] 33/14 97/8 action [8] 42/20 58/14	141/18 141/19	59/19 64/10 69/23	142/22 146/7 152/9	among [1] 136/12	an official [1] 21/25
59/15 82/3 109/6	administrations [1]	71/8 78/18 85/2 91/12	153/14 157/24 159/14		an overly [1] 130/2
129/13 129/18 130/15	115/4	102/5 114/13 121/8	164/1 164/13 165/15	148/3 150/17	an unchanged [1]
actions [3] 79/15	administrator [9]	141/16 148/13 155/5	166/15 167/3	amount [12] 19/14	59/17
79/19 102/13	15/19 15/24 33/2 35/3	164/11 168/8	allegations [1] 48/6	54/17 74/18 84/20	an undertaking [1]
active [1] 42/18	44/4 45/6 60/20 61/2	against [4] 23/8 38/25		85/8 86/19 114/12	34/10
activist [1] 125/21	84/4	48/1 162/19	alleviate [1] 118/12	143/15 144/17 151/5	<b>Andrew [2]</b> 128/9
activities [6] 78/11	admirably [1] 43/1	age [1] 89/18	Alliance [4] 4/17	151/9 157/11	128/18 Androw Lancley [2]
78/14 78/22 93/16	admittedly [1] 151/10 admitting [1] 125/14	agencies [1] 110/21 agency [2] 122/13	16/18 18/5 21/12 Alliance House [4]	<b>amounts [2]</b> 33/19 156/13	<b>Andrew Lansley [2]</b> 128/9 128/18
97/13 103/16	adopt [2] 127/1	123/2	4/17 16/18 18/5 21/12	amplifier [1] 142/25	anger [8] 19/3 19/16
activity [4] 10/3	146/12	agenda [3] 21/18	allocate [3] 53/4 66/5	an 11 per cent [1]	20/7 20/20 38/22
127/21 127/23 128/2	adopted [3] 71/13	128/22 152/4	67/25	134/3	40/10 83/21 85/7
acts [1] 148/23	73/8 80/13	agendas [1] 128/11	allocated [3] 100/7	an accurate [1]	Ann [2] 15/23 16/5
actual [1] 77/19	adrift [1] 74/16	agent [6] 7/19 121/23	100/14 114/25	125/17	Ann Hithersay [2]
actually [15] 11/16	adult [2] 69/9 161/7	122/2 122/8 122/12	allocating [1] 59/20	an administrator [1]	15/23 16/5
12/3 23/10 32/2 53/23 86/10 87/25 88/20	adults [1] 69/24	122/12	allocation [6] 29/15	15/19	anniversary [1]
94/25 109/12 109/13	advance [7] 21/19	aggravation [1] 56/18		an agent [4] 122/2	107/20
121/7 134/10 149/2	21/24 22/25 23/1	aggregate [1] 136/10	79/11	122/8 122/12 122/12	announced [1] 144/2
152/3	87/23 87/24 111/14	<b>ago [4]</b> 86/17 106/17	allocations [6] 33/2	an Allocations [2]	announcement [2]
acute [2] 118/10	advantages [3] 15/2	107/10 109/2	59/21 60/2 60/8 60/17	59/21 60/2	23/2 113/22
118/25	63/2 166/23	agree [3] 39/4 65/19	61/1	an alternative [1]	annual [10] 84/19
ad [5] 154/7 154/7	advice [17] 10/25	139/11	allowance [1] 161/11	132/20	84/20 94/3 109/8
	11/10 12/10 12/11	agreed [19] 10/22	Allowing [1] 111/21	an appeal [2] 163/1	113/10 123/7 123/8
	<u> </u>		<u> </u>	1	(44) acceptance - annua
					(44) acceptance - anni

117/25 119/16 134/1 142/8 148/2 150/14 anyway [2] 67/9 76/4 anywhere [3] 17/4 59/2 160/3 **Apart [1]** 134/1 apologies [3] 37/8 142/16 168/8 apologise [1] 135/19 apology [1] 135/20 apparent [2] 58/13 59/14 appeal [7] 136/14 162/16 162/18 162/19 163/1 163/6 163/10 appear [13] 11/5 22/24 67/18 80/23 89/10 94/17 98/23 114/2 145/9 147/5 147/14 148/8 165/3 appearance [2] 39/15 155/4 appeared [2] 86/8 135/15 appearing [1] 124/13 appears [10] 24/18 63/10 72/3 89/8 95/20 96/1 105/6 144/1 145/7 164/17 appliances [1] 63/17 applicable [1] 166/17 applicant [3] 35/4 60/25 70/11 applicants [4] 33/21 57/20 57/25 158/15 application [13] 10/19 Archer [2] 85/6 35/6 45/2 45/24 45/25 57/18 115/10 158/16 162/20 163/23 164/25 165/23 167/1 applications [20] 29/10 29/19 31/16 31/21 32/25 35/1 36/6 59/22 60/5 154/3 154/11 154/24 157/6 157/17 158/7 159/16 160/6 160/11 160/16 161/6 applied [4] 69/17 155/5 163/3 166/25 applies [1] 35/9 apply [3] 46/20 73/12 168/15 appointed [7] 5/2 12/23 12/24 86/2 100/5 100/12 107/23 appointment [2] 12/19 15/18 appreciate [3] 23/24 33/25 159/19 appreciated [1] 121/21

appreciation [5] 51/13 55/22 55/24 56/13 57/4 apprenticeships [1] 9/23 approach [21] 12/13 61/16 77/12 82/23 82/25 94/20 125/18 126/6 126/8 126/10 126/10 129/10 130/7 130/12 139/16 150/7 154/7 154/11 154/22 154/22 154/24 approached [3] 14/20 61/3 92/7 **approaches** [1] 17/16 appropriate [5] 1/20 138/8 138/13 140/24 149/19 appropriately [1] 45/7 approval [4] 78/23 78/24 79/14 79/17 approved [3] 50/23 56/10 82/2 approximately [2] 140/23 144/17 April [9] 5/4 62/20 93/23 96/18 99/15 101/10 101/23 128/25 129/1 April ... would [1] 93/23 April 1991 [1] 62/20 April/May 2000 [1] 101/23 133/24 Archer Inquiry [2] 85/6 133/24 are [95] 1/5 1/13 1/14 1/21 3/12 8/20 8/22 8/23 8/24 9/24 10/9 12/8 17/25 18/17 20/12 21/11 26/6 29/12 30/15 38/25 40/17 42/2 44/9 46/20 46/21 47/4 47/5 47/7 47/10 48/13 48/23 50/6 53/10 54/2 56/3 58/6 60/17 62/10 62/16 64/16 66/7 67/11 69/13 69/15 69/22 70/1 71/8 71/14 72/15 72/16 72/20 73/18 76/5 77/11 78/22 79/6 79/25 83/12 83/13 84/5 84/5 89/11 93/2 96/2 97/10 97/24 99/9 112/5 112/9 113/16 117/18 118/2 118/9 118/15 118/17 119/22 122/11

123/6 129/2 129/2 130/22 135/24 138/17 139/6 141/25 142/12 142/13 145/25 146/6 146/19 148/17 155/2 158/1 165/13 165/22 area [3] 52/18 56/21 66/2 areas [5] 13/22 22/5 62/15 78/25 100/2 aren't [2] 75/12 95/18 arena [1] 42/17 argue [2] 104/6 150/15 argument [3] 129/21 139/21 139/22 arguments [6] 38/25 67/11 68/20 68/20 77/22 148/12 arise [1] 31/23 arisen [1] 107/15 arising [6] 43/12 60/14 120/23 129/12 130/14 166/20 arithmetic [1] 145/4 arose [2] 29/8 37/10 around [5] 1/21 5/2 94/6 104/2 112/18 arrange [1] 148/11 arranged [1] 5/15 arrangement [4] 144/9 144/12 144/19 144/25 arrangements [7] 12/18 19/24 40/22 103/12 103/19 104/3 118/16 arranging [1] 59/1 arrival [1] 99/17 articles [1] 9/19 as [286] ascertain [1] 12/14 aside [7] 30/2 65/17 98/11 113/25 114/5 144/10 149/15 ask [25] 1/15 8/14 10/11 11/17 12/18 21/1 30/6 33/24 53/21 60/14 61/25 76/7 81/5 81/12 81/13 95/10 110/2 119/23 123/14 143/5 148/11 148/24 151/21 163/12 166/10 asked [14] 4/22 4/25 16/14 16/14 22/15 29/3 46/15 83/14 107/10 108/24 123/13 146/11 150/25 166/8 asking [5] 3/8 46/17 87/23 96/9 163/22 aspect [1] 63/24 aspects [3] 42/6

79/11 117/21 assemblies [1] 124/21 asserts [1] 103/10 assess [2] 20/12 76/17 assessed [1] 36/6 assessing [2] 29/18 29/23 assessment [7] 70/9 96/15 98/3 98/19 104/22 104/24 145/2 assigned [2] 34/22 35/5 assist [8] 9/17 59/1 61/18 66/7 104/18 107/9 120/19 160/15 assistance [22] 8/24 9/19 17/16 20/11 29/11 30/3 31/11 32/25 36/14 38/7 49/5 49/12 50/12 57/19 58/12 63/4 65/15 66/10 70/12 82/4 162/20 163/24 assume [3] 33/12 83/5 157/5 assuming [2] 97/10 123/5 assumption [1] 77/14 assumptions [1] 118/14 assurance [12] 58/11 58/12 59/1 64/25 79/5 80/16 80/24 81/2 83/25 84/11 89/25 102/9 assurances [1] 58/18 assure [2] 35/3 165/15 attached [1] 45/1 attainment [1] 10/6 attempt [8] 23/11 27/14 76/16 77/19 108/16 134/20 139/17 151/17 attempted [1] 39/24 attempts [5] 15/12 39/20 58/24 151/20 158/7 attend [3] 5/7 146/14 147/1 attendance [4] 6/24 10/15 18/1 129/2 attended [2] 5/4 40/18 13/19 14/1 116/24 attending [1] 93/4 attention [3] 54/6 81/21 91/16 attitude [3] 85/12 85/16 131/4 audible [1] 141/24

audience [1] 1/25

audit [6] 102/4 102/12 102/21 105/24 106/23 107/25 August [5] 114/22 115/13 143/12 146/1 148/3 August 2003 [1] 114/22 author [3] 92/13 105/12 109/25 authored [3] 66/8 143/11 166/11 authorised [1] 60/17 **authority [8]** 16/10 48/2 48/5 60/19 60/23 61/3 61/19 61/20 autopsy [1] 6/2 available [14] 18/11 52/2 53/6 53/10 64/1 82/10 82/15 108/13 111/20 117/15 122/20 133/3 141/1 153/2 average [1] 89/14 avoid [6] 32/21 42/16 42/19 56/12 157/2 157/3 avoided [2] 156/25 162/12 avoiding [2] 128/1 128/2 aware [14] 9/6 17/19 62/1 73/15 75/3 76/15 78/12 78/15 81/24 92/5 152/6 156/12 156/16 159/21 awareness [1] 30/1 away [8] 15/25 17/8 18/14 63/19 72/15 77/24 115/7 120/9

back [29] 12/2 12/13 24/25 25/9 38/12 38/20 43/3 46/22 57/13 58/8 68/3 75/4 76/7 83/5 84/16 86/19 86/21 87/6 88/10 90/16 97/20 99/8 114/9 114/13 126/2 145/14 149/4 152/14 156/1 backed [2] 59/8 155/12 background [4] 4/8 backs [1] 61/8 backup [1] 61/12 **badly [4]** 41/7 54/20 134/18 135/23 bait [1] 137/10 balance [6] 22/21 24/6 52/23 62/24

(45) annual... - balance

В	58/18 61/17 61/21
balance [2] 145/6	62/13 64/20 66/15
152/11	66/16 67/3 67/4 68 73/13 74/19 74/22
band [1] 166/18	74/24 75/2 75/5 75
bank [1] 28/25	76/13 77/12 80/11
Barnard [2] 106/19	80/13 81/7 83/6 87
109/20 <b>Barnard's [1]</b> 120/10	87/7 87/11 88/17
base [4] 103/13 104/4	92/23 93/12 93/17
109/1 121/3	94/7 94/13 94/15
based [5] 76/16 77/19	94/17 95/21 96/18
105/4 123/9 143/22	99/15 99/16 100/20 101/21 105/14 106
baseline [1] 110/20	107/18 108/5 109/2
basic [1] 65/22	113/24 114/5 114/
basically [6] 8/11	115/8 115/11 115/
49/20 54/16 59/3 66/15 86/8	116/3 117/11 117/2
basis [19] 19/6 23/25	118/7 118/22 122/2
27/20 28/22 33/17	124/6 126/14 129/
38/5 38/17 71/19	130/22 131/4 132/
74/12 77/13 108/20	132/21 132/23 133 133/7 134/18 135/2
117/13 118/16 132/6	138/24 139/9 139/
133/15 154/7 154/14	141/6 141/12 141/
160/22 161/18	142/6 144/13 144/2
battled [1] 39/13	147/13 148/9 149/
be [245] be appointed [1]	149/21 150/2 150/2
100/5	150/24 151/8 151/
bear [4] 41/19 47/9	151/11 152/4 152/
67/12 151/5	152/25 155/16 156 156/14 156/24 156
bears [1] 51/15	157/19 157/22 160
became [6] 11/2	162/10 164/6 164/2
17/19 21/22 28/11	166/1 167/9 167/10
54/25 156/19 because [35] 2/1 4/25	167/13 168/9
8/1 11/12 12/6 23/5	before [29] 20/24
24/1 33/1 46/21 47/16	26/23 34/23 41/19
49/19 58/2 71/20 81/4	43/3 44/15 46/10 4
81/4 81/12 83/24	47/15 48/8 48/23 61/16 62/11 80/12
114/6 114/17 128/3	84/21 92/10 97/9
130/18 130/18 137/4	98/18 103/24 106/9
138/5 140/1 141/13 142/12 149/11 151/7	106/18 107/7 115/ <sup>-</sup>
156/5 158/4 162/7	120/11 135/2 141/ <sup>-</sup>
162/13 165/17 166/2	141/25 148/14
become [8] 5/21 13/2	beg [1] 95/6
13/20 14/17 42/24	begging [3] 94/12 95/6 161/19
92/5 93/4 148/15	beginning [9] 2/18
becoming [2] 4/10	22/13 60/21 76/25
45/22	85/23 86/24 92/20
<b>been [144]</b> 4/13 5/23 8/12 8/13 14/21 14/24	150/9 155/25
15/21 19/18 21/16	behalf [2] 22/12 85
21/18 21/23 22/1 22/3	behaviour [1] 125
22/5 25/14 28/10	behind [3] 62/24
28/11 30/14 32/12	118/14 119/18 being [53] 14/20
35/15 36/9 37/13	16/14 16/14 17/15
38/15 39/2 39/8 41/7	19/2 20/16 22/14
42/12 43/19 44/22	25/11 32/8 32/9 36
47/3 47/16 49/5 49/17 52/24 54/7 54/8 55/25	36/22 41/8 42/16
02/24 04/1 04/0 00/20	44/17 46/11 46/19

58/18 61/17 61/21 52/13 64/20 66/15 66/16 67/3 67/4 68/22 73/13 74/19 74/22 74/24 75/2 75/5 75/21 76/13 77/12 80/11 30/13 81/7 83/6 87/2 37/7 87/11 88/17 92/23 93/12 93/17 94/7 94/13 94/15 94/17 95/21 96/18 99/15 99/16 100/20 101/21 105/14 106/24 107/18 108/5 109/21 13/24 114/5 114/17 15/8 115/11 115/19 16/3 117/11 117/25 18/7 118/22 122/20 24/6 126/14 129/6 30/22 131/4 132/18 32/21 132/23 133/2 33/7 134/18 135/21 38/24 139/9 139/13 41/6 141/12 141/19 42/6 144/13 144/23 47/13 148/9 149/18 49/21 150/2 150/20 50/24 151/8 151/10 51/11 152/4 152/10 52/25 155/16 156/7 56/14 156/24 156/25 57/19 157/22 160/12 162/10 164/6 164/22 166/1 167/9 167/10 167/13 168/9 efore [29] 20/24 24/3 26/23 34/23 41/19 13/3 44/15 46/10 47/3 17/15 48/8 48/23 31/16 62/11 80/12 34/21 92/10 97/9 98/18 103/24 106/9 106/18 107/7 115/11 20/11 135/2 141/19 141/25 148/14 **eg [1]** 95/6 egging [3] 94/12 95/6 161/19 eginning [9] 2/18 22/13 60/21 76/25 35/23 86/24 92/20 50/9 155/25 ehalf [2] 22/12 85/4 ehaviour [1] 125/11 ehind [3] 62/24 18/14 119/18 eing [53] 14/20 16/14 16/14 17/15 19/2 20/16 22/14 25/11 32/8 32/9 36/6 36/22 41/8 42/16

55/8 55/18 56/10 56/16 57/1 63/18 66/9 69/16 82/1 83/16 87/5 100/1 107/23 119/9 120/8 121/21 134/22 135/13 135/18 139/23 143/18 147/6 154/12 154/13 154/16 155/2 155/8 157/6 158/17 158/23 160/6 164/19 165/19 165/23 166/23 167/6 **belatedly [2]** 120/3 120/6 belief [1] 82/3 believe [9] 7/2 7/4 11/24 30/23 72/13 72/14 118/15 121/19 160/25 believed [3] 12/12 63/1 79/19 belonged [2] 35/5 39/10 below [7] 24/4 87/1 89/15 96/7 97/4 119/7 132/9 belt [1] 139/25 beneficiaries [46] 17/11 17/13 17/21 19/25 23/8 28/1 33/4 38/18 39/5 48/19 51/20 51/24 52/3 52/23 55/21 56/1 58/1 59/2 61/25 66/20 68/6 68/6 71/17 73/1 73/10 73/15 73/21 73/23 74/23 83/18 84/5 87/17 95/8 110/17 111/7 111/22 115/19 130/1 130/23 133/19 148/17 151/22 152/5 156/15 159/22 162/3 beneficiaries/registra nts [1] 23/8 beneficiary [3] 72/6 73/12 150/17 benefit [3] 57/3 80/21 90/23 benefited [1] 57/2 benefits [16] 28/2 89/12 89/22 90/6 90/8 90/19 103/20 117/14 118/11 131/1 131/3 132/19 136/12 161/9 166/22 166/25 bereaved [3] 43/24 118/3 118/5 bereavement [6] 65/6 69/19 69/25 70/1 71/4 74/2 best [5] 61/10 106/4 124/16 152/2 161/24

bet [1] 72/14 better [8] 12/11 16/1 17/9 17/18 41/13 149/22 160/12 168/12 between [18] 9/5 9/7 11/25 16/11 30/9 33/13 38/14 38/24 43/23 45/3 45/9 58/16 62/25 71/21 71/23 115/13 136/8 136/16 beyond [2] 1/21 149/14 BHCT0000 [1] 163/16 BHCT0000875 [1] 163/15 bids [1] 159/17 **bill [1]** 137/3 bills [1] 90/13 **bit [7]** 35/5 47/12 68/15 85/11 85/12 99/4 141/14 biting [1] 43/5 blamed [1] 85/16 blanket [2] 154/11 154/23 Blears [1] 123/22 bleeding [2] 73/2 73/16 blighted [1] 148/18 blood [7] 5/23 8/13 8/22 72/2 73/18 110/9 117/6 board [29] 5/6 7/13 7/14 13/8 13/16 14/9 14/11 14/16 15/13 15/17 16/11 16/12 16/16 21/8 30/5 32/14 41/16 54/23 74/23 85/25 109/9 112/16 116/14 127/5 127/19 146/11 147/13 152/8 162/25 **board's [1]** 32/19 bodies [2] 100/7 100/13 body [3] 48/5 59/6 81/3 **bogged [1]** 90/10 **bold [1]** 91/3 borne [1] 144/7 boss [1] 149/3 both [23] 5/25 12/20 14/25 15/3 20/7 23/4 39/14 41/9 65/2 65/25 114/11 116/14 125/1 131/24 141/10 141/17 143/24 149/13 149/23 149/24 149/25 153/1 164/16 **bottom [36]** 10/15 18/2 18/3 20/5 21/13 24/20 50/8 51/3 53/2

53/13 62/11 69/6 70/3 71/7 79/2 81/18 89/9 91/11 96/6 97/2 97/20 102/2 102/22 104/12 108/8 113/19 116/19 129/17 130/10 137/23 144/5 144/6 146/2 146/9 152/20 155/10 bounce [1] 124/13 bound [1] 112/5 **bowl [1]** 161/19 **Box [1]** 18/7 breaching [1] 143/17 break [22] 43/10 43/11 46/5 46/12 46/13 46/21 47/1 47/4 47/15 88/8 105/22 140/9 140/10 140/13 141/25 142/3 142/5 142/8 142/17 142/21 168/8 168/11 Brian [1] 1/4 brief [2] 5/9 134/20 **briefed [5]** 134/18 135/23 138/19 138/24 139/14 briefing [2] 78/2 95/20 briefly [3] 4/7 8/14 120/20 bring [6] 34/10 48/1 58/15 59/16 119/17 120/12 bringing [1] 34/13 **broad [1]** 60/9 broader [1] 57/1 broadly [4] 6/8 6/13 79/6 126/5 broken [1] 117/19 brought [1] 81/20 **budget [1]** 98/13 budgets [2] 137/18 148/15 bullet [3] 97/4 98/14 132/10 burden [2] 31/19 61/14 burdens [1] 62/2 bureaucratic [1] 160/5 business [37] 40/20 77/22 103/16 103/18 104/16 105/7 113/14 113/24 114/3 116/2 116/18 118/13 127/3 127/15 127/18 128/21 129/4 129/22 138/8 138/11 139/19 141/3 141/6 143/20 143/22 144/22 144/24 145/7 145/22 146/16 146/21 147/16 149/7 149/12 149/19 150/5 150/15

businesslike [1] 100/25 but [162] 2/2 3/16 3/20 5/3 5/7 6/5 9/9 9/15 13/8 14/7 14/19 17/1 17/20 18/15 19/11 19/20 22/24 23/11 23/19 25/13 26/10 28/4 28/11 28/19 29/5 30/21 32/15 33/12 33/18 34/1 34/8 35/8 36/21 37/8 38/17 38/25 39/12 41/7 41/16 41/24 42/6 43/2 43/18 43/19 44/1 45/14 46/10 46/19 47/6 47/11 47/17 49/18 50/20 52/18 54/3 55/4 57/8 57/10 57/24 58/9 61/5 68/4 68/21 71/15 72/4 73/13 75/3 75/6 75/12 75/25 76/11 76/25 78/8 78/16 78/20 79/10 79/25 80/5 81/6 83/4 84/7 84/20 84/21 84/25 85/5 85/20 87/12 87/25 88/19 89/1 89/24 91/15 92/14 95/22 99/16 100/25 101/12 102/12 103/9 104/9 105/13 108/2 111/1 112/10 112/15 112/18 113/12 115/17 117/25 120/6 120/14 120/20 124/18 124/25 125/12 125/23 125/25 126/4 126/13 128/14 130/18 131/9 131/14 132/3 132/24 133/23 135/19 136/11 137/7 137/9 137/20 138/18 140/4 140/19 141/24 142/17 145/8 145/9 145/16 146/8 147/7 148/24 150/8 151/13 152/5 153/11 154/19 155/5 155/17 155/22 157/21 158/23 160/2 162/13 163/20 165/1 166/24 167/16 168/1 168/4 168/11 168/15 buy [2] 23/12 137/1 **buying [1]** 136/19 **by [163]** 2/8 7/15 7/16 10/19 12/3 13/25 15/16 15/20 15/21 16/9 19/5 19/15 20/19 22/8 23/7 24/12 25/12 29/9 29/23 30/5 33/1 33/1 34/16 35/6 36/6

	1	Г	T	Т	Г
В	42/4 42/8 42/18 42/21	127/18 128/21 129/4	162/21	childrens' [1] 56/24	cohort [2] 48/19 59/2
by [138] 37/13 39/6	150/12 150/25 151/13	129/5 129/22 132/12	chaired [1] 15/4	choice [1] 20/18	colleagues [1] 116/8
39/20 40/18 41/7 41/8	campaigned [1] 93/18		chairman [23] 16/15	chose [2] 95/1 151/15	
42/9 44/4 44/15 46/3	campaigning [6] 42/1	138/12 139/19 141/3	49/3 49/10 54/6 54/11	chronic [1] 91/1	colloquial [1] 81/10
49/18 50/23 51/15	42/25 43/4 93/14	141/6 143/21 143/22	54/15 54/25 68/11	chronically [3] 69/22	coloured [1] 85/14
54/22 54/23 55/1	93/15 150/6 can [171]	144/22 144/24 145/7 145/22 146/16 146/21	68/11 80/9 92/6 94/11 99/12 100/3 100/18	70/2 70/25 chronology [1]	column [3] 102/2 102/6 102/22
56/18 56/19 56/22	can't [35] 14/13 18/13		104/20 107/14 108/10	149/20	come [26] 9/11 32/5
58/18 60/17 60/23	18/15 20/2 28/18 33/6	149/19 150/5 150/16	113/21 127/23 146/11	circulated [2] 37/15	33/3 37/12 38/12
61/6 61/6 61/7 61/13	36/10 36/19 39/24	151/14 151/14 162/8	152/10 167/13	64/20	52/12 56/4 56/6 58/8
61/22 63/25 64/4 66/3	58/2 59/11 64/8 72/13	168/17	chairmanship [3]	circumstances [11]	75/19 75/20 76/7 76/9
66/8 66/12 67/2 67/16	81/5 83/10 92/14	cases [6] 30/21 32/1	14/3 148/25 164/10	1/9 5/22 13/19 37/17	112/20 115/15 117/18
68/24 72/10 72/24	94/25 95/1 102/16	77/23 100/6 100/13	chalk [1] 158/12	53/14 53/18 63/14	119/14 120/1 123/25
72/25 73/8 75/14 76/2	105/13 106/6 106/14	155/2	challenge [1] 110/16	143/23 150/18 155/1	124/2 124/4 144/8
76/16 77/4 77/10 80/6 80/13 80/17 80/21	107/5 108/5 124/3	cash [2] 70/17 105/3	chance [2] 119/16	155/7	160/1 167/15 167/16
80/25 81/25 82/10	126/9 147/25 149/1	Cat [2] 102/24 104/10	134/25	City [1] 49/19	168/17
83/2 85/1 86/2 86/5	149/2 152/1 154/18	categories [3] 69/15	chances [1] 46/21	civil [8] 84/17 115/6	comes [2] 64/8
86/17 88/18 88/22	154/20 161/12 167/24	71/3 71/24	change [8] 62/24 90/4	134/4 135/14 135/16	114/13
90/10 90/12 91/1	168/1	category [7] 67/6 72/5		138/10 138/25 139/4	coming [5] 2/3 16/24
93/12 94/7 94/17	candidate [1] 20/15	73/14 74/13 75/8	120/13 123/18 139/18	CJD [1] 113/19	36/20 36/20 84/21
94/17 95/2 95/6 95/7	Cannon [1] 59/13	75/13 75/13	changed [5] 55/1	claim [4] 111/17	Commander [2] 15/24
96/4 96/5 96/19 98/20	cannot [4] 30/18 31/3	caught [1] 77/4	86/14 86/16 134/24	132/2 138/4 138/16	35/3
99/12 99/13 100/11	121/3 166/3	cause [2] 39/17 83/16		claims [1] 104/24	comment [1] 100/24
102/23 102/23 104/7	capability [1] 65/3	caused [3] 83/20	changes [4] 90/13	clarity [2] 156/21	comments [2] 38/1
104/9 104/20 105/17	capacity [1] 115/18	132/23 133/7	167/17 167/21 168/2	157/22	79/24
106/19 106/24 107/24	capital [10] 51/13	causes [1] 41/22	changing [3] 15/6   91/18 95/24	Clarke [3] 25/17 26/6 26/24	commission [4] 11/22 24/19 98/19 108/1
108/13 109/2 109/7	56/13 77/6 82/1 117/10 118/25 123/5	caution [2] 79/1 127/12	character [1] 83/11	clause [3] 9/10 36/25	commissioned [1]
109/19 109/23 109/23	136/9 136/17 137/5	Caxton [5] 3/5 3/5	characteristics [1]	74/21	102/11
110/12 112/16 116/1	Cardiff [3] 20/15	3/10 61/7 163/3	12/25	clause 4 [1] 74/21	commissioning [2]
119/15 119/20 120/20	20/21 38/21	census [3] 111/20	charged [2] 6/16	clear [13] 21/22 22/6	105/17 107/3
122/13 123/21 124/15	care [5] 17/14 42/19	160/23 161/1	49/18	36/11 37/15 48/11	commissions [1]
129/24 130/5 130/16	65/1 65/4 146/17	cent [8] 89/10 117/9	charging [1] 51/9	58/21 59/6 109/9	97/12
133/1 134/19 134/19 136/4 136/16 138/2	career [1] 32/5	134/3 134/3 134/6	charitable [7] 8/5	134/16 145/8 152/23	commit [1] 83/17
138/24 141/15 143/11	careful [2] 124/19	140/23 141/21 144/16	10/10 23/17 23/19	153/15 155/16	commitment [7]
143/24 147/7 147/13	124/25	central [3] 23/13	26/16 39/2 40/10	clearly [7] 26/5 31/3	82/25 96/18 96/20
148/18 148/19 150/10	carefully [4] 98/15	125/10 137/18	charities [7] 5/12 8/4	39/12 53/20 118/6	98/6 107/17 119/15
151/7 151/10 151/23	124/12 132/16 160/14	centre [4] 17/14 17/15		122/12 150/19	120/15
153/7 154/2 154/8	caring [1] 61/15	19/23 43/23	61/8 90/9	cleverer [1] 157/19	commitments [4]
154/16 154/17 155/12	Caroline [6] 131/17	centred [1] 42/6		Clifford [6] 12/1 14/10	
155/18 156/5 157/5		centres [10] 7/3 17/18		16/3 54/16 59/12	130/25
157/20 161/23 161/25	140/2 147/23	17/22 18/12 18/22	61/22 121/21 122/14	72/24	committed [4] 94/11 95/4 97/10 106/10
161/25 162/2 162/21	Caroline Flint [6] 131/17 131/18 133/20	20/9 20/12 20/13 43/16 43/24	154/9 160/18 <b>Charles [3]</b> 84/17	Clifford Grinsted [1] 59/12	committee [6] 48/3
162/21 162/24 166/11	137/17 131/10 133/20	century [1] 23/23	107/16 115/4	clinician [4] 164/21	59/21 60/2 60/18
С	carried [2] 105/12	certain [10] 12/22	Charles Gore [1]	164/24 165/5 165/6	154/2 154/2
	147/4	12/23 13/6 51/11 54/9	115/4	closely [1] 8/4	committee's [1] 154/5
calculated [2] 10/6	carry [3] 103/16 106/4		chartable [1] 81/24	closer [1] 142/1	common [3] 10/20
76/13	107/19	157/10 158/22	check [4] 34/22 48/14	closing [1] 67/18	53/24 89/16
calculation [1] 145/3	case [69] 31/22 40/7	certainly [15] 3/21	89/1 95/2	<b>clothing [1]</b> 9/18	communication [1]
call [2] 66/20 73/5	44/21 56/4 57/22	11/22 23/22 41/6	checked [2] 44/3	<b>co [4]</b> 97/1 115/23	79/7
called [7] 4/18 21/5 72/11 102/24 112/19	69/17 70/5 73/24	49/18 61/5 76/4 78/15	141/15	117/18 162/22	community [8] 39/22
141/21 161/12	74/10 74/11 82/20	105/14 106/16 112/23	CHG [1] 80/6	co-infected [2] 115/23	65/23 113/23 116/4
callers [1] 18/15	97/18 103/18 111/5	114/9 115/12 161/1	chief [12] 15/21 16/2	117/18	146/17 150/17 151/6
calm [1] 125/14	111/18 112/12 113/14	161/24	16/4 16/7 16/11 16/13	co-infection [1] 97/1	151/10
calmed [1] 125/12	113/24 114/3 114/15	cetera [2] 52/16 52/16		co-ordination [1]	companies [4] 4/16
came [11] 7/3 7/6	116/2 116/11 116/18	chair [21] 2/18 2/21	129/3 129/14 138/20	162/22	58/22 58/25 59/5
23/15 86/4 86/9 87/5	117/1 117/11 118/13	14/4 14/8 14/9 14/14	children [14] 8/25 9/1	code [2] 17/17 125/19	company [1] 59/6
123/23 133/14 137/4	119/22 121/19 124/6	14/17 14/24 15/7 15/8	9/23 65/5 65/15 69/11	cognisance [1]	compatriots [1]
137/6 147/14	124/14 124/15 124/23	16/4 16/6 22/11 42/24	69/21 70/4 70/25	126/13 Cohon [3] 153/20	119/19
campaign [8] 30/22	126/2 126/18 126/18 127/3 127/7 127/15	92/22 93/4 101/15	73/25 74/14 82/6 150/20 161/7	Cohen [3] 153/20 153/23 154/17	compensate [1] 90/19 compensation [6]
	12113 12111 121/13	147/22 148/23 154/8	130/20 101//	133/23 134/1/	compensation [0]
L	1		i e		

(47) by... - compensation

41/20 157/15 158/24 continuation [2] 25/5 25/7 25/9 26/1 death [2] 68/17 69/10 Consequently [1] 29/24 147/2 26/2 27/19 27/22 crucial [1] 81/21 deaths [1] 117/13 compensation... [6] continue [18] 18/13 28/10 28/10 29/2 30/1 crude [2] 167/2 167/5 debate [3] 29/17 63/11 22/8 22/10 31/4 42/4 conserve [1] 82/19 25/22 26/2 26/12 35/3 36/14 37/18 crux [1] 49/9 127/20 146/5 42/14 66/4 consider [11] 23/4 cryoprecipitate [2] debating [1] 146/13 31/14 32/16 82/20 37/23 38/16 38/17 competent [1] 104/10 59/22 60/5 70/5 82/19 92/2 98/7 102/7 102/8 42/16 50/15 55/2 34/11 48/8 debt [1] 90/10 **competing [1]** 149/16 102/17 102/17 104/15 55/18 56/23 57/13 91/18 105/16 106/7 cuff [1] 54/20 debts [1] 90/14 complaint [1] 156/24 154/25 156/4 159/1 104/25 120/13 148/18 61/16 61/19 64/13 curious [1] 28/6 deceased [4] 43/22 complaints [1] 144/12 65/10 66/5 67/24 current [11] 90/23 65/13 69/4 69/9 considerable [5] 168/5 **complete** [2] 24/15 19/14 62/2 99/24 continued [5] 42/15 77/23 77/24 80/11 103/11 103/19 104/1 **December [3]** 18/18 164/14 100/4 115/24 104/22 104/25 118/14 91/23 92/7 136/13 80/18 82/13 84/15 48/9 148/7 completed [6] 106/24 considerably [2] 164/18 93/15 97/15 97/21 129/15 131/23 138/16 decent [1] 168/10 109/2 109/5 160/24 82/13 131/25 continuing [5] 43/23 100/7 100/13 122/6 140/25 decide [2] 165/6 164/1 164/13 125/25 126/1 126/24 currently [1] 118/11 consideration [12] 98/6 102/13 110/24 165/18 completeness [2] 6/14 10/21 16/20 148/17 136/8 136/11 137/11 curtailed [1] 99/16 decided [3] 17/6 9/14 140/20 23/15 30/19 32/21 contracted [2] 6/1 6/5 149/11 149/12 150/14 cut [2] 74/16 75/11 145/24 155/18 completion [1] 45/25 54/23 61/13 67/1 85/1 contribute [2] 24/9 152/1 153/14 153/22 decision [22] 14/8 complex [2] 166/16 155/9 156/24 158/6 130/5 146/2 24/24 16/10 16/12 19/5 20/3 167/4 Daily [5] 32/6 32/7 158/22 160/17 160/17 considerations [1] contribution [2] 55/5 40/12 40/14 42/1 complexity [1] 166/17 162/3 162/5 162/9 58/4 74/12 126/17 65/22 66/5 67/24 94/7 153/16 112/4 comprehensive [2] considered [6] 25/12 control [1] 165/13 163/15 **Daily Mail [5]** 32/6 98/19 103/14 104/5 102/3 138/17 31/3 130/16 144/1 convenience [1] 34/8 could find [1] 25/5 32/7 58/4 74/12 108/1 114/3 135/2 conceivable [1] 126/17 145/1 162/21 **convenient** [1] 43/10 couldn't [16] 5/8 151/25 152/12 155/11 159/16 damage [4] 6/3 34/13 considering [3] 29/10 20/21 24/22 28/15 conversation [1] 162/16 concentrate [2] 48/8 34/15 121/24 154/21 35/16 40/13 58/2 61/5 31/16 154/3 decision-making [7] 62/14 damaged [2] 41/7 consistent [1] 151/12 **convinced [2]** 137/20 92/18 114/11 120/13 16/10 16/12 103/14 concern [2] 154/12 consisting [1] 144/9 130/19 130/25 162/13 151/10 104/5 151/25 152/12 138/6 156/10 damned [5] 156/17 constant [2] 61/6 copies [3] 19/17 165/13 167/8 162/16 concerned [9] 48/20 61/23 19/22 51/23 council [1] 90/14 156/17 157/22 158/14 decisions [8] 6/11 66/14 67/7 90/11 91/4 158/14 constantly [1] 39/13 **copy [5]** 19/25 47/15 counsel [1] 43/13 7/20 20/24 94/16 152/5 164/4 164/15 constrained [1] 63/25 counter [2] 127/17 danger [2] 152/6 105/20 153/17 154/6 47/17 48/13 145/12 165/17 **constraints** [2] 98/17 157/1 core [2] 112/11 129/15 154/13 concerning [1] 48/6 Daniels [2] 40/7 162/8 112/11 counter-productive declined [2] 127/18 105/1 concerns [7] 35/21 constructively [1] corner [1] 91/12 **[1]** 127/17 data [1] 72/7 166/1 56/11 56/16 138/3 database [2] 28/24 97/23 corollary [1] 61/21 country [1] 99/25 deed [21] 8/15 8/16 154/16 167/18 167/22 consultant [2] 107/23 correct [29] 2/13 4/3 couple [9] 43/12 77/8 29/3 9/4 9/13 11/24 19/16 concessions [1] 12/13 15/22 33/10 86/25 109/17 110/3 date [10] 14/7 14/13 19/17 23/16 36/25 109/20 22/18 25/13 34/14 35/16 33/16 42/14 45/24 112/20 127/3 153/21 38/16 47/19 65/14 consultants [1] conclusion [4] 91/10 68/3 68/4 68/9 74/21 59/22 66/24 67/22 163/12 42/13 60/8 116/20 117/12 103/10 104/8 104/11 118/15 126/23 course [19] 2/6 3/25 74/5 74/8 74/14 75/24 75/9 78/24 97/9 consultation [1] conclusions [2] 103/3 dated [3] 25/11 111/21 76/15 77/11 79/13 19/18 31/20 35/13 103/23 118/6 110/23 140/18 163/13 contact [6] 37/12 94/21 109/13 114/8 45/17 50/20 57/6 73/3 deeds [4] 19/22 20/1 conclusive [1] 101/17 43/14 43/16 118/9 138/23 149/1 151/16 73/17 83/20 136/7 dates [2] 113/13 21/4 57/7 condition [4] 44/2 150/24 151/17 151/19 154/19 154/21 143/7 149/6 157/22 164/8 deemed [2] 10/8 13/1 44/10 45/22 165/20 David [1] 32/16 contacts [2] 43/23 162/23 165/5 159/5 159/5 161/21 deeply [1] 136/25 conditions [1] 118/1 day [6] 83/11 158/2 deficiency [1] 82/2 127/6 correctly [2] 35/4 35/4 168/15 conducted [2] 102/23 158/2 159/4 159/4 deficient [1] 13/8 contain [2] 20/12 correctness [1] court [1] 12/6 102/23 168/22 57/23 103/25 **Courts [1]** 22/8 **definition [1]** 65/18 confidence [2] 164/2 day-to-day [2] 158/2 contained [5] 7/14 correspondence [3] covered [2] 90/12 degree [1] 115/24 164/14 7/14 7/15 10/7 164/1 30/9 131/21 134/8 122/13 159/4 degrees [1] 31/8 confidential [4] 18/7 contaminated [4] cost [5] 52/18 90/1 days [5] 8/3 29/4 delay [2] 45/12 68/1 covers [3] 72/7 18/9 18/14 57/17 38/11 41/20 41/23 8/13 73/18 110/9 123/9 136/11 144/14 110/17 120/21 delegated [1] 60/19 confirmation [1] 91/5 117/6 create [2] 68/4 159/2 dead [1] 125/20 deliberately [1] 160/5 cost-effective [1] confirmed [3] 50/20 contemplated [2] 52/18 created [3] 15/11 deal [3] 66/21 111/8 demands [2] 91/19 83/2 135/1 149/16 70/17 82/6 costs [9] 17/6 38/8 75/13 132/18 150/16 connected [1] 62/15 dealing [8] 66/22 contemplation [1] 50/18 52/24 62/17 credit [1] 123/3 demonstrate [1] connection [1] 30/22 131/22 139/20 149/23 70/19 141/11 141/18 criteria [2] 163/5 148/16 connections [1] context [1] 125/16 141/19 163/9 150/10 151/4 157/7 denial [1] 133/11 128/15 165/24 contextualise [1] cough [1] 108/18 criticism [4] 66/3 department [97] 7/16 conscious [1] 20/3 could [70] 10/15 66/12 156/20 157/24 dealings [2] 133/10 11/7 11/13 11/13 33/24 consent [1] 164/6 10/22 17/23 18/16 11/18 11/23 12/1 12/3 contingency [2] 96/13 crowd [1] 41/20 135/17 consequence [2] 23/18 23/24 23/25 dealt [1] 41/6 12/14 13/5 13/10 98/13 crowd-funding [1]

(48) compensation... - department

<b>D</b>	describe [4] 04/40	15/10 16/10 10/00	directed [41, 40/2	aliatuilatia [41	160/12
D	<b>describe [4]</b> 31/18 126/5 138/16 143/15	15/10 16/10 18/22 22/7 27/13 28/1 29/5	directed [1] 19/3	distributions [1] 37/16	168/13
department [86]	described [6] 19/1	29/7 32/10 34/21	direction [2] 49/15 110/19	district [1] 48/4	<b>DoH [6]</b> 119/13 119/25 121/22 123/3
13/10 13/13 14/23	51/5 78/2 101/12	35/18 35/20 35/25	directly [6] 24/22	diversion [1] 112/22	125/2 143/17
15/16 25/7 27/18 28/9	106/12 161/15	37/17 38/2 40/6 40/7	62/15 71/21 71/25	divided [1] 38/23	doing [14] 7/19 10/8
28/12 33/13 35/24	describing [3] 122/2	40/11 49/20 60/25	72/1 86/1	do [74] 1/8 4/4 6/11	44/25 55/3 56/22
44/19 45/5 46/3 48/1	122/7 132/12	61/2 67/13 71/2 76/11	director [1] 2/25	7/22 10/5 12/9 26/1	79/18 102/15 109/21
58/7 58/16 59/13 60/23 75/1 75/2 76/5	deserving [1] 67/1	81/1 81/5 83/16 86/25	Directors [1] 19/23	26/18 35/20 36/17	113/2 120/8 122/11
77/17 78/4 78/6 78/19	designed [1] 160/9	87/10 87/13 102/25	disabled [3] 69/22	38/24 46/18 55/5	122/15 138/17 149/13
79/8 79/24 80/3 80/12	desirable [1] 13/1	105/9 105/13 105/16	70/2 70/25	61/10 61/24 61/24	don't [76] 5/17 5/18
80/15 80/22 80/24	desire [2] 90/15	106/5 106/7 106/14	disadvantage [1] 31/8		6/20 7/2 7/2 7/4 7/13
81/17 84/10 84/14	120/18	109/1 115/6 115/21	disadvantaged [1]	77/17 79/20 81/7 81/8	9/6 12/9 14/6 14/19
84/24 85/3 86/18	desk [1] 140/3	120/7 123/14 124/3	148/19	81/9 83/22 83/23	14/21 15/8 15/15 20/2
91/17 92/6 92/11	despair [1] 89/16	125/22 125/24 126/15	disadvantages [2]	83/24 87/5 88/19	20/4 22/23 25/13 32/2
92/16 94/14 95/19	desperate [1] 150/18	128/8 130/18 131/7 133/11 135/10 136/16	15/3 166/25 disappointing [1]	92/14 93/13 94/24 95/1 101/2 101/15	35/23 36/8 36/21 36/22 38/9 39/11
95/20 96/2 96/5 97/3	desperately [1]	138/2 138/9 139/23	143/15	103/25 104/7 106/4	41/12 45/14 46/9
97/12 97/18 98/22	despite [2] 61/19	145/14 150/16 151/17	disappointment [1]	110/12 113/3 114/11	49/15 49/17 50/19
102/3 102/7 102/11	121/21	152/1 153/5 156/17	145/19	114/23 116/7 122/16	56/15 56/15 57/23
102/14 102/15 103/18	detail [4] 40/23 57/6	156/18 157/4 158/10	disasters [1] 117/3	124/17 130/8 131/4	68/25 71/23 74/24
103/21 105/17 106/10	79/10 115/16	158/15 158/18 158/19	discover [2] 32/7 87/6		78/16 79/17 79/25
107/15 108/13 108/17 108/21 113/2 114/25	detailed [5] 21/18	159/1 159/5 159/5	discovered [1] 131/3	139/5 140/1 140/9	88/23 88/24 88/24
115/2 115/14 116/9	54/11 54/22 54/22	159/10 159/12 160/1	discretion [5] 27/5	141/15 148/2 149/11	92/18 99/6 101/7
117/1 122/10 126/15	122/19	161/24 162/5 165/10	27/12 27/15 28/5	149/18 150/3 150/14	101/19 102/19 102/19
126/25 127/25 129/11	details [5] 29/1 49/21	168/2	69/14	150/22 151/15 152/12	102/19 103/3 104/6
130/13 131/6 131/10	101/7 103/8 161/17	didn't [40] 20/4 22/15	discretionary [7] 8/5	153/14 155/21 155/25	116/1 116/3 116/16
132/5 133/11 133/14	deter [1] 160/6	23/9 26/4 29/4 38/23	27/20 28/2 28/22	158/14 161/19 163/15	120/6 125/5 126/12
135/16 138/11 144/24	deteriorated [1] 117/20	40/8 40/9 41/22 41/23	33/17 154/10 154/23 discriminate [1] 30/24	165/15 165/18 167/12 167/17 167/21	128/9 133/17 135/10
145/21 150/1	determine [2] 31/1	44/7 55/12 55/16 56/9 58/3 59/2 84/22 86/3	discuss [6] 46/13	doctor [10] 164/11	135/13 145/12 145/17 147/23 148/2 150/8
department's [11]	78/21	86/10 87/19 92/13	46/18 95/24 127/3	164/19 165/9 165/14	154/19 157/23 158/14
11/10 79/14 81/21	determined [3] 16/9	92/18 126/11 128/14	130/18 146/20	165/15 165/17 165/25	163/3 164/6 166/6
83/8 98/24 105/23	63/25 94/1	128/18 137/5 137/10	discussed [11] 30/14	166/2 166/3 166/5	166/6 167/10 167/24
106/2 107/25 132/22 144/10 145/6	develop [4] 102/9	138/4 140/3 145/17	40/22 41/15 49/22	doctor's [1] 165/9	donations [1] 9/25
Department-commiss	114/3 114/24 145/8	152/12 155/25 156/18	54/7 58/13 74/22	document [40] 1/19	done [25] 6/3 15/16
ioned [1] 102/11	development [1]	156/20 156/23 160/10	74/24 75/1 83/19	17/23 20/18 24/17	15/17 16/16 26/10
departmental [2]	57/18	160/11 162/6 167/15	96/17	25/10 28/3 30/8 34/8	44/22 52/1 77/7 88/22
102/24 131/12	device [1] 143/16	167/20	discussing [1] 21/9	44/14 52/4 53/13 54/5	97/21 100/8 100/14
departments [1] 99/5	devil [1] 41/13 devil's [1] 159/20	die [1] 77/15 died [4] 6/2 9/2 65/16	discussion [16] 16/25 18/4 22/2 36/4 36/8	54/6 54/13 57/17 57/24 59/24 65/10	103/2 104/9 105/14 105/14 106/15 109/14
depend [2] 45/17	devolved [2] 115/3	73/21	40/5 42/5 50/11 55/7	72/18 73/4 75/2 75/19	113/2 120/11 126/12
47/23	124/21	difference [1] 58/15	59/4 64/21 80/19	78/4 78/5 79/9 88/21	136/18 162/24 167/10
dependant [3] 65/4	DHSC0001942 [1]	different [19] 7/11	82/16 85/2 127/1	92/10 96/7 103/5	167/16
73/25 82/6	34/2	30/8 31/8 32/20 43/9	131/23	116/17 116/25 120/18	double [1] 48/14
dependants [30] 8/25 9/2 9/5 39/6 43/19	DHSC0003264 [1]	52/6 52/6 58/9 66/23	discussions [7] 14/19	123/24 123/25 137/12	double-check [1]
64/12 65/1 65/13	95/17	68/5 72/21 74/19 75/5	14/21 33/11 68/10	137/14 143/11 145/18	48/14
65/16 65/20 66/11	DHSC0003318 [1]	79/11 108/12 121/13	76/10 96/16 133/14	164/8 166/11	doubt [1] 96/21
66/18 66/25 67/5	78/1	134/11 151/15 166/16	disorders [2] 73/2	documentation [3]	doubts [2] 16/13 65/2
67/14 67/20 68/17	DHSC0006259 [2]	differentiate [1] 68/9	73/16	3/16 13/24 39/23	down [36] 11/25
69/2 69/4 69/13 69/15	131/9 137/11	differently [1] 72/4	disposable [1] 52/23	documents [20] 3/17	12/17 14/12 15/7
70/15 73/20 79/11	DHSC0041155 [1] 148/6	differing [1] 65/7 difficult [6] 29/25	dispute [1] 135/13 dissertation [1] 76/21	3/21 13/9 19/19 36/12 50/21 56/3 57/5 63/19	18/24 22/13 36/2 40/13 52/25 57/7
82/12 111/4 112/1	DHSC0041159 [1]	32/21 106/21 120/9	distasteful [4] 67/11	71/15 88/3 95/3	59/24 62/22 75/19
112/3 112/5 119/6	136/2	150/2 151/12	67/12 68/20 68/21	101/21 101/22 112/14	84/16 86/18 90/10
dependent [5] 69/10	DHSS [2] 11/7 12/24	difficulties [5] 98/12	distinction [5] 9/4 9/7	112/21 113/4 113/11	97/9 99/4 105/22
69/21 69/24 70/24 89/12	DHSS-appointed [1]	104/18 149/15 159/2	9/8 45/9 71/23	140/8 149/4	106/13 110/8 122/17
deployed [1] 134/19	12/24	159/22	distinguishing [1]	does [11] 1/17 34/15	125/12 125/14 127/4
depreciation [1] 57/9	dialogue [1] 40/2	difficulty [4] 47/6	71/21	57/6 114/13 123/3	130/20 131/5 134/15
depth [1] 20/7	did [93] 5/9 5/10 5/20	141/23 142/13 159/23	distribute [1] 37/24	126/4 137/19 139/11	136/22 137/23 143/19
<b>Deputy [1]</b> 68/11	5/22 6/11 6/11 6/22	dignity [1] 132/14	distributed [1] 75/10	144/14 146/18 166/19	146/4 146/9 147/14
derived [1] 76/18	7/2 7/10 8/7 9/3 9/8 11/16 12/3 12/10 13/4	direct [4] 29/21 81/24 110/14 160/1	<b>distribution [3]</b> 37/11 38/17 40/13	doesn't [7] 57/5 67/23 68/4 68/5 68/9 128/19	152/19 156/9 <b>Dr [3]</b> 99/14 99/21
	11/10 12/0 12/10 13/4	110/17 100/1	00/17 70/10	00/7 00/0 00/3 120/13	DI [0] 00/14 00/21

		T	T	T	
D	efforts [3] 13/17 17/10		136/7	exactly [1] 67/14	144/16 161/2 161/3
Dr [1] 163/22	104/15	55/24 91/23	especially [2] 61/17	exaggerate [1] 23/21	161/14
<b>Dr Mayne [1]</b> 163/22	egg [1] 128/12	Enabling [1] 63/4	65/4	examine [1] 97/18	expenses [6] 10/23
Dr Winter [2] 99/14	eight [1] 7/14	encourages [1]	essential [1] 90/11	examines [1] 118/13	38/6 63/15 63/15
99/21	Eileen [13] 2/21 3/10	166/18	essentially [2] 87/7	example [7] 7/5 31/17	138/7 138/12
draft [3] 22/4 25/11	40/3 45/23 46/1 48/14 61/7 85/5 125/20	encroaching [1] 66/4 end [8] 4/1 14/12 86/4	118/22 establish [8] 104/16	61/18 70/19 93/19 158/12 161/11	<b>experience [8]</b> 5/1 5/11 13/1 13/14 31/6
54/12	125/22 131/25 162/6	93/5 115/13 123/19	108/11 108/19 108/20	examples [1] 64/9	63/10 133/12 151/1
drafted [1] 28/10	162/7	125/24 144/8	113/12 115/16 118/8	exceeding [1] 81/25	experienced [1] 136/4
draw [2] 9/4 91/16	Eileen Trust [12] 2/21	ended [1] 26/15	133/17	exceptional [1] 63/13	explain [1] 39/21
drawing [1] 111/19	3/10 40/3 45/23 46/1	endorsed [2] 54/18	established [9] 7/23	excess [1] 151/7	explained [1] 80/10
drawn [3] 42/16 71/23	48/14 61/7 85/5	143/24	8/19 12/8 21/3 34/5	exchange [3] 30/9	<b>explaining</b> [2] 79/18
104/8	125/22 131/25 162/6	endowed [1] 81/7	52/15 59/20 60/1	50/1 83/3	159/8
dream [1] 158/12 drew [1] 54/6	162/7	enforce [1] 45/19	80/14	<b>exchanges</b> [1] 43/13	explanation [3] 46/8
drops [1] 143/3	EILN0000048 [1]	engage [2] 40/1 40/5	establishes [1]	exclude [1] 73/13	64/3 159/11
due [7] 45/17 50/20	124/7	engagement [1] 99/17		excluded [1] 30/19	explanations [5]
90/2 93/4 99/16 110/8	either [12] 13/1 13/4	enhance [1] 157/18	establishment [7]	exclusively [2] 10/10	152/22 153/1 153/10
133/3	17/4 41/12 49/14 55/8	enhanced [2] 111/4	2/24 7/25 8/8 107/20	23/16	153/11 153/15
during [12] 2/14 4/16	56/9 83/7 123/24	122/18	114/7 116/13 149/17	Excuse [1] 56/6	explicitly [1] 161/22
15/25 32/5 42/23	138/10 144/14 163/2	enlarge [1] 143/16	et [2] 52/16 52/16	execute [1] 106/5	exploited [1] 127/6
46/13 47/4 117/15	eldest [1] 6/1 electronic [3] 111/11	enormous [1] 116/6 enough [13] 25/25	et cetera [1] 52/16 evaluating [2] 34/21	executing [1] 16/8 execution [1] 6/15	<b>exploration [1]</b> 49/6 <b>explore [2]</b> 58/24
142/8 147/21 148/25	121/11 152/16	32/3 61/24 67/8 73/9	144/4	executive [13] 15/21	162/17
164/10	electronically [3] 89/5		even [16] 31/20 39/1	16/2 16/7 16/11 16/13	explored [2] 36/20
dusted [1] 77/8	91/13 103/7	85/9 90/17 102/25	52/19 55/16 57/10	99/14 104/20 109/7	149/5
E	element [6] 15/11	135/18 137/20	57/11 61/16 62/1 86/3	110/2 110/5 129/3	<b>exposure [1]</b> 138/5
each [10] 23/12 25/1	17/17 27/4 50/15	enquiries [1] 58/20	114/25 118/5 119/10	129/14 138/20	express [4] 85/10
25/21 27/9 82/20	112/7 143/18	ensure [15] 4/4 13/18	129/22 136/13 139/4	executives [1] 16/5	110/16 146/16 147/15
113/7 115/3 115/7	eligible [1] 11/3	15/12 17/10 19/24	154/20	exemplified [1] 121/1	<b>expressed [18]</b> 19/16
155/1 160/18	eliminated [1] 6/6	27/25 44/4 90/23	event [3] 55/11	exercise [2] 105/17	20/7 30/21 37/20
earlier [13] 20/22	eliminating [1] 136/13		101/10 126/5	134/25	38/22 55/14 56/16
23/15 56/19 81/17	Elizabeth [1] 149/1	152/11 153/6 156/15	events [5] 7/5 22/24	exercises [1] 116/10	65/2 68/23 83/21 90/3
85/12 94/14 96/10	Elizabeth Woodeson	158/7	51/11 149/5 162/4	exhaust [3] 129/11	90/15 100/3 101/8
96/16 121/12 149/20	[1] 149/1 else [9] 6/25 17/1 17/4	ensured [1] 57/10	ever [17] 5/19 28/10	130/7 130/13	119/24 140/4 143/25 154/16
152/19 167/9 167/10	46/18 61/11 112/18	161/25 162/1	28/11 59/9 77/19 84/10 100/8 100/14	exhausted [1] 82/9 existence [3] 84/2	expresses [1] 156/10
early [20] 10/11 18/21	134/1 153/5 160/3	entail [1] 6/23	109/16 119/18 123/23	111/8 119/17	expressing [2] 167/19
20/24 21/3 37/2 40/12	else's [1] 134/12	entire [1] 23/21	124/3 126/12 130/5	Existence' [1] 119/12	167/23
40/14 42/1 48/16	elsewhere [2] 45/12	entirely [5] 20/22 30/2		existing [9] 29/24	expression [1] 73/11
49/25 58/15 59/16 59/19 60/1 60/8 83/1	62/1	42/16 90/8 112/24	every [11] 17/5 40/2	50/25 52/7 53/14	extent [5] 22/4 91/25
85/21 88/4 107/8	email [2] 124/7 126/4	entitled [4] 27/12	46/11 46/20 63/24	53/20 54/11 70/10	105/16 133/10 136/8
126/22	emanating [1] 49/16	51/12 62/19 119/11	128/13 155/6 155/6	91/24 110/12	external [4] 107/22
earning [1] 89/18	<b>embittered</b> [2] 20/13	entitlement [1] 90/5	155/8 159/15 159/15	<b>expansive</b> [1] 78/23	109/20 110/21 152/18
easily [2] 63/4 135/9	20/17	entitlements [1] 138/5		<b>expect [2]</b> 110/9	extra [2] 94/20 95/5
easy [1] 29/1	embodied [1] 9/9	envisaged [2] 80/17	19/7 19/18 23/19 38/4	140/5	extraordinary [4]
economical [1]	embrace [1] 67/14	80/25	38/5 67/8 162/9	expectancies [1]	21/11 41/22 55/13
166/24	embraces [1] 153/14	epared [1] 53/3	everyone [2] 75/9	91/19	121/24
Edinburgh [5] 18/24	emerge [1] 9/8	equal [7] 17/21 37/10 37/16 38/17 40/13	143/2	expectancy [2] 87/17	extreme [1] 75/12
19/13 20/8 38/21	emerged [1] 90/20 emerging [1] 91/24	111/2 144/17	everything [3] 40/11 61/24 81/8	119/1 expectation [2] 47/21	<b>extremely [2]</b> 61/15 61/16
83/21	emotive [2] 132/12	equally [3] 17/12	evidence [14] 2/2	114/10	eye [1] 6/3
education [3] 9/22	137/21	37/23 138/21	44/22 45/13 46/8	expectations [3]	
56/24 128/20	emphasis [1] 62/8	equity [13] 50/2 50/14		78/23 79/16 137/2	F
effect [5] 74/1 93/5	emphasise [2] 136/3	50/24 51/2 51/4 51/10		expected [5] 100/22	face [2] 110/12 112/4
121/22 122/7 122/11	153/15	52/4 52/6 53/22 54/10	121/17 140/19 158/20	119/20 121/5 132/7	faced [2] 6/19 82/5
<b>effective [4]</b> 31/18 52/18 111/21 150/12	employed [1] 166/19	54/24 55/21 57/3	163/2	154/10	facing [1] 159/23
effectively [5] 44/15	<b>employees [1]</b> 12/19	equity-sharing [1]	evil [1] 83/11	<b>expecting [1]</b> 24/23	fact [20] 16/18 18/21
55/10 71/3 98/25	employment [3] 4/8	57/3	ex [14] 21/5 23/6	<b>expending [1]</b> 67/20	19/16 20/20 28/7
114/5	4/10 90/16	errors [2] 145/4	23/19 27/22 29/16	expenditure [13]	28/14 32/24 33/6
efficient [2] 92/2 98/8	empty [1] 130/22	148/18	29/17 29/22 30/18	62/14 63/13 65/24	38/22 39/1 67/7 72/9
efficiently [1] 114/17	enable [10] 25/19	escalation [1] 78/25	31/15 32/17 33/4	66/2 81/24 82/13	75/4 109/2 122/16
	25/22 26/2 26/7 26/12	escaped [2] 38/11	113/25 115/25 132/25	87/22 94/3 94/18	131/25 144/16 151/3

(50) Dr... - fact

F	feely [1] 100/25		form [18] 7/24 15/13	62/20 63/19 66/23	75/23 77/18 81/13
fact [2] 151/16	fellow [9] 5/15 30/17	29/20 30/12 31/17	16/21 45/1 45/1 45/2	67/6 67/18 68/10	81/18 81/23 82/9
167/14	31/14 32/17 35/20	31/24 36/23 37/6 38/2	45/3 47/15 53/9 59/8	68/15 72/15 72/21	82/12 82/23 86/13
factor [4] 30/25 34/12	78/12 106/7 159/1	39/14 42/11 43/14	90/16 112/7 129/18	78/18 79/8 79/24 80/8	88/4 89/13 91/22 92/7
48/7 48/7	162/22	44/24 46/17 48/24	142/25 157/10 161/1	80/13 80/15 80/23	94/12 94/20 95/5
Factor IX [1] 48/7	felt [15] 13/7 16/1	49/1 51/17 55/14 61/3	161/17 164/6	80/24 81/2 81/25	96/14 96/19 97/7
Factor VIII [2] 34/12	32/11 39/6 41/18	64/10 76/24 78/1	form-filling [1] 161/17	83/22 84/23 86/13	98/11 98/25 99/1
48/7	66/17 67/3 80/22	79/23 92/10 94/18	formal [4] 5/19 83/3	88/4 89/8 89/17 90/9	102/8 105/20 106/10
	85/24 121/13 129/9	95/16 96/17 97/4 98/5	130/5 162/16	90/20 93/5 94/2 94/3	106/13 108/3 108/18
factors [1] 66/21	129/20 130/11 135/19	101/11 111/23 112/13	formally [3] 41/16	94/14 94/18 94/23	111/6 114/4 114/15
facts [2] 108/25	161/20	112/23 113/15 114/7	129/6 130/16	94/24 96/2 98/23	116/12 118/14 118/16
143/23	few [9] 58/9 62/16	124/7 134/8 134/10	formed [1] 49/9	100/2 100/19 101/18	119/23 120/16 121/3
failed [3] 37/16	76/25 86/16 106/16	135/4 137/17 138/17	former [1] 31/22	101/22 101/25 102/1	121/15 121/18 122/18
103/12 104/3	122/14 142/11 148/1	143/10 144/18 153/13	forming [1] 11/11	107/8 107/15 108/4	122/20 123/7 127/7
failure [5] 23/9 23/20	148/7	158/23 160/2 163/12	forms [4] 45/7 53/24	109/1 109/14 110/6	129/5 129/10 130/7
23/23 144/10 157/15	fiddle [1] 168/18	163/20 166/14 167/3	115/10 160/23	110/14 111/6 113/25	130/12 131/24 132/14
fair [4] 92/21 120/4	fifth [1] 58/10	167/7	formulating [1] 92/17	114/2 114/8 115/4	132/21 133/3 133/13
152/3 155/8	figure [5] 123/11	firstly [1] 38/1	formulation [1]	115/22 116/17 116/19	136/9 136/17 138/19
fairly [9] 28/20 29/7	123/17 157/21 161/4	fit [6] 6/6 25/19 27/1	116/11	116/21 117/15 120/9	138/25 139/14 140/23
36/24 37/2 60/1 77/15	161/4	27/14 27/15 27/21	forthcoming [5] 49/13		141/1 144/8 144/25
99/4 109/3 136/25	figures [7] 87/11	fitted [1] 74/21	58/23 84/1 84/12 90/4	125/19 126/21 127/25	147/2 149/8 151/20
fairness [5] 35/21	87/12 134/1 141/10	five [4] 87/18 121/5	forthright [3] 129/10	129/13 130/10 130/15	fundraise [3] 40/15
56/1 151/24 152/3	141/18 141/19 158/1	123/8 142/17	130/7 130/12	131/21 132/2 132/4	40/24 41/4
152/11	fill [1] 13/11	fix [1] 77/2	Fortunately [1] 84/16	132/15 134/1 134/16	funds [28] 9/25 10/3
fall [5] 31/17 37/17	filling [2] 13/10	flat [1] 38/3	forum [1] 80/19	136/22 137/2 137/15	37/24 41/10 55/18
61/8 71/2 162/21	161/17	Fleetbank [1] 1/12	forward [5] 50/14	140/17 141/5 143/14	56/17 56/23 57/11
fall-backs [1] 61/8	final [12] 29/21 51/21	Fleetbank House [1]	88/10 139/19 147/6	144/6 146/1 146/18	59/20 61/22 63/23
falls [1] 31/20	54/12 54/14 59/3 89/3	1/12	168/16	146/22 147/5 148/8	65/25 66/6 67/8 67/25
families [8] 25/23	134/14 136/5 141/17	Flint [7] 131/16	found [6] 13/23 84/16	149/20 149/25 149/25	75/7 82/19 82/21
26/13 31/11 102/10					
118/3 118/5 123/4	144/11 144/20 164/5	131/17 131/18 133/20	86/18 95/8 97/11	151/20 151/20 153/20	94/10 97/10 100/1
166/20	finalising [1] 3/18	137/15 140/2 147/23	146/22	155/17 155/24 155/25	100/7 100/14 108/12
family [4] 31/10 53/16	finally [4] 40/23	floating [1] 137/7	four [9] 6/23 7/16 19/3		108/13 129/16 158/23
53/19 89/19	116/19 131/7 147/3	flow [1] 105/3	34/25 38/2 39/14 69/6	164/8 164/19 165/8	159/25
far [32] 9/3 12/11 13/2	finance [2] 61/9 61/10		69/15 134/6	166/3 166/20	funeral [1] 70/19
13/17 18/11 36/3	financial [33] 4/15	focused [1] 112/24	four per cent [1]	front [2] 57/1 58/3	funnily [2] 32/3 73/9
39/20 41/13 43/13	8/11 9/18 30/20 32/11	follow [4] 15/10 92/23		frustrating [1] 144/23	
49/12 51/17 59/9 64/4	63/5 65/3 70/9 78/25	155/19 156/6	four-year [1] 6/23	frustration [2] 129/25	furniture [1] 63/17
67/7 73/15 75/21	89/13 91/19 95/25	follow-up [1] 156/6	fourth [8] 19/9 62/22	145/19	further [51] 9/16 10/6
76/15 79/1 79/13	96/22 103/11 103/13	followed [6] 50/5 82/7	137/17 146/4 148/10	fulfil [3] 40/11 103/22	10/21 12/9 22/13
86/15 95/21 100/8	103/21 104/2 104/4	114/16 127/13 134/9	148/10 163/24 166/21		40/25 45/15 49/11
105/9 106/24 112/23	104/17 104/18 104/23	146/5	free [2] 7/19 55/15	fulfilling [2] 80/17	56/3 58/20 59/9 65/8
130/17 133/22 136/13	105/1 105/8 110/10	following [14] 27/8	freedom [1] 110/11	80/25	66/6 67/21 67/25 68/2
138/23 147/19 153/11	111/2 111/8 117/2		frequent [1] 59/12	full [6] 14/1 90/17	75/1 75/18 99/4
160/1	117/8 119/15 120/22		frequently [2] 90/3	103/8 127/18 140/20	100/22 101/2 101/16
fast [1] 167/15	123/10 148/19 166/20	127/13 134/17 140/1	117/19	153/15	102/1 105/20 106/10
fault [4] 132/24 133/8	financing [1] 136/13	146/6 146/12 168/22	friends [1] 138/6	full-time [1] 90/17	106/13 107/19 114/4
133/11 138/2	find [9] 1/9 16/16 25/5		from [156] 2/11 2/25	fully [5] 97/24 105/12	117/2 118/18 119/18
favour [2] 30/24 63/5	39/11 55/13 61/10	103/10	3/6 4/20 7/18 8/20	106/5 151/13 159/19	122/17 127/4 127/6
favourable [2] 77/5	160/10 164/7 167/25	food [1] 9/18	8/22 10/20 11/1 11/5	function [1] 123/2	127/21 128/21 133/13
103/2	finding [1] 133/9	forced [2] 129/12	13/13 14/14 15/7	fund [20] 2/25 3/1 3/5	135/1 143/19 146/15
fear [3] 67/9 68/10	finds [1] 82/24	130/14	15/13 15/25 16/24	19/4 19/6 41/9 55/25	147/1 147/15 147/18
138/5	fine [3] 41/11 52/16	forces [1] 57/9	17/8 17/22 18/3 19/20	82/8 92/2 95/12 98/7	147/21 147/23 148/9
	106/4	forecasts [1] 105/3	22/25 23/13 24/4	114/1 114/6 114/8	148/19 148/22 148/24
fears [1] 90/3	finished [1] 168/3	foregoing [1] 121/17	24/19 30/19 30/20	114/18 115/17 149/13	149/8 156/9
feature [2] 51/5 51/7	finishes [1] 156/4	foreseeable [1]	31/16 31/21 32/9	149/17 160/3 162/17	furtherance [1] 9/15
features [1] 89/17	finite [1] 65/5	110/25	32/20 33/15 34/13	funded [7] 41/8 68/16	
February [3] 1/1 50/7	fired [1] 124/21	foreseen [1] 121/2	36/11 36/12 37/21	96/5 118/11 118/23	40/21 49/9 63/11 81/9
93/3	firm [1] 108/20	forestall [2] 23/7	38/13 42/14 43/17	141/12 141/20	81/13 82/13 90/5 91/5
feel [6] 31/12 32/11	firmly [1] 22/3	23/10	44/3 44/10 47/21	funder [1] 110/16	104/22 110/12 110/25
66/17 79/7 148/11	first [64] 2/5 4/6 5/4	forgive [1] 143/5	49/13 49/16 52/3 52/6	funding [72] 40/22	136/14 137/1
161/18	5/6 5/6 6/10 14/4	forgotten [2] 3/23	52/6 55/18 57/2 58/20	41/20 51/16 64/1 67/7	
feeling [2] 54/18 84/5	15/18 16/5 17/13 21/2	20/22	58/23 59/17 61/10	67/21 68/2 75/22	
		==		· · · · · · · · · · · · · · · · · · ·	
<u> </u>					(51) fact ga

			<u></u>		
G	12/13 16/15 18/2	Gore [1] 115/4	gratefully [1] 83/2	150/21	123/25 129/6 133/7
gave [4] 37/7 76/20	18/19 18/22 18/24	got [23] 4/19 4/22	gratia [14] 21/5 23/6	half [26] 18/20 18/25	135/11 139/3 141/23
77/21 77/23	19/11 21/3 21/20	14/6 28/19 35/11 43/4	23/19 27/22 29/16	19/12 20/5 21/21	142/13 147/13 154/23
general [11] 3/11 4/25	22/13 24/3 24/17 25/9	47/15 47/17 54/3 56/6	29/17 29/22 30/18	30/12 49/1 49/24 50/8	157/3 157/14 168/9
31/11 37/13 50/11	23/21 21/9 29/13	83/24 87/13 113/13	31/15 32/18 33/4	51/3 76/24 81/18	Hayman's [1] 96/21
51/1 52/13 64/20 70/3	29/19 30/11 31/2	121/8 126/1 128/15	113/25 115/25 132/25	83/14 86/23 89/20	Hazel [1] 123/22
79/4 96/20	32/15 34/6 35/1 40/13	142/12 149/2 149/12 149/22 151/7 157/1	great [3] 1/17 40/7 142/16	91/14 96/6 97/2 98/5 112/23 143/11 144/5	<b>Hazel Blears [1]</b> 123/22
generally [4] 17/20	40/19 41/14 42/3 48/24 49/21 50/7 51/3	168/12	greater [4] 38/6 94/9	146/9 152/20 166/14	HCV [1] 93/20
35/17 42/11 57/1	52/25 53/12 54/3	governed [1] 109/2	96/11 149/18	167/13	he [44] 1/17 4/25 6/1
generous [5] 25/22	57/13 58/5 58/9 60/7	Government [85] 8/2	greatest [2] 63/6	halfway [3] 105/21	6/4 6/6 14/12 15/8
26/3 26/12 26/20	60/15 61/18 62/5	11/13 11/14 11/18	117/3	133/6 146/9	16/13 16/14 26/11
112/2	62/10 62/18 64/10	22/7 22/15 22/20 23/8	grinding [1] 75/12	hand [10] 24/1 43/5	27/13 35/5 58/16
gentle [1] 133/22	64/17 65/10 68/3 69/5	23/14 23/23 24/1 24/5	Grinsted [8] 12/1	58/14 59/15 62/5	72/25 73/5 76/21
<b>genuine [2]</b> 74/11 90/15	70/7 70/23 71/7 75/4	24/12 24/23 24/24	40/21 49/25 54/16	91/12 102/2 102/5	82/22 99/13 100/22
genuinely [2] 157/17	76/23 77/9 78/1 79/10	25/7 25/18 26/18	54/22 59/12 68/24	102/22 136/25	109/24 113/6 113/23
157/18	80/2 81/15 86/21	27/18 28/13 39/7 41/2	80/6	handbook [2] 153/5	125/12 125/19 125/20
get [27] 20/4 29/6	86/23 89/4 89/9 89/20	41/7 41/8 41/11 41/25	Grinsted's [1] 50/10	153/8	125/21 125/22 125/24
44/7 44/16 56/7 56/25	91/9 93/1 93/6 95/16	42/10 44/20 48/5	ground [1] 98/1	handed [1] 57/10	125/25 125/25 126/1
59/2 61/20 71/24	96/6 96/24 97/2 97/20	58/14 59/8 59/15	grounding [1] 14/1	handle [2] 24/14	126/15 126/16 126/20
77/24 84/25 84/25	98/4 99/10 102/4 103/6 103/8 107/7	59/18 61/23 66/13 66/14 67/2 67/17	grounds [2] 66/4 166/1	161/2 handled [2] 22/8	128/9 128/12 128/12 135/15 135/19 135/23
90/16 95/9 101/17	107/12 110/4 110/22	67/21 68/8 68/13	group [12] 32/7 93/3	124/11	136/22 136/22 165/7
116/14 120/14 124/21	111/10 112/10 113/11	68/16 68/24 76/17	93/7 109/22 109/24	handouts [1] 86/18	165/16
125/16 126/11 139/5	113/16 113/18 116/23	78/22 79/15 80/18	121/23 128/24 129/24	hands [3] 27/25 41/25	he's [2] 125/11 125/20
142/11 142/18 150/11	117/7 117/23 118/18	81/1 81/2 81/11 82/10	136/19 155/18 155/22	168/5	head [1] 153/23
156/2 156/20 162/9	118/20 120/19 121/11	82/14 85/17 86/14	162/4	handwriting [1]	headed [1] 120/21
getting [3] 48/13 84/6 152/7	126/24 128/7 129/3	87/23 87/24 88/4 90/4	groups [6] 9/7 9/9	163/17	heading [29] 20/6
gift [1] 12/7	129/19 132/2 132/9	93/13 94/20 95/7 99/5	31/17 31/22 69/6	happen [3] 87/20	29/15 29/15 42/4 50/9
give [21] 7/10 22/18	134/10 134/10 134/13	101/18 106/12 107/17	127/9	107/19 145/17	51/4 57/15 58/11 62/6
31/12 39/16 46/15	134/20 138/15 139/16	108/4 111/6 111/18	growing [3] 23/7	happened [10] 28/14	62/11 70/16 81/18
55/2 64/25 66/16	143/10 143/13 144/3	111/23 112/8 112/13	65/23 65/24	28/20 94/8 99/1	93/6 95/23 96/15
67/21 74/10 80/22	146/3 146/7 146/8 148/6 151/2 152/15	113/15 114/4 114/15 120/15 122/3 122/8	guarantee [1] 30/1 guidance [4] 64/3	109/12 109/13 124/6   142/4 142/9 157/7	101/11 103/10 104/13 107/13 110/5 113/19
83/14 85/12 102/9	153/22 153/25 155/9	123/12 125/18 136/15	91/20 92/12 92/16	happening [1] 33/6	116/23 121/15 126/25
110/10 118/4 155/3	156/1 161/16 164/8	136/24 141/1 149/8	guideline [1] 157/9	happy [2] 103/1 137/9	129/4 129/8 131/23
164/21 165/14 167/1	166/13 167/24	151/21 152/18	guidelines [15] 80/22		143/20 144/4
167/5	goes [1] 43/3	Government's [4]	156/11 156/11 156/12	98/24 123/10 151/8	health [40] 7/16 28/9
given [25] 10/22 16/20 32/8 32/9 38/7	going [51] 2/4 3/8	21/24 23/2 26/11	156/16 156/19 156/23	harder [4] 124/17	47/25 48/2 48/4 58/7
46/14 47/18 48/11	3/12 8/14 19/10 19/19	77/12	157/1 157/3 157/4	125/15 126/7 139/17	58/17 61/19 62/15
58/18 61/13 65/9 67/7	19/22 21/3 25/24	Government-backed	157/14 157/15 157/20		63/12 64/2 64/4 78/4
81/2 93/19 96/18	26/15 26/15 38/10	[1] 59/8	158/1 159/18	harm [2] 132/23 133/7	78/10 78/13 78/19
98/17 99/1 108/16	38/19 43/8 49/21 54/9	governs [1] 118/7	guy [1] 125/12	Harvey [5] 16/6 109/7	79/24 80/3 89/25
123/21 127/19 130/5	54/14 56/7 75/3 81/4 81/14 83/5 83/25	grant [19] 30/1 36/5 58/19 60/11 61/6	Н	113/4 115/5 129/2 has [29] 3/18 6/6 32/5	91/17 95/19 95/20 96/2 99/11 107/16
153/1 164/2 166/8	84/18 88/2 91/16	63/24 69/3 79/5 111/1	had [253]	38/11 55/14 62/9	114/25 116/9 117/1
167/3	94/23 94/24 95/10	152/23 153/6 153/12	hadn't [3] 114/25	75/20 78/10 96/18	117/16 117/24 119/2
gives [2] 88/9 166/18	95/10 95/11 95/11	153/17 154/3 154/8	124/2 164/22	97/25 111/1 117/16	120/23 126/25 127/11
giving [16] 1/6 7/19	96/2 103/8 106/9	155/6 158/16 159/16	haemophilia [36] 4/21		128/17 132/5 135/17
7/20 63/3 66/10 67/14	106/22 110/2 112/14	166/13	5/10 5/25 7/3 7/8 8/12	118/9 118/25 119/4	138/11 151/11 159/3
83/12 85/9 111/1 116/1 117/1 139/22	112/18 114/23 115/15	grant-giving [1] 153/6		124/11 132/16 138/21	Health's [2] 77/17
139/24 152/23 153/6	125/6 126/17 126/17	granted [1] 54/24	17/15 18/22 19/23	142/4 142/6 143/4	150/1
166/4	132/2 133/16 146/7	granting [1] 51/8	20/19 21/16 22/12	144/7 144/13 163/23	health-related [3]
Glasgow [5] 18/24	149/4 149/13 161/9	grants [17] 29/19	25/21 27/9 30/10 34/2	166/23 168/12	63/12 64/2 64/4
19/1 20/7 38/21 83/21	165/14 gone [1] 151/9	29/23 53/10 55/17	37/11 37/14 38/5 43/15 43/22 64/7	hasn't [1] 143/2	heap [1] 13/9
gleaned [1] 89/8	good [12] 1/3 1/4 24/2	59/22 60/5 60/17 62/16 62/19 63/9	66/16 67/16 68/14	have [190]   haven't [5] 54/3 95/21	hear [6] 2/9 26/4 140/6 141/24 142/13
GLEW0000357 [1]	71/20 103/1 109/25	63/11 63/12 63/14	73/2 82/11 86/5 91/2	133/22 142/8 168/3	142/22
134/11	119/2 123/17 128/12	63/20 64/2 90/9	98/21 117/5 117/17	having [22] 15/2	heard [3] 46/11 47/8
glimmer [1] 27/18	142/24 159/8 168/8	155/12	haemophilia	16/20 17/3 30/14	158/20
<b>go [125]</b> 5/3 8/16 10/15 11/15 12/2	goodbye [1] 86/10	grass [1] 99/3	second [1] 25/21	38/14 38/15 39/8	hearing [4] 47/6
10/10 11/10 12/2	goodwill [1] 143/18	grateful [1] 137/21	haemophiliacs [1]	61/21 79/7 102/3	141/24 143/1 153/21

(52) gave - hearing

Н	125/14 125/25 135/20	126/16 128/4 138/4	I consider [1] 156/4	I look [1] 168/15	101/9 102/21 102/23
	himself [1] 125/1	142/3 143/9 145/8		I lost [1] 105/21	102/25 103/1 108/19
heart [1] 133/12					
held [1] 21/12	his [10] 6/2 6/3 11/25	145/24 146/16 149/2		I may [1] 87/11	109/4 109/22 111/11
help [30] 6/13 10/22	15/9 46/8 73/5 109/23	153/5 159/16 159/17	167/8	I mean [14] 17/13	112/22 113/5 113/6
17/22 25/23 26/3	109/23 114/21 115/12	163/6	I describe [1] 31/18	26/22 38/24 39/11	120/10 123/17 124/20
26/13 26/20 26/24	history [2] 4/8 4/10	however [14] 39/4	I did [5] 7/2 49/20	63/24 67/10 114/20	129/24 130/18 131/16
30/20 31/19 43/16	Hithersay [2] 15/23	43/6 46/16 67/10	109/1 115/6 128/8	120/7 128/9 133/24	134/2 134/5 136/1
	16/5	68/20 78/9 82/21	I didn't [4] 44/7 92/18	135/18 159/19 166/6	136/18 139/2 139/2
44/23 50/17 52/3 53/6	HIV [31] 6/1 6/6 8/13	90/16 93/16 97/9	140/3 167/20	167/8	140/4 141/14 142/14
53/8 53/15 55/6 55/25	13/20 31/19 33/10		I do [3] 110/12 113/3	I might [3] 151/13	148/22 149/3 149/14
58/22 59/18 68/15	34/2 34/16 38/6 48/6	159/1	133/19	167/15 168/1	149/24 150/12 151/11
78/25 82/18 111/3	66/17 67/16 68/14	HSOC0005411 [1]		I missed [1] 5/6	152/8 153/10 156/3
119/5 127/21 144/14			6/20 7/2 7/2 7/4 7/13		
160/4 160/19	69/21 70/23 71/8 71/9	140/17		I must [1] 148/11	156/7 156/14 158/11
helped [2] 120/12	71/16 72/7 73/3 73/13	HSOC0005412 [1]	9/6 14/6 14/21 15/8	I mustn't [2] 23/21	158/20 159/21 162/24
157/21	73/17 73/22 74/15	143/10	15/15 20/2 20/4 22/23	107/5	I thought [1] 89/1
helpful [3] 57/1	82/11 90/2 91/2 97/1	HSOC0013492 [1]	25/13 32/2 35/23 36/8	I need [1] 56/2	I <b>told [1]</b> 30/17
136/21 162/2	117/4 117/17 150/21	30/8	36/21 36/22 38/9	I never [1] 7/16	I took [1] 14/14
	HMG [2] 119/15	HSOC0029628 [1]	39/11 49/15 49/17	I note [4] 43/8 88/6	I tried [1] 5/7
helping [6] 30/25	121/23	126/23	50/19 56/15 56/15	140/7 168/4	I understand [6] 3/17
56/19 56/20 56/23	HMG's [1] 123/9	huge [2] 54/17 151/8		I only [1] 101/5	28/3 46/23 75/6
121/23 124/13	hoc [5] 154/7 154/7	hugely [1] 48/18	74/24 78/16 79/17	l owed [1] 135/20	106/23 126/3
hence [3] 22/9 28/16					
30/2	154/10 154/14 154/23	human [1] 8/23	79/25 88/23 88/24	I possibly [1] 167/15	I understood [1]
	hold [1] 156/2	Hunt [11] 93/22 93/25	101/7 101/19 102/19	I pulled [1] 128/13	77/10
115/4 115/24 115/25	holding [1] 161/19	99/11 99/15 99/18		I questioned [1] 154/7	
Hep C [6] 6/4 6/5 6/6	holes [1] 151/3	99/23 100/3 100/11	104/6 116/1 116/3	I recall [3] 7/13 13/8	l use [1] 108/7
115/4 115/24 115/25	holidays [3] 9/18	100/18 100/21 101/3	116/16 120/6 126/12	100/16	I want [11] 10/11 50/4
	56/24 90/13	Hunt's [1] 100/24	128/9 133/17 135/10	I remember [1] 13/7	50/21 75/20 77/10
hepatitis [7] 34/16	home [10] 1/5 51/1	husbanded [1] 160/14	135/13 147/23 148/2	I right [3] 72/23 73/14	77/25 88/18 124/10
33/13 33/14 33/16	52/10 52/17 53/8	hypotheses [1]	150/8 154/19 157/23	73/25	124/14 140/16 143/8
48/6 97/1 117/17	53/16 53/20 57/14	158/11	163/3 164/6 166/6	I said [9] 32/16 43/3	I wanted [6] 12/18
hepatitis C [3] 35/14	57/16 57/19	130/11	167/10 167/24	85/4 85/9 86/16 87/21	30/6 33/23 89/1
97/1 117/17		1			
Heppel [2] 58/16	honourable [1] 99/13	I am [44] 1/C 0/1/	l expressed [1] 140/4	94/22 115/5 134/7	151/21 153/19
58/19	hook [1] 85/13	I am [11] 1/6 8/14	I feel [1] 148/11	I say [2] 116/7 158/13	
Hennell [3] 50/13 80/0	hook' [1] 77/9	12/12 19/10 73/15		I seem [1] 54/24	6/13 6/16 7/6 9/6
82/16	hoops [1] 106/8	124/18 137/19 138/6		I shall [1] 31/14	15/25 23/21 28/7
her [10] 16/1 131/16	hope [8] 19/20 47/10	140/22 148/15 168/4	I fully [2] 151/13	I should [5] 20/18	34/25 38/10 38/19
	75/24 76/3 88/9 143/5	I anticipate [1] 78/5	159/19	45/12 108/23 137/21	49/18 59/4 78/17 84/8
140/3 140/4 143/6	168/11 168/13	I appeared [1] 86/8	I get [2] 84/25 84/25	167/8	85/6 86/3 86/7 86/7
143/25 149/3 155/16		I appreciate [1] 33/25	I ao [1] 167/24	I simply [1] 166/6	95/9 100/10 108/24
102/9 102/10	hopefully [3] 3/9 3/25	l ask [1] 163/12	I got [1] 4/19	I subsequently [4] 6/1	
here [22] 1/12 17/17	135/2	l asked [2] 107/10		6/2 13/23 54/25	134/6 137/14 152/9
18/23 23/21 35/25			I had [15] 3/23 4/24		
4//0 3///4 / 1/// 1	hospice [1] 9/20	166/8		I suppose [6] 4/25 5/7	
88/10 105/6 116/10	hot [1] 123/22	I assume [1] 157/5	76/18 87/2 101/4	20/19 39/23 45/5 64/6	167/25
122/13 126/4 130/6	house [14] 1/12 4/17	I believe [2] 72/13	125/24 128/13 133/24		I wasn't [2] 33/11 73/
131/15 135/11 140/20	16/18 18/5 21/12 30/4	160/25	135/18 151/1 167/13		I went [1] 115/7
	50/12 55/23 72/14	I can [15] 6/20 7/17	I have [11] 1/18 30/21	I talked [2] 94/22	I will [3] 34/9 143/4
142/25 154/20 166/15	90/13 102/20 114/21	8/1 27/17 47/15 72/13	33/12 75/3 78/16	133/23	168/17
167/16 168/17	130/21 149/23	80/5 106/3 112/23	78/16 84/3 84/4 84/6	I think [92] 5/2 7/6 8/2	
hereafter [1] 47/25	household [6] 62/16	130/4 135/8 135/17	126/9 126/19	8/3 9/7 12/2 14/15	113/11 120/19
herein [1] 10/7	63/13 161/4 161/9	138/14 152/13 163/11	I haven't [3] 54/3	16/4 16/18 23/12 25/9	I worked [2] 4/15
high [2] 123/16 152/3		I can't [31] 14/13			
higher [2] 38/8 121/8	161/13 161/18		142/8 168/3	28/19 30/15 35/14	49/19
highest [1] 121/20	Houses [1] 140/6	18/13 18/15 20/2	I hope [6] 19/20 47/10		I would [13] 4/22 28/9
highlighted [1] 1/20	housing [7] 9/20	28/18 33/6 36/10	88/9 143/5 168/11	44/24 44/24 45/11	32/16 36/9 76/25
Hilary [2] 106/19	52/20 52/24 53/5	36/19 39/24 58/2	168/13	45/14 46/22 47/8	104/8 107/5 123/15
120/10	56/22 117/20 120/22	59/11 64/8 72/13 81/5	I just [10] 11/17 20/25	49/23 53/23 54/14	123/15 123/16 135/9
	how [36] 14/8 26/1	83/10 94/25 95/1	32/11 40/15 60/14	54/18 56/2 56/16 57/6	135/13 155/22
Hilary Barnard [1]	26/18 27/13 32/6	102/16 106/6 106/14	89/7 109/17 113/12	59/17 60/2 60/11 61/7	
106/19	43/16 52/1 52/1 65/20	107/5 108/5 124/3	141/8 145/17	66/14 69/1 71/14	4/23 72/13
Hilary Barnard's [1]	67/2 74/20 76/2 76/12	147/25 149/1 149/2	I knew [1] 128/14	72/24 73/4 77/4 77/7	I wrote [1] 109/3
120/10		152/1 154/18 161/12			
	76/18 84/4 86/6 87/7		I know [7] 18/11 36/19		I'II [8] 4/3 12/11 26/5
him [8] 4/22 14/14	00/1 05/16 11E/0				
<b>him [8]</b> 4/22 14/14 15/10 93/23 101/5	88/1 95/16 115/9	167/24 168/1	76/9 83/4 125/4	85/24 88/22 93/10	33/8 56/12 58/8
	88/1 95/16 115/9 123/14 124/16 125/2	167/24 168/1 I certainly [1] 78/15	135/14 136/20	94/22 95/18 99/19	105/22 112/20

(53) heart - I'll

I	113/21	104/21	infection [10] 31/19	111/10 131/10 143/17	64/3 64/4 64/6 93/16
l'm [64] 3/8 19/19	impede [2] 42/20	incorporating [1]	34/15 34/16 35/18	158/5	149/23
20/21 21/3 35/9 36/8	127/24	104/16	72/8 82/11 90/2 97/1	internally [1] 88/22	it's [89] 1/8 8/16 12/8
37/5 43/8 44/7 45/8	implement [2] 16/15	increase [18] 63/8	117/4 132/13	international [1] 4/18	19/1 21/9 24/11 25/5
45/8 45/8 47/6 47/12	162/11	94/1 94/18 96/2 96/4	inflation [1] 91/8	interpret [1] 65/20	26/25 28/6 34/7 36/11
47/16 49/21 56/7	implementation [2]	100/19 108/13 127/7	informally [4] 138/18	interpretation [1]	37/6 39/4 39/12 39/13
56/25 59/11 59/14	111/15 113/6	133/2 133/13 134/3	138/21 138/24 139/14	11/23	39/16 40/16 41/15
59/23 64/16 70/20	implementing [2]	134/4 134/5 137/19	information [17]	interpretations [1]	44/1 45/11 46/4 46/19
74/16 75/1 76/3 77/11	94/8 115/8	140/22 141/20 144/15	100/20 103/13 104/4	80/20	47/3 47/8 47/16 48/25
77/21 79/9 83/5 84/25	implications [1] 29/16		111/21 160/21 162/1	interview [2] 76/19	50/22 54/14 59/16
87/24 88/2 91/15	imply [1] 138/2	increased [15] 62/21	164/1 164/13 164/19	86/21	65/11 68/19 69/24
101/19 103/8 104/7	importance [1] 116/6	75/25 76/1 87/22	164/21 165/3 165/8	intimately [1] 112/5	70/8 76/6 78/3 78/18
104/10 109/12 110/2	important [5] 47/7	96/19 97/19 98/16	165/11 165/14 165/19	intimates [5] 71/15	79/23 80/6 84/3 86/23
112/13 114/9 115/15	48/19 50/15 55/4	108/3 111/6 114/15	166/3 166/4	72/10 110/15 111/3	89/2 89/3 89/4 89/5
116/5 123/13 123/22	114/14	119/23 121/18 129/5	Information's [1]	112/6	91/11 94/16 98/24
125/6 131/9 132/2	impose [1] 61/14	136/9 136/17	165/19	into [28] 4/19 15/10	99/3 99/4 102/1 103/5
133/16 133/16 134/7	imposed [1] 19/15	increasing [3] 91/18	informed [3] 78/17	23/22 23/22 29/9	103/6 106/18 106/21
134/12 135/24 139/4	imposing [1] 62/2	93/23 94/3	154/8 155/19	29/18 31/15 31/17	107/8 109/18 111/10
142/5 142/10 142/16	impossible [2] 28/10	increasingly [1]	inherited [1] 120/14	32/1 32/17 36/5 37/12	111/11 114/6 114/9
142/24 143/3 146/7	119/5	119/17	inhibited [1] 82/13	42/17 62/14 67/5	116/18 116/20 120/21
150/14 154/18 156/3	impoverished [2]	increment [3] 122/24	initial [4] 19/3 75/23	70/10 70/14 71/2	124/7 129/1 129/23
I've [6] 14/6 14/10	119/17 150/22	123/8 123/20	76/10 136/10	90/16 99/3 106/18	130/9 131/10 137/15
47/15 47/17 56/6	impressed [1] 109/23	incremented [1]	initiatives [1] 42/18	113/9 120/5 124/13	140/17 141/24 145/16
167/16	improve [1] 152/22	121/3	innocent [1] 46/16	130/21 136/14 136/25	145/25 146/2 153/22
idea [14] 14/10 23/17	improved [2] 86/14	incurring [1] 38/6	inquiry [10] 1/14 3/14	161/9	162/6 162/24 163/19
24/2 76/1 76/4 76/18	111/7	indeed [3] 25/25	58/20 85/6 109/6	introduce [1] 38/2	163/21 163/22 164/11
84/3 84/4 84/6 84/22	improvements [2]	30/18 154/17	133/17 133/24 143/1	introduced [1] 77/6	165/1 165/2 165/6
105/23 126/9 126/20	30/4 152/25 inability [1] 163/16	independence [3] 110/11 118/8 132/14	153/21 161/16 Inquiry's [1] 133/9	introduction [1] 80/8 invested [1] 82/1	165/8 165/17 166/1 166/12 168/7
136/24	inaccuracy [1] 166/18		instantly [1] 157/11	investment [2] 79/6	It's kick [1] 99/3
ideally [1] 148/14	inadequacy [1] 19/4	11/20 11/21 78/7 81/3	instigation [2] 8/2	87/15	italics [1] 110/6
identical [1] 46/4	inadequate [2] 43/6	81/3 97/12 98/2 98/19	11/12	invitation [4] 5/21	item [4] 48/25 49/1
identified [15] 20/16	100/1	independently [1]	institute [1] 84/19	86/7 146/14 147/1	54/5 81/21
35/15 69/6 93/24	inappropriate [6]	121/22	instructions [1] 7/17	invite [1] 153/19	item 88.5 [1] 49/1
94/13 99/22 101/9	40/15 40/24 41/4	indexed [1] 123/8	insufficient [3] 61/22	invited [6] 14/10	items [4] 60/22
113/7 120/18 152/25	119/8 156/5 158/13	indicate [1] 145/4	81/7 159/24	14/16 21/16 21/23	156/13 158/16 159/14
166/16 167/4 167/6		indicated [2] 100/22	insufficiently [1]	54/11 80/9	its [33] 13/21 22/7
167/9 167/9	incentive [1] 166/18	138/21	130/2	involved [20] 2/24 3/3	
identify [2] 100/6	include [6] 34/15	indicator [2] 123/9	insurance [13] 4/18	4/10 4/17 7/24 7/25	39/21 42/13 51/12
100/13	70/12 90/25 141/10	166/23	6/18 6/18 48/18 49/2	24/22 28/7 28/25	53/19 79/15 82/20
identifying [1] 138/12	141/18 161/6	indirectly [2] 71/22	53/9 58/5 58/21 58/25	33/11 34/1 39/18	93/25 94/3 97/8 97/25
idiocy [1] 26/21	included [1] 147/6	71/25	59/5 59/5 59/9 89/25	42/24 43/4 46/2 76/10	103/19 103/21 103/22
if [ <b>235</b> ] ii [ <b>2</b> ] 9/22 91/22	includes [1] 28/5	individual [11] 7/21	insurance/mortgage	84/7 84/8 84/8 85/7	103/22 110/16 110/17
iii [2] 9/25 92/2	including [6] 17/7	25/20 26/8 27/2 40/5	<b>[1]</b> 49/2	involvement [4] 4/6	110/21 121/2 121/18
ill [4] 61/15 61/16	45/25 71/11 103/20	44/11 47/24 74/7	integral [1] 111/2	4/19 23/1 33/15	136/25 136/25 139/15
61/19 150/22	109/8 162/25	153/12 155/1 165/20	intended [4] 57/19	involving [1] 48/5	141/3 151/22 151/24
illness [1] 91/1	income [11] 52/24	individually [1] 70/6	57/25 137/25 138/1	Ireland [2] 15/14	153/6 159/10 160/22
imagine [1] 83/6	63/8 81/25 87/15	individuals [4] 27/7	intense [1] 117/19	16/22	itself [9] 22/16 68/3
immediate [2] 70/17	90/12 131/2 161/2	50/17 63/3 150/17	intent [1] 22/7	irrelevant [1] 134/22	68/4 75/14 106/10
71/4	161/6 161/10 161/13	induction [1] 13/24	intention [7] 11/1 11/6		107/7 122/2 122/7
immediately [8] 1/23	161/18	industry [1] 58/23	12/15 62/24 63/7	130/22	127/15
1/23 19/6 74/2 100/4	inconclusive [2]	infected [33] 5/23	71/13 132/22	isn't [2] 129/23	iv [1] 10/5
134/9 145/8 151/2	99/16 101/13	8/13 8/21 8/23 9/5	intentions [1] 21/24	131/12	IX [2] 34/12 48/7
immense [1] 151/5	inconsistencies [1]	10/17 11/2 13/20	interest [5] 2/1 51/9	isolated [1] 35/15	J
immensely [1] 144/23	99/24	27/10 39/5 39/22	55/15 100/4 150/11	issue [11] 24/8 29/8	
imminent [1] 117/13	inconsistency [2]	43/19 66/17 67/16	interest-free [1] 55/15		<b>January [5]</b> 89/4 107/12 126/22 126/24
immunodeficiency [1]	155/4 167/1	68/14 69/21 71/15	interested [4] 58/22	49/24 58/5 120/23	152/24
8/23	inconsistent [3] 154/6		59/7 137/14 150/24	137/21 140/8 155/21	January 1999 [2] 89
impact [3] 13/21	154/13 167/5 inconvenience [1]	72/10 73/3 73/13 73/17 74/15 77/14	interesting [1] 35/12	issued [1] 148/4 issues [14] 3/11 3/25	152/24
132/12 155/13	17/6	110/15 111/3 112/6	interests [1] 50/16 internal [9] 6/4 78/4	9/11 40/3 48/17 48/19	
	11/0	110/10 111/0 114/0			Jaanaloca [1] 103/0
impacts [2] 113/19	incorporate [1]	115/23 117/18 110/21	78/19 89/5 103/15	49/14 49/17 63/12	iob [11] 1/17 5/18
impacts [2] 113/19	incorporate [1]	115/23 117/18 119/21	78/19 89/5 103/15	49/14 49/17 63/12	job [11] 1/17 5/18
impacts [2] 113/19	incorporate [1]	115/23 117/18 119/21	78/19 89/5 103/15	49/14 49/17 63/12	job [11] 1/17 5/18

(54) I'm - job

J	justifies [1] 121/18	53/10 55/17	140/20 143/8 145/13	108/16 119/16 142/1	45/16 48/22 48/25
job [9] 16/1 40/7	justify [2] 63/10 98/2	largely [2] 3/8 89/11	146/14 146/17 155/20	151/21	49/7 50/4 50/8 50/21
93/13 103/1 120/8	Justifying [1] 38/4	larger [1] 131/25	156/6 163/18 163/21	live [3] 85/18 117/14	52/13 57/14 58/10
122/11 122/15 122/16	juveniles [1] 79/12	last [17] 10/16 50/11	163/22	117/25	62/4 62/5 64/11 64/22
165/1	K	61/9 72/19 76/25	letter the [1] 146/14		67/8 76/19 77/25 79/2
jobs [1] 114/11		87/15 97/16 98/14	letters [3] 83/3 163/12		79/22 85/3 85/4 86/23
<b>John [2]</b> 59/13 115/11	<b>keep [3]</b> 18/14 81/11 91/7	119/24 121/5 122/17	164/16	158/2	88/2 88/10 88/18 89/2
join [2] 4/22 6/13	Kenneth [1] 25/17	137/24 138/9 141/8 148/23 158/24 168/11	level [15] 37/10 62/21 66/19 87/3 91/21 92/7	living [12] 38/6 53/7 89/14 110/12 117/21	91/14 95/13 95/16 96/6 98/15 99/8 101/1
joined [2] 13/16 93/15	kept [2] 18/9 36/20	lasted [1] 148/1	93/24 96/19 121/9	118/10 123/9 131/1	101/21 101/24 102/5
joint [1] 4/17	key [9] 51/5 51/7	late [5] 2/18 84/13	122/18 138/22 140/24	144/14 150/18 150/21	102/11 103/5 103/9
jointly [1] 15/3	52/21 92/4 113/13	84/14 99/17 156/7	140/25 147/3 148/13	159/23	103/24 104/12 107/7
Jonathan [1] 135/22	121/4 146/16 147/15	later [16] 7/4 7/6 9/12		living have [1]	108/8 108/11 109/17
<b>Jude [4]</b> 153/20 153/23 154/17 156/3	150/3	19/10 20/14 22/22	104/3	117/21	110/2 112/20 113/18
Jude Cohen [3]	kick [2] 99/3 99/3	24/7 24/13 24/25 32/3	licensing [1] 48/2	loan [3] 51/8 51/15	115/15 116/7 116/17
153/20 153/23 154/17	kicking [1] 106/12	40/4 100/23 124/17	lie [2] 16/11 133/12	55/2	119/7 120/20 122/17
Jude's [1] 156/24	kind [7] 6/11 9/19	125/15 139/10 148/7	life [17] 6/18 38/11	loans [2] 55/15	124/5 124/7 126/21
judged [1] 82/20	81/2 95/21 128/19	latter [4] 72/4 75/14	48/17 49/1 58/5 58/11	155/13	128/24 130/21 131/8
judgment [2] 7/20	137/19 168/20	136/11 162/24	58/12 59/1 87/17	lobbying [2] 127/13	131/13 134/8 137/8
144/1	Kingdom [1] 17/11 kit [1] 168/18	latterly [1] 4/16	89/24 110/18 118/1	127/17	137/9 137/11 140/8
July [11] 17/24 18/1	knees [1] 83/13	laughable [1] 25/6 law [3] 10/20 12/10	119/1 119/10 119/12   119/18 119/19	local [5] 60/23 61/3 61/18 61/20 127/9	140/16 143/9 143/10 143/19 144/4 145/24
50/24 53/12 54/2	knew [12] 41/13 81/6	23/25	life-threatening [1]	locate [1] 95/21	152/14 152/19 153/19
131/8 134/13 136/3	81/14 84/21 128/4	lawful [1] 10/5	118/1	location [1] 16/20	155/5 155/10 156/9
140/18 166/12 167/3	128/9 128/14 158/6	lawyer [1] 12/12	lifeline [1] 139/25	lodging [1] 128/2	163/12 163/24 166/10
July 1988 [1] 17/24	161/1 161/12 162/9	lawyer's [1] 44/1	light [2] 104/25	logical [2] 101/1	168/15
July 1989 [1] 50/24 July 2002 [2] 166/12	162/9	lawyerly [1] 45/9	159/11	126/19	looked [11] 17/13
167/3	know [56] 4/22 5/20	lawyers [2] 45/4 46/3	like [11] 17/17 32/4	London [6] 16/17	30/15 32/12 32/13
jump [2] 106/9 140/3	5/22 7/22 14/6 14/19	lead [4] 63/8 67/20	38/10 46/18 54/21	16/19 16/21 16/24	38/16 48/23 81/16
June [2] 40/18 163/18	14/21 15/8 18/11 20/2 20/4 22/23 31/5 32/2	165/22 168/2	61/24 102/20 108/14	17/8 49/20	106/16 152/19 155/7 159/15
just [93] 3/11 4/7 4/24	35/8 35/18 36/19 38/9	leading [1] 113/9 lease [2] 16/23 16/23	120/8 124/25 131/10 likely [5] 20/12 41/18	long [37] 65/3 76/24 82/6 83/17 84/7 84/7	looking [12] 9/13
8/14 9/12 11/17 18/24	46/9 66/7 68/18 68/22	least [13] 1/25 18/22	58/14 59/16 117/13	91/7 99/3 106/18	13/12 44/21 52/4 54/8
20/25 21/24 22/13	72/9 74/24 76/9 77/17	32/1 33/1 70/14 74/23	limitation [1] 37/20	106/19 106/25 107/4	57/11 79/4 79/17 89/8
24/1 24/15 25/5 26/23 30/15 32/11 33/24	78/16 83/4 85/11 86/3	84/21 89/10 130/1	limitations [1] 39/21	107/13 107/14 108/2	92/15 114/9 149/4
34/8 34/9 35/15 35/25	88/19 92/13 92/18	138/22 145/20 147/2	limited [8] 3/3 22/2	108/23 109/9 109/18	looks [4] 79/9 79/10
38/24 40/15 41/5	101/7 125/4 125/13	148/9	56/17 63/23 75/7	109/25 110/17 111/15	108/14 131/10
43/12 45/21 47/3	126/13 126/15 128/10	leave [4] 24/3 26/23	82/18 108/12 151/1	113/13 116/2 116/21	Lord [12] 93/22 93/25
48/14 50/4 51/3 54/8	128/14 128/18 133/17	92/10 156/23	limiting [1] 66/21	117/11 118/19 118/21	99/11 99/15 99/18
56/6 56/6 56/7 57/1	133/19 135/4 135/10 135/14 136/20 155/23	leaving [3] 65/17	limits [1] 19/15	118/24 119/4 125/23	99/23 100/3 100/11
57/8 57/13 57/14	159/19 164/23 166/2	90/12 149/15 led [5] 76/10 99/25	line [10] 78/22 79/15	126/2 132/7 148/2	100/18 100/21 100/24 101/3
60/14 61/4 62/18	167/11 167/12 167/17	103/3 107/3 147/10	79/19 89/15 105/20 106/13 137/17 146/4	149/7 150/19 162/4 165/5	Lord Hunt [10] 93/22
66/20 68/14 71/7	167/21 167/24	leeway [1] 90/12	148/10 158/12	long-term [20] 65/3	93/25 99/11 99/15
72/17 84/22 85/14	knowledge [4] 13/19	left [5] 62/5 85/21	lines [5] 76/25 79/6	83/17 106/19 106/25	99/18 99/23 100/11
85/17 87/19 87/22	35/19 98/20 100/15	87/7 102/2 102/22	87/1 105/15 127/4	107/4 107/13 107/14	100/18 100/21 101/3
87/24 89/2 89/7 91/15 92/10 94/7 95/14	known [3] 43/22	left-hand [3] 62/5	linked [1] 8/4	108/23 109/9 109/18	Lord Hunt's [1]
95/15 100/8 102/16	118/9 153/6	102/2 102/22	list [5] 113/3 157/1	109/25 110/17 111/15	100/24
102/21 103/5 106/8	knows [2] 125/2 165/5		157/2 157/5 157/14	113/13 116/2 116/21	losing [1] 43/7
107/7 109/17 110/2	L	legal [8] 1/13 12/10	listened [1] 132/16	118/19 118/21 126/2	loss [1] 90/19
111/8 113/8 113/12	lack [7] 24/16 77/4	13/8 36/18 36/21	listening [3] 47/5	150/19	lost [3] 105/21 118/9
115/10 119/12 119/23	103/15 144/13 144/21	36/22 55/1 74/25 lending [1] 50/1	134/25 143/2   <b>Lister [2]</b> 84/18	longer [8] 43/20 55/2 69/20 70/1 70/22 74/3	141/14 lot [10] 3/15 3/21
120/13 120/20 120/24	156/10 157/22	less [3] 67/1 75/10	107/16	82/10 108/18	45/17 54/21 109/10
122/1 124/24 128/8	lacking [1] 156/21	113/9	lists [1] 156/19	look [108] 8/14 8/17	109/10 125/25 136/18
131/4 134/6 134/8	lady [2] 96/21 104/10	let [8] 1/11 24/14	litigants [2] 33/14	9/11 10/12 17/23	157/11 162/12
141/8 141/13 141/14	Lady Hayman's [1]	35/24 81/8 90/14	45/4	18/16 18/20 20/5	lots [1] 64/9
141/21 142/10 142/17	96/21	119/19 122/16 128/24	litigation [7] 23/7	20/24 21/8 21/10	lottery [1] 17/17
144/8 145/17 149/4 150/8 152/19 165/15	laid [2] 11/25 97/9	Let's [1] 134/8	23/10 33/10 33/22	21/13 21/20 29/11	loud [1] 152/7
justified [4] 80/15	Lansley [2] 128/9	letter [18] 30/12 30/14		29/20 30/7 30/12 32/6	loudly [1] 47/12
82/4 132/25 145/11	128/18	32/16 96/21 133/23	little [9] 21/1 22/25	33/25 34/2 37/2 37/8	lovely [1] 125/12
	large [4] 41/21 42/9	136/1 136/2 140/18	23/1 68/15 85/11	37/9 40/16 40/19 42/2	low [1] 150/3
L	1		1		(EE) in h

(55) job... - low

L	28/24 29/10 33/3
low-key [1] 150/3	33/15 34/4 36/7 36/13
lower [1] 67/5	39/7 39/18 39/25
lowest [2] 50/17	40/25 42/13 45/5
166/18	47/19 47/22 48/17
Luckily [1] 87/19	61/17 64/11 66/15
ludicrous [3] 25/6	75/22 77/18 78/3 78/8
26/22 26/22	83/12 84/8 84/9 85/6
lump [1] 19/6	85/21 86/13 88/18 89/12 90/8 91/5 91/23
lunch [2] 88/9 99/17	93/9 93/12 100/12
Luncheon [1] 88/13	102/25 107/11 107/2
M	110/15 114/5 114/16
MACF [1] 128/7	115/17 115/19 116/9
MACF0000002 [12]	116/12 131/2 131/24
10/12 17/25 18/17	133/1 136/21 150/10
21/9 29/11 37/3 40/17	153/5 153/24 161/15
42/2 48/22 50/6 54/1	162/12 162/15 163/7
64/16	163/10 163/21 168/4
MACF0000003 [1]	Macfarlane Trust [66 2/11 2/17 3/9 4/7 4/1
8/16	4/19 4/23 6/9 7/22 8/9
MACF0000004 [2]	12/21 14/25 20/25
60/7 101/24	22/25 25/3 27/24
MACF0000005 [1]	28/24 29/10 33/3
62/4	33/15 36/7 39/7 39/18
MACF0000006 [1] 103/6	39/25 40/25 48/17
MACF0000009 [1]	61/17 64/11 66/15
107/9	75/22 77/18 78/3 78/8
MACF0000011 [1]	83/12 84/8 85/6 85/2
166/10	88/18 89/12 90/8 91/5 91/23 93/9 93/12
MACF0000013 [1]	100/12 107/11 107/2
99/8	114/5 114/16 115/17
MACF0000019 [1]	115/19 116/9 131/2
113/16 MACF000002 [1]	131/24 133/1 136/21
64/13	150/10 153/5 153/24
MACF0000020 [1]	161/15 162/12 162/15
145/25	163/7 163/10 163/21
MACF0000030 [2]	168/4
76/19 86/22	Macfarlane Trust's [4 36/13 45/5 86/13
MACF0000045 [2]	110/15
89/2 152/15	machine [1] 158/3
MACF0000072 [1]	made [60] 13/17 14/8
69/3 MACF0000076 [2]	15/12 17/10 19/24
58/6 79/23	22/6 33/17 33/18
MACF0000081 [3]	33/20 34/24 35/2
50/22 52/9 57/13	37/15 39/20 41/1 44/5
MACF0000088 [2]	44/5 51/15 52/1 55/14
93/1 128/25	58/19 58/21 60/22
MACF0000172 [1]	62/16 63/13 63/14 64/1 70/4 70/23 73/1
109/19	74/2 74/3 82/9 99/20
MACF0000177 [1]	108/13 114/21 115/12
116/18	118/19 118/21 119/4
Macfarlane [81] 2/11	123/6 127/8 140/18
2/15 2/17 3/9 4/7 4/11 4/19 4/23 6/9 7/22 8/9	150/24 151/14 153/8
12/21 14/25 16/17	153/17 153/20 154/6
20/25 22/25 25/3	154/13 155/16 156/25
27/24 28/15 28/16	157/6 158/17 159/17
	160/5 160/6 161/18
	i e

163/24 167/17 167/21 3 74/12 126/17 main [8] 34/3 71/12 72/20 72/20 72/25 73/7 124/10 144/12 8 mainly [1] 42/6 maintain [4] 53/6 75/8 132/14 140/24 maintained [4] 42/12 42/23 43/17 55/25 maintenance [2] 53/19 63/16 major [4] 20/9 50/13 78/25 116/10 majority [4] 29/21 32/13 32/15 117/8 make [38] 1/18 6/12 16/8 22/15 23/18 25/20 25/25 27/2 [[ 27/15 27/19 27/21 19 27/22 38/10 38/19 40/5 45/6 48/11 55/10 58/20 60/20 66/11 82/15 82/17 87/15 96/12 98/5 107/17 111/22 122/9 138/1 151/14 151/17 153/14 154/10 158/7 159/25 1 160/9 160/12 5 making [25] 7/19 12/7 16/10 16/12 26/7 43/14 61/6 63/24 69/3 98/18 103/14 104/5 105/18 114/7 126/16 126/18 126/19 145/15 151/25 152/12 154/8 155/7 157/16 160/16 5 162/16 man [1] 100/25 manage [2] 158/2 159/3 manageable [1] 137/3 managed [2] 148/21 8 160/13 management [11] 5/11 13/14 102/4 102/12 103/11 103/15 104/2 105/23 106/23 107/25 129/16 many [22] 19/19 28/8 30/20 31/21 40/1 41/15 41/17 54/23 89/22 90/10 90/15 91/4 93/16 95/8 116/3 118/9 127/5 136/12 149/11 159/17 159/21 162/13 March [9] 5/2 29/13 37/6 48/24 69/2 69/5 80/14 85/22 93/5 March 1988 [2] 5/2

80/14 Mail [5] 32/6 32/7 58/4 March 1991 [2] 69/2 69/5 mark [1] 107/20 market [1] 57/8 **Martin [5]** 16/6 109/7 113/4 115/5 139/10 Martin Harvey [4] 16/6 109/7 113/4 115/5 **Mary [1]** 1/15 Mary's [1] 2/4 masters [1] 139/6 material [1] 80/1 matter [15] 12/5 12/9 19/17 32/24 33/6 33/23 45/11 45/14 50/11 53/11 60/14 65/9 72/9 82/21 151/16 matters [3] 11/7 13/14 82/24 91/24 92/8 97/16 mattress [2] 157/10 157/12 maximum [2] 156/12 157/10 may [32] 1/25 10/5 10/14 11/17 30/2 37/5 38/12 38/12 45/13 46/15 46/16 47/9 49/17 52/18 56/4 56/4 56/21 67/11 68/20 75/11 87/11 98/12 99/9 101/23 107/9 108/5 108/15 138/18 143/16 156/6 156/11 167/5 maybe [17] 29/5 36/10 54/20 58/2 84/6 85/5 88/23 92/14 120/11 137/2 149/3 150/8 153/13 157/19 157/21 167/8 167/9 Mayne [1] 163/22 me [28] 1/6 1/11 1/14 2/9 4/22 4/22 4/25 8/14 14/10 19/20 26/24 38/11 46/11 46/18 47/4 47/6 56/6 77/11 85/25 86/3 88/1 112/15 123/13 123/14 124/25 133/20 135/19 154/5 mean [22] 11/16 12/3 17/13 24/11 26/22 38/24 39/11 63/24 67/10 114/20 120/7 128/9 133/24 134/6 135/18 136/16 139/7 139/11 157/6 159/19 166/6 167/8 meaning [1] 12/5

meaningful [1] 119/5 means [8] 51/10 63/20 97/22 108/10 136/12 161/5 161/8 161/9 meant [4] 64/4 77/10 95/6 161/13 meantime [1] 10/22 measure [2] 167/2 167/6 media [7] 41/20 150/11 150/12 150/23 151/1 151/12 151/17 medical [9] 13/14 115/2 117/3 117/12 163/22 165/10 165/20 166/1 166/3 **Medicines [2]** 48/3 48/4 meet [13] 82/1 82/10 94/13 97/7 98/16 121/3 122/19 124/16 130/25 134/25 meeting [93] 5/4 5/6 10/11 10/13 17/25 18/18 21/11 21/16 21/19 21/22 25/12 29/13 30/15 37/6 40/18 41/16 42/3 48/24 50/5 50/7 52/19 54/2 54/8 54/17 56/22 58/7 64/17 76/5 77/25 78/2 78/20 78/21 79/22 80/3 80/4 80/10 80/11 80/18 81/6 81/22 83/4 93/3 93/22 95/19 95/23 99/7 99/9 99/10 99/15 99/20 100/22 101/3 101/9 101/10 101/12 101/17 102/17 107/11 107/15 113/17 115/7 126/21 127/3 127/10 128/8 128/25 131/7 131/14 131/16 134/9 134/11 134/13 135/2 135/7 136/2 137/16 138/3 138/7 146/1 146/15 147/1 147/15 147/18 147/20 147/21 147/23 148/5 148/9 148/22 148/24 148/25 150/5 159/24 meetings [10] 6/24 18/18 18/23 20/9 35/1 49/4 49/22 59/12 101/5 115/2 meets [1] 123/3 member [1] 160/19 members [9] 1/13 1/14 109/24 128/14

129/9 129/20 130/11 146/11 160/17 memo [2] 125/4 125/8 memory [8] 3/19 3/20 3/24 78/15 78/16 87/21 109/1 109/14 memory's [1] 109/14 men [2] 31/10 73/18 mental [1] 117/24 mention [2] 125/5 125/6 mentioned [2] 128/11 138/7 **MEPT [1]** 3/3 merits [1] 82/20 message [2] 28/19 124/18 met [2] 52/24 112/17 method [2] 52/19 56/21 MFT [28] 5/22 14/25 15/17 19/24 23/17 25/15 26/15 27/19 27/22 28/24 36/4 61/6 85/25 113/20 113/22 117/10 117/15 118/4 118/8 118/11 118/22 119/5 121/2 121/13 121/18 121/21 144/7 163/3 **MFT's [2]** 118/9 144/18 microphone [1] 142/1 mid [1] 163/13 mid-1990s [1] 163/13 middle [2] 120/24 167/7 might [44] 20/15 32/20 61/14 67/20 68/1 68/13 70/18 73/21 74/12 75/7 76/1 81/9 108/15 120/2 127/17 127/21 127/24 128/20 136/14 145/8 146/22 149/21 150/23 151/13 151/18 152/4 152/24 155/3 155/5 157/16 157/18 158/1 158/3 159/2 160/3 161/20 163/6 163/16 164/21 165/22 166/5 166/25 167/15 168/1 million [46] 19/4 22/21 23/3 24/6 24/21 24/24 25/4 25/4 25/14 25/16 25/24 26/2 26/15 37/25 38/23 75/23 76/11 76/12 76/16 76/18 81/6 87/3 87/14 94/3 94/4 94/6 94/19 94/19 94/23 94/24 94/25 94/25

(56) low-key - million

	45/14 52/12 76/7	most [20] 5/7 17/13
million [14] 96/3	88/19 102/12 107/10	19/6 20/12 30/24
96/4 96/10 121/5	124/18 145/9	38/11 41/21 47/7
122/21 122/24 123/7	moments [1] 106/17	52/18 55/13 62/15
123/16 123/17 123/19	money [50] 24/1	66/2 73/18 74/11
	24/13 32/9 39/16	77/15 81/21 90/11
126/11 144/9 144/18	39/16 41/21 42/9 43/6	114/22 115/23 152/9
151/7	43/7 44/16 50/1 51/12	mostly [1] 4/15
mind [8] 25/18 41/19	55/17 61/24 67/20	mount [1] 150/12
64/8 67/12 73/5	74/10 74/18 75/4	move [5] 17/5 23/11
139/18 144/7 151/5	75/10 76/7 77/13	43/8 62/24 141/25
minded [3] 29/4	79/21 81/4 81/5 81/25	moved [1] 106/18
146/19 147/7	82/15 83/12 83/24	moving [3] 17/7 72/15
ninds [4] 93/17	83/25 84/6 84/10	151/20
133/18 133/18 153/16	84/11 84/15 85/9	<b>MP [1]</b> 127/9
minister [21] 58/18	86/18 89/16 97/10	Mr [62] 1/3 2/9 3/14
78/9 78/13 85/7 99/7	102/18 103/3 108/22	9/12 10/13 18/17
131/7 131/22 132/15	117/15 131/6 139/22	19/11 19/21 21/10
134/24 135/12 136/2		
138/10 140/17 141/6	146/21 151/5 151/9	22/24 25/17 26/5 26/6
145/10 145/13 145/15	157/11 157/13 160/2	26/14 26/24 29/14
146/18 147/18 147/20	160/11	30/7 30/10 31/24
147/24	monies [5] 24/22 36/4	37/15 38/8 40/21 46/7
Minister's [4] 143/13	39/6 39/7 53/4	46/9 47/7 48/16 49/11
143/25 146/3 146/14	month [1] 38/4	49/25 50/10 51/17
ministerial [4] 127/2	monthly [2] 78/10	58/16 58/19 66/7
134/16 148/13 148/24	78/14	68/24 75/20 80/5 80/6
ministers [11] 82/17	months [5] 70/21	80/9 82/16 86/22 88/2
82/23 85/3 90/22	111/23 112/13 113/15	88/16 101/3 101/10
91/17 98/6 122/10	148/7	106/23 107/10 108/7
129/6 132/5 147/21	moral [1] 132/4	109/15 109/20 112/14
150/6	morality [1] 35/22	114/2 122/1 127/12
Ministers/the [1]	more [57] 1/23 2/1	128/5 129/2 133/5
91/17	3/11 3/17 25/22 26/3	135/24 140/16 141/23
Ministry [1] 11/1	26/5 26/12 26/20	145/12 168/5 168/9
minority [2] 36/9	31/18 31/20 36/21	Mr Barnard [1] 109/20
36/10	47/12 53/24 63/3 63/4	Mr Clarke [2] 26/6
ninutes [32] 17/24	68/15 75/4 76/7 77/8	26/24
17/25 18/16 19/21	79/20 81/4 81/5 81/13	Mr Grinsted [4] 40/21
21/8 21/11 29/12	82/15 82/17 83/12	49/25 68/24 80/6
	84/15 88/4 101/17	Mr Grinsted's [1]
30/15 32/19 40/18	102/1 102/18 102/21	50/10
42/2 48/23 50/7 54/2	103/3 108/18 108/22	Mr Harvey [1] 129/2
58/7 58/9 64/17 86/16	110/10 112/2 113/8	Mr Heppel [2] 58/16
93/2 93/11 95/18	115/15 116/13 116/14	58/19
95/22 99/6 99/9 107/8	117/14 126/6 129/21	Mr Heppell [2] 80/9
113/17 126/21 128/24	131/6 135/8 136/21	82/16
142/11 142/18 145/25	137/3 139/17 139/22	Mr Kenneth Clarke [1]
146/8	150/6 150/15 151/21	25/17
mirrors [1] 134/5	152/7 153/8 158/19	Mr Mishcon [1] 86/22
misguided [1] 40/8	morning [5] 1/3 1/4	Mr Paisner [1] 38/8
<b>Mishcon [3]</b> 76/20	83/20 168/6 168/14	Mr Spellman [2]
86/22 94/22	Morris [1] 128/11	127/12 128/5
missed [1] 5/6	mortgage [17] 6/17	Mr Stevens [40] 1/3
missing [1] 24/21	48/18 49/2 50/25 51/2	2/9 3/14 9/12 10/13
mistake [1] 150/3		
mistaken [1] 87/11	51/8 53/14 53/16	18/17 19/11 19/21
mobility [3] 64/6 64/7	53/19 53/23 53/25	21/10 22/24 26/5
161/11	54/10 54/11 55/22	26/14 29/14 30/7
101/11	81/16 89/19 89/25	31/24 46/7 46/9 47/7
modern [1] 117/3	mortgages [11] 30/3	48/16 49/11 51/17
modern [1] 117/3 modified [1] 22/5	49/24 50/9 50/25	66/7 75/20 80/5 88/2
modern [1] 117/3		

109/15 112/14 114/2 122/1 133/5 140/16 141/23 145/12 168/9 Mr Stevens' [1] 168/5 Mr Stopes-Roe [1] 135/24 Mr Watters [1] 30/10 Ms [6] 1/24 2/3 2/8 45/16 78/9 143/4 **Ms Richards [3]** 2/3 45/16 143/4 Ms Richards' [1] 1/24 17/7 72/15 **MSPH [1]** 131/20 **MSPT [1]** 29/5 **MSPT1** [7] 2/15 21/2 23/11 26/10 28/17 28/21 29/5 MSPT2 [6] 23/11 33/8 7 26/5 26/6 33/16 34/21 34/25 36/5 much [16] 1/6 2/2 40/3 40/4 56/18 75/4 18/16 49/11 76/2 83/23 120/4 121/8 123/14 126/17 150/15 152/13 157/12 0 80/5 80/6 168/19 86/22 88/2 multiple [1] 161/17 must [5] 22/8 30/23 46/13 124/20 148/11 9/20 112/14 mustn't [2] 23/21 107/5 my [45] 3/20 3/22 )/16 141/23 3/24 4/19 4/25 5/25 6/3 6/5 6/21 7/19 **[1]** 109/20 13/22 15/23 20/21 30/17 30/17 31/14 32/2 32/3 32/5 32/16 d [4] 40/21 32/17 36/20 38/11 39/14 56/7 83/10 83/10 86/9 87/11 87/21 108/25 109/1 109/5 109/11 109/13 109/14 114/10 114/10 115/5 133/22 142/16 145/16 150/8 163/17 168/8 n Clarke [1] myself [4] 104/9 115/5 140/5 162/25 n [1] 86/22 name [5] 125/5 125/6 131/16 135/15 149/3 named [2] 35/15 160/18 namely [2] 42/7 81/22 names [1] 28/25 national [2] 89/14 151/11 nature [4] 60/9 90/25 143/20 145/3 nearly [1] 96/3 necessarily [3] 3/20

38/6 75/10 necessary [8] 13/1 22/18 41/1 64/24 91/7 120/6 139/24 155/24 necessity [1] 121/22 need [51] 6/17 8/24 9/24 11/10 25/23 26/13 30/24 31/1 31/11 36/15 37/1 38/18 41/12 45/14 47/11 50/19 52/18 52/19 56/2 56/21 56/22 63/5 63/9 64/21 64/23 68/3 68/15 70/9 74/6 74/10 74/11 75/8 75/12 76/17 77/20 79/20 96/5 97/21 100/18 114/18 116/10 116/13 116/14 120/10 120/21 120/22 131/6 132/13 166/23 167/2 167/6 needed [8] 65/22 81/1 81/4 94/14 117/21 120/13 125/11 157/17 needs [25] 32/12 52/16 55/20 82/11 89/13 91/24 92/8 93/24 94/12 94/13 95/24 97/7 97/23 98/17 104/22 110/10 112/4 120/22 121/1 122/19 123/3 132/21 144/22 145/2 166/20 needy [5] 8/24 9/1 65/15 65/21 69/16 negative [2] 100/21 126/9 neglect [1] 57/8 negotiation [2] 11/25 22/1 negotiations [2] 33/13 34/1 neighbours [1] 138/6 neither [2] 100/20 118/10 never [13] 7/16 61/23 67/8 83/22 83/24 83/25 84/9 84/10 84/20 86/3 117/25 118/4 150/13 nevertheless [2] 82/2 132/24 new [20] 4/23 5/15 5/18 5/18 13/16 13/18 13/25 18/7 53/25 70/12 94/10 107/17 108/11 109/7 110/11 118/16 120/15 120/15 144/25 163/2 newsletter [4] 62/20 62/23 101/25 106/16

newsletters [2] 39/23 153/9 next [40] 12/18 19/11 21/20 29/20 33/23 33/23 49/7 62/18 69/8 70/24 79/22 81/15 89/20 91/3 93/21 98/4 98/5 99/20 101/19 101/24 104/23 105/3 110/18 110/22 116/17 117/23 118/3 118/20 120/17 120/20 123/8 124/5 129/19 133/5 134/23 137/11 140/16 144/3 146/8 147/25 NHS [6] 117/5 119/20 121/24 138/3 148/18 148/20 **no [91]** 5/13 7/6 7/25 14/10 15/5 15/5 15/15 17/2 21/18 22/1 23/14 23/17 24/11 27/12 29/21 33/6 34/4 36/19 38/12 43/19 45/11 47/19 47/22 55/2 58/13 58/22 59/3 59/15 59/18 68/7 68/25 70/3 73/24 74/3 74/14 76/1 76/4 76/14 76/18 78/15 78/16 78/17 79/7 84/3 84/4 84/6 84/13 84/22 85/10 88/22 90/12 94/12 95/5 95/14 95/15 96/12 96/13 96/18 96/21 98/12 100/16 101/4 101/9 101/19 107/5 108/3 108/25 115/11 116/16 121/7 124/12 126/9 126/19 127/23 130/18 133/25 135/8 135/9 137/14 138/14 142/4 142/9 144/23 148/25 149/9 155/22 160/7 162/16 165/23 166/18 167/14 no contingency [1] 96/13 nobody [1] 35/11 noise [1] 126/17 nominated [3] 7/8 7/15 7/16 nominee [1] 86/8 nominees [2] 13/5 13/6 non [4] 28/22 33/17 35/8 111/2 non-financial [1] 111/2 non-plaintiffs [1] 35/8 none [3] 26/14 90/16

(57) million... - none

			T		T
N	140/8 151/4 157/20	office [9] 16/17 16/21	operate [1] 115/9	27/16 46/4 55/19	overall [2] 105/19
none [1] 115/13	164/18	17/3 17/4 48/2 156/12		56/23 82/18	111/18
nonetheless [1]	numbers [1] 137/4	156/23 162/1 166/17	operating [2] 87/3	our [38] 13/25 30/19	overly [1] 130/2
125/17	nutshell [1] 31/25	offices [3] 16/18	121/22	31/19 39/2 39/16	overnight [1] 168/15
nor [5] 63/15 100/21	0	16/25 17/8	opinion [2] 30/17	39/16 43/5 46/10	overriding [1] 40/11
118/11 138/2 166/19	o'clock [5] 88/7 88/9	official [5] 21/25	32/13	63/24 66/3 66/12	overt [5] 127/13
normal [1] 119/10	88/10 88/11 168/16	26/21 58/17 125/2 126/15	opportunity [4] 1/7 4/4 127/19 148/12	68/10 77/22 77/22 77/22 85/14 87/22	127/17 128/1 128/20   150/6
normally [3] 60/22	oath [2] 1/16 2/4	officials [15] 13/13	opposed [1] 152/18	99/16 102/9 106/4	owed [1] 135/20
63/14 140/5	object [2] 9/15 10/1	35/24 68/24 76/6	opposite [3] 1/14 27/4	108/21 110/8 110/10	own [13] 7/19 11/3
Northern [2] 15/14	objected [1] 116/4	96/18 122/10 124/13	28/4	124/16 126/14 126/18	11/11 30/6 66/24 80/7
16/22	objecting [1] 145/10	129/7 138/18 138/21	option [3] 53/5 145/8	128/3 130/19 130/21	85/25 97/25 102/13
not [207]	objective [6] 26/11	139/18 146/15 146/20	159/16	140/2 143/23 148/12	107/25 128/11 150/18
note [10] 43/8 88/6 131/9 131/11 131/12	52/22 113/7 118/6	148/9 148/22	options [3] 44/25 63/3	148/16 149/25 152/2	163/17
132/10 135/5 135/7	152/2 166/24	often [3] 117/11 154/6		160/13 161/24 165/1	ownership [7] 51/1
140/7 168/4	objectives [12] 8/6	158/20	or [203]	ourselves [1] 1/9	52/10 52/17 53/8
noted [2] 132/18	25/18 26/6 26/17	Oh [1] 154/18	order [7] 23/6 31/18	out [72] 8/18 16/16	57/14 57/16 57/19
132/25	36/25 39/3 40/10 67/4	okay [9] 3/13 4/5 56/8		24/1 24/14 24/15 25/5	Р
notes [6] 38/20 58/6	67/13 80/17 80/25 81/3	77/7 88/11 92/19	107/18 111/6	26/16 29/6 34/5 38/23	
76/5 79/22 79/24 80/2	objects [6] 8/18 8/19	142/6 145/18 168/19	ordinary [1] 62/16	40/9 43/12 44/16	pace [1] 91/7 pack [1] 13/24
nothing [9] 10/7 31/4	9/10 10/4 10/7 38/15	once [5] 10/19 12/8 36/21 124/6 168/8	ordination [1] 162/22 organisation [2] 29/2	53/14 54/20 60/10 60/14 60/16 61/20	page [128] 8/17 10/16
71/3 130/20 131/5	obligation [2] 44/17	one [65] 1/15 10/11	93/14	62/10 63/18 68/19	18/2 18/3 18/20 18/21
137/4 137/6 144/14	132/4	13/22 23/6 27/24	organisations [5]	72/18 74/9 75/11 77/4	18/24 18/25 19/11
167/10	observation [1] 104/1	34/19 34/25 36/10	15/3 16/19 28/8	79/23 84/6 87/19	19/12 20/5 21/14
notice [4] 23/1 25/11	observations [1]	37/4 37/5 37/7 38/21	150/23 151/18	95/16 97/16 99/23	21/20 21/21 24/3
67/9 141/8 November [8] 21/13	153/19	38/25 39/13 40/2	organised [2] 7/5	103/16 103/23 105/12	24/17 24/20 25/10
21/15 21/18 25/12	observing [2] 35/23	44/10 47/4 48/23 49/3	18/12	106/5 107/19 110/13	29/14 29/20 30/11
42/3 116/17 116/20	78/7	50/21 50/23 50/24	organs [1] 6/4	110/23 111/13 114/23	30/12 32/15 34/6 37/8
124/8	obtain [3] 88/4 158/3 158/15	51/18 54/8 56/3 56/19	original [12] 8/15 11/1	118/2 118/6 118/15	40/19 42/3 48/25 49/1 50/8 50/9 51/3 51/4
November 1989 [1]	obtained [1] 166/2	60/14 66/20 73/19 75/8 85/24 86/24	12/15 21/4 25/14 51/16 74/21 87/22	119/22 120/17 120/23 121/4 121/12 121/17	52/25 53/2 53/12 54/3
25/12	obvious [2] 28/12	88/19 88/23 92/22	117/9 118/24 119/14	124/15 126/4 126/18	54/4 58/3 58/10 60/15
November 2005 [2]	30/25	101/5 101/9 102/23	132/6	132/1 133/9 134/21	62/5 62/6 62/18 64/18
116/17 116/20	obviously [4] 14/24	106/24 108/24 109/4	original intention [1]	135/11 136/20 137/1	65/12 69/5 69/6 69/8
<b>now [49]</b> 1/11 6/5 6/6 7/22 10/11 12/21 14/3	47/23 85/16 137/12	113/7 114/10 116/11	11/1	137/5 139/17 143/12	70/3 70/7 70/24 71/7
14/24 15/2 29/8 36/11	occasion [3] 129/25	117/2 120/7 124/3	originally [2] 11/24	144/22 145/18 146/24	76/23 76/24 79/3
46/6 51/17 53/11	155/8 156/18	124/25 126/14 128/3	132/19	147/12 152/23 156/12	79/23 80/2 81/15
53/22 57/22 62/16	occasional [2] 63/15	135/8 136/20 136/20	orphaned [2] 70/4	157/1 161/19 166/4	81/16 81/19 86/23
71/9 73/11 75/20 83/7	86/17 occasionally [3] 13/4	137/1 139/3 144/12	150/20	167/25	86/23 89/4 89/6 89/9
83/10 84/3 84/5 85/19	125/13 139/4	147/25 147/25 148/23 153/9 155/24 157/9	other [56] 5/9 6/14	outgoing [1] 148/23	89/20 89/21 91/11 91/12 91/14 93/6 96/6
86/12 88/8 95/18	occasions [1] 5/8	158/19 159/7 159/7	6/19 7/12 7/23 8/25 9/1 9/18 9/20 10/5	outgoings [2] 90/11 151/6	96/7 96/24 96/25 97/2
98/23 99/12 106/14	occurrence [1] 51/11	ongoing [1] 91/22	14/22 27/11 27/24	outlay [1] 94/10	97/20 98/4 98/5 99/10
106/21 108/1 110/11	October [3] 60/9	online [1] 143/2	32/9 35/12 39/23	outline [1] 54/7	102/5 103/6 103/7
114/9 118/17 122/15	113/17 164/10	only [35] 8/1 21/24	40/20 44/6 44/18	outlined [1] 37/23	104/12 105/2 107/12
124/5 125/20 131/7 132/1 133/6 138/9	October 1988 [1] 60/9		44/20 48/5 55/19	outrageous [3] 24/11	108/8 110/4 110/22
140/10 142/6 145/12	October 2002 [1]	34/7 35/14 36/14	55/19 57/23 65/13	133/25 134/7	111/10 111/11 113/18
147/11 148/7 161/12	164/10	38/17 52/19 53/3 53/5	65/16 66/10 66/18	outset [6] 37/21 38/13	
nowhere [2] 128/15	odds [1] 109/11	55/23 56/21 63/13	66/25 69/4 69/13	55/4 87/13 155/17	120/21 121/11 122/17
128/16	off [10] 23/12 35/2	70/23 72/13 77/8	69/17 72/12 75/11	155/24	126/24 129/4 129/17
NSSC [2] 154/1	54/20 70/21 77/9 83/11 85/13 124/12	82/25 84/14 101/5 101/9 120/3 125/21	83/22 90/9 96/20 100/2 100/6 100/13	outside [3] 16/21 88/25 140/6	129/20 130/9 132/9   134/14 135/15 137/24
155/12	136/8 136/16	131/3 133/22 135/16	101/7 102/16 106/11	over [27] 6/23 14/14	138/15 143/11 143/14
nub [1] 132/2	offer [8] 53/15 133/20	144/17 146/25 155/19	111/9 111/20 112/9	15/6 17/19 39/24	143/14 143/19 144/3
number [27] 3/19 4/15	143/17 143/25 144/4	158/5 160/2 167/2	116/12 117/20 119/16	41/15 56/18 58/3 70/7	144/5 144/20 146/2
12/1 12/22 12/23 18/7 36/12 41/6 53/21 54/3	144/14 144/21 145/11	167/5 167/13	123/25 133/21 136/12	77/18 89/13 92/5	146/3 146/9 146/9
54/5 59/5 62/23 91/15	offer is [1] 145/11	onus [1] 122/9	148/3 151/2 151/14	92/21 95/9 96/24 98/1	152/16 152/20 153/25
97/16 110/23 111/9		onwards [1] 2/25	153/4	104/23 105/2 108/3	155/9 155/15 156/9
112/9 120/17 125/19	143/15 160/15	opaque [1] 156/20	others [5] 17/18 31/19		166/14 166/14
128/14 133/3 134/21	offers [1] 82/18 offhand [1] 64/8	open [2] 41/23 80/9 opening [1] 52/13	89/23 154/17 160/12 otherwise [6] 9/16	144/3 146/3 149/5 155/15 158/4	page 11 [2] 24/17   121/11
	omana [1] 04/0	opening[i] 02/10	Other Mise [o] 3/10	100/10 100/4	121/11

(58) none... - page 11

Р	155/15
page 14 [2] 89/6	164/5 1
103/6	paragra 110/22
page 15 [1] 103/7 page 16 [2] 34/6	paragra
153/25	paragra
page 18 [1] 155/9	paragra 67/19
page 21 [1] 91/11 page 24 [1] 152/16	paragra
page 25 [1] 65/12	119/3
page 26 [1] 91/12	paragra 67/10
page 3 [5] 42/3 96/6 110/4 113/18 113/19	paragra
page 34 [1] 111/10	103/9 paragra
page 35 [1] 111/11	52/25
page 4 [3] 93/6 99/10 126/24	paragra
page 5 [4] 8/17 86/23	153/25 paragra
107/12 116/23 page 6 [1] 18/20	155/11
page 7 [1] 29/14	paragra 155/15
page 8 [2] 25/10	paragra
64/18 page 9 [1] 89/4	35/7 69
pages [4] 25/9 118/18	paragra paragra
120/17 121/12 pagination [3] 89/5	68/19 1
91/11 152/16	156/9
paid [5] 36/4 39/6	paragra 68/19
39/8 90/18 156/13 Paisner [2] 37/15 38/8	paragra
paper [9] 49/25 50/10	156/9 paraph
50/13 64/19 65/11 65/12 66/8 73/19	70/20
167/25	parcel   parents
papers [4] 21/18 49/22 49/23 140/4	65/15 6
paragraph [81] 8/17	parity [
9/14 10/17 19/13	Parliam parliam
23/13 24/4 27/3 29/20 30/13 30/16 31/8 31/9	21/25 1
34/6 35/7 35/9 37/9	parlous 117/10
43/1 49/7 50/11 52/25 54/15 54/15 57/15	part [20
60/21 62/11 62/22	33/19 3
64/22 66/9 67/10	44/19 4 46/14 7
67/19 69/18 69/23 70/8 78/18 79/2 86/24	90/18 1
91/3 92/11 93/8 93/21	110/6 1 145/20
99/21 101/11 102/6 103/9 110/22 117/7	part-tim
117/23 118/3 119/3	particip
119/7 119/24 120/19	particip particul
120/20 120/24 123/19 124/9 129/7 130/9	4/24 6/
133/7 134/14 134/23	9/4 12/2 20/20 2
136/4 136/6 137/17	45/18 5
137/24 138/15 140/21 141/9 141/17 145/5	64/24 7
148/8 148/10 153/25	101/3 1 113/7 1
155/9 155/10 155/11	125/9 1

156/4 163/25 64/12 aph 1.5 [1] aph 13 [1] 70/8 aph 2 [1] 78/18 aph 3 [2] 66/9 aph 3.2 [1] aph **4 [2]** 8/17 aph 4.4 [1] aph 5 [2] 9/14 aph 54 [1] aph 63 [1] aph 64 [1] aph 8 [3] 34/6 9/18 aph 9 [1] 69/23 aphs [5] 52/13 22/18 144/5 aphs 3 [1] aphs 66 [1] rasing [1] [1] 105/19 s [6] 8/25 9/1 69/9 69/24 70/1 [**1]** 35/19 nent [1] 140/6 nentary [2] 27/9 s [2] 95/7 )] 15/18 32/25 39/9 42/7 42/18 45/1 45/12 77/15 88/19 03/14 105/18 30/3 145/20 153/13 ne [1] 90/18 oate [1] 51/9 oation [1] 6/22 lar [37] 1/9 2/1 20 6/25 7/11 25 16/22 17/10 25/23 26/13 56/3 57/12 64/6 74/6 76/1 96/25 01/16 102/16 20/23 125/9 62/14 62/22 62/25 25/10 126/4 63/1 70/18 70/20

126/10 136/3 138/12 153/12 155/6 157/10 160/18 particularly [8] 4/3 20/13 20/17 40/4 79/25 82/5 89/17 103/4 partner [2] 10/20 161/7 partners [2] 10/18 72/3 **Partnership** [9] 93/3 109/22 109/24 128/24 129/24 136/19 155/18 155/22 162/3 parts [2] 17/11 109/17 party [3] 44/6 44/20 127/8 pass [1] 165/8 patient [13] 124/20 163/23 164/3 164/15 164/20 164/22 165/4 165/7 165/9 165/11 165/12 165/17 166/6 patient's [1] 164/23 patients [1] 166/4 patterns [1] 91/18 paucity [1] 63/25 pausing [3] 100/8 103/24 122/1 pay [12] 19/5 22/20 24/5 24/14 24/25 25/5 26/16 38/23 63/20 137/3 144/10 166/15 paying [2] 27/23 158/5 paymasters [3] 43/5 66/3 66/12 payment [38] 2/15 21/1 21/2 22/9 22/10 23/3 23/6 26/7 26/8 26/19 27/7 27/11 29/9 29/16 29/18 29/22 30/18 30/25 31/15 32/18 33/5 35/2 35/11 38/3 38/4 44/3 44/3 44/10 44/11 70/13 70/18 71/4 74/3 96/10 96/12 115/25 130/24 137/5 payments [58] 21/5 22/15 22/19 23/5 23/18 24/15 25/20 25/25 27/2 27/20 27/22 27/25 28/16 28/22 29/6 33/7 33/17 33/18 33/20 34/4 34/23 47/19 47/22 60/10 60/11 60/12 60/20 60/22 62/8

70/22 71/5 71/11 72/11 73/1 74/1 77/6 90/9 91/7 93/7 94/1 96/4 100/19 113/25 114/7 117/10 118/25 123/5 133/1 136/10 136/17 154/10 166/13 peak [1] 89/18 pending [2] 10/21 113/25 pennies [1] 122/14 penny [1] 84/23 penultimate [1] 145/5 people [65] 1/22 5/23 7/15 8/12 8/12 13/13 13/20 20/13 20/16 23/12 25/2 28/25 29/3 32/8 35/17 37/11 38/24 40/8 41/6 45/22 47/5 55/6 55/19 56/19 56/20 56/24 57/2 61/9 64/6 66/16 66/19 67/15 68/13 73/1 73/2 73/16 74/11 75/11 77/8 82/11 83/23 89/14 89/22 116/3 116/14 117/4 117/24 119/2 121/23 136/19 137/1 142/12 149/23 150/11 151/4 151/14 152/6 155/23 157/7 157/16 159/2 160/1 161/10 162/14 166/19 per [10] 52/17 56/21 89/10 117/9 134/3 134/3 134/6 140/23 141/21 144/16 per se [1] 56/21 perceive [1] 67/13 perceived [2] 93/13 113/21 percentage [1] 65/25 perfectly [1] 157/13 perhaps [7] 39/4 44/1 45/16 74/2 75/25 88/6 142/1 period [28] 4/20 6/10 6/23 14/4 15/19 15/25 18/21 20/25 23/21 36/13 36/17 39/17 42/23 59/19 64/11 65/5 65/7 69/19 69/19 70/21 71/4 74/15 84/13 84/22 108/3 153/24 163/19 163/20 periods [2] 12/20 91/1 peripheral [1] 33/14 permanent [3] 9/21 10/3 89/25 permission [1] 46/17 permit [2] 10/8 10/8 permitted [1] 165/22

persisted [1] 139/15 person [7] 25/21 27/9 44/11 47/7 55/14 125/9 155/7 personal [4] 31/5 37/17 40/1 63/8 150/9 **Personally [1]** 150/8 persons [7] 8/20 8/25 9/2 9/24 65/13 65/16 69/4 persuade [3] 108/17 139/17 150/4 persuasion [2] 124/19 124/23 persuasive [1] 139/16 PETER [3] 2/7 94/11 154/9 Peter Stevens [1] 154/9 phrase [4] 23/16 26/24 32/4 126/7 physical [2] 117/20 117/24 pick [8] 19/10 76/23 88/6 89/7 101/22 104/13 129/7 168/6 picked [1] 20/20 picketing [1] 102/20 picking [5] 72/18 86/25 124/8 132/9 151/3 picture [2] 32/12 90/20 pie [1] 150/12 piece [1] 106/11 pieces [1] 159/14 place [8] 1/20 14/19 25/15 37/19 80/11 115/13 121/8 131/8 places [2] 3/22 83/22 plain [1] 114/24 plaintiffs [2] 35/8 35/10 plan [5] 104/16 105/7 106/19 109/8 113/10 planned [1] 96/11 planning [6] 23/2 103/16 104/21 110/20 115/1 115/11 plans [2] 106/21 109/6 play [3] 42/7 124/17 125/15 played [1] 95/16 playing [1] 126/7 pleas [1] 108/21 please [53] 8/16 10/12 10/16 17/23 18/2 18/19 18/25 21/10 24/17 29/12

29/14 30/8 30/11 34/6 37/8 40/16 40/17 42/4 47/10 48/22 48/25 50/6 50/22 52/8 58/6 58/10 60/7 62/4 64/18 65/10 77/11 86/22 personality [2] 125/10 93/6 95/17 97/3 99/10 101/25 108/15 110/4 113/18 118/18 124/5 124/20 125/5 126/24 141/15 148/6 148/6 153/25 155/10 163/15 166/11 168/14 pleased [1] 143/3 **plight [1]** 117/8 **plus [1]** 51/12 pm [6] 88/12 88/14 140/12 140/14 142/20 168/21 **PO [1]** 18/7 pocket [1] 136/25 pockets [1] 130/21 point [22] 8/10 20/6 34/13 34/14 38/10 38/19 42/11 60/3 67/6 95/9 95/14 97/4 98/14 108/17 108/23 124/12 129/11 129/22 130/13 149/25 150/1 166/21 point 1 [1] 34/13 point 2 [2] 20/6 34/14 point requesting [1] 95/14 pointed [1] 99/23 points [12] 19/3 38/22 45/10 98/5 99/20 132/10 134/21 145/15 146/6 146/7 146/16 147/15 policies [18] 16/8 50/23 51/18 51/19 51/23 51/23 52/1 55/8 56/10 57/23 79/19 80/12 80/16 81/16 152/23 153/2 153/6 153/11 policy [58] 6/15 6/15 29/15 29/24 38/25 42/6 49/10 50/15 50/20 50/21 51/1 51/6 51/7 52/10 52/14 53/11 54/19 57/14 57/15 57/18 59/17 60/8 60/15 62/6 62/8 62/19 64/19 64/22 64/23 65/22 69/1 69/3 71/13 72/3 72/9 74/1 74/18 74/22 75/5 75/15 79/5 79/6 91/20 92/12 92/16 94/7 105/19 118/15 128/1 129/15 155/16 158/5

(59) page 14 - policy

Р	87/12	priority [8] 31/13	prompted [2] 3/18	163/9	12/20 31/24 37/10
policy [6] 158/6	precursor [1] 119/10	66/19 67/6 67/15 68/5	3/20	<b>publishing [1]</b> 157/25	43/12 49/19 53/21
158/8 163/5 163/9	predicament [2]	68/10 116/1 121/20	promptly [2] 114/16	pulled [1] 128/13	128/12
165/2 165/2	129/12 130/14	private [1] 53/5	168/10	purchase [5] 50/12	quick [1] 103/5
political [13] 26/21	predictable [1] 84/20	probably [38] 1/21	proper [2] 120/22	51/2 52/5 53/25 53/25	quickly [9] 21/22
67/6 107/17 124/11	preferred [3] 43/5	14/15 15/6 15/9 18/14	165/10	purdah [1] 46/19	28/20 29/7 77/15
124/24 127/21 127/23	53/20 123/9	23/4 25/10 26/21 29/4	properly [1] 122/16	purpose [14] 3/16 8/9	97/21 98/15 98/22
128/2 128/13 128/21	preliminary [1] 49/4	56/2 61/7 65/12 74/19	properties [1] 52/5	10/9 14/1 27/23 65/17	136/1 157/2
133/18 139/6 139/24	premature [1] 76/7	89/6 91/12 103/7	property [8] 51/2	76/20 78/20 80/1	quietly [2] 124/23
politicians [7] 35/24	premises [1] 18/4	104/2 104/11 105/11	51/10 51/14 53/16	95/23 116/25 126/3	126/19
66/22 66/22 67/13	preparation [1]	107/5 108/19 111/11	56/14 57/4 57/7 63/16	161/5 164/16	quite [22] 3/15 8/4
68/12 124/13 128/10	112/25	112/17 125/21 131/10	proportion [1] 51/14	purposes [2] 62/9	25/25 44/7 52/21 55/4
politicians' [1] 133/18	prepare [1] 111/17	135/21 135/23 135/23	proposal [6] 22/20	75/14	55/15 55/17 59/6
poor [2] 3/24 159/3	prepared [7] 13/24	139/2 139/8 147/24	24/5 98/16 130/6	pursuant [1] 33/9	84/25 102/25 109/8
position [19] 14/8	30/23 44/14 109/7	148/23 151/6 152/9	146/12 147/6	pursue [4] 49/11	114/24 123/13 134/12
22/7 37/12 37/22 42/8	109/19 134/19 136/25	155/23 159/15 165/1	proposals [3] 96/17	49/18 114/3 150/3	135/9 136/18 137/14
42/12 64/12 71/8	preparing [1] 76/21	168/7	121/15 166/12	pursued [2] 59/9	151/8 152/3 162/6
72/18 86/13 87/6 89/8	presence [1] 16/21	problem [8] 40/6 47/9	propose [1] 98/18	128/1	168/3
96/16 96/22 98/3	present [21] 18/19	142/24 157/25 159/9	proposed [3] 22/9	pursuit [2] 10/9 127/2	quotations [2] 110/6
98/10 118/2 130/3	37/7 78/22 80/1 80/4	165/18 166/7 168/13	93/2 125/18	pushed [1] 128/21	110/14
148/5	83/1 83/4 93/15 96/12	problems [8] 6/18	proposing [2] 79/9 167/25	pushing [1] 105/19 put [24] 16/2 17/9	quote [1] 158/19
positive [11] 70/23	98/12 98/18 112/12 114/4 116/25 119/9	83/16 83/20 96/25 118/21 136/4 162/7	prospect [1] 81/22	27/20 39/24 46/19	<b>quotes [5]</b> 158/3 158/16 158/20 159/14
71/8 71/10 71/16 72/8	124/22 129/20 129/21	162/13	protected [1] 50/16	47/16 67/4 67/5 81/10	161/17
73/22 97/22 99/15	135/15 137/18 148/12	proceed [5] 28/15	protected [1] 50/10	83/11 94/23 112/12	-
100/21 101/12 127/24	presentation [5]	38/16 38/17 145/25	49/2 90/1	115/22 122/9 123/16	R
possibilities [1] 44/9	111/18 111/23 112/7	163/6	protesting [1] 35/23	124/6 136/25 139/19	raise [4] 4/3 41/21
possibility [4] 59/8	124/22 150/5	proceedings [4]	proud [1] 123/13	143/4 146/24 147/5	82/8 102/8
127/2 127/10 149/14	presented [7] 22/3	34/10 34/13 46/10	prove [2] 126/9	149/7 149/11 149/19	raised [12] 37/13
possible [10] 25/8	97/22 132/11 134/2	48/1	127/17	_	40/21 41/16 47/14
27/22 31/20 50/17	139/23 141/7 150/15	process [14] 60/16	provide [24] 8/11 9/17	Q	50/1 52/5 59/14 81/22
121/20 127/6 149/21	presenting [1] 114/14		9/22 22/21 24/6 24/13	qualifications [2] 4/14	
157/24 159/15 162/11	preserve [1] 52/23	125/2 159/25 160/5	36/14 53/6 53/9 65/14	4/24	154/12
possibly [6] 128/23	press [7] 21/25 22/4	160/9 160/20 161/16	91/20 92/11 92/16	qualified [1] 104/7	raising [3] 10/3 41/10
135/25 157/19 158/9	25/11 102/7 102/13	162/11 162/16 162/18	96/19 103/12 103/18	qualifies [1] 75/9	102/17
166/4 167/15	102/15 124/21	167/5	103/20 104/3 104/25	qualify [1] 55/16	ran [1] 23/20
post [2] 17/17 64/11	pressing [1] 116/10	produce [1] 84/15	119/5 122/23 132/20	qualifying [1] 35/7	range [3] 93/24 105/4
potential [2] 19/25 113/24	pressure [1] 137/18	produced [11] 49/23	137/19 144/17	qualms [3] 35/21	132/19
potentially [3] 20/17	presumably [2] 44/22	49/23 49/25 69/1	provided [17] 3/14	56/11 56/15	ranging [2] 42/5 146/5
65/24 167/4	66/12	88/20 103/2 104/7	3/15 5/15 10/2 10/7	quantify [2] 76/17	rant [5] 85/20 85/20
pouring [1] 84/6	pretty [2] 37/1 136/1	106/19 109/6 113/4	21/19 25/15 33/21	77/19	133/22 133/23 133/24
poverty [5] 89/15	prevented [1] 34/12	135/4	35/2 51/20 51/24	quarter [1] 167/14	rarely [1] 31/22
89/16 118/10 118/25	previous [10] 4/20	producing [1] 105/7	60/23 63/8 81/17	quarterly [1] 113/9	rate [5] 33/17 38/3
150/21	28/3 32/14 54/7 71/7	production [1] 113/14		quarters [1] 54/19	102/8 123/7 130/24
power [1] 9/16	115/22 123/19 130/9	productive [1] 127/17		quasi [1] 123/2	rates [2] 90/14 166/17
powerful [2] 119/22	132/5 135/15	products [5] 5/24	50/17 97/19 111/2	quasi-agency [1]	rather [20] 7/23 11/10
124/14	previously [1] 109/21	8/22 72/2 110/9 117/6	139/20 161/17	123/2	20/14 33/3 43/6 45/12
powers [1] 39/21	primary [12] 63/20	professionalism [1]	provision [12] 9/17	query [1] 47/14	53/24 85/25 86/2 92/17 108/12 108/14
pr [1] 53/3	66/20 68/5 71/17 72/6	1/17	53/4 53/25 69/25	question [23] 26/4 33/23 40/21 43/25	113/3 116/2 126/7
practical [3] 6/22 17/2		profit [3] 55/10 55/12	77/13 91/25 96/12	44/1 44/8 46/19 49/11	128/19 139/16 149/19
160/15	73/20 73/23 115/18 prime [2] 20/15 52/22	56/13	99/24 138/1 138/2 141/10 141/18	50/1 51/22 56/1 59/23	150/6 154/23
practically [1] 6/10	principle [3] 50/12	127/20 128/20 148/14	provisions [1] 89/24	75/22 82/8 105/21	re [2] 146/16 147/15
practice [4] 83/15	50/14 65/5	progress [2] 113/5	proxy [1] 161/9	106/12 107/10 114/13	re-express [2] 146/16
159/10 159/13 164/17	principles [2] 65/3	113/8	public [2] 42/17	122/6 129/10 130/12	147/15
practices [3] 80/13	80/20	prohibitive [1] 137/6	128/20	154/15 166/8	reached [1] 44/19
80/16 90/2	print [1] 91/3	projects [1] 149/24	publication [4] 57/20	questioned [2] 46/12	reaching [1] 32/19
pre [1] 45/22	prior [6] 4/6 4/10 5/11		153/4 156/11 157/4	154/7	reaction [4] 83/10
precarious [1] 117/25	14/20 88/16 142/3	144/11	publish [2] 156/18	questionnaire [3]	83/10 100/20 157/14
precise [3] 14/7 14/13	priorities [5] 91/20	promises [1] 132/4	157/15	89/17 90/21 111/20	reactions [1] 75/7
25/13	92/12 92/16 108/11	Promote [1] 9/22	published [5] 156/14	questions [12] 1/24	read [3] 27/13 146/8
precisely [2] 45/21	110/20	promotion [1] 10/1	157/3 157/20 163/5	2/8 3/8 3/12 11/5	163/16
		· · ·			
					(60) policy read

R
readers [1] 32/6 reading [3] 100/10
120/4 120/4 reads [3] 19/13 28/4
47/20 ready [1] 77/13 real [5] 83/16 125/21
133/23 133/24 144/18
realisation [3] 119/13 119/25 120/12 realise [2] 120/7
122/10 realised [3] 55/22
120/3 123/15
realistically [1] 123/4 really [9] 7/21 15/5
23/9 38/13 45/8 84/25 87/13 106/8 150/23
reason [5] 19/23 58/9 71/20 96/21 104/6
reasonable [4] 55/23 82/19 90/1 157/13
reasonably [2] 123/5 140/3
reasons [8] 8/8 37/22 65/23 127/14 139/3
139/22 140/1 159/7 recall [61] 7/1 7/13
7/17 9/3 13/3 13/8 13/17 24/8 32/24 33/6
35/20 35/23 36/3 36/8 36/17 36/19 36/22
36/22 39/20 49/12 49/15 49/17 51/18
54/25 55/7 56/15 58/16 59/10 59/11
64/5 79/13 83/7 83/10 86/15 87/5 100/9
100/16 101/15 102/14 102/16 102/19 102/20
105/9 106/3 107/3 112/23 113/3 116/8
123/21 130/17 135/11 135/17 138/14 138/23
147/19 147/23 154/12 154/16 154/18 154/19
163/11 receipt [4] 29/8 32/22
156/2 156/7 receipts [2] 155/12
155/24 receive [8] 9/25 31/21
34/21 71/3 80/15 111/5 111/7 165/10
received [14] 7/17 24/19 31/16 36/18
65/6 72/11 79/7 81/25 83/2 113/25 141/3
141/5 144/18 156/6 receiving [7] 8/21
1

43/18 44/10 47/21 56/12 86/17 161/10 recent [2] 63/9 113/22 reception [2] 149/22 149/22 recess [1] 135/3 recipients' [1] 117/12 recognise [5] 122/15 129/12 130/14 132/23 166/19 recognised [10] 29/25 48/16 52/17 56/16 56/20 64/24 69/16 69/17 161/22 161/24 recognising [2] 72/3 112/3 recognition [4] 64/21 90/25 144/13 144/21 recollection [8] 22/23 23/3 78/17 101/2 145/14 145/16 147/8 155/21 recommend [1] 97/11 recommendation [11] 90/21 90/22 92/4 104/14 105/10 105/11 106/2 112/11 112/11 152/17 152/18 recommendations **[18]** 20/6 91/10 91/15 92/24 94/9 103/25 104/13 105/18 106/3 110/4 111/9 111/12 111/14 112/9 112/15 113/6 113/8 152/20 recommended [3] 103/17 105/6 125/23 recommending [1] 113/14 record [5] 3/23 11/5 14/7 80/5 80/7 recorded [4] 49/2 94/16 132/16 154/20 records [7] 5/3 18/23 25/16 93/21 95/4 132/10 155/15 recourse [1] 41/1 recover [1] 118/7 recur [1] 168/13 redacted [1] 47/17 redecoration [1] 63/16 redrafting [1] 54/9 reduce [1] 68/1 reduced [1] 53/18 reducing [1] 136/12 reduction [1] 63/9 refer [7] 30/13 33/8 52/8 54/1 143/16 145/3 161/8 reference [39] 10/17 19/12 21/14 22/11

22/14 24/18 24/21 34/7 34/7 34/9 35/13 50/10 56/19 62/21 64/19 66/13 95/2 95/7 96/16 96/24 102/2 104/19 107/22 118/19 118/20 123/24 124/2 127/8 127/9 129/5 129/16 131/23 132/3 133/6 140/18 145/1 146/25 153/9 164/5 references [1] 34/19 referred [8] 60/10 65/11 66/9 71/14 102/21 113/12 123/6 149/16 referring [5] 72/25 73/19 135/24 137/16 166/14 refers [15] 20/7 25/14 34/4 35/7 62/19 73/8 73/16 78/6 92/11 99/21 100/11 122/18 122/20 154/1 155/11 **Reflecting [1]** 111/4 reflection [2] 63/23 154/21 reflects [1] 150/8 reforms [1] 90/5 refusal [2] 133/12 162/19 regard [6] 15/2 24/20 48/15 49/13 61/1 119/9 regarded [6] 11/6 11/9 15/2 73/22 114/18 159/6 regarding [1] 37/10 regional [1] 48/4 registered [3] 10/20 11/3 25/3 registrant [7] 69/9 69/10 92/8 113/23 125/20 156/6 162/19 registrants [56] 17/7 18/10 18/12 23/8 39/5 40/1 43/15 45/23 71/11 72/12 89/9 89/11 90/10 90/15 91/4 91/19 91/24 94/2 95/24 96/22 97/7 97/24 98/10 98/17 100/19 102/9 104/23 110/15 111/3 112/6 117/9 119/16 120/19 121/14 121/19 123/4 129/17 130/1 132/7 133/4 136/4 136/10 138/4 140/25 148/4 152/22 153/1 153/3

153/7 153/12 155/14

155/17 155/19 160/15

160/22 161/15 registrants ... we [1] 98/10 registrants' [5] 85/15 119/6 143/23 144/12 145/2 registration [1] 10/19 regpay [3] 166/15 167/17 167/21 regret [1] 37/20 regular [20] 6/24 38/3 38/3 60/11 62/8 62/21 62/25 63/1 63/20 70/20 70/22 71/5 71/11 72/11 72/25 84/19 133/15 160/22 161/18 166/15 Reid [1] 115/11 reimbursed [4] 22/22 24/7 24/10 24/14 reject [1] 144/1 rejected [6] 10/21 32/25 147/7 147/13 155/17 165/23 rejoin [2] 14/11 14/16 related [5] 63/12 64/2 64/4 90/2 103/16 relating [3] 51/19 55/12 56/3 relation [12] 19/1 34/14 57/22 69/24 69/25 70/15 73/7 90/23 93/20 95/2 138/9 164/24 relations [1] 110/21 relationship [1] 151/22 relationships [2] 117/18 139/3 relatively [1] 89/23 relatives [3] 43/18 43/21 43/24 release [3] 21/25 22/4 57/20 relevant [1] 30/21 reliable [1] 151/12 reliance [1] 166/22 reliant [1] 90/8 relief [2] 58/15 59/16 relieve [2] 8/20 52/15 remain [3] 18/7 18/14 31/11 remained [2] 94/6 132/22 remaining [2] 65/18 140/25 remember [30] 6/21 13/7 14/13 18/13 18/15 36/10 39/25 58/2 81/5 95/1 101/5 101/19 105/13 106/6 106/14 106/22 108/6

114/20 124/2 124/3 145/17 147/25 149/1 149/2 152/1 154/20 161/12 167/24 168/1 168/1 remit [1] 97/8 remotely [3] 47/5 47/10 142/12 renewal [2] 16/24 119/14 renewed [3] 17/5 136/9 136/17 renominated [1] 86/5 rent [1] 90/14 repair [1] 117/21 repairs [1] 90/13 repaying [1] 90/14 143/5 rephrase [1] 26/5 replaced [2] 15/21 15/23 replacement [2] 63/17 130/7 130/13 117/22 replacing [1] 14/12 reply [2] 37/15 37/16 report [18] 6/2 59/4 89/3 91/10 93/7 98/21 99/7 99/10 103/21 104/6 104/9 105/18 119/11 122/19 163/23 164/2 164/11 164/13 reported [8] 26/24 47/4 49/3 83/5 99/12 107/14 113/8 113/21 reporting [1] 93/10 reports [4] 78/10 78/14 106/20 113/5 represent [1] 50/15 representation [1] 15/13 representative [1] 59/6 representatives [4] 57/21 100/23 115/3 132/11 represented [2] 86/1 129/23 represents [2] 65/24 75/15 request [13] 15/17 19/9 82/14 82/21 83/9 97/6 98/25 99/2 123/6 155/6 155/8 156/7 164/11 requested [3] 78/10 80/11 96/19 requesting [1] 95/14 requests [11] 7/18 30/3 30/20 52/3 77/22 82/3 82/5 85/15 153/13 153/18 157/12

require [3] 46/7 158/15 158/19 required [19] 6/25 13/11 44/2 61/10 80/20 81/14 91/21 92/1 94/10 106/6 106/9 121/14 122/19 123/18 135/19 137/6 152/25 158/21 160/21 requirement [5] 35/22 57/12 65/19 127/16 163/4 requirements [4] 95/25 103/22 124/16 159/24 requires [2] 30/7 65/14 repeat [3] 59/23 122/6 requiring [2] 159/13 160/23 **Rescue** [1] 53/13 researched [1] 143/22 reserves [3] 129/11 residents [1] 6/19 resign [3] 146/19 147/7 147/11 resignation [2] 129/22 146/25 resist [4] 97/6 98/24 108/21 152/8 resisted [1] 125/23 resolve [2] 45/15 49/16 resolved [1] 123/11 resort [2] 61/9 158/24 resources [16] 30/23 70/10 91/21 97/19 98/16 98/18 99/25 103/15 111/17 112/22 114/12 114/14 116/13 118/4 149/18 160/13 resourcing [1] 149/15 respect [7] 11/23 34/11 86/16 113/20 127/12 129/15 133/19 respects [5] 3/19 71/10 72/5 120/17 121/13 respite [1] 91/1 respond [2] 85/15 138/11 responded [4] 82/16 89/11 143/9 145/21 Respondents [1] 90/3 response [30] 22/17 36/14 38/18 52/3 77/5 82/15 83/8 99/2 101/17 127/25 132/15 134/16 138/20 140/2 140/17 141/2 141/5 143/8 143/13 143/20 145/6 145/10 145/13

(61) readers - response

	T		Τ	Т	
R	reviews [2] 90/23	ruling [1] 74/9	128/18 130/21 131/5	42/8 119/1	67/11 68/21 157/13
response [7] 146/3	106/20	run [3] 130/20 131/5	133/16 133/25 136/5	Secretary [13] 21/17	seemed [6] 7/20
146/13 147/11 147/14	revision [1] 166/12	139/21	139/10 139/11 143/3	22/6 22/14 37/13	55/23 88/1 115/10
151/18 167/18 167/22	reviving [1] 113/24	running [7] 11/14	143/21 144/20 145/16		145/4 154/5
response to [1]	Richards [4] 2/3 2/8	11/18 50/18 131/3	145/19 155/22 158/13		seems [1] 48/10
145/13	45/16 143/4	147/12 149/24 151/8	165/25	127/10 128/17 137/15	seen [9] 3/17 16/1
responses [2] 89/17	Richards' [1] 1/24	Russell [3] 76/20	saying [19] 22/12 25/17 27/13 79/20	section [3] 53/13	20/14 29/23 72/21
100/2	Richmond [3] 102/20 130/21 149/23	87/21 94/22 Russell Mishcon [2]	93/11 95/4 95/15 97/3	111/13 143/1 sector [1] 100/2	78/6 130/2 133/22 137/12
responsibilities [4]	rid [2] 56/7 56/25	76/20 94/22	98/24 108/9 121/9	secure [3] 92/7	sees [1] 157/9
6/9 89/19 92/23	right [64] 1/18 1/19		122/13 123/18 129/14	148/22 151/20	seized [1] 134/22
130/19	3/19 7/20 11/3 11/7	S	134/2 135/20 154/18	secured [2] 18/8	selecting [1] 13/2
responsibility [4]	11/15 12/2 15/6 15/9	sadly [2] 65/23 133/3	156/4 164/24	147/18	sending [1] 126/3
7/11 16/10 16/12	21/4 28/21 37/21	safety [2] 48/3 139/25	says [39] 12/14 20/10	securing [1] 18/4	senior [8] 13/12 13/12
115/18	38/13 45/19 48/20	said [41] 18/5 26/1	24/4 26/6 26/11 43/1	security [4] 22/19	84/17 125/1 126/15
responsible [4] 11/14 11/18 131/4 154/3	51/8 55/9 56/5 56/9	26/25 27/8 28/15	49/8 53/17 58/11 62/7	53/9 60/24 61/12	135/14 135/16 138/22
rest [3] 27/3 66/23	58/24 59/3 63/18 71/5	28/19 31/5 32/14	62/22 67/23 78/8 87/9	see [114] 2/9 5/3 6/17	sense [3] 23/9 116/5
114/22	71/19 72/23 73/14	32/16 36/11 43/3	87/14 94/24 95/22	8/17 9/13 10/13 10/16	125/8
restricted [2] 63/12	73/25 74/13 75/13	56/19 59/16 68/8 70/8	96/8 96/16 97/14	18/3 18/17 18/20 19/1	sensibly [1] 160/13
64/2	79/6 81/10 82/22	71/9 75/7 76/6 79/3	100/17 111/16 113/20	19/11 21/10 21/14	sent [2] 19/18 19/22
restrictive [1] 90/2	85/10 91/12 92/8	85/4 85/8 85/9 86/9	119/24 120/25 121/15		sentence [5] 59/3
result [10] 5/23 8/21	102/5 104/11 108/4	86/16 87/21 94/22 100/3 101/11 107/16	127/4 127/11 130/10	24/18 24/20 25/19	138/9 141/8 141/17
53/18 54/21 57/8 64/7	114/20 120/9 124/18	115/5 116/9 116/16	137/16 138/15 139/13	27/1 27/14 27/21 29/12 29/14 30/11	153/13
96/9 103/1 103/15	125/16 125/24 126/11 126/20 129/23 133/25	123/15 132/4 133/4	140/20 146/4 146/10 148/10 154/4 163/25	34/2 34/7 37/22 50/6	separate [1] 42/14 separated [1] 10/20
157/5	139/2 139/8 142/22	133/20 134/7 134/24	165/16	50/9 51/5 58/3 60/7	separately [2] 141/12
resulted [1] 118/25	145/22 147/11 147/16	135/13 135/21 150/9	scale [4] 25/23 26/3	60/9 60/15 61/19	141/20
resulting [1] 95/25	148/21 150/9 154/25	sake [3] 9/13 34/8	26/12 120/15	62/21 64/18 67/10	separation [1] 15/11
results [1] 111/19	155/23 155/25 156/8	140/20	scarce [2] 30/23	69/3 69/5 69/18 69/23	<b>September [6]</b> 58/8
retained [1] 57/11 retired [2] 13/12 13/12	160/10 160/22 162/15	salient [1] 146/6	57/11	70/3 70/7 70/16 74/11	64/17 77/25 78/3 80/4
return [3] 51/9 51/12	104/23	same [24] 16/19	scenarios [1] 105/4	74/12 77/10 78/1	100/19
88/17	right-hand [2] 91/12	29/24 32/9 40/3 41/18	scheduled [1] 21/17	78/18 79/3 80/2 80/8	sequence [2] 115/1
returned [5] 14/5	102/5	42/19 45/21 51/14	scheme [18] 59/9	81/15 84/23 85/4	149/5
15/20 85/22 86/12	rightful [1] 138/4 rightly [1] 80/17	57/24 65/2 65/10 66/18 67/15 71/10	60/10 71/12 72/20 72/20 72/21 72/22	86/25 87/19 89/3 90/22 91/3 93/1 93/1	series [2] 106/8 152/20
88/16	rights [1] 33/22	72/5 72/12 73/23	72/25 73/5 73/6 73/7	93/6 95/22 96/1 96/7	serious [1] 126/13
Reverend [8] 4/21	rise [1] 155/3	102/21 114/11 125/14	73/7 84/4 114/19	97/3 97/4 99/6 99/7	seriously [1] 109/10
5/21 14/3 14/24 58/17	risible [1] 143/18	132/21 135/11 149/13	114/24 115/9 115/9	101/21 102/1 104/6	servant [5] 84/17
68/23 80/10 81/20	rising [1] 144/13	149/22	115/25	106/1 107/11 107/13	134/4 135/14 135/16
Reverend Alan	risk [3] 34/16 35/18	satellite [1] 17/3	schemes [1] 80/12	108/9 109/19 110/5	138/10
Tanner [1] 4/21 Reverend Tanner [5]	43/6		scholarships [1] 9/23		servants [3] 115/7
14/3 14/24 58/17	road [2] 40/13 99/4	143/25	scope [1] 22/2	118/20 121/11 125/19	138/25 139/4
68/23 81/20	robust [5] 129/21	satisfactory [1] 53/6	Scotland [2] 15/14	126/23 129/1 129/4	Service [1] 151/11
Reverend Tanner's [1]	130/2 139/17 140/3	satisfied [5] 85/8	16/22	129/14 131/14 131/19	services [5] 17/12
5/21	150/7	85/10 133/21 134/1	Scottish [1] 18/23	131/21 132/3 132/15	49/5 61/12 99/25
review [48] 54/12	Roe [2] 135/22 135/24	140/22 satisfies [1] 157/24	screen [5] 47/16 56/7	133/6 134/14 135/8	153/23
62/12 88/17 88/20	Roe's [1] 149/3 ROGER [1] 2/7	save [1] 34/12	72/19 97/5 115/23 se [2] 52/17 56/21	137/16 140/19 142/11 142/18 143/14 144/5	set [55] 8/1 8/5 8/18 11/12 17/24 18/16
89/3 89/11 91/25 92/4	role [11] 5/14 6/21 8/7		seat [1] 123/22	146/1 149/20 151/18	19/21 21/8 23/6 24/16
92/19 93/7 93/25 94/9	15/5 15/20 16/7 28/21	108/10	second [29] 2/17	157/25 163/21 164/9	25/15 28/17 29/2 29/6
97/12 97/25 103/19	34/20 110/24 111/4	say [56] 1/18 3/20	10/16 18/2 18/25	165/22 166/6	30/2 33/9 38/15 60/10
106/25 107/4 107/7	159/20	4/24 11/16 12/3 20/18	19/13 25/21 30/13	seeing [3] 13/9 88/10	60/16 61/17 61/22
107/13 107/15 107/19 107/24 108/2 108/10	roles [2] 4/15 111/2	25/1 26/19 28/9 30/16	33/7 36/20 37/9 38/10	168/16	62/10 63/18 66/15
108/24 109/3 109/9	room [2] 1/12 143/1	31/2 31/9 38/13 41/11	38/19 39/14 43/25	seek [9] 78/21 78/23	67/3 67/4 68/16 68/19
109/18 109/21 109/25	rough [1] 77/13	45/21 46/11 56/2 57/5	48/25 49/24 51/3	78/24 94/20 108/12	72/18 93/12 93/18
110/7 110/13 110/17	round [2] 20/4 36/23	61/5 66/15 67/23	51/21 54/12 60/15	111/22 112/1 123/11	97/16 98/11 103/22
110/19 110/23 111/15	routine [1] 63/15	72/13 76/25 77/1 77/3	69/5 80/2 93/7 94/19	147/1	106/2 107/8 113/25
111/19 113/13 116/2	rude [3] 135/18	78/20 86/10 87/1	102/6 124/9 129/3	seeking [7] 44/11	114/5 118/2 118/6
116/21 118/19 118/21	135/18 139/4	92/21 93/8 93/11	163/14 166/13	78/13 79/14 80/24	120/17 121/2 121/12
119/11 120/11 120/12	rule [1] 70/3 rules [5] 46/20 55/1	95/11 108/15 108/23 116/7 120/9 121/7	secondary [3] 66/25 68/6 73/6	94/11 95/5 116/5 seeks [1] 99/19	122/14 126/1 126/4 132/1 134/21 135/11
138/17 150/19 152/14	90/4 143/17 168/15	124/9 124/10 128/8	secondly [3] 26/11	seem [5] 41/20 54/24	144/22 145/18 148/15
	25,		2300	230 [0] 11/20 0 1/24	, 1 10, 10 1 10, 10
1	1	İ	İ	İ	

(62) response... - set

S	Ι,
	*
set [3] 152/22	
156/12 158/25 sets [8] 34/5 53/14	
79/23 110/13 110/23	
111/13 113/5 121/17	
setting [7] 12/7 33/12	
80/18 119/22 132/22 143/12 144/9	
settlement [10] 22/9	
33/9 33/19 33/25 34/3	
34/19 44/19 70/13	
132/1 132/6 settlor [1] 12/9	
seven [3] 87/16 87/18	
121/5	
several [2] 83/19	
158/15 severe [1] 98/17	
severely [2] 31/20	
90/7	
shadow [2] 127/10	
128/17 <b>shall [7]</b> 9/16 10/2	
10/7 31/14 31/21	
140/8 142/10	
<b>share [10]</b> 50/2 51/4 51/12 51/14 52/4	
55/24 56/13 57/9	,
165/11 165/16	
shared [9] 18/10	,
51/20 51/23 57/25 164/3 164/15 164/20	ľ
164/22 165/3	;
sharing [10] 50/14	ļ
50/24 51/2 51/10 52/7	ľ
53/22 54/10 54/24 55/21 57/3	:
she [34] 16/14 74/15	
85/8 85/9 102/25	
104/10 123/22 131/20	
132/16 132/16 132/18 132/25 133/4 133/4	;
133/20 133/21 133/25	;
133/25 134/2 134/18	;
135/1 135/23 137/16	
140/5 140/20 143/4 149/2 149/3 155/11	
155/15 156/4 156/10	1
165/7 165/16	
<b>she'd [2]</b> 103/2 103/2 <b>she's [2]</b> 154/18 156/7	
<b>she's [2]</b> 154/18 156/7 <b>shelter [1]</b> 9/19	:
shift [1] 63/19	١.
<b>shopping [4]</b> 156/19	
156/25 157/2 157/5	ľ
<b>short [9]</b> 4/20 47/1 69/25 74/3 77/2 108/5	
130/24 140/13 142/21	;
short-term [3] 69/25	
108/5 130/24	
	l

**shorter [1]** 69/18 shorthand [1] 33/8 **should [80]** 10/25 11/15 12/2 13/2 14/9 16/1 16/25 18/6 20/8 20/11 20/13 20/18 24/12 29/9 29/18 29/22 30/18 31/12 32/1 32/12 32/12 33/4 36/5 41/1 42/7 42/8 42/15 42/17 42/19 45/12 55/24 65/7 72/4 72/5 83/23 87/14 87/15 91/17 91/20 92/6 92/11 103/17 104/19 104/21 105/7 107/19 108/23 111/1 111/17 111/22 112/1 112/7 113/2 114/17 121/20 127/6 127/13 127/19 127/24 129/9 129/20 130/6 130/8 130/11 135/20 135/21 137/21 139/21 144/7 146/15 148/19 152/10 154/22 155/16 155/19 155/23 159/16 159/17 159/18 167/8 show [6] 60/25 61/2 61/4 88/3 158/13 164/17 **showed [3]** 24/15 75/2 85/11 showing [2] 123/14 164/16 **shown [2]** 1/19 115/23 **shows [2]** 19/21 118/14 sick [4] 69/22 70/2 71/1 89/22 sickness [1] 62/15 side [2] 62/6 81/12 sign [4] 35/2 44/12 44/15 44/18 signature [1] 45/25 signed [7] 33/22 34/23 35/6 35/11 35/17 45/2 45/7 significance [1] 112/3 significant [3] 112/7 136/11 162/6 significantly [4] 86/14 108/3 108/7 118/12 signing [1] 34/10 similar [8] 20/9 35/9 87/7 116/15 154/11 154/24 155/2 155/3 simply [19] 6/13 7/7 7/18 13/12 20/3 23/19 28/21 29/6 37/23

38/23 49/19 56/1 57/8

139/16 139/16

75/12 82/19 130/20 137/18 152/2 166/6 simultaneously [1] 149/25 since [5] 3/17 36/19 117/11 118/24 124/12 single [8] 46/20 60/10 62/14 63/9 63/11 84/4 157/23 157/23 singular [1] 62/25 sir [10] 1/4 43/8 46/7 47/14 72/16 75/18 88/6 140/7 142/19 168/3 Sir Brian [1] 1/4 **situation [3]** 37/19 98/20 127/22 six [6] 7/14 7/15 64/14 111/23 112/13 113/15 skills [3] 13/6 13/8 13/15 skip [1] 137/23 **Skipton [17]** 2/25 3/10 112/19 112/24 114/1 114/6 114/8 114/18 115/17 116/1 116/6 116/13 122/12 149/13 149/17 151/8 162/17 Skipton Fund [9] 2/25 114/1 114/6 114/8 114/18 115/17 149/13 149/17 162/17 **sky [1]** 150/13 slight [1] 112/22 slightly [3] 43/9 52/6 67/5 **small [8]** 17/1 41/5 41/6 117/11 140/7 151/4 151/9 162/8 smaller [3] 40/4 133/3 137/3 smokes [1] 134/4 **snapshot** [1] 91/9 so [174] so-called [1] 141/21 social [8] 22/19 41/20 49/5 60/20 60/24 61/12 61/12 160/3 society [25] 4/21 5/10 7/8 7/15 7/18 12/23 13/5 14/22 15/1 15/5 15/8 15/10 15/16 18/12 20/19 21/16 21/23 22/3 22/12 30/10 37/14 85/24 86/1 86/5 86/9 Society's [1] 20/11 Society-appointed [1] 12/23 sofa [2] 84/16 86/19 softly [4] 126/6 126/6

softly-softly [2] 126/6 139/16 solely [2] 11/4 111/1 **solicitors [4]** 13/25 33/14 37/14 45/4 solution [2] 53/20 157/24 **solutions** [1] 6/18 some [73] 3/11 7/23 9/11 13/13 13/20 14/14 15/25 16/20 16/25 17/18 18/22 19/2 19/10 20/24 22/5 30/3 32/1 36/9 38/1 38/7 40/22 44/6 49/17 54/19 55/22 64/25 65/6 71/15 73/21 75/11 79/23 86/18 88/2 90/16 95/21 98/1 99/19 101/21 101/22 103/2 106/25 108/5 113/12 115/25 116/20 117/4 118/7 118/8 121/6 125/8 125/22 128/12 128/19 128/24 129/9 129/17 129/19 129/25 130/11 131/6 132/25 136/8 136/14 138/3 138/6 141/23 142/25 143/17 150/23 153/19 160/11 161/15 166/25 somebody [4] 86/1 86/2 104/7 134/12 somehow [4] 24/9 24/25 34/22 39/9 somehow contribute [1] 24/9 someone [4] 27/12 98/20 100/5 100/11 something [29] 7/24 11/9 15/1 35/25 41/15 44/1 45/13 46/1 46/2 54/21 56/20 64/8 68/8 72/21 73/6 85/18 102/24 105/13 112/18 120/2 133/13 133/21 137/8 139/25 142/4 143/5 151/15 162/10 167/16 something's [1] 142/9 sometimes [2] 60/10 66/23 somewhat [1] 81/10 somewhere [8] 1/21 13/9 17/1 27/17 35/8 61/11 113/4 142/10 son [2] 6/1 6/5 sons [1] 5/25 soon [2] 131/1 148/14 sooner [1] 20/14 sop [2] 28/5 28/5

sorry [40] 4/9 20/21 24/3 26/4 26/5 36/25 38/19 38/21 44/7 45/8 49/15 51/21 56/25 59/23 64/16 84/25 85/20 93/10 100/10 105/21 118/20 122/4 128/8 130/8 130/9 130/21 131/5 133/16 134/10 135/6 135/24 139/9 141/4 142/10 142/17 146/9 154/15 155/9 163/16 167/20 sort [8] 7/5 55/2 85/1 85/1 115/25 119/19 137/5 157/12 sorted [3] 47/11 142/11 142/18 **sorts** [1] 109/6 sought [7] 10/25 11/10 20/11 36/22 132/1 148/6 164/19 10/12 10/16 12/17 17/24 18/2 18/19 18/25 21/10 24/17 25/10 29/12 30/11 36/2 40/17 50/22 57/13 58/10 59/25 60/7 62/4 64/12 65/11 79/22 86/22 89/4 91/11 97/3 99/10 101/24 103/7 109/18 111/11 113/16 118/19 121/11 130/9 152/14 152/16 153/22 155/10 163/14 sound [3] 141/14 143/3 168/10 source [6] 32/9 56/17 72/8 132/20 158/23 160/2 sources [3] 61/9 70/11 111/20 span [1] 12/20 speak [3] 47/11 160/17 160/17 speaking [1] 6/8 special [10] 2/15 21/1 21/2 23/5 28/16 33/7 34/4 44/3 47/19 47/22 specialists [1] 115/3 **specific [10]** 13/15 19/9 37/1 41/22 59/11 110/3 111/12 111/13 152/1 162/18 specifically [3] 6/16 14/11 14/16 specify [2] 13/4 158/11 speculate [1] 107/6 speechless [1] 85/7

**speed [1]** 167/15 **Spellman [2]** 127/12 128/5 spend [1] 160/11 spending [4] 94/5 95/12 98/2 157/12 **spent [4]** 19/15 55/19 117/11 160/12 **splashed** [1] 58/3 **spoke [1]** 113/23 **spouse [2]** 65/19 161/7 spouses [7] 8/24 9/1 11/2 12/15 65/15 69/18 72/2 **spread [1]** 48/6 **spurious [1]** 141/22 staff [7] 1/15 17/1 88/23 153/17 160/18 160/19 162/1 staffing [1] 103/19 stage [22] 7/4 7/14 Soumik [43] 1/16 8/16 9/12 15/9 15/25 25/2 37/2 37/24 40/12 40/14 48/17 60/1 77/7 109/4 121/6 124/3 124/10 128/13 137/1 150/10 151/6 156/14 standard [3] 83/14 99/5 106/6 **standards** [1] 66/23 start [11] 30/13 47/3 103/9 121/8 124/14 124/19 124/22 141/16 151/3 166/4 168/9 started [3] 115/7 121/4 121/7 starting [1] 124/12 state [20] 21/17 22/6 22/14 47/25 48/12 49/4 49/13 49/16 78/9 78/13 89/12 90/8 95/7 99/11 114/21 127/11 128/17 137/15 150/22 166/22 stated [1] 62/23 **statement [25]** 3/15 3/16 3/18 3/22 4/2 13/9 13/22 21/25 22/4 42/20 54/18 64/21 64/23 108/25 109/1 109/5 109/11 109/13 114/21 115/6 115/12 148/4 153/20 154/1 163/1 stating [1] 59/4 status [2] 78/7 103/22 **statutory [6]** 70/11 100/2 100/6 100/13 138/1 138/5 **stay [1]** 17/9 steady [1] 106/20

(63) set ... - steady

S	string [2] 128/13
stemmed [1] 4/20	148/1
stems [1] 83/22	stringency [1] 148/20
step [5] 50/14 120/9	<b>strong [4]</b> 76/3 110/24 111/5 137/20
120/10 120/13 123/18	structure [2] 27/15
stepped [1] 136/22	166/13
steps [8] 88/3 101/16	struggling [2] 158/2
101/19 101/22 151/23	159/3
152/2 159/10 159/13	style [1] 125/10
steps' [1] 127/20 Stevens [43] 1/3 2/7	Sub [1] 60/18
2/9 3/14 9/12 10/13	Sub-Committee [1]
18/17 19/11 19/21	60/18
21/10 22/24 26/5	subcommittee [4]
26/14 29/14 30/7	33/2 59/21 60/3 61/1
31/24 46/7 46/9 47/7	subject [5] 14/22 42/5
48/16 49/11 51/17	42/17 58/12 58/19 submitted [3] 116/19
66/7 75/20 80/5 88/2	129/6 144/24
88/16 94/11 101/3	subsequent [2] 99/17
101/10 106/23 107/10	131/21
108/7 109/15 112/14	subsequently [7] 6/1
114/2 122/1 133/5	6/2 13/23 54/25 55/9
140/16 141/23 145/12 154/9 168/9	56/11 76/12
Stevens' [1] 168/5	subsidiary [1] 73/5
stick [1] 41/13	substantial [2] 55/16
still [13] 9/12 15/8	55/17
32/3 32/11 43/22	substantially [1]
59/19 64/10 72/19	133/2
87/2 108/2 133/4	substitute [1] 53/22 substitutes [1] 61/11
140/7 142/3	substitution [3] 50/25
stint [1] 2/17	52/7 54/10
stock [1] 117/20	succeed [1] 163/1
stone [1] 148/15	succeeded [1] 15/24
<b>stood [4]</b> 14/12 15/7 37/24 115/11	successful [3] 41/11
stop [3] 55/3 120/24	41/19 41/24
141/13	succession [2]
Stopes [3] 135/22	106/20 106/20
135/24 149/3	successor [1] 15/10
Stopes-Roe [1]	<b>such [22]</b> 7/19 7/20 8/25 9/2 10/5 17/8
135/22	30/3 31/1 63/15 65/7
Stopes-Roe's [1]	65/16 67/11 68/20
149/3	69/13 70/5 73/20
Strachan [1] 59/13	80/16 82/3 82/12
Strachan Heppell [1] 59/13	148/25 151/1 159/25
strain [1] 117/19	suddenly [1] 131/2
strange [1] 56/6	suffered [1] 121/24
strangely [1] 102/25	sufferers [1] 64/25
strategic [14] 88/17	suffering [2] 8/20
88/20 89/3 92/4 92/19	8/22
93/24 94/9 97/25	sufficient [6] 13/18 31/4 82/24 84/11 92/8
103/13 104/4 107/24	161/25
111/13 120/11 152/14	sufficiently [1] 109/22
strategy [7] 16/9	suggest [8] 6/4 17/3
104/17 105/8 105/19	105/13 116/5 120/2
127/1 134/19 150/4 Stress [1] 08/6	128/19 151/2 152/24
Stress [1] 98/6 strictly [2] 78/7 87/25	<b>suggested [1]</b> 100/5
strike [1] 146/24	suggesting [3] 28/4
	77/12 148/5

suggestion [5] 20/8 sustain [1] 90/17 24/8 24/12 100/11 **SW1 [1]** 18/8 101/4 sympathetic [1] 162/2 10/24 suggests [3] 27/3 sympathise [1] 98/9 145/19 163/1 sum [10] 19/6 27/8 42/9 47/22 47/23 60/21 75/23 84/23 96/11 146/20 **summarise** [1] 99/19 **summary [3]** 20/6 110/3 110/5 **summer [2]** 101/25 106/25 sums [1] 41/21 **supplant** [1] 3/24 supplement [2] 132/19 137/25 supplementary [2] 72/22 73/6 supplied [1] 3/21 support [30] 8/11 8/11 17/12 17/19 40/24 63/21 65/5 65/6 66/16 71/24 82/5 83/17 91/6 91/23 111/8 112/2 115/24 117/2 118/5 120/22 121/14 129/21 136/19 140/24 144/15 150/25 153/23 160/15 161/10 163/23 **supported [1]** 127/15 **suppose [7]** 4/25 5/7 20/19 27/17 39/23 45/5 64/6 sure [28] 1/18 16/8 35/9 36/8 37/5 40/6 45/6 45/8 47/13 59/11 59/14 75/1 76/3 77/21 87/25 104/8 104/10 109/12 114/9 123/23 124/18 131/9 134/12 150/14 153/14 154/18 160/9 160/13 surmise [1] 8/1 **surprised [2]** 87/2 87/5 surprising [3] 39/4 39/11 39/12 **survey [2]** 110/6 110/14 survival [4] 118/24 119/4 119/9 126/2 **survive [2]** 110/12 132/7 surviving [4] 31/10 117/9 119/15 133/4 survivors [1] 117/2 Susan [2] 40/7 162/8 suspect [4] 29/4

45/18 72/14 84/18

system [10] 38/3 112/2 118/11 126/16 128/4 142/10 160/23 166/15 167/18 167/22 table [1] 96/7 tabled [1] 128/12 tack [1] 134/24 take [44] 1/15 12/10 12/11 12/17 19/19 19/20 31/15 32/10 32/17 34/9 36/2 37/17 37/19 40/9 42/9 42/18 42/19 43/6 43/10 43/11 45/12 46/5 47/11 50/19 59/24 67/9 70/9 88/8 112/14 124/17 125/15 126/13 129/9 129/17 130/6 130/11 131/7 137/10 140/10 142/11 142/17 144/15 159/10 159/13 taken [21] 14/19 29/9 29/18 29/22 30/5 32/1 36/5 40/14 41/3 55/18 65/1 70/14 74/20 74/25 80/5 88/3 89/18 94/17 101/23 130/25 151/23 taking [3] 7/23 92/5 100/25 talk [5] 31/7 68/5 160/19 165/25 166/1 talked [4] 37/1 94/22 133/23 136/22 talking [10] 1/11 1/12 1/23 1/25 46/8 84/18 121/10 128/10 128/19 162/2 Tanner [11] 4/21 11/25 14/3 14/24 49/18 58/17 59/11 68/23 80/10 81/20 86/8 Tanner's [1] 5/21 taper [2] 70/21 74/15 tapering [1] 71/4 tariff [5] 33/20 33/21 35/5 45/21 47/24 tariffs [1] 34/5 task [1] 55/5 tax [2] 22/18 90/14 taxable [1] 28/1 taxpayer [1] 32/10 team [2] 1/13 115/6 technical [1] 47/9 technician [1] 168/17

tell [17] 1/11 4/7 6/8 20/21 28/18 35/16 58/2 61/5 80/5 92/18 93/25 95/10 95/15 106/24 165/1 165/7 167/8 telling [3] 79/18 87/23 165/7 tells [2] 164/12 166/5 tempered [1] 125/11 temporary [1] 9/21 ten [2] 7/15 74/18 tension [2] 38/14 39/17 tentative [1] 130/2 term [36] 65/3 69/16 69/19 69/20 69/25 70/1 70/22 73/8 73/15 77/2 82/6 82/10 83/17 106/19 106/25 107/4 107/13 107/14 108/2 108/5 108/18 108/23 109/4 109/9 109/18 109/25 110/17 111/15 113/13 116/2 116/21 118/19 118/21 126/2 130/24 150/19 termination [1] 16/23 terms [28] 6/22 14/3 37/18 58/5 59/20 65/25 68/9 68/23 70/19 81/11 86/13 97/8 102/12 104/19 115/8 117/16 119/23 121/1 123/10 127/16 130/24 140/5 144/18 153/1 153/2 160/21 161/13 162/15 test [1] 32/6 testing [3] 161/5 161/8 161/10 testing' [1] 19/8 text [1] 47/17 than [38] 5/9 6/19 7/12 7/23 11/11 12/12 17/18 20/14 33/3 36/21 43/6 45/12 53/24 68/16 82/18 85/25 86/2 92/17 94/14 96/10 96/11 96/20 101/7 102/16 108/12 113/3 116/2 119/16 126/7 135/8 139/16 149/20 150/6 150/15 153/4 153/8 154/23 158/19 thank [20] 1/6 2/2 4/5 12/16 12/17 36/2 43/25 46/5 47/13 48/10 53/2 59/25 75/17 75/19 86/9

television [1] 126/18 86/10 89/6 125/7 142/19 168/19 thanked [1] 54/16 thanks [1] 132/16 that [829] that's [57] 25/3 26/10 27/11 33/23 40/20 44/16 46/17 52/16 52/21 53/2 54/5 56/2 57/22 59/3 65/11 65/12 66/12 67/2 77/7 78/9 80/6 82/14 83/14 85/18 85/20 87/9 87/25 88/1 88/11 89/1 89/6 90/20 91/13 92/19 92/19 104/6 108/7 114/20 119/3 121/4 121/9 131/12 131/16 131/21 133/9 133/16 137/7 139/2 139/7 145/16 152/16 154/25 157/7 159/7 165/5 165/19 168/11 their [80] 9/5 11/3 11/11 13/5 13/6 17/14 17/14 17/22 25/23 26/3 26/13 28/25 30/2 31/10 37/14 39/6 40/10 41/25 43/15 46/3 46/14 55/23 57/4 57/20 61/10 61/18 64/7 64/25 68/16 68/17 73/3 79/5 82/12 83/13 83/13 85/25 89/13 90/5 90/11 90/12 102/10 104/15 112/3 117/13 117/16 118/8 119/1 119/18 119/20 122/11 123/4 128/11 132/12 132/13 132/14 133/20 137/1 137/20 138/4 138/16 139/6 139/18 140/24 145/1 145/3 151/18 157/18 158/2 158/3 158/7 159/24 160/16 161/13 161/14 164/23 164/24 165/20 165/23 166/3 167/1 them [48] 5/7 11/15 17/16 31/12 39/1 39/10 40/2 44/15 62/2 68/21 79/18 83/14 85/12 87/24 91/6 95/14 102/17 102/17 106/4 106/5 112/10 115/23 119/18 119/21 122/11 124/15 124/16 125/24 132/3 132/17 137/9 137/9 139/5 139/20 139/21 139/24 148/1 148/1 148/4

(64) stemmed - them

157/21 161/4 164/5 84/16 85/9 85/16 101/9 102/19 102/21 87/16 89/1 106/3 times [7] 16/23 32/5 106/14 109/24 138/13 164/8 165/6 165/25 85/24 85/25 86/2 86/3 102/23 102/25 103/1 41/15 41/17 74/18 them... [9] 150/25 166/21 168/1 168/16 86/9 86/10 86/17 103/3 105/11 107/5 thoughts [1] 143/13 83/19 117/3 150/25 157/20 160/4 timescale [3] 28/18 there [211] 90/24 91/20 112/4 108/16 108/19 109/4 threat [3] 39/9 53/18 160/16 160/19 160/19 112/16 112/17 117/14 there's [34] 4/2 10/17 109/22 111/11 112/22 147/10 112/17 116/15 161/18 165/1 19/12 19/21 22/11 117/25 119/13 119/19 113/5 113/6 114/20 threatening [1] 118/1 timing [1] 82/22 thematic [1] 3/11 22/14 27/12 32/4 120/1 124/16 124/17 116/1 116/3 116/16 three [24] 1/13 1/14 tinkering [1] 120/14 theme [3] 61/6 61/23 34/19 35/8 60/21 128/10 130/25 131/3 120/6 120/10 123/17 4/15 25/9 50/23 51/19 to [1167] 75/21 64/19 64/20 65/19 134/2 137/2 137/8 124/20 128/9 129/24 55/8 62/9 82/25 91/16 | today [3] 3/8 4/1 themes [1] 19/10 90/22 91/15 95/14 137/9 138/1 138/2 130/18 131/13 131/16 104/23 105/3 110/18 93/17 themselves [9] 43/17 138/17 138/22 139/6 131/20 134/2 134/5 together [7] 23/5 96/13 96/15 96/24 113/5 118/1 118/21 61/15 71/16 73/13 107/22 123/18 126/25 139/6 139/21 139/23 135/13 136/1 136/18 122/23 134/5 144/5 112/12 124/6 148/14 92/17 95/8 119/13 127/1 129/5 129/16 139/23 139/25 142/14 139/2 139/2 139/19 144/8 147/2 158/3 149/7 149/12 149/19 120/1 120/3 131/23 135/8 137/8 146/17 146/19 147/24 140/2 140/4 141/14 158/20 159/14 told [10] 12/21 21/23 then [166] 2/17 3/10 30/17 36/1 85/23 140/7 144/23 148/8 151/2 152/12 154/9 142/14 142/24 145/12 three-year [1] 144/8 7/3 10/24 14/6 15/2 157/23 164/5 155/25 156/1 156/16 147/10 148/2 148/22 threw [1] 122/14 87/24 96/1 139/9 15/20 16/5 19/9 20/5 149/3 149/14 149/24 thereabouts [1] 85/22 156/19 156/20 157/17 through [41] 18/12 142/25 166/5 20/9 20/19 22/11 therefore [7] 22/1 158/6 158/6 160/2 150/3 150/12 150/23 23/20 23/22 26/10 tomorrow [9] 3/10 4/1 22/13 24/10 24/20 31/15 37/19 38/7 63/7 160/17 160/17 161/12 151/11 152/8 153/10 26/21 27/23 28/8 35/1 4/1 46/22 115/15 24/25 25/16 25/16 71/14 119/8 161/16 161/19 161/20 154/25 156/3 156/7 39/14 43/15 48/7 116/7 162/18 168/14 28/14 29/6 29/8 29/17 these [58] 12/20 162/4 162/9 162/9 156/14 156/17 157/4 49/21 72/1 73/3 73/17 168/16 30/16 31/7 32/8 33/7 17/25 18/17 19/10 162/20 165/11 165/22 157/23 158/11 158/20 79/10 84/1 103/8 too [13] 19/19 28/12 41/16 44/17 47/23 20/13 20/22 21/11 165/25 166/1 166/2 159/15 159/21 162/24 105/21 106/9 112/10 39/25 41/5 76/3 83/1 49/7 49/25 50/4 50/10 22/24 23/18 25/20 162/24 163/3 164/6 113/9 113/11 114/16 120/4 126/16 142/14 166/5 167/1 52/25 53/21 54/1 54/9 27/21 29/6 29/12 165/10 168/7 117/5 120/19 121/24 148/15 149/7 156/7 they'd [1] 67/2 54/22 55/1 56/5 56/9 they're [1] 106/4 thinking [4] 73/25 123/23 124/1 124/3 38/11 40/8 40/17 162/13 60/11 60/21 62/10 41/20 42/2 45/7 48/23 they've [1] 165/23 139/6 139/7 143/16 124/4 132/3 133/7 took [16] 5/14 8/7 62/10 62/18 62/20 49/14 49/16 50/6 thing [4] 5/18 10/8 third [22] 30/11 30/16 133/17 146/7 150/4 14/7 14/14 36/21 41/5 62/22 64/10 64/20 51/18 51/23 51/23 35/12 124/10 37/8 40/19 50/8 53/12 153/4 160/19 161/16 43/21 92/21 101/16 65/8 65/10 66/1 68/11 52/1 54/2 54/24 55/8 things [15] 10/5 38/11 62/5 64/22 76/23 162/3 167/25 109/9 114/22 115/13 69/1 69/8 69/16 69/16 55/15 56/10 57/2 58/6 86/24 95/16 99/21 throughout [2] 39/17 120/7 126/11 131/9 117/7 122/25 123/20 69/23 70/7 70/16 63/19 64/16 65/20 108/24 115/22 124/14 129/7 130/9 134/13 122/21 149/7 70/18 70/19 70/22 77/8 92/23 93/2 95/18 125/16 125/22 135/20 134/14 136/3 138/15 top [26] 18/20 19/12 thrust [1] 44/7 74/15 75/5 77/3 77/5 96/17 99/8 105/18 148/3 149/11 157/17 140/21 143/14 148/8 thus [2] 43/13 66/4 21/21 29/19 32/14 77/6 78/8 78/18 79/2 110/14 112/15 113/6 159/7 164/12 time [88] 1/19 2/14 57/15 62/5 69/8 70/24 79/9 81/17 83/7 83/10 113/7 113/16 117/24 think [167] 2/4 5/2 this [284] 4/16 5/9 5/20 8/10 9/6 81/15 86/23 89/20 83/13 84/17 84/21 119/15 125/15 141/10 5/17 5/19 6/13 6/20 those [61] 3/25 7/6 12/12 12/20 13/7 14/4 91/14 91/16 94/13 85/3 85/22 87/21 141/17 145/15 145/25 7/2 7/6 7/6 7/13 8/2 8/3 8/20 9/5 9/7 9/11 14/14 15/20 16/24 96/9 96/25 98/4 98/11 89/20 90/21 91/3 91/9 8/3 9/6 9/7 12/2 13/4 156/16 162/7 11/2 13/18 15/3 29/4 16/25 17/5 19/14 102/5 108/5 120/24 92/21 93/19 93/21 they [146] 12/9 13/11 14/15 15/15 15/18 30/15 30/24 31/16 29/25 35/21 36/23 125/20 129/19 143/14 96/3 96/15 97/16 98/4 16/4 16/18 17/3 20/2 31/21 34/1 37/11 38/1 13/11 16/15 17/20 38/1 39/16 42/19 43/8 166/14 98/14 99/19 100/17 23/10 23/17 23/25 23/4 23/12 25/9 25/13 38/8 39/5 41/23 43/17 46/12 47/11 47/25 top-up [2] 94/13 98/11 100/24 102/4 104/1 24/16 25/4 27/20 28/2 28/19 30/15 35/14 43/19 46/20 47/10 55/8 56/10 58/19 60/3 top-ups [1] 108/5 104/12 105/2 106/18 29/3 32/7 34/12 35/11 35/17 36/11 37/2 37/6 57/5 61/14 61/15 62/13 64/5 65/2 66/5 topic [1] 43/9 107/12 107/22 110/3 40/6 40/6 44/4 44/15 38/20 41/22 41/24 62/10 63/5 65/4 66/21 67/24 69/10 76/8 78/6 topics [1] 49/6 110/13 110/22 111/9 44/18 46/13 46/14 43/1 43/3 43/21 44/24 69/15 71/2 71/14 78/16 78/17 80/14 topped [4] 75/25 111/10 111/25 113/16 44/24 44/24 45/11 121/6 121/6 121/6 46/15 46/15 46/16 71/21 71/22 71/24 81/8 82/22 83/1 85/2 114/6 115/13 116/17 45/14 46/15 46/16 72/1 72/2 73/12 73/13 85/2 85/2 85/8 86/4 46/20 51/20 53/21 total [1] 51/15 117/7 118/2 118/2 55/16 57/23 58/25 46/22 47/8 49/23 73/18 75/13 77/14 86/9 86/20 87/16 totally [6] 83/11 126/1 118/18 119/7 121/14 59/7 61/2 61/2 61/4 53/23 54/14 54/18 79/19 79/19 79/25 87/25 88/6 88/9 90/17 141/21 141/21 159/21 122/21 123/1 124/5 61/4 61/5 61/16 61/18 56/2 56/15 56/16 57/6 89/18 90/7 91/2 93/17 90/18 93/14 94/18 159/24 124/5 127/11 128/7 61/19 66/17 67/11 57/23 59/17 60/2 94/13 105/14 112/6 107/16 107/24 108/17 touch [1] 162/9 128/17 129/7 129/14 68/21 70/20 70/21 60/11 61/7 64/8 64/14 118/2 131/1 132/25 112/18 114/11 117/16 touched [1] 142/8 129/16 130/20 131/5 119/9 120/7 124/22 72/4 72/11 72/14 66/14 69/1 71/14 157/14 158/1 164/16 touchy [1] 100/25 132/1 132/15 134/21 73/22 73/22 74/12 71/23 72/7 72/24 though [7] 10/21 22/2 125/14 125/23 125/25 touchy-feely [1] 134/23 134/24 136/5 75/3 76/6 77/4 77/5 72/24 73/4 77/2 77/4 27/3 65/6 108/14 131/20 137/13 140/7 100/25 137/2 137/8 137/23 77/7 77/21 77/23 77/7 77/21 79/17 118/5 139/4 147/22 149/13 151/7 towards [4] 11/1 141/12 141/19 143/9 77/23 77/23 77/24 79/25 81/1 85/5 85/21 152/9 153/24 154/2 12/15 62/25 137/23 thought [21] 24/1 143/19 144/3 144/20 78/20 78/25 79/7 85/24 86/21 88/22 25/4 25/7 33/1 41/9 155/1 156/5 164/9 trade [2] 136/8 136/16 145/5 145/24 146/23 79/15 79/20 82/18 88/23 88/24 88/24 41/12 41/17 54/20 166/17 167/7 168/4 trading [1] 10/3 148/10 152/12 155/8 83/12 83/13 83/14 93/10 94/22 95/9 65/8 66/10 67/19 68/1 168/8 traditional [1] 53/23 155/13 155/25 156/24 84/5 84/15 84/15 95/18 99/19 101/6 77/7 77/23 83/23 time in [1] 167/7 trainee [1] 102/24

(65) them... - trainee

Т	65/14 67/1
training [2] 5/14 5/19	75/24 78/5 80/13 80/2
trample [1] 140/4 transparency [1]	82/2 82/5
151/24	83/6 88/22
treasurer [2] 99/13	94/17 99/8 104/15 104
104/20 treated [10] 71/10	111/14 11:
71/16 72/4 72/5 73/23	115/17 11
79/1 155/3 155/13	119/12 11: 121/19 12:
164/2 164/14 treatment [7] 9/9	126/14 12
43/18 73/4 73/17	129/20 13/ 130/8 130/
117/5 119/20 121/25	136/21 14
TREL0000316 [1] 164/9	145/1 145/
Tribunal [1] 122/2	146/19 14 151/15 15
trickle [1] 117/15	153/16 15
tried [5] 5/7 61/5 152/2 152/7 160/3	159/8 161/
true [1] 87/25	trustees' [18/18 25/1
trust [328] Trust understand	30/1 30/14
[1] 98/9	66/24 67/1
Trust we [1] 98/7	83/9 126/2 trusteeshi
<b>trust's [34]</b> 16/17 36/13 37/22 38/14	163/20
45/5 51/5 51/7 51/8	trusts [19]
54/19 63/23 67/13	21/2 23/5 4 125/1 132/
72/17 78/11 80/6 84/2 86/13 94/10 95/25	132/23 13
96/22 97/6 97/13	136/13 13 138/16 13
98/10 98/16 102/13	157/9
103/11 104/1 104/17 110/15 126/5 132/11	Trusts' [2]
138/20 151/22 158/6	144/22 try [11] 61
165/2	101/17 10
trustee [31] 2/11 2/14 2/18 2/21 3/5 4/20	122/9 142
4/23 5/4 5/10 5/14	152/15 153 trying [8]
5/21 6/9 6/13 6/23 6/24 7/7 7/8 7/11 13/2	81/8 81/11
13/25 14/5 14/11 84/9	125/13 15
86/4 113/17 120/8	Tuesday ['turned [1]
159/20 163/13 163/14 163/19 164/9	Turning [1
trustees [109] 5/16	twice [1] 8 two [41] 1
6/14 7/1 7/12 9/16	5/25 9/7 1
10/2 10/14 11/11 11/19 11/21 12/12	18/23 21/1
12/19 12/23 12/24	31/17 31/2 44/9 47/5
13/16 13/18 14/22 15/13 16/9 19/5 21/9	57/23 63/2
21/12 25/19 27/1	71/24 73/1
27/14 27/16 27/16	75/7 76/6 78/10 78/1
27/19 27/21 30/17 31/14 32/17 32/21	88/23 94/1
33/1 34/25 35/20 38/2	106/25 11 118/18 12
40/9 48/16 56/5 57/17	132/10
58/21 60/3 60/18 61/13 62/13 63/1	two-month
	78/14

19 70/5 5 78/12 104/24 21 81/23 82/7 82/17 2 94/1 94/7 8 102/7 4/19 106/7 UK [1] 8/22 2/1 112/16 18/9 118/15 9/25 120/3 23/6 125/1 27/19 128/3 30/3 130/5 145/7 )/17 136/20 13/24 144/2 118/17 5/20 145/24 17/6 147/8 51/17 152/8 139/10 4/9 159/1 /23 162/22 **[15]** 9/8 12 29/13 4 37/6 50/4 1 69/14 74/9 21 154/22 ip [1] 2/15 8/4 44/3 65/19 /2 132/18 36/5 136/9 37/25 138/8 104/18 88/19 143/24 140/23 99/11 /25 88/3 5/22 122/9 2/2 151/23 3/14 156/1 6/16 56/25 1 95/9 0/4 160/10 **1]** 1/1 110/8 161/20 1] 33/7 148/21 89/14 1/16 2/15 2/1 16/4 1 25/18 26/6 24 38/1 42/6 49/23 53/24 2 65/23 19 74/23 76/8 77/6 14 82/25 16 101/4 153/7 6/10 116/20 20/17 122/17 hly [2] 78/10

types [2] 91/25 116/11 127/24 undertaking [10] 34/10 34/20 34/21 typical [1] 134/4 typified [1] 91/1 **typo [1]** 135/8 **ultimately [5]** 12/6 16/19 26/10 39/8 39/9 unable [1] 108/21 unacceptable [1] unavoidable [1] unchanged [1] 59/17 unclear [2] 68/12 under [35] 20/5 29/14 36/5 42/4 48/3 50/9 51/4 53/16 57/15 58/10 62/6 70/16 75/9 81/18 84/3 93/6 95/22 96/15 101/11 103/10 104/12 107/13 110/5 113/19 116/23 117/19 117/19 121/14 126/25 129/4 129/8 131/22 143/19 144/3 159/22 underlined [1] 31/4 underlying [2] 39/15 underpin [1] 100/1 Undersecretary [1] understand [28] 3/12 3/17 7/10 8/8 9/3 26/1 26/14 26/18 28/3 28/15 42/22 46/23 47/12 63/18 71/19 72/17 75/6 98/9 105/22 106/23 108/2 124/15 126/3 130/4 139/7 143/12 148/21 understand you'd [1] understanding [14] 13/21 15/23 16/6 23/14 24/16 27/19 45/9 67/22 76/11 78/19 87/12 92/15 114/10 139/5 understood [8] 20/14 40/6 73/12 77/10 109/15 138/22 139/11 undertake [4] 10/2 47/24 105/23 108/1 undertaken [9] 44/17 88/17 97/25 102/3 110/6 115/11 115/16

34/23 44/5 47/18 48/11 48/14 122/23 123/21 undertakings [2] 34/22 44/2 undertook [2] 49/10 109/10 unexpected [1] 90/13 unfair [1] 108/15 unfairness [1] 155/4 unfortunate [1] 61/21 unfortunately [4] 28/11 39/25 61/25 125/21 unhappiness [1] 161/22 unique [1] 121/23 United [1] 17/11 United Kingdom [1] 17/11 unless [2] 35/11 112/15 unlike [1] 122/12 unlikely [3] 138/20 139/1 139/15 unmeritorious [1] 157/6 unnecessarily [1] 19/20 unpredictable [2] 86/19 86/20 unsuccessful [1] 41/10 until [11] 3/1 46/6 83/12 83/13 88/8 94/5 124/21 140/10 141/12 142/6 168/22 untutored [1] 6/3 unwanted [1] 18/14 up [83] 5/14 8/2 8/5 8/7 11/12 12/7 14/7 16/24 19/10 20/20 23/6 23/15 24/16 25/15 26/15 28/17 29/2 29/6 32/5 33/9 33/12 36/20 38/15 45/12 52/12 56/4 56/6 60/20 61/17 61/22 66/15 67/3 67/4 68/16 72/18 75/25 76/23 80/18 85/11 86/9 86/25 88/7 89/7 92/23 93/12 93/18 94/5 94/13 94/23 96/9 98/11 101/22 104/13 108/16 108/18 112/5 115/12 115/22 121/2 121/6 121/6 121/6 122/14 124/8 124/21

128/21 129/7 132/9 132/22 133/14 143/4 155/19 156/6 157/10 158/5 158/12 158/25 165/6 165/17 166/17 167/15 167/16 168/6 updating [1] 148/4 upon [9] 11/9 19/15 45/17 47/23 51/11 61/14 104/19 114/6 134/22 uppers [1] 83/13 **ups [1]** 108/5 **upset [1]** 156/1 **upside [1]** 110/8 urge [4] 31/14 32/17 119/12 119/25 urged [1] 127/12 us [42] 1/21 1/23 4/7 6/8 12/21 19/15 30/7 35/4 39/16 41/12 41/23 41/25 46/22 47/9 64/1 66/23 77/21 77/23 79/20 84/11 85/9 85/16 85/17 85/23 95/12 98/12 110/10 120/12 122/14 122/14 122/16 128/24 139/22 142/22 148/2 148/11 160/1 164/12 165/7 165/8 165/14 166/5 use [7] 33/4 56/12 57/18 72/1 108/7 108/12 126/7 used [8] 12/7 25/24 66/19 100/1 109/4 158/23 161/4 161/8 useful [1] 80/19 user [3] 136/20 136/21 159/8 users [1] 152/8 uses [1] 166/17 using [5] 22/17 56/23 89/5 91/11 117/5 usual [2] 89/24

168/15 V-CJD [1] 113/19 vacancies [1] 13/11 value [7] 51/10 51/13 55/22 56/14 57/4 57/7 57/11 variance [1] 13/23 variations [1] 78/24 varied [1] 33/18 various [6] 28/8 32/5 38/25 79/10 115/2 121/12 vein [1] 158/4 version [2] 8/15

131/13 very [43] 1/6 1/25 2/2 18/3 22/1 28/6 29/1 37/5 37/15 37/21 40/3 41/6 41/7 41/18 53/10 55/16 56/17 57/15 62/16 72/19 90/18 91/4 104/10 106/18 109/9 120/8 125/9 131/1 142/16 143/15 148/1 148/1 150/15 151/4 151/9 151/9 151/12 157/1 157/1 159/3 159/8 168/19 168/19 view [36] 11/11 14/12 29/21 30/2 30/5 30/6 31/25 32/2 32/3 32/19 36/13 38/14 38/18 39/12 39/12 39/15 39/24 41/3 41/5 42/22 43/21 63/10 66/24 67/2 67/6 68/13 68/22 83/7 109/3 124/24 127/5 135/11 145/18 149/25 150/1 155/16 viewed [1] 67/2 views [8] 12/9 22/2 40/9 65/7 126/14 129/24 137/22 146/18 vii [1] 152/21 VIII [2] 34/12 48/7 virtually [2] 108/25 117/18 virus [3] 8/23 35/14 37/12 viruses [3] 34/17 35/13 48/7 visit [1] 19/12 visited [1] 99/14 visits [5] 7/3 18/22 18/23 20/23 38/20 voices [1] 152/7 vulnerable [3] 66/3 66/11 79/7

## W

wait [1] 168/17 waiver [11] 33/22 35/7 35/12 35/17 35/22 44/12 45/1 45/18 45/22 45/24 46/1 Wales [2] 15/14 16/22 walk [1] 130/20 want [22] 4/3 10/11 21/1 40/15 50/4 50/21 58/3 75/20 77/10 77/25 81/13 82/17 88/18 89/7 109/17 112/15 113/12 124/10 124/14 140/16 141/15

(66) training - want

W				
want wanted 16/16 33/23	<b>1 [19</b> 18/1:	] 12 3 30,	/18 /6	
81/12 86/1 8 108/19	83/24 9/1 9 3 108	4 85/ 1/5 ! /20	/24 95/15	
151/21 wantin 147/14	g [2] ļ	129		
wants was [5		68/	17	
wash [ washir wasn't 25/25	1] 4 ng [1 [15]	7/2	5 9/9	
33/11 66/24 77/21 164/23	41/2: 71/2: 134/:	3 66, 3 73,	/8 /9	
watche watchi 47/10	ed [1 ng [3	3] 1/	/10 /22	
Watter way [3				
23/22 28/16 67/3 6	27/24 39/14	4 28, 4 41,	/12 /12	
72/12 97/22 123/17	73/2: 118/:	3 84 <i>i</i> 22 1:	/1 94/8 23/2	
145/21 155/5	l 151 158/:	/2 1: 25 1:	55/3	
ways [	1] 1			
we [54 we'd [3 150/13	<b>3]</b> 13 }			
we'll [1 46/5 5 103/5	1/4 7 106/	6/9 4 13	102/11 1/13	
140/10 we're [ 85/13	10]	13/6	77/9	
122/15 157/7 we've	158/ [ <b>11]</b>	14 37/4	54/8	
83/19 107/24 149/5	1113	/13	121/8	
weakn websit week [	ess   e [1]	1 <b>1]</b> 1	45/4	
weeke weeks welfare	nd [2 [1]	?] 7/ 153/:	21	
132/19 well [3: 12/5 1	9 <b>3]</b> 2/ 7/15	/1 6/- 23/2	4 6/7 22	
23/22	40/1	<u> 4</u> 1,	23	

44/9 47/9 48/14 50/16 52/13 57/10 61/7 61/21 75/6 81/24 85/6 88/2 89/13 89/23 90/17 90/18 110/1 142/9 143/22 149/24 150/15 165/25 167/14 168/7 well-being [1] 17/15 Welsh [1] 48/2 went [7] 57/7 84/1 98/1 115/7 133/17 156/1 162/4 were [269] weren't [10] 11/19 34/12 73/19 74/13 76/9 80/4 83/4 95/10 157/16 158/22 what [134] 1/8 4/8 4/13 4/13 5/20 5/22 6/8 6/10 6/11 6/22 8/7 11/16 12/3 13/16 13/23 14/19 16/6 16/13 16/16 16/20 17/10 21/5 22/23 24/16 24/23 25/9 27/13 27/13 28/3 28/14 28/18 30/6 34/20 35/16 36/1 36/11 39/20 42/7 42/8 43/3 44/21 44/24 44/25 51/21 57/5 58/17 59/4 60/25 61/13 61/19 64/4 65/7 65/18 66/8 66/19 70/16 75/3 75/20 77/10 77/23 77/24 79/18 79/20 81/9 83/7 83/14 84/5 85/4 86/16 87/9 87/12 87/13 89/1 89/7 93/2 93/10 94/25 95/6 95/11 99/1 101/19 101/21 102/14 103/2 105/6 105/16 106/11 106/14 106/14 106/22 107/3 109/12 109/12 109/14 114/17 115/8 120/14 121/9 122/4 124/5 127/1 128/9 128/18 130/1 130/8 132/4 133/9 133/10 133/17 135/13 136/16 137/7 138/17 139/5 139/7 146/20 147/10 151/18 151/23 152/1 153/11 154/15 154/18 157/7 158/6 158/8 158/24 159/12 161/12 161/13 162/5 164/23 165/7 167/25 what's [10] 26/10 51/5 63/18 71/9 101/7 31/22 33/8 35/14

126/4 131/16 132/1 154/20 165/18 what's-her-name [1] 131/16 whatever [8] 32/4 72/8 72/22 74/6 158/11 158/11 161/11 165/16 whatsoever [1] 116/5 when [60] 5/8 5/14 5/20 8/7 13/7 13/10 13/16 14/5 14/12 15/7 15/25 16/4 16/23 28/18 28/19 29/10 29/18 31/16 36/5 41/1 42/23 54/25 55/21 62/1 73/9 76/1 76/6 82/24 84/14 84/15 84/15 84/22 84/23 86/9 86/12 86/18 87/5 87/7 88/16 92/21 94/22 97/8 112/20 120/7 121/2 123/22 133/19 133/23 136/22 153/17 154/7 156/1 156/4 156/18 156/19 158/16 162/3 163/13 163/14 163/19 where [16] 3/12 3/22 4/21 13/22 16/10 17/9 53/5 53/15 53/18 54/15 83/20 100/6 100/13 146/22 146/22 149/2 whereas [3] 28/4 40/2 158/5 wherever [1] 17/20 whether [53] 4/22 9/20 11/2 14/21 15/8 16/25 20/2 20/3 29/3 29/3 29/8 29/17 32/24 36/4 36/17 38/8 48/7 55/7 55/9 57/22 58/25 61/4 61/4 68/18 68/22 72/9 74/24 74/25 74/25 76/3 77/17 78/15 78/22 82/8 101/15 105/12 105/16 106/5 106/7 116/8 126/9 126/10 126/12 126/20 149/21 159/17 165/6 165/18 167/12 167/17 167/21 167/24 168/5 which [123] 1/13 1/17 3/18 3/23 5/22 8/19 10/9 10/14 11/9 11/24 13/19 14/13 17/19 18/1 19/21 20/12 23/18 25/11 25/14 27/11 27/15 29/6

37/16 37/24 38/22 41/20 42/12 42/20 42/22 43/15 44/2 44/21 44/23 45/2 45/11 45/13 45/13 46/1 46/14 48/20 49/22 49/25 50/15 51/14 52/5 53/15 54/7 54/8 55/5 56/4 56/17 58/8 58/14 59/15 59/21 60/2 61/17 64/20 65/23 67/4 68/15 72/19 73/4 74/10 75/13 75/21 77/5 81/7 85/16 88/3 88/9 93/3 95/7 97/17 97/25 99/25 103/13 104/4 107/16 108/20 109/1 109/8 117/10 117/17 118/10 118/22 119/13 119/24 120/1 120/18 121/2 121/13 122/12 125/18 126/6 127/24 132/23 132/24 133/8 138/12 141/5 141/6 141/12 142/25 147/6 149/15 152/4 152/6 152/7 152/15 152/19 153/13 154/1 155/13 155/18 156/12 157/5 158/24 159/22 164/6 whichever [1] 35/5 while [4] 9/12 42/16 74/3 125/14 who [102] 1/11 1/15 1/22 6/5 8/12 8/12 8/21 8/23 9/2 9/5 9/24 11/2 13/2 13/13 14/9 15/23 27/10 31/16 35/17 37/11 38/5 41/6 43/17 43/19 44/5 45/18 46/11 47/5 47/5 47/10 55/14 55/19 57/2 60/5 61/14 61/15 64/6 65/16 66/16 67/15 68/14 69/9 69/13 69/20 69/22 70/1 70/23 70/25 71/2 71/8 71/9 71/14 71/16 71/21 71/22 72/1 72/2 73/2 73/12 73/14 73/16 73/19 73/24 75/9 75/11 75/12 84/18 84/19 85/8 86/1 86/2 86/3 88/20 89/11 89/23 90/7 93/17 98/21 109/21 114/23 116/4 121/24 125/1 126/14 126/14 128/3 131/1 131/9 135/4 135/10 135/14 142/12

147/25 149/1 150/20 151/10 152/10 158/1 160/18 160/19 161/10 162/8 who's [2] 104/7 143/2 whoever [1] 46/16 whole [10] 5/17 14/4 17/4 30/22 32/11 39/16 54/17 85/12 101/16 147/13 wholly [3] 82/4 119/8 145/7 whom [9] 1/15 5/25 31/19 73/21 74/23 115/22 125/4 135/17 153/20 whose [5] 1/16 63/5 134/12 135/15 148/17 why [48] 7/22 11/9 11/17 11/19 18/9 18/13 19/24 20/2 20/16 20/17 20/21 22/15 31/24 32/2 41/3 42/25 43/2 47/12 57/24 66/9 77/5 79/18 81/1 92/13 92/15 95/6 108/7 122/1 122/5 122/7 128/1 139/15 139/21 139/23 149/10 156/15 156/15 156/22 157/4 157/13 158/10 158/15 158/18 158/19 161/20 164/18 165/10 167/6 wide [2] 42/5 146/5 widow [2] 73/24 74/14 153/22 widows [36] 31/10 64/12 64/19 65/1 65/4 65/13 66/10 66/18 66/25 67/5 67/14 67/20 68/17 69/2 69/4 69/7 69/17 69/20 69/21 69/21 70/15 70/16 70/23 70/24 70/25 71/2 71/8 71/9 71/15 73/7 73/20 111/3 112/1 112/2 112/5 150/20 wife [1] 10/20 will [64] 1/15 1/22 1/24 2/2 9/11 10/13 18/17 18/25 24/20 30/21 31/22 34/2 34/9 43/16 44/21 44/22 45/17 46/7 46/11 46/22 47/11 47/25 51/12 51/14 52/12 53/8 53/15 60/22 63/11 63/13 63/14 64/14 65/20 70/5 70/9 70/12 79/4 82/14 88/8 98/7 98/15 101/21

105/14 116/7 119/17 121/20 131/21 136/7 140/23 142/14 143/4 143/5 146/20 148/17 153/21 164/2 164/3 164/13 164/14 165/3 165/16 165/25 166/2 168/17 Williams [2] 15/24 35/3 willing [1] 58/25 Willis [1] 4/18 window [2] 56/6 56/25 Wing [2] 15/24 35/3 Wing Commander Williams [1] 15/24 Winter [2] 99/14 99/21 wished [4] 82/7 95/23 162/19 168/10 with [245] with an [1] 123/20 withdrawn [1] 82/1 within [17] 36/4 37/18 64/10 97/8 110/20 111/23 112/13 113/15 116/15 133/2 138/10 140/25 148/18 148/20 158/8 163/6 163/10 without [15] 13/14 46/17 65/4 82/12 87/22 87/23 89/24 98/2 119/14 123/14 143/17 144/25 149/4 150/14 157/20 WITN4565001 [1] witness [3] 46/11 47/8 153/20 won't [4] 5/3 112/10 113/11 120/19 Woodeson [1] 149/1 woolly [1] 109/4 word [6] 55/12 56/12 76/4 108/7 120/6 160/10 wording [4] 45/3 45/18 48/15 57/24 words [10] 12/7 20/18 23/15 27/11 27/14 27/21 51/21 67/18 72/20 106/11 work [32] 4/13 17/15 40/25 42/13 49/15 54/17 54/22 89/23 90/17 90/18 98/7 98/21 100/5 100/12 109/10 109/23 110/18 113/2 114/14 114/18 114/23 114/23 115/6 115/16 116/2 116/6 120/11 136/18 137/5 158/16 159/14 159/25

(67) want... - work

	T		ī	<u> </u>
W	28/7 28/18 28/24	162/22 163/1 163/20		
	32/23 33/11 33/20	164/9 164/10 165/2		
worked [5] 4/15 28/13	34/18 34/25 36/16	166/8 166/21		
49/19 126/16 128/4	38/1 43/1 43/11 44/13	yours [2] 32/20 168/5		
worker [3] 40/7 60/20	45/20 46/5 46/7 48/13			
162/8	48/21 50/3 51/25			
workers [1] 4/18	52/11 54/3 59/24 60/4	Z		
working [3] 97/22	60/6 60/13 63/22	zeros [1] 64/15		
124/15 126/18	63/24 71/6 71/18 72/7	20.00[1] 0 10		
works [1] 125/2	72/16 75/16 76/9			
world [1] 110/8	76/22 77/16 81/14			
worries [1] 56/11	86/7 87/9 88/8 88/15			
worsened [1] 117/16				
worsening [2] 96/23	92/9 92/25 94/22 99/3			
98/9	101/6 101/14 105/25			
worth [1] 54/14	106/16 107/2 108/19			
would [201]	112/17 112/20 113/1			
wouldn't [7] 3/20 4/23	113/11 114/20 115/20			
17/2 72/13 140/5	116/22 123/13 124/2			
157/8 165/11	125/5 128/6 129/2			
write [4] 92/18 133/5	130/4 131/19 133/10			
145/14 157/20	135/25 139/2 139/7			
written [14] 3/14 3/22	140/10 140/15 141/8			
3/23 13/22 28/11	142/7 142/15 142/23			
51/18 72/24 108/25	145/23 147/9 147/17			
109/5 109/11 109/13	154/25 158/9 160/25			
115/5 125/9 135/9	161/8 162/5 162/25			
	165/21 168/7			
wrong [10] 35/25 39/12 77/11 121/7	yet [2] 46/15 168/4			
	you [382]			
125/24 126/1 148/16	you returned [1]			
151/13 155/23 158/8	88/16			
wrote [4] 88/20 109/3	you'd [1] 148/21			
133/20 136/1	you'll [8] 10/16 18/20			
Υ	21/10 21/14 29/14			
	47/12 80/2 133/6			
Yeah [1] 106/4	you're [10] 1/5 1/11			
year [29] 6/23 25/20	1/12 1/23 12/11 52/4			
27/2 87/3 92/22 94/2	55/13 84/18 129/1			
94/4 94/5 94/6 96/10	166/14			
96/14 100/23 102/1	you've [3] 3/17 12/21			
113/9 114/22 115/14	133/21			
122/23 122/25 123/21	young [2] 9/24 104/10			
126/12 126/22 128/25	younger [1] 6/5			
131/8 144/8 144/11	your [71] 2/2 3/18			
144/19 147/2 167/13	3/18 4/2 4/6 4/8 4/10			
167/14	4/13 4/13 5/15 6/8 8/7			
years [29] 15/6 17/20	12/11 15/18 16/6			
28/8 32/3 38/2 39/14	20/18 23/3 30/5 30/11			
40/4 41/15 56/18 76/6	31/25 35/20 37/7 44/7			
77/8 77/19 82/25	44/25 45/9 51/21			
87/16 87/18 104/23	58/24 59/2 64/11			
105/4 106/21 107/1	75/21 78/12 78/14			
109/2 110/18 116/20	83/7 85/23 86/4 86/21			
117/14 119/11 121/6	88/17 92/22 98/24			
123/8 126/2 159/21	99/2 99/7 100/14			
164/18				
years' [1] 76/8	106/7 115/17 116/8			
yes [105] 2/10 2/16	122/15 126/3 133/10			
		i		
2/20 2/23 3/2 3/4 3/7	133/12 135/7 137/22			
	138/11 140/19 143/13			
2/20 2/23 3/2 3/4 3/7	138/11 140/19 143/13 145/13 145/14 145/20			
2/20 2/23 3/2 3/4 3/7 4/12 7/9 11/8 11/21	138/11 140/19 143/13 145/13 145/14 145/20 147/8 148/23 148/25			
2/20 2/23 3/2 3/4 3/7 4/12 7/9 11/8 11/21 14/18 17/13 21/7 23/4	138/11 140/19 143/13 145/13 145/14 145/20			
2/20 2/23 3/2 3/4 3/7 4/12 7/9 11/8 11/21 14/18 17/13 21/7 23/4	138/11 140/19 143/13 145/13 145/14 145/20 147/8 148/23 148/25			