

1

Thursday, 4 July 2019

1
2 **(2.38 pm)**
3 SIR BRIAN LANGSTAFF: Our next witness is anonymous.
4 Those of you who were here the first day we sat this
5 week will know what that means and will know that I'm
6 about to read out an order which is made restricting
7 the extent to which you can identify her after she has
8 given evidence or, for that matter, during her giving
9 evidence.
10 It reads like this: it is ordered that the name
11 and address of witness W2315 (that's Ms S to you and
12 me) and any other identifying information such as the
13 witness's image or a description of their appearance
14 cannot be disclosed or published in any form unless
15 express permission is given by me or by the solicitor
16 to the Inquiry acting on my behalf.
17 Witness W2315 must be referred to only as Ms S.
18 This order remains in force for the duration of the
19 Inquiry and at all times thereafter unless otherwise
20 ordered and I may vary or revoke the order by making
21 a further order during the course of the Inquiry. It
22 goes without saying, of course, that you will take
23 care in taking photographs around the place so that
24 you don't inadvertently capture her.
25 Could we have Ms S please.

3

1 got into our 50s, gastrointestinal or GI bleeds.
2 Q. We are going to start by discussing your mother?
3 A. Mm-hm.
4 Q. And over the course of her life, did she require much
5 treatment for her von Willebrand's?
6 A. Not too much given her length of age but she did go
7 through a particular time in the early '80s one where
8 she'd fallen downstairs in her house and had hurt her
9 ankle and she had cryoprecipitate for that and then in
10 '82 when she had banged her thigh and that proved
11 particularly troublesome and she was in and out of
12 hospital for quite a period of time and had a lot of
13 cryoprecipitate, bed rest, would come out, have to go
14 back in hospital because it had reoccurred and then in
15 order to get her home in the February of I think it
16 was '82, she was -- it was '82 or '83, I can't --
17 Q. '83.
18 A. '83, she was sent home with some Factor VIII so it
19 would get her out of the hospital and needing to be
20 just lying in a bed all day.
21 Q. You're clear that that was Factor VIII rather than
22 cryoprecipitate?
23 A. Yes. The reason it was Factor VIII instead of
24 cryoprecipitate is at that point I was still working
25 in Edinburgh Royal Infirmary and part of my job was to

2

MS S, affirmed

Questioned by MS FRASER BUTLIN

1 Q. Ms S, you have von Willebrand's disease?
2 A. Yes.
3 Q. So did your mother and so do other family members?
4 A. Yes.
5 Q. You also worked as a technician in the Royal Edinburgh
6 Infirmary haematology lab for a period of time?
7 A. Yes.
8 Q. First of all, can you tell us what your experience is
9 of the difference in terms of the type of bleeding
10 between haemophilia and von Willebrand's disease?
11 A. A couple of things. With haemophilia, it's my
12 understanding from working there that in haemophilia
13 if somebody in the family has severe haemophilia then
14 any that inherit it will again have severe
15 haemophilia.
16 In von Willebrand's disease one member can be
17 more affected, they can have more severe
18 von Willebrand's and another family member further
19 down the chain, a child, might have it a bit milder.
20 Also, in haemophilia they have more joint bleeds
21 and in von Willebrand's it's mucus membranes tend to
22 bleed: so nose bleeds, gum bleeds, bruises, heavy
23 periods and, in my case and my mother's case, as we
24
25

4

1 go and take bloods off people, get their results ready
2 before they saw the doctor, if they had leukaemia,
3 anaemia, et cetera. Because I was used to taking
4 blood, they said that if we could take -- couldn't
5 take the cryoprecipitate home but if they put my Mum
6 on to Factor VIII could send her home and I could --
7 I wasn't staying at home but I could go, have my tea
8 at home and then give her the Factor VIII that she
9 needed on that day.
10 This only happened two or three times from my
11 memory because her veins had been used quite a lot and
12 I wasn't used -- I am now because I take prophylaxis
13 myself, but I could take blood out but to find
14 her veins it was difficult, so then she had to go back
15 and get it done at the hospital as an out-patient.
16 Q. We can see in your Mum's records that by
17 21 February 1983 it's recorded that she had had
18 multiple Factor VIII infusions?
19 A. Yes.
20 Q. When your Mum was changing from cryoprecipitate to
21 Factor VIII, are you aware of whether she was warned
22 of any risks of doing so?
23 A. I'm not aware and neither was I warned of any risks
24 when I was asked, "If we give you this product to take
25 home to give to your Mum, are you willing to do that?"

5

1 It will get her out of hospital. It will much easier
 2 for everybody", my Dad, everybody involved, and
 3 nothing was said to me about any risks, and I was the
 4 one infusing the product.
 5 Q. During that time-frame were you receiving any
 6 treatment?
 7 A. No.
 8 Q. You and your Mum attended a meeting at the Edinburgh
 9 Royal in about 1984. Can you tell us what that
 10 meeting was and what happened at it?
 11 A. I don't remember too much detail about it. I do
 12 remember it being in -- by that time I had left
 13 Edinburgh. I was working in Falkirk but I'd come back
 14 for this meeting and there was a big group of people
 15 from the bleeding community, as I'll call them, and it
 16 was in the ground floor of the old Royal Infirmary in
 17 a lecture theatre and it was about some people might
 18 have been infected but I don't have a huge
 19 recollection.
 20 But I do remember, I think my Dad was there as
 21 well, and I do remember going away not being overtly
 22 worried about anything we'd been told. So I think if
 23 I was told anything too much in detail I'd have
 24 been -- remember, in those days there weren't
 25 computers, there wasn't, you know, mobile phones and

7

1 concerned about the possibility of virus in sperm on
 2 a haemophiliac male being transmitted to his sexual
 3 partner. I have reassured Mrs X on these accounts."
 4 Before you saw your Mum's medical records, were
 5 you aware of any letter like this?
 6 A. No.
 7 Q. In her records, your Mum's liver function tests were
 8 abnormal over a number of years and you have
 9 identified those records. You've also noted that from
 10 1987 her blood requests had risk of infection on them.
 11 Do you think your Mum was aware of that in 1987?
 12 A. No. She wouldn't have seen -- when you go you were
 13 just told your results. You don't get shown, "Here's
 14 your results".
 15 Q. Was she aware that her liver function tests were
 16 abnormal --
 17 A. I don't.
 18 Q. -- as far as you're aware?
 19 A. As far as I'm aware, no.
 20 Q. Is that the kind of thing your Mum might have said to
 21 you if there was a concern?
 22 A. I don't know because, you know, there's that bit of
 23 protection and not saying but she might have queried
 24 it, knowing that I was a scientist and worked in the
 25 lab, she might have asked what does this mean and she

6

1 things but I don't remember leaving that meeting
 2 thinking, oh, this will really be affecting my Mum or
 3 me or ... so I don't have too much -- I do remember
 4 the meeting but the detail of it ...
 5 Q. And the infection that was being discussed was
 6 HTLV-III?
 7 A. Yes.
 8 Q. Shortly after that meeting your Mum was told she
 9 tested negative for HTLV-III.
 10 A. Mm-hm.
 11 Q. And then Dr Ludlam sent your mother's GP a letter. If
 12 we can have 2315005, please, Paul, and if we look at
 13 the second paragraph we can see reference there to
 14 a letter that had been sent about AIDS and
 15 haemophilia/VWD.
 16 This morning we looked at a copy of what we
 17 think is the letter that's being referred to there
 18 which was dealt with by the previous witness.
 19 A. Yes.
 20 Q. Then it says:
 21 "I really think the chances of her having
 22 received the virus are infinitesimally small,
 23 particularly as she is anti-HTLB3 V3 negative. I,
 24 therefore, do not think it appropriate for her husband
 25 to wear a contraceptive sheath. We are much more

8

1 never had that conversation with me.
 2 Q. In September 1992 your Mum attended the hospital and
 3 said she was more tired than usual but put that down
 4 to her age.
 5 A. Mmm.
 6 Q. Her bloods were taken and if we can have 007, please,
 7 Paul, date reported is 1 October 1992 and we can see
 8 that she tested positive for hepatitis C.
 9 Then if we can have document 2315012, this is
 10 a letter from August 1993 from a consultant physician
 11 to your Mum's GP. They had been treating her for
 12 resolving pneumonia, and if we look at the second
 13 paragraph there, it's noted that her gamma GT and ALT
 14 were both raised.
 15 "I checked her liver function tests again today
 16 but wonder if there is any record from the haematology
 17 department of abnormality in her liver function."
 18 At that stage in August 1993 was your Mum aware
 19 that she was hepatitis C positive?
 20 A. No, she wasn't told until the September.
 21 Q. It seems from here that other treating physicians were
 22 also unaware in August 1993?
 23 A. Yes.
 24 Q. Then if we have 009, we have a letter dated
 25 September 1993 from a clinical assistant to

9

1 Professor Ludlam to your Mum's GP and it says at the
2 bottom:

3 "This patient, as with a number of others, has
4 been found to be hepatitis C antibody positive and
5 this must relate to her having received blood products
6 in the past, when hepatitis C could not be identified.
7 I have discussed this with [your Mum] and said that we
8 are currently running a joint clinic with one of the
9 GI and liver consultants ..."

10 As far as you're aware, 15 September, around
11 about that time, was that the first time your Mum was
12 told about hepatitis C?

13 A. Yes. Well, she's not told me but since looking
14 through her notes and I've spent many an hour looking
15 through her notes a couple of times and this is the
16 first thing I could find about her.

17 Can I just go back to her being tested and found
18 hepatitis C positive in the September of '92, that the
19 letter in September she went and saw the doctor and
20 said that she was feeling lethargic and unwell on the
21 very day that the sample was sent for hepatitis C
22 testing and it was put down that her increasing
23 lethargy -- the letter from that doctor to her GP
24 about increasing lethargy and tiredness she put down
25 to her old age. She was 65, the same age just about

11

1 heading "Sexual transmission and pregnancy", and the
2 information sheet provides that:

3 "Studies have shown that there is a very low
4 risk of sexual transmission of hepatitis C. This can
5 be discussed with you at the clinic. We will be
6 offering testing to all sexual partners of patients
7 who have hepatitis C infection."

8 Then if we go down to the section headed:
9 "Alcohol. You will know that alcohol can damage your
10 liver. As you may have inflammation of your liver due
11 to the hepatitis C virus it may be prudent to limit
12 your alcohol intake to a moderate level", and they
13 recommend no more than 21 units of alcohol per week
14 for a man, 14 units per week for a woman and it says:
15 "The lower your alcohol intake the better."

16 Are you aware of whether your Mum received this
17 information sheet?

18 A. Yes, that was the --

19 Q. It was in the records but at the time were you aware
20 of her receiving anything?

21 A. No, she wouldn't, again she ...

22 Q. But does this chime with the advice that you think
23 your Mum and your Dad were given about the
24 hepatitis C, of what was discussed at home?

25 A. Yes, because one thing I do remember, my Mum was never

10

1 as I am. I take great offence to that because on the
2 same day as they have taken a sample or sent a sample
3 to virology to be tested, and two days after this
4 letter has gone to the GP to find she's positive,
5 never mentioned to my mother or to the GP that, in
6 fact, this lethargy and tiredness could be to do with
7 having hepatitis C affecting her liver but let her
8 think, and for a full year after, that it was her "old
9 age", being that "old age" myself I take great offence
10 at that.

11 Q. In your Mum's records, and it seems to be connected to
12 the September 1993 diagnosis, it's a little bit
13 difficult to tell, but there's an information sheet
14 enclosed. It's 2315014.

15 We can see at the top that it sets out that:
16 "The sheet is to give you more information
17 regarding the hepatitis C virus. Your blood tests
18 show that you have the hepatitis C virus. This may
19 cause inflammation of your liver, known as hepatitis.
20 In some individuals the inflammation in the liver may
21 become chronic giving rise to more long-term damage to
22 the liver which can in some cases be severe."

23 There is then discussion of a possible treatment
24 of interferon.

25 If we go to the next page, we can see the

12

1 a bigger drinker, but then interestingly in her older
2 age she went totally teetotal.

3 Q. So this marries up with your experience of what your
4 Mum seemed to be doing in response to her diagnosis?

5 A. Yes.

6 Q. Just before we leave this document, if we can look at
7 the second page again, something we'll come back to,
8 the second paragraph discussing the interferon
9 treatment. It says in relation to side effects:
10 "At the beginning of a course of treatment
11 injections maybe followed by a fever for a few hours.
12 This is less troublesome if the injections are given
13 in the evening along with two paracetamol tablets.
14 With interferon persistent side effects are uncommon.
15 Occasionally, there may be tiredness, depression and
16 a fall in the blood count. These side effects are
17 reversible if the dose of the drug is reduced."

18 That's what was in the information sheet then.

19 We will come back to your Mum's experience shortly.

20 SIR BRIAN LANGSTAFF: Do we know who drafted the
21 information sheet?

22 MS FRASER BUTLIN: Unfortunately, it's not very clear
23 where it's come from but it appears to have been
24 drafted within Edinburgh Royal because of the letters
25 it's with, but I'm afraid that's somewhat inferential

13

1 of who's drafted it.

2 SIR BRIAN LANGSTAFF: Thank you.

3 MS FRASER BUTLIN: After her diagnosis with hepatitis C,

4 you and your Mum had a conversation about having

5 treatment in preparation for any procedures she was

6 undergoing. Can you tell us about that.

7 A. Yes. My Mum was always the doctor's right, you do

8 whatever the doctor tells you, he is God, basically,

9 whatever he tells you, you know, we'd never question,

10 and I remember her saying, you know, "Oh, I'm going to

11 the dentist, I'm going to hospital, I need something

12 to do with my teeth scaled and polished but I need to

13 go and I need to get", she actually said to me,

14 "Factor VIII before it", and I said, "Why, when you're

15 just getting, you know, scaled and polished? I go to

16 the normal dentist get scaled and polished no

17 problem". She said, "Because they told me I had to

18 have it". I said, "No, it's your choice. You could

19 have it on stand-by and then if you bled you can have

20 it but you don't have to have it before it, if you

21 don't want to", and she went, "But they told me", and

22 I went, "It's your choice. It's your body. It's

23 your ..." she went, "Can I?" I remember her phoning

24 me after that going, "I didn't take it, I didn't take

25 it, I didn't need it", and being so excited that she

15

1 the time to go out and enjoy yourself and, you know,

2 go and do different things and they just, my Dad and

3 her just couldn't do anything.

4 My Dad will say there was one particular, went

5 to Spain to enjoy a holiday, got one day out of it and

6 then could only go out for a meal at night and it

7 ruined and they've never been on holiday again since

8 because what was the point, just you know wanting the

9 comforts of home, didn't want -- couldn't go anywhere.

10 Q. You have said that your Mum tried some interferon

11 treatment. That was in about 1995. What happened

12 with that?

13 A. Just felt absolutely awful, was flu-y, shaking,

14 shivery, just sick, just everything to the point that

15 she just said, "I've tried it", and totally point

16 blank refused from that point on to put herself

17 through that.

18 Q. Could we have document 2315013, please, Paul.

19 It's a letter from August 1995 which notes that

20 she'd had quite a bad reaction, particularly with

21 headaches, to her recent trial of interferon therapy

22 for HCV:

23 "I would be quite keen for her to try the

24 interferon therapy again because she has type 3A which

25 is particularly responsive to interferon. She was,

14

1 had been the one to decide, you know.

2 Q. After your Mum was diagnosed with hepatitis C what was

3 her health like?

4 A. Well, she was -- my Mum and Dad had planned to travel

5 quite a bit, to go on different holidays, to bowl and

6 she was just no energy, lethargic and, I'll be honest,

7 my Mum could be a bit nippy and, you know, my husband

8 would pick up, you know, "Your Mum's not right", and

9 I go, "What?" He said, "Because I can tell by her

10 behaviour", and I was putting it down to normal

11 behaviour but now, you know, it's when, sorry, I

12 preempted but it's when she was having interferon

13 treatment it was just like couldn't live with her and

14 I just put that down to normal. But my husband picked

15 up when she was feeling -- either going through that

16 treatment or feeling particularly bad, queasy, she

17 couldn't eat a lot of things, eggs in particular. She

18 just couldn't eat, no energy, just not -- not feeling

19 well.

20 Q. You've said in your statement you thought that your

21 Mum was an old 65.

22 A. Yes. Well, I suppose given now people are, you know,

23 50 is the new 40 or whatever but, yes, she didn't have

24 that. You'd think that because she would retire at 60

25 and you think, well, the family have grown up, this is

16

1 however adamant today that she did not want it at

2 present."

3 If we look at the last paragraph she had been

4 warned of the long-term risks of liver disease,

5 particularly cirrhosis and hepatocellular carcinoma

6 but she wasn't prepared to try interferon again.

7 A. It shows how bad it was that she would rather go

8 forward and maybe -- and she did get cirrhosis, get

9 carcinoma, than put yourself through that treatment.

10 Q. Ultimately, your Mum's liver did become cirrhotic but

11 she continued to decline any treatments?

12 A. Yes.

13 Q. Did your Mum talk much about the hepatitis C?

14 A. No.

15 Q. Why do you think that was? Why not?

16 A. A couple of things. One is she wanted to protect her

17 family but also my Mum and Dad are very private people

18 and they didn't want, you know, people to know their

19 business and even though my Mum's been dead for

20 a number of years she did get the Skipton payments and

21 just this year, earlier this year, a relative said to

22 my Dad, you know, oh -- I nearly said my mother's name

23 there, that my mother, you know, "Oh, they would have

24 got some money. Aren't you lucky getting some money".

25 My Dad was like, "Money, it's worth that (*indicated*).

17

1 You can do nothing with it. Might as well be a piece
2 of paper and what are you talking about? I don't know
3 what you're talking about. Infect, what infection?"
4 So even all this time later and then went, "There's
5 the door. Go through it".
6 So there was -- he got that feeling that people
7 weren't interested in her health and how it affected
8 her but weren't you lucky you got some money. So no,
9 they wouldn't -- they would keep -- they even didn't
10 say -- I didn't know until they got a stage 2 payment
11 that they'd even got the first stage payment.
12 Q. Your Dad's reaction was a little bit different,
13 though, wasn't it? He was much angrier?
14 A. Oh, yes.
15 Q. Can you tell us about that.
16 A. Well, for him, you know, they've brought up a family,
17 they've been together, this is, you know, "We've got
18 our plans. We can go holidays. We enjoy bowling. We
19 like dancing. This is our time", and that time was
20 taken, taken away from them.
21 Q. Since you have got through your mother's records you
22 discovered that in 1996 your mother wrote to the
23 Health Minister at the time, Mr Horam.
24 Can we have 2315011, please.
25 This is the reply she received on his behalf.

19

1 haemophilia patients were infected with hepatitis C
2 before blood products were treated to destroy viruses.
3 Those patients received the best treatment available
4 in the light of medical knowledge at the time."
5 It goes on to say that the Government does not
6 accept that there's been negligence and they have no
7 plans at present to make payments to such patients.
8 If we go over the page it is explains why payments
9 were being made to those with the HIV virus and it
10 says this:
11 "In the case of patients inadvertently infected
12 with the HIV virus the decision to make payments to
13 those affected, and to establish a hardship fund, was
14 taken in light of their very special circumstances.
15 Those affected were all expected to die very quickly
16 and were subject to significant social problems,
17 particularly ostracism. Hepatitis C is different from
18 HIV. Many people infected with hepatitis C may live
19 for a long period without any symptoms occurring and
20 only a very small proportion are expected to die from
21 the disease."
22 It then indicates that the Government is always
23 ready to listen to further evidence. Were you aware
24 of what your Mum thought of this letter? Was anything
25 around the Government's position discussed at home?

18

1 It was written by one of his -- who seemed to be one
2 of his staff members, and it says this in the second
3 paragraph:
4 "As ministers have consistently stated, for
5 example, in the adjournment debates in the House of
6 Commons in July and December 1995, the Government has
7 great sympathy with those patients who may have become
8 infected with hepatitis C through blood transfusions
9 or blood products. Factor VIII brought many
10 advantages to people with haemophilia. It greatly
11 increased life expectancy as well as improving the
12 quality of life."
13 If I can pause there, you were upset by that
14 reference in the letter to haemophilia, weren't you?
15 A. Well, my Mum's got von Willebrand's disease. It
16 appears to me to mention haemophilia not
17 von Willebrand's. My Mum had von Willebrand's.
18 Q. Your concern is this: a generic letter that's gone out
19 rather than anything responding to your Mum.
20 A. Yeah, it was like, "Somebody writes in. Throw that
21 one out at them".
22 Q. It goes on:
23 "However, medical procedures rarely come without
24 risk and these are not always fully known or capable
25 of being guarded against at the time. Most

20

1 A. No.
2 Q. You just found this in her records?
3 A. Yes.
4 Q. In about 2002 you think your Mum applied for money
5 from the Skipton fund and, again, in her records
6 there's a letter from Professor Ludlam to her GP
7 saying your Mum had been to see him and she had been
8 told by the Scottish Office that compensation would
9 only be given if infection occurred after March 1988.
10 Were you aware of that at the time?
11 A. No.
12 Q. She did ultimately receive Skipton payments, as you
13 have said. When your Mum had to go into a care home,
14 what difficulties did those payments cause you?
15 A. Quite a bit. Because my Mum and Dad, they've shared
16 everything so they've got a joint bank account, so the
17 money all went into their joint bank account and
18 because at that point I had got power of attorney for
19 my father for his financial affairs, it was actually
20 too late. I would have had to have gone to
21 guardianship for my mother because at that time she's
22 deemed to have dementia. So I was filling in the
23 forms that Edinburgh Council needed on my mother's
24 behalf but really for my father. So it was about all
25 the income you got, your pensions, and also -- and

21

1 I was aware -- and you had to give six months' bank
2 statements to the Council.
3 But I was aware a big amount of -- they only had
4 a pension, a small pension, so I was aware a big
5 amount of the money that they had was Skipton money.
6 It wasn't anything that they had got from anywhere
7 else. So I was saying to them, "Well, my Mum's got
8 this money", and I also had someone that knew somebody
9 that worked at the Care Inspectorate and they had
10 spoken to a lawyer and they said -- and I said, "So
11 it's not to be counted", and he said, "Oh, I've spoken
12 to the lawyer, and what I was being told by the
13 Council is you've got this extra money, you can
14 voluntarily give extra to pay for your Mum's care",
15 and I said, "No, but that was because my Mum had
16 hepatitis C", so I was being told it had to be counted
17 in and somebody from the Care Inspectorate, I had
18 spoken to the Care Inspectorate lawyer who had said,
19 "No, no, no, this money does have to get counted in.
20 It's like Disability Living Allowance. It's meant to
21 improve your Mum's care and if that money can be used
22 to get your -- you know, used towards her care in the
23 care home then it should be counted", and I said --
24 I looked her in the eye and I went, "You're wrong".
25 Then I had to get in touch with Skipton who got

23

1 Q. Your Mum died about three months later --
2 A. Yes.
3 Q. -- in 2012 when she was 85.
4 A. She was just -- she would have been 85 quite soon
5 after.
6 Q. On her death certificate it records that she died of
7 pneumonia as the main cause and it lists
8 cerebrovascular accident, dementia and
9 von Willebrand's disease.
10 You're unhappy about that. Why is that?
11 A. Well, you know, there's no mention at all of
12 hepatitis C and I can only surmise but one of the
13 things I think why that happened is when my mother was
14 moved to the care home. It was in a different part of
15 Edinburgh and so the GP that comes to the care home is
16 the GP that my mother had. So that GP only knew my
17 mother for three months before her death, maybe he saw
18 her, I don't know, two, three, four times, whereas the
19 GP that we'd had since 1954 and who knew the family
20 history, who knew how much better and I think would
21 have attributed hepatitis C -- I think it was just put
22 down -- well, the first two are pneumonia and CVA, so
23 it was just put down to, "Oh, she's got to 84, old
24 age".
25 Q. You feel quite strongly that the hepatitis C and the

22

1 a letter from the Caxton Fund saying it was to be
2 discounted, but I had to go through all the hoops at
3 a very difficult and emotional time to prove to them
4 they didn't know that this was true. I had to get the
5 evidence to prove, "No, you cannot use it when trying
6 to" -- because they've got to work out how much
7 because, for example, my parents' married couple's
8 pension had to be separated into single people's
9 pension and my Mum's attendance allowance, et cetera,
10 but then I had to go through that loop to say you
11 cannot take this amount into account because it's to
12 be discounted.
13 But I was the one that had to prove it. They
14 didn't -- they were telling me the contrary.
15 Q. For you that was an added stress when your Mum was
16 really very unwell?
17 A. Yes.
18 Q. And she died --
19 A. It was more even, you know, maybe not even so much for
20 my Mum, she had dementia and didn't know so much, but
21 can you imagine the loss for my Dad of over 60 years
22 together of having to give up that care of somebody
23 you love to strangers. No, it was horrible trying to
24 deal with it and deal with our emotions, his emotions,
25 and all the loss then.

24

1 cirrhosis should have been recognised on her death
2 certificate?
3 A. Yes.
4 Q. That in itself caused problems for your Dad in terms
5 of financial assistance?
6 A. Yes.
7 Q. What happened?
8 A. Well, in Scotland there is -- my Mum was getting
9 money. That stopped, but then there's a Scottish
10 system where a widower can get 75 per cent of the
11 money and I asked a couple of people and they said,
12 "Oh well, if hepatitis C's not on the death
13 certificate ..." and I suppose in people's defence
14 I could have looked it up but also in their defence
15 how many people have actually reached into their 80s,
16 but I was told if hepatitis C isn't on the death
17 certificate then the chance of your Dad continuing to
18 get any money is nil, and so when money became
19 available, and it wasn't until I was up one morning,
20 quite early, leafing through my iPad as I do,
21 I thought, "Oh", well it was a bit ambiguous as well
22 because it said if it's a widower still staying with
23 the person I thought, "Ah, my Mum was in a care home
24 so they're not actually staying", but I thought
25 I might as well find out because my Dad did used to go

25

1 and visit every day and he has been awarded that money
 2 and, on a personal note, gets an amount every month.
 3 And on the 15th of the month, although he doesn't walk
 4 very well, will -- I'm going to get upset now -- will
 5 go to Tesco's with his cash Link card on 15th of the
 6 month, put it into the machine, so that he can see
 7 he's got "Mammy's money", that he can do diddly-squit
 8 with but it's "Mammy's money" and it's still
 9 a connection to her.
 10 Q. But he worries every month whether the money will be
 11 there?
 12 A. Yes, "What if it's stopped. What if they don't give
 13 me it", you know, and it's like, "But you don't need
 14 it".
 15 "But it's Mammy's money."
 16 Q. And he's worried that one day it will be taken from
 17 him?
 18 A. Yes.
 19 Q. I want to move on to talk about your own situation.
 20 First of all, your work in the haematology lab at the
 21 Infirmary until 1983. Professor Ludlam was your boss?
 22 A. Yes.
 23 Q. Can you tell us about your experience of testing
 24 bloods and in particular the handling and labelling of
 25 high risk blood.

27

1 Q. At the very least you were conscious that it was
 2 high-risk blood and there was something you had to be
 3 careful of?
 4 A. Yes.
 5 Q. In the lab were you aware of blood samples being taken
 6 and stored?
 7 A. Yes, because some had "Serum for storage", you know,
 8 maybe put on the side, so you would test the blood and
 9 then keep a little sample and these could be frozen or
 10 put elsewhere, some to be tested maybe straight away
 11 and others, I don't know when they're tested, but
 12 maybe stored for a later date.
 13 Q. Were you aware of people in the lab undertaking
 14 research?
 15 A. Yes. I wasn't involved in it but there were a group
 16 of maybe four people that were for research. That was
 17 a new thing. You didn't have people doing research
 18 and then there was a few people taken away to do
 19 research.
 20 Q. But you're not sure what that research was?
 21 A. No.
 22 Q. Because you weren't involved?
 23 A. No, I wasn't involved.
 24 Q. What's your understanding of the high risk blood meant
 25 for you when you've needed to receive blood products?

26

1 A. Well, when a blood came in you've got a whole load of
 2 bloods together and you would put a sticker on the
 3 form that would ultimately go back to the patient's
 4 notes and a sticker, it's good that I've got this with
 5 me, a sticker on the sample that would then go through
 6 machines, and these samples would come in, you'd have
 7 the form, it still happens today, form and the sample
 8 of blood and it would be in a plastic bag.
 9 But those that were labelled as high risk would
 10 be kept to the end. So there would be a sticker on it
 11 saying "Risk of infection", you would keep them to the
 12 end, you would put all the other samples through the
 13 machines and then at the end the ones that were
 14 high-risk would be labelled and some tests would be
 15 done in a fume cabinet but other ones would be put
 16 through the machine. At the end of the day you would
 17 have to get dressed up in a neck to floor apron,
 18 gloves on, a visor over your face, and once the
 19 samples were put through, results out, the machine
 20 would be cleaned at the end of it.
 21 Q. What did you understand the risk to be at that stage
 22 before 1983?
 23 A. Well, before -- you discuss -- well, I suppose 1983 it
 24 would have been query HIV or maybe even hepatitis B
 25 was a big problem in the labs.

28

1 A. Well, high risk is -- well, I can only give my example
 2 of when I was pregnant in 1990 and then had an
 3 emergency caesarean in '91. Dr Ludlam wasn't only my
 4 boss he was my doctor, and when I was having the
 5 amniocentesis, said, "Oh, I want you to have
 6 Factor VIII before you have amniocentesis", and
 7 I went, "No". I remember we had -- because I remember
 8 at one point I said, "Oh, we had this argument about
 9 it and he said, "No [redacted], we had a discussion".
 10 Q. Can we just stop the live stream, please. *(Pause)*
 11 You were just saying that Dr Ludlam wasn't only
 12 your boss he was your doctor and you needed to have
 13 the amniocentesis and you had an argument about
 14 whether you should have Factor VIII.
 15 A. Yes.
 16 Q. What did he say to you about it?
 17 A. And he told me -- and I said, "No, I'll have it on
 18 stand-by but I don't want it", and he said, "It's
 19 safe, you can have it now", but I said, "No, I don't
 20 want it", and then the same when I needed the
 21 emergency caesarean, had wanted me to have Factor VIII
 22 before the caesarean and I said, "No, I'll have it on
 23 stand-by if I need it. I don't want to put myself at
 24 any risk, unnecessary risk".
 25 Q. You've not been infected with HIV or hepatitis C but

29

1 what are your feelings about that now?
 2 A. My feelings are that I've kind of dodged a bullet
 3 because -- can I speak a bit about when I was at the
 4 Penrose?
 5 Q. Absolutely, I was going to ask you that next.
 6 A. Okay, I went to the Penrose Inquiry final report and,
 7 as I said, in kind of October '90 and March '91
 8 Factor VIII was -- and then a heard -- what I heard
 9 was, you know, blood until 1991 wasn't tested for
 10 hepatitis C and I think at that point I went into
 11 shock because I thought October '90, March 1991, my
 12 Mum's got hepatitis C, because the Penrose was in
 13 2015, I could have had hepatitis C.
 14 And then it wasn't actually until I spoke to
 15 Jamie, you know, from Thompsons -- thank you, Jamie --
 16 that he assured me that it was, the Factor VIII was
 17 tested for hepatitis C before that. It was the blood
 18 that wasn't, like red cell concentrate wasn't tested
 19 until '91.
 20 But then I thought later but if after the
 21 amniocentesis or I had the caesarean, if I'd bled
 22 I would have just been given a blood transfusion no
 23 questions asked. It would have been you need this and
 24 so I could have got the hepatitis C.
 25 So, yes, I think I was just in a bit -- you've

31

1 day a bit better" and he went, "Okay, thanks",
 2 thinking he's homeless. He might have a guy just
 3 going home from his work or something. But it was
 4 what I did to make myself feel better.
 5 And then I can't prove it but, interestingly,
 6 although I'd been quite steady, chronic and acute
 7 blood-wise in my gut, two weeks later I had an acute
 8 GI bleed and went through a horrendous time and had to
 9 have -- from then started to need prophylaxis for my
 10 GI bleeds.
 11 Going back to something you've shown before
 12 where it was the letter from the Government,
 13 I remember reading that and being so incensed and
 14 a family member was in and known about that I'd had
 15 the bleed two weeks after the Penrose Report and not
 16 being able to link it 100 per cent, but when I was
 17 actually spitting blood at the wording on that letter,
 18 said, "Mum, please take care of yourself. You know
 19 what happened to the Penrose. Please, please, calm
 20 down. Think of yourself. Stop". It was difficult
 21 but ...
 22 Q. You have also said in your witness statement that
 23 people have said to you that that's all in the past
 24 now and move on and you've said:
 25 "I remember inside thinking for you maybe but

30

1 told me it was safe and it wasn't.
 2 Q. That had quite a significant impact on your mental
 3 health.
 4 A. Mm-hm.
 5 Q. You have had some psychological support and
 6 counselling but only very recently?
 7 A. Yes. I mean, I'm known as -- I'm actually known as
 8 the eternal optimist; so the fact that I went into
 9 shock and that after I don't think ever in my life
 10 I've felt so bad as after that Penrose report.
 11 There was -- I did go -- there was a church
 12 round the corner from the museum where the final
 13 report was read out and there was people from
 14 Haemophilia Scotland, it was great. But I just --
 15 I spoke to a couple of people but then I thought
 16 I need to get away. I remember going down to Prince's
 17 Street and there was a really lively band and normally
 18 I'd be dancing along the street, and I felt so low, so
 19 sick to my stomach.
 20 And I kind of laugh about it now but as I was
 21 waiting for the bus, there was this man, he looked
 22 a bit dishevelled and down and out and I went up and
 23 said to him, "Excuse me, I've had such a horrible day,
 24 I want it to end on a better note". I thought he was
 25 homeless. "Would you take £10 off me, just to make my

32

1 not for me. I think that's what happens a lot with
 2 hepatitis C. There's some money, let's move on but it
 3 doesn't go away. I injected my mum a couple of times
 4 and it could have been me that gave her the infected a
 5 products too. Can you imagine doing that to your
 6 child."
 7 That's something else that you've struggled
 8 with?
 9 A. Yes, and I can't tell my Dad.
 10 Q. Your Dad's too frail to cope with --
 11 A. He's not frail at all. He's really --
 12 Q. -- too elderly to manage it.
 13 A. I just don't want to be the one to tell him that
 14 possibly I could have injected Mum. How can I say
 15 that to my Dad? He loved her to bits. How could
 16 I say it?
 17 I didn't even realise myself until I actually
 18 read the notes, and I swore. It could have been me
 19 that gave that because I took it home only maybe two
 20 or three times but it still could have been me. And
 21 then I have that huge empathy for people given what
 22 they thought was the best thing for their child to
 23 use, you know, and I've done it to my Mum. My Dad
 24 still misses my Mum all these years later. "By the
 25 way, Dad it could have been me injected it". No. So

33

1 I can't tell him. If he asked me it, I'll say it's to
 2 give you and mum a voice but if he was sitting there
 3 now, I couldn't speak. I couldn't tell any of this
 4 because I couldn't say that to him.
 5 Q. Those are the questions I have for you. Is there
 6 anything else you would like to say?
 7 A. Yes, a couple of things.
 8 Going into -- I know maybe you don't want to
 9 dwell on Penrose but there was one thing I remember
 10 also from being in shock of I could have been infected
 11 and I remember -- what I was left with was from the
 12 Penrose final report was to think of the doctors, they
 13 were affected to. And I was like -- I've held that
 14 for all these years. So when I had this and I knew
 15 I'd sworn an oath and I thought, did I really hear
 16 that? So I actually went online and I looked at the
 17 Penrose Inquiry final report and I've got it word for
 18 word, the executive summary, and it was March 2015,
 19 and it's under "communication of results", the last
 20 paragraph.
 21 Is it okay if I read out where I've taken that
 22 from?
 23 Q. Of course.
 24 A. "Were a new disease like AIDS to emerge today, the
 25 patients would probably be made aware of the medical

35

1 before I ask you Mr Dawson's.
 2 A. I've written it down because I'll probably get upset
 3 again.
 4 I wanted to take this opportunity to tell my
 5 parents' story to give them a voice. The Inquiry's
 6 heard what happened to my Mum and I'd like to conclude
 7 by using my Dad's words, something he says on
 8 a regular basis but I also feel has further meaning.
 9 Firstly, my Dad says this as he fondly
 10 reminisces about the 60 plus years he spent with my
 11 Mum. That saying is: thae days, they'll no come back.
 12 Secondly, in recognition of both the quality and
 13 quantity of time those infected and affected have been
 14 denied, thae days, they'll no come back.
 15 And, finally, to Sir Brian and his team guarding
 16 the responsibility and, dare I say, hopes resting on
 17 their shoulders to get answers, to sort out
 18 inequalities in the financial and psychological
 19 support people are afforded and to hold those
 20 responsible for this disaster to account, thereby
 21 ensuring thae days, they'll no come back.
 22 Q. Mr O'Neill and Mr Dawson have two points they wanted
 23 me to raise in addition.
 24 Firstly, you spoke earlier about Dr Ludlam
 25 telling you that the products were safe in 1990/1991

34

1 profession's ignorance of it [and this is the
 2 sentence] and share all the uncertainties and
 3 anxieties consequent on that."
 4 So the doctors are holding the uncertainties and
 5 anxiety.
 6 "There would still be suffering and probably
 7 anger against the disease but the sense of betrayal
 8 would be absent."
 9 Sorry, but I still say it's crass in the
 10 extreme. So that, you know, the medical -- so I read
 11 the doctor's share, they were the ones with all the
 12 uncertainties and the anxieties and if they'd shared,
 13 we could have shared that too. What about all the
 14 uncertainties and anxieties and ill-health that you're
 15 putting down to your old age? That just infuriates
 16 me, sorry.
 17 Q. I'm just going to turn and ask Mr O'Neill and
 18 Mr Dawson if there's anything they would like me to
 19 raise.
 20 *(Pause)*
 21 Mr Dawson has said that he thought you had
 22 something you had wanted to read out, not just the
 23 point about Penrose?
 24 A. No, I've got a final thing.
 25 Q. Now's a good time if you want to say something else

36

1 when he told you you needed it for the amniocentesis
 2 and the emergency caesarean section. Did he explain
 3 to you what he meant when he said they were safe?
 4 A. No.
 5 Q. How do you feel about that?
 6 A. Incredulous. I worked in labs. I've got a scientific
 7 background. But that's how it was. It was like, "You
 8 take my word. I tell you something. You believe it.
 9 You do it. Full stop". Even the fact we had the
 10 argument, which was then called a "discussion", about,
 11 "No, I'll have it on standby" that didn't please him
 12 but I was adamant, no, I will have it on standby.
 13 Q. Secondly, we mentioned that you had had some
 14 counselling and that was actually bespoke counselling
 15 for people with a bleeding disorder?
 16 A. Yes.
 17 Q. What has your experience of that been?
 18 A. Oh, invaluable because I think it is important because
 19 things you think you've dealt with, they're over or
 20 whatever, they don't. Actually, today thankfully I've
 21 had the Red Cross to speak to as well because it's not
 22 just going in this process, it's not just going
 23 through the notes that are pertinent to this Inquiry,
 24 but it's finding out other stuff in the notes nearer
 25 my Mum's death that I wish I hadn't read but I had.

37

1 I'd like to say actually one more thing. For
2 those infected and affected who feel they can't give
3 a statement or can't come here and give evidence,
4 I salute you. Take care of yourself because for you
5 that's the right thing, because this isn't easy.
6 Q. Part of why you found that counselling so positive is
7 because it is specialist to people with bleeding
8 disorders?
9 A. Yes.
10 Q. And there's a real understanding, you've said, of that
11 situation?
12 A. Yes, because it's just for -- because it's so
13 specific, that the kind of counselling. I actually
14 have a counselling advanced diploma so in part of it
15 I had to have counselling about this, that and the
16 next thing. But to actually have focused counselling
17 about what it's like being in hospital, going in
18 hospital, everything involved in it, and fears around
19 that is invaluable and should be expanded.
20 SIR BRIAN LANGSTAFF: Can I make one comment. In my view,
21 you are no more guilty of infecting your mother than
22 was the syringe. It needs to be said publicly.
23 But I do appreciate and thank you for your
24 courage, despite your feeling that you were guilty, in
25 coming to tell us about your mother. It takes -- as

38

1 you said, it's not easy. You've done it. Thank you
2 very much.
3 A. Thank you.
4 SIR BRIAN LANGSTAFF: That is the end of the evidence for
5 today. Tomorrow we start at 10.00, and who are we
6 hearing from tomorrow?
7 MS FRASER BUTLIN: We will be hearing from Bill Wright,
8 Rosemary Wright and Richard Titheridge.
9 SIR BRIAN LANGSTAFF: Tomorrow 10.00.
10 **(3.33 pm)**
11 **(Adjourned until 10.00 am the following day)**

	2315014 [1] 10/14	10/9 10/9 12/2 23/24 34/15	attorney [1] 20/18	2/24 3/1 31/10
MS FRASER BUTLIN: [3] 12/22 13/3 38/7	3	Ah [1] 24/23	attributed [1] 23/21	blood [22]
SIR BRIAN LANGSTAFF: [6] 1/3 12/20 13/2 37/20 38/4 38/9	3.33 pm [1] 38/10	AIDS [2] 6/14 33/24	August [4] 8/10 8/18 8/22 15/19	blood-wise [1] 31/7
'	3A [1] 15/24	alcohol [5] 11/9 11/9 11/12 11/13 11/15	August 1993 [3] 8/10 8/18 8/22	bloods [4] 4/1 8/6 25/24 26/2
'80s [1] 3/7	4	all [20]	August 1995 [1] 15/19	body [1] 13/22
'82 [3] 3/10 3/16 3/16	40 [1] 14/23	allowance [2] 21/20 22/9	available [2] 19/3 24/19	boss [3] 25/21 28/4 28/12
'83 [3] 3/16 3/17 3/18	5	along [2] 12/13 30/18	awarded [1] 25/1	both [2] 8/14 35/12
'90 [2] 29/7 29/11	50 [1] 14/23	also [11] 2/7 2/22 7/9 8/22 16/17 20/25 21/8 24/14 31/22 33/10 35/8	aware [19]	bottom [1] 9/2
'91 [3] 28/3 29/7 29/19	50s [1] 3/1	ALT [1] 8/13	away [6] 5/21 17/20 27/10 27/18 30/16 32/3	bowl [1] 14/5
'92 [1] 9/18	6	although [2] 25/3 31/6	awful [1] 15/13	bowling [1] 17/18
-	60 [2] 14/24 35/10	always [3] 13/7 18/24 19/22	B	Brian [1] 35/15
-- so [1] 34/10	60 years [1] 22/21	am [3] 4/12 10/1 38/11	back [11] 3/14 4/14 5/13 9/17 12/7 12/19 26/3 31/11 35/11 35/14 35/21	brought [2] 17/16 18/9
.	65 [2] 9/25 14/21	ambiguous [1] 24/21	background [1] 36/7	bruises [1] 2/24
...	7	amniocentesis [5] 28/5 28/6 28/13 29/21 36/1	bad [4] 14/16 15/20 16/7 30/10	bullet [1] 29/2
... [1] 6/3	75 [1] 24/10	amount [4] 21/3 21/5 22/11 25/2	bag [1] 26/8	bus [1] 30/21
0	8	an [10] 1/6 4/15 9/14 10/13 14/21 22/15 25/2 28/2 31/7 33/15	band [1] 30/17	business [1] 16/19
007 [1] 8/6	80s [1] 24/15	anaemia [1] 4/3	banged [1] 3/10	but [80]
009 [1] 8/24	84 [1] 23/23	anger [1] 34/7	bank [3] 20/16 20/17 21/1	BUTLIN [1] 2/2
1	85 [2] 23/3 23/4	angrier [1] 17/13	basically [1] 13/8	by [19]
1 October 1992 [1] 8/7	A	ankle [1] 3/9	basis [1] 35/8	C
10 [1] 30/25	able [1] 31/16	anonymous [1] 1/3	be [50]	C's [1] 24/12
10.00 [3] 38/5 38/9 38/11	abnormal [2] 7/8 7/16	another [1] 2/20	became [1] 24/18	cabinet [1] 26/15
100 [1] 31/16	abnormality [1] 8/17	answers [1] 35/17	because [39]	caesarean [5] 28/3 28/21 28/22 29/21 36/2
14 [1] 11/14	about [43]	anti [1] 6/23	become [3] 10/21 16/10 18/7	call [1] 5/15
15 September [1] 9/10	absent [1] 34/8	anti-HTLB3 [1] 6/23	bed [2] 3/13 3/20	called [1] 36/10
15th [2] 25/3 25/5	absolutely [2] 15/13 29/5	antibody [1] 9/4	been [31]	calm [1] 31/19
1954 [1] 23/19	accept [1] 19/6	anxieties [3] 34/3 34/12 34/14	before [14]	came [1] 26/1
1983 [4] 4/17 25/21 26/22 26/23	accident [1] 23/8	anxiety [1] 34/5	beginning [1] 12/10	can [42]
1984 [1] 5/9	account [4] 20/16 20/17 22/11 35/20	any [15]	behalf [3] 1/16 17/25 20/24	can't [6] 3/16 31/5 32/9 33/1 37/2 37/3
1987 [2] 7/10 7/11	accounts [1] 7/3	anything [9] 5/22 5/23 11/20 15/3 18/19 19/24 21/6 33/6 34/18	behaviour [2] 14/10 14/11	cannot [3] 1/14 22/5 22/11
1988 [1] 20/9	acting [1] 1/16	anywhere [2] 15/9 21/6	being [17]	capable [1] 18/24
1990 [1] 28/2	actually [14]	appearance [1] 1/13	believe [1] 36/8	capture [1] 1/24
1990/1991 [1] 35/25	acute [2] 31/6 31/7	appears [2] 12/23 18/16	bespoke [1] 36/14	carcinoma [2] 16/5 16/9
1991 [3] 29/9 29/11 35/25	adamant [2] 16/1 36/12	applied [1] 20/4	best [2] 19/3 32/22	card [1] 25/5
1991 [3] 29/9 29/11 35/25	added [1] 22/15	appreciate [1] 37/23	betrayal [1] 34/7	care [15]
1992 [2] 8/2 8/7	addition [1] 35/23	appropriate [1] 6/24	better [5] 11/15 23/20 30/24 31/1 31/4	careful [1] 27/3
1993 [5] 8/10 8/18 8/22 8/25 10/12	address [1] 1/11	apron [1] 26/17	between [1] 2/12	case [3] 2/25 2/25 19/11
1995 [3] 15/11 15/19 18/6	Adjoined [1] 38/11	are [24]	big [4] 5/14 21/3 21/4 26/25	cases [1] 10/22
1996 [1] 17/22	adjournment [1] 18/5	Aren't [1] 16/24	biggier [1] 12/1	cash [1] 25/5
2	advanced [1] 37/14	argument [3] 28/8 28/13 36/10	Bill [1] 38/7	cause [3] 10/19 20/14 23/7
2.38 pm [1] 1/2	advantages [1] 18/10	around [4] 1/23 9/10 19/25 37/18	bit [12] 2/21 7/22 10/12 14/5 14/7 17/12 20/15 24/21 29/3 29/25 30/22 31/1	caused [1] 24/4
2002 [1] 20/4	advice [1] 11/22	as [37]	bits [1] 32/15	Caxton [1] 22/1
2012 [1] 23/3	affairs [1] 20/19	ask [3] 29/5 34/17 35/1	blank [1] 15/16	cell [1] 29/18
2015 [2] 29/13 33/18	affected [7] 2/19 17/7 19/13 19/15 33/13 35/13 37/2	asked [5] 4/24 7/25 24/11 29/23 33/1	bled [2] 13/19 29/21	cent [2] 24/10 31/16
2019 [1] 1/1	affecting [2] 6/2 10/7	assistance [1] 24/5	bleed [3] 2/24 31/8 31/15	cerebrovascular [1] 23/8
21 [1] 11/13	affirmed [1] 2/1	assisted [1] 8/25	bleeding [4] 2/11 5/15 36/15 37/7	certificate [4] 23/6 24/2 24/13 24/17
21 February 1983 [1] 4/17	afforded [1] 35/19	assured [1] 29/16	bleeds [5] 2/22 2/24	cetera [2] 4/3 22/9
2315005 [1] 6/12	afraid [1] 12/25	attendance [1] 22/9		chain [1] 2/21
2315011 [1] 17/24	after [13]	attended [2] 5/8 8/2		chance [1] 24/17
2315012 [1] 8/9	again [9] 2/16 8/15 11/21 12/7 15/7 15/24 16/6 20/5 35/3			chances [1] 6/21
2315013 [1] 15/18	against [2] 18/25 34/7			changing [1] 4/20
	age [9] 3/6 8/4 9/25 9/25			checked [1] 8/15
				child [3] 2/21 32/6 32/22
				chime [1] 11/22
				choice [2] 13/18 13/22
				chronic [2] 10/21 31/6

<p>C</p> <p>church [1] 30/11</p> <p>circumstances [1] 19/14</p> <p>cirrhosis [3] 16/5 16/8 24/1</p> <p>cirrhotic [1] 16/10</p> <p>cleaned [1] 26/20</p> <p>clear [2] 3/21 12/22</p> <p>clinic [2] 9/8 11/5</p> <p>clinical [1] 8/25</p> <p>come [11] 3/13 5/13 12/7 12/19 12/23 18/23 26/6 35/11 35/14 35/21 37/3</p> <p>comes [1] 23/15</p> <p>comforts [1] 15/9</p> <p>coming [1] 37/25</p> <p>comment [1] 37/20</p> <p>Commons [1] 18/6</p> <p>communication [1] 33/19</p> <p>community [1] 5/15</p> <p>compensation [1] 20/8</p> <p>computers [1] 5/25</p> <p>concentrate [1] 29/18</p> <p>concern [2] 7/21 18/18</p> <p>concerned [1] 7/1</p> <p>conclude [1] 35/6</p> <p>connected [1] 10/11</p> <p>connection [1] 25/9</p> <p>conscious [1] 27/1</p> <p>consequent [1] 34/3</p> <p>consistently [1] 18/4</p> <p>consultant [1] 8/10</p> <p>consultants [1] 9/9</p> <p>continued [1] 16/11</p> <p>continuing [1] 24/17</p> <p>contraceptive [1] 6/25</p> <p>contrary [1] 22/14</p> <p>conversation [2] 8/1 13/4</p> <p>cope [1] 32/10</p> <p>copy [1] 6/16</p> <p>corner [1] 30/12</p> <p>could [25]</p> <p>couldn't [9] 4/4 14/13 14/17 14/18 15/3 15/9 33/3 33/3 33/4</p> <p>Council [3] 20/23 21/2 21/13</p> <p>counselling [8] 30/6 36/14 36/14 37/6 37/13 37/14 37/15 37/16</p> <p>count [1] 12/16</p> <p>counted [4] 21/11 21/16 21/19 21/23</p> <p>couple [7] 2/13 9/15 16/16 24/11 30/15 32/3 33/7</p> <p>couple's [1] 22/7</p> <p>courage [1] 37/24</p> <p>course [5] 1/21 1/22 3/4 12/10 33/23</p> <p>crass [1] 34/9</p> <p>Cross [1] 36/21</p>	<p>cryoprecipitate [6] 3/9 3/13 3/22 3/24 4/5 4/20</p> <p>currently [1] 9/8</p> <p>CVA [1] 23/22</p> <hr/> <p>D</p> <p>Dad [19]</p> <p>Dad's [3] 17/12 32/10 35/7</p> <p>damage [2] 10/21 11/9</p> <p>dancing [2] 17/19 30/18</p> <p>dare [1] 35/16</p> <p>date [2] 8/7 27/12</p> <p>dated [1] 8/24</p> <p>Dawson [3] 34/18 34/21 35/22</p> <p>Dawson's [1] 35/1</p> <p>day [12] 1/4 3/20 4/9 9/21 10/2 15/5 25/1 25/16 26/16 30/23 31/1 38/11</p> <p>days [5] 5/24 10/3 35/11 35/14 35/21</p> <p>dead [1] 16/19</p> <p>deal [2] 22/24 22/24</p> <p>dealt [2] 6/18 36/19</p> <p>death [6] 23/6 23/17 24/1 24/12 24/16 36/25</p> <p>debates [1] 18/5</p> <p>December [1] 18/6</p> <p>December 1995 [1] 18/6</p> <p>decide [1] 14/1</p> <p>decision [1] 19/12</p> <p>decline [1] 16/11</p> <p>deemed [1] 20/22</p> <p>defence [2] 24/13 24/14</p> <p>dementia [3] 20/22 22/20 23/8</p> <p>denied [1] 35/14</p> <p>dentist [2] 13/11 13/16</p> <p>department [1] 8/17</p> <p>depression [1] 12/15</p> <p>description [1] 1/13</p> <p>despite [1] 37/24</p> <p>destroy [1] 19/2</p> <p>detail [3] 5/11 5/23 6/4</p> <p>diagnosed [1] 14/2</p> <p>diagnosis [3] 10/12 12/4 13/3</p> <p>did [17]</p> <p>diddly [1] 25/7</p> <p>diddly-squat [1] 25/7</p> <p>didn't [14]</p> <p>die [2] 19/15 19/20</p> <p>died [3] 22/18 23/1 23/6</p> <p>difference [1] 2/11</p> <p>different [5] 14/5 15/2 17/12 19/17 23/14</p> <p>difficult [4] 4/14 10/13 22/3 31/20</p> <p>difficulties [1] 20/14</p> <p>diploma [1] 37/14</p> <p>Disability [1] 21/20</p> <p>disaster [1] 35/20</p> <p>disclosed [1] 1/14</p>	<p>discounted [2] 22/2 22/12</p> <p>discovered [1] 17/22</p> <p>discuss [1] 26/23</p> <p>discussed [5] 6/5 9/7 11/5 11/24 19/25</p> <p>discussing [2] 3/2 12/8</p> <p>discussion [3] 10/23 28/9 36/10</p> <p>disease [9] 2/3 2/12 2/18 16/4 18/15 19/21 23/9 33/24 34/7</p> <p>dishevelled [1] 30/22</p> <p>disorder [1] 36/15</p> <p>disorders [1] 37/8</p> <p>do [23]</p> <p>doctor [6] 4/2 9/19 9/23 13/8 28/4 28/12</p> <p>doctor's [2] 13/7 34/11</p> <p>doctors [2] 33/12 34/4</p> <p>document [3] 8/9 12/6 15/18</p> <p>dodged [1] 29/2</p> <p>does [4] 7/25 11/22 19/5 21/19</p> <p>doesn't [2] 25/3 32/3</p> <p>doing [4] 4/22 12/4 27/17 32/5</p> <p>don't [22]</p> <p>done [4] 4/15 26/15 32/23 38/1</p> <p>door [1] 17/5</p> <p>dose [1] 12/17</p> <p>down [14]</p> <p>downstairs [1] 3/8</p> <p>Dr [4] 6/11 28/3 28/11 35/24</p> <p>Dr Ludlam [4] 6/11 28/3 28/11 35/24</p> <p>drafted [3] 12/20 12/24 13/1</p> <p>dressed [1] 26/17</p> <p>drinker [1] 12/1</p> <p>drug [1] 12/17</p> <p>due [1] 11/10</p> <p>duration [1] 1/18</p> <p>during [3] 1/8 1/21 5/5</p> <p>dwelt [1] 33/9</p> <hr/> <p>E</p> <p>earlier [2] 16/21 35/24</p> <p>early [2] 3/7 24/20</p> <p>easier [1] 5/1</p> <p>easy [2] 37/5 38/1</p> <p>eat [2] 14/17 14/18</p> <p>Edinburgh [7] 2/7 3/25 5/8 5/13 12/24 20/23 23/15</p> <p>effects [3] 12/9 12/14 12/16</p> <p>eggs [1] 14/17</p> <p>either [1] 14/15</p> <p>elderly [1] 32/12</p> <p>else [4] 21/7 32/7 33/6 34/25</p>	<p>elsewhere [1] 27/10</p> <p>emerge [1] 33/24</p> <p>emergency [3] 28/3 28/21 36/2</p> <p>emotional [1] 22/3</p> <p>emotions [2] 22/24 22/24</p> <p>empathy [1] 32/21</p> <p>enclosed [1] 10/14</p> <p>end [7] 26/10 26/12 26/13 26/16 26/20 30/24 38/4</p> <p>energy [2] 14/6 14/18</p> <p>enjoy [3] 15/1 15/5 17/18</p> <p>ensuring [1] 35/21</p> <p>establish [1] 19/13</p> <p>et [2] 4/3 22/9</p> <p>et cetera [2] 4/3 22/9</p> <p>eternal [1] 30/8</p> <p>even [9] 16/19 17/4 17/9 17/11 22/19 22/19 26/24 32/17 36/9</p> <p>evening [1] 12/13</p> <p>ever [1] 30/9</p> <p>every [3] 25/1 25/2 25/10</p> <p>everybody [2] 5/2 5/2</p> <p>everything [3] 15/14 20/16 37/18</p> <p>evidence [6] 1/8 1/9 19/23 22/5 37/3 38/4</p> <p>example [3] 18/5 22/7 28/1</p> <p>excited [1] 13/25</p> <p>Excuse [1] 30/23</p> <p>executive [1] 33/18</p> <p>expanded [1] 37/19</p> <p>expectancy [1] 18/11</p> <p>expected [2] 19/15 19/20</p> <p>experience [5] 2/10 12/3 12/19 25/23 36/17</p> <p>explain [1] 36/2</p> <p>explains [1] 19/8</p> <p>express [1] 1/15</p> <p>extent [1] 1/7</p> <p>extra [2] 21/13 21/14</p> <p>extreme [1] 34/10</p> <p>eye [1] 21/24</p> <hr/> <p>F</p> <p>face [1] 26/18</p> <p>fact [3] 10/6 30/8 36/9</p> <p>Factor [14]</p> <p>Factor VIII [14]</p> <p>Falkirk [1] 5/13</p> <p>fall [1] 12/16</p> <p>fallen [1] 3/8</p> <p>family [8] 2/5 2/15 2/20 14/25 16/17 17/16 23/19 31/14</p> <p>far [3] 7/18 7/19 9/10</p> <p>father [2] 20/19 20/24</p> <p>fears [1] 37/18</p>	<p>February [2] 3/15 4/17</p> <p>feel [5] 23/25 31/4 35/8 36/5 37/2</p> <p>feeling [6] 9/20 14/15 14/16 14/18 17/6 37/24</p> <p>feelings [2] 29/1 29/2</p> <p>felt [3] 15/13 30/10 30/18</p> <p>fever [1] 12/11</p> <p>few [2] 12/11 27/18</p> <p>filling [1] 20/22</p> <p>final [5] 29/6 30/12 33/12 33/17 34/24</p> <p>finally [1] 35/15</p> <p>financial [3] 20/19 24/5 35/18</p> <p>find [4] 4/13 9/16 10/4 24/25</p> <p>finding [1] 36/24</p> <p>first [7] 1/4 2/10 9/11 9/16 17/11 23/22 25/20</p> <p>Firstly [2] 35/9 35/24</p> <p>flu [2] 5/16 26/17</p> <p>flu [1] 15/13</p> <p>flu-y [1] 15/13</p> <p>focused [1] 37/16</p> <p>followed [1] 12/11</p> <p>following [1] 38/11</p> <p>fondly [1] 35/9</p> <p>force [1] 1/18</p> <p>form [4] 1/14 26/3 26/7 26/7</p> <p>forms [1] 20/23</p> <p>forward [1] 16/8</p> <p>found [4] 9/4 9/17 20/2 37/6</p> <p>four [2] 23/18 27/16</p> <p>frail [2] 32/10 32/11</p> <p>frame [1] 5/5</p> <p>FRASER [1] 2/2</p> <p>from [34]</p> <p>frozen [1] 27/9</p> <p>full [2] 10/8 36/9</p> <p>fully [1] 18/24</p> <p>fume [1] 26/15</p> <p>function [4] 7/7 7/15 8/15 8/17</p> <p>fund [3] 19/13 20/5 22/1</p> <p>further [4] 1/21 2/20 19/23 35/8</p> <hr/> <p>G</p> <p>gamma [1] 8/13</p> <p>gastrointestinal [1] 3/1</p> <p>gave [2] 32/4 32/19</p> <p>generic [1] 18/18</p> <p>get [22]</p> <p>gets [1] 25/2</p> <p>getting [3] 13/15 16/24 24/8</p> <p>GI [4] 3/1 9/9 31/8 31/10</p> <p>give [13]</p> <p>given [9] 1/8 1/15 3/6 11/23 12/12 14/22 20/9</p>
---	--	--	---	---

<p>G</p> <p>given... [2] 29/22 32/21 giving [2] 1/8 10/21 gloves [1] 26/18 go [30] God [1] 13/8 goes [3] 1/22 18/22 19/5 going [16] gone [3] 10/4 18/18 20/20 good [2] 26/4 34/25 got [27] Government [4] 18/6 19/5 19/22 31/12 Government's [1] 19/25 GP [11] 6/11 8/11 9/1 9/23 10/4 10/5 20/6 23/15 23/16 23/16 23/19 great [4] 10/1 10/9 18/7 30/14 greatly [1] 18/10 ground [1] 5/16 group [2] 5/14 27/15 grown [1] 14/25 GT [1] 8/13 guarded [1] 18/25 guardianship [1] 20/21 guarding [1] 35/15 guilty [2] 37/21 37/24 gum [1] 2/24 gut [1] 31/7 guy [1] 31/2</p>	<p>17/23 30/3 34/14 health and [1] 17/7 hear [1] 33/15 heard [3] 29/8 29/8 35/6 hearing [2] 38/6 38/7 heavy [1] 2/24 held [1] 33/13 hepatitis [36] hepatitis C [32] hepatitis C's [1] 24/12 hepatocellular [1] 16/5 her [65] her veins [1] 4/14 here [3] 1/4 8/21 37/3 Here's [1] 7/13 herself [1] 15/16 high [6] 25/25 26/9 26/14 27/2 27/24 28/1 high-risk [2] 26/14 27/2 him [8] 17/16 20/7 25/17 30/23 32/13 33/1 33/4 36/11 his [9] 7/2 17/25 18/1 18/2 20/19 22/24 25/5 31/3 35/15 history [1] 23/20 HIV [5] 19/9 19/12 19/18 26/24 28/25 hm [3] 3/3 6/10 30/4 hold [1] 35/19 holding [1] 34/4 holiday [2] 15/5 15/7 holidays [2] 14/5 17/18 home [17] homeless [2] 30/25 31/2 honest [1] 14/6 hoops [1] 22/2 hopes [1] 35/16 Horam [1] 17/23 horrendous [1] 31/8 horrible [2] 22/23 30/23 hospital [9] 3/12 3/14 3/19 4/15 5/1 8/2 13/11 37/17 37/18 hour [1] 9/14 hours [1] 12/11 house [2] 3/8 18/5 how [9] 16/7 17/7 22/6 23/20 24/15 32/14 32/15 36/5 36/7 however [2] 16/1 18/23 HTLB3 [1] 6/23 HTLV [2] 6/6 6/9 HTLV-III [2] 6/6 6/9 huge [2] 5/18 32/21 hurt [1] 3/8 husband [3] 6/24 14/7 14/14</p>	<p>I</p> <p>I asked [1] 24/11 I can [4] 14/9 18/13 23/12 28/1 I can't [3] 31/5 32/9 33/1 I checked [1] 8/15 I could [9] 4/6 4/7 4/13 9/16 24/14 29/13 29/24 32/14 33/10 I couldn't [3] 33/3 33/3 33/4 I did [2] 30/11 31/4 I didn't [5] 13/24 13/24 13/25 17/10 32/17 I do [6] 5/11 5/20 5/21 6/3 11/25 37/23 I don't [11] 5/11 5/18 6/1 6/3 7/17 7/22 17/2 23/18 27/11 28/18 28/23 I felt [1] 30/18 I go [2] 13/15 14/9 I had [11] 5/12 13/17 20/18 21/25 22/2 22/4 22/10 29/21 31/7 36/25 37/15 I hadn't [1] 36/25 I have [4] 7/3 9/7 32/21 33/5 I heard [1] 29/8 I just [3] 14/14 30/14 32/13 I kind [1] 30/20 I knew [1] 33/14 I know [1] 33/8 I looked [1] 21/24 I may [1] 1/20 I mean [1] 30/7 I might [1] 24/25 I nearly [1] 16/22 I need [5] 13/11 13/12 13/13 28/23 30/16 I read [2] 33/21 34/10 I really [1] 6/21 I remember [9] 13/10 13/23 28/7 28/7 30/16 31/13 31/25 33/9 33/11 I said [9] 13/14 21/10 21/15 21/23 28/8 28/17 28/19 28/22 29/7 I salute [1] 37/4 I say [2] 32/16 35/16 I spoke [2] 29/14 30/15 I still [1] 34/9 I suppose [3] 14/22 24/13 26/23 I swore [1] 32/18 I take [3] 4/12 10/1 10/9 I tell [1] 36/8 I think [6] 3/15 5/20 23/13 23/21 29/10 36/18 I thought [6] 24/21 24/23 29/11 29/20 30/15 33/15 I took [1] 32/19 I want [2] 25/19 28/5</p>	<p>I</p> <p>I wanted [1] 35/4 I warned [1] 4/23 I was [28] I wasn't [4] 4/7 4/12 27/15 27/23 I went [6] 13/22 21/24 28/7 29/10 30/8 30/22 I will [1] 36/12 I wish [1] 36/25 I worked [1] 36/6 I would [2] 20/20 29/22 I'd [9] 5/13 5/23 29/21 30/18 31/6 31/14 33/15 35/6 37/1 I'd bled [1] 29/21 I'll [7] 5/15 14/6 28/17 28/22 33/1 35/2 36/11 I'm [10] 1/5 4/23 7/19 12/25 13/10 13/11 25/4 30/7 30/7 34/17 I've [15] identified [2] 7/9 9/6 identify [1] 1/7 identifying [1] 1/12 if [40] ignorance [1] 34/1 III [2] 6/6 6/9 ill [1] 34/14 ill-health [1] 34/14 image [1] 1/13 imagine [2] 22/21 32/5 impact [1] 30/2 important [1] 36/18 improve [1] 21/21 improving [1] 18/11 inadvertently [2] 1/24 19/11 incensed [1] 31/13 income [1] 20/25 increased [1] 18/11 increasing [2] 9/22 9/24 Incredulous [1] 36/6 indicated [1] 16/25 indicates [1] 19/22 individuals [1] 10/20 inequalities [1] 35/18 Infect [1] 17/3 infected [10] 5/18 18/8 19/1 19/11 19/18 28/25 32/4 33/10 35/13 37/2 infecting [1] 37/21 infection [6] 6/5 7/10 11/7 17/3 20/9 26/11 inferential [1] 12/25 infinitesimally [1] 6/22 Infirmary [4] 2/8 3/25 5/16 25/21 inflammation [3] 10/19 10/20 11/10 information [7] 1/12 10/13 10/16 11/2 11/17 12/18 12/21 infuriates [1] 34/15 infusing [1] 5/4 infusions [1] 4/18</p>	<p>I</p> <p>inherit [1] 2/16 injected [3] 32/3 32/14 32/25 injections [2] 12/11 12/12 Inquiry [6] 1/16 1/19 1/21 29/6 33/17 36/23 Inquiry's [1] 35/5 inside [1] 31/25 Inspectorate [3] 21/9 21/17 21/18 instead [1] 3/23 intake [2] 11/12 11/15 interested [1] 17/7 interestingly [2] 12/1 31/5 interferon [9] 10/24 12/8 12/14 14/12 15/10 15/21 15/24 15/25 16/6 into [10] 3/1 20/13 20/17 22/8 22/11 24/15 25/6 29/10 30/8 33/8 invaluable [2] 36/18 37/19 involved [5] 5/2 27/15 27/22 27/23 37/18 iPad [1] 24/20 isn't [2] 24/16 37/5 it's [39] itself [1] 24/4</p>
<p>H</p> <p>had [71] hadn't [1] 36/25 haematology [3] 2/8 8/16 25/20 haemophilia [12] 2/12 2/13 2/14 2/15 2/17 2/22 6/15 18/10 18/14 18/16 19/1 30/14 haemophilia/VWD [1] 6/15 haemophiliac [1] 7/2 handling [1] 25/24 happened [7] 4/10 5/10 15/11 23/13 24/7 31/19 35/6 happens [2] 26/7 32/1 hardship [1] 19/13 has [10] 1/7 2/15 9/3 10/4 15/24 18/6 25/1 34/21 35/8 36/17 have [92] having [7] 6/21 9/5 10/7 13/4 14/12 22/22 28/4 HCV [1] 15/22 he [34] he's [5] 25/7 25/16 31/2 32/11 32/11 headaches [1] 15/21 headed [1] 11/8 heading [1] 11/1 health [5] 14/3 17/7</p>	<p>H</p> <p>had [71] hadn't [1] 36/25 haematology [3] 2/8 8/16 25/20 haemophilia [12] 2/12 2/13 2/14 2/15 2/17 2/22 6/15 18/10 18/14 18/16 19/1 30/14 haemophilia/VWD [1] 6/15 haemophiliac [1] 7/2 handling [1] 25/24 happened [7] 4/10 5/10 15/11 23/13 24/7 31/19 35/6 happens [2] 26/7 32/1 hardship [1] 19/13 has [10] 1/7 2/15 9/3 10/4 15/24 18/6 25/1 34/21 35/8 36/17 have [92] having [7] 6/21 9/5 10/7 13/4 14/12 22/22 28/4 HCV [1] 15/22 he [34] he's [5] 25/7 25/16 31/2 32/11 32/11 headaches [1] 15/21 headed [1] 11/8 heading [1] 11/1 health [5] 14/3 17/7</p>	<p>I</p> <p>I actually [3] 32/17 33/16 37/13 I also [2] 21/8 35/8 I am [2] 4/12 10/1 I ask [1] 35/1</p>	<p>J</p> <p>Jamie [2] 29/15 29/15 job [1] 3/25 joint [4] 2/22 9/8 20/16 20/17 July [2] 1/1 18/6 just [37]</p>	<p>J</p> <p>Jamie [2] 29/15 29/15 job [1] 3/25 joint [4] 2/22 9/8 20/16 20/17 July [2] 1/1 18/6 just [37]</p>
				<p>K</p> <p>keen [1] 15/23 keep [3] 17/9 26/11 27/9 kept [1] 26/10 kind [5] 7/20 29/2 29/7 30/20 37/13 knew [5] 21/8 23/16 23/19 23/20 33/14 know [40] knowing [1] 7/24 knowledge [1] 19/4 known [5] 10/19 18/24 30/7 30/7 31/14</p>
				<p>L</p> <p>lab [5] 2/8 7/25 25/20 27/5 27/13 labelled [2] 26/9 26/14 labelling [1] 25/24 labs [2] 26/25 36/6 last [2] 16/3 33/19 late [1] 20/20 later [6] 17/4 23/1 27/12 29/20 31/7 32/24 laugh [1] 30/20 lawyer [3] 21/10 21/12</p>

<p>L</p> <p>lawyer... [1] 21/18 leafing [1] 24/20 least [1] 27/1 leave [1] 12/6 leaving [1] 6/1 lecture [1] 5/17 left [2] 5/12 33/11 length [1] 3/6 less [1] 12/12 let [1] 10/7 let's [1] 32/2 lethargic [2] 9/20 14/6 lethargy [3] 9/23 9/24 10/6 letter [17] letters [1] 12/24 leukaemia [1] 4/2 level [1] 11/12 life [4] 3/4 18/11 18/12 30/9 light [2] 19/4 19/14 like [18] limit [1] 11/11 link [2] 25/5 31/16 listen [1] 19/23 lists [1] 23/7 little [3] 10/12 17/12 27/9 live [3] 14/13 19/18 28/10 lively [1] 30/17 liver [13] Living [1] 21/20 load [1] 26/1 long [3] 10/21 16/4 19/19 long-term [2] 10/21 16/4 look [4] 6/12 8/12 12/6 16/3 looked [5] 6/16 21/24 24/14 30/21 33/16 looking [2] 9/13 9/14 loop [1] 22/10 loss [2] 22/21 22/25 lot [4] 3/12 4/11 14/17 32/1 love [1] 22/23 loved [1] 32/15 low [2] 11/3 30/18 lower [1] 11/15 lucky [2] 16/24 17/8 Ludlam [7] 6/11 9/1 20/6 25/21 28/3 28/11 35/24 lying [1] 3/20</p>	<p>30/25 31/4 37/20 making [1] 1/20 male [1] 7/2 Mammy's [3] 25/7 25/8 25/15 man [2] 11/14 30/21 manage [1] 32/12 many [4] 9/14 18/9 19/18 24/15 March [4] 20/9 29/7 29/11 33/18 March 1988 [1] 20/9 March 1991 [1] 29/11 married [1] 22/7 marries [1] 12/3 matter [1] 1/8 may [8] 1/20 10/18 10/20 11/10 11/11 12/15 18/7 19/18 maybe [12] 12/11 16/8 22/19 23/17 26/24 27/8 27/10 27/12 27/16 31/25 32/19 33/8 me [29] meal [1] 15/6 mean [2] 7/25 30/7 meaning [1] 35/8 means [1] 1/5 meant [3] 21/20 27/24 36/3 medical [5] 7/4 18/23 19/4 33/25 34/10 meeting [6] 5/8 5/10 5/14 6/1 6/4 6/8 member [3] 2/18 2/20 31/14 members [2] 2/5 18/2 membranes [1] 2/23 memory [1] 4/11 mental [1] 30/2 mention [2] 18/16 23/11 mentioned [2] 10/5 36/13 might [8] 2/21 5/17 7/20 7/23 7/25 17/1 24/25 31/2 milder [1] 2/21 Minister [1] 17/23 ministers [1] 18/4 misses [1] 32/24 Mm [3] 3/3 6/10 30/4 Mm-hm [3] 3/3 6/10 30/4 Mmm [1] 8/5 mobile [1] 5/25 moderate [1] 11/12 money [22] month [4] 25/2 25/3 25/6 25/10 months [2] 23/1 23/17 months' [1] 21/1 more [11] 2/19 2/19 2/22 6/25 8/3 10/16 10/21 11/13 22/19 37/1 37/21</p>	<p>morning [2] 6/16 24/19 Most [1] 18/25 mother [11] 2/5 3/2 10/5 16/23 17/22 20/21 23/13 23/16 23/17 37/21 37/25 mother's [5] 2/25 6/11 16/22 17/21 20/23 move [3] 25/19 31/24 32/2 moved [1] 23/14 Mr [7] 17/23 34/17 34/18 34/21 35/1 35/22 35/22 Mr Dawson [3] 34/18 34/21 35/22 Mr Dawson's [1] 35/1 Mr Horam [1] 17/23 Mr O'Neill [2] 34/17 35/22 Mrs [1] 7/3 Mrs X [1] 7/3 Ms [6] 1/11 1/17 1/25 2/1 2/2 2/3 Ms S [5] 1/11 1/17 1/25 2/1 2/3 much [14] mucus [1] 2/23 multiple [1] 4/18 mum [46] Mum's [17] museum [1] 30/12 must [2] 1/17 9/5 my [71] myself [5] 4/13 10/9 28/23 31/4 32/17</p>	<p>not [29] note [2] 25/2 30/24 noted [2] 7/9 8/13 notes [7] 9/14 9/15 15/19 26/4 32/18 36/23 36/24 nothing [2] 5/3 17/1 now [9] 4/12 14/11 14/22 25/4 28/19 29/1 30/20 31/24 33/3 Now's [1] 34/25 number [3] 7/8 9/3 16/20</p> <hr/> <p>O</p> <p>O'Neill [2] 34/17 35/22 oath [1] 33/15 Occasionally [1] 12/15 occurred [1] 20/9 occurring [1] 19/19 October [3] 8/7 29/7 29/11 off [2] 4/1 30/25 offence [2] 10/1 10/9 offering [1] 11/6 Office [1] 20/8 oh [12] 6/2 13/10 16/22 16/23 17/14 21/11 23/23 24/12 24/21 28/5 28/8 36/18 okay [3] 29/6 31/1 33/21 old [7] 5/16 9/25 10/8 10/9 14/21 23/23 34/15 older [1] 12/1 once [1] 26/18 one [21] ones [3] 26/13 26/15 34/11 online [1] 33/16 only [13] opportunity [1] 35/4 optimist [1] 30/8 or [24] or ... so [1] 6/3 order [5] 1/6 1/18 1/20 1/21 3/15 ordered [2] 1/10 1/20 ostracism [1] 19/17 other [6] 1/12 2/5 8/21 26/12 26/15 36/24 others [2] 9/3 27/11 otherwise [1] 1/19 our [5] 1/3 3/1 17/18 17/19 22/24 out [22] out-patient [1] 4/15 over [6] 3/4 7/8 19/8 22/21 26/18 36/19 overtly [1] 5/21 own [1] 25/19</p>	<p>paragraph [6] 6/13 8/13 12/8 16/3 18/3 33/20 parents' [2] 22/7 35/5 part [4] 3/25 23/14 37/6 37/14 particular [4] 3/7 14/17 15/4 25/24 particularly [7] 3/11 6/23 14/16 15/20 15/25 16/5 19/17 partner [1] 7/3 partners [1] 11/6 past [2] 9/6 31/23 patient [2] 4/15 9/3 patient's [1] 26/3 patients [7] 11/6 18/7 19/1 19/3 19/7 19/11 33/25 Paul [3] 6/12 8/7 15/18 pause [3] 18/13 28/10 34/20 pay [1] 21/14 payment [2] 17/10 17/11 payments [6] 16/20 19/7 19/8 19/12 20/12 20/14 Penrose [10] 29/4 29/6 29/12 30/10 31/15 31/19 33/9 33/12 33/17 34/23 36/18 pension [4] 21/4 21/4 22/8 22/9 pensions [1] 20/25 people [22] people's [2] 22/8 24/13 per [4] 11/13 11/14 24/10 31/16 per cent [1] 24/10 period [3] 2/8 3/12 19/19 periods [1] 2/25 permission [1] 1/15 persistent [1] 12/14 person [1] 24/23 personal [1] 25/2 pertinent [1] 36/23 phones [1] 5/25 phoning [1] 13/23 photographs [1] 1/23 physician [1] 8/10 physicians [1] 8/21 pick [1] 14/8 picked [1] 14/14 piece [1] 17/1 place [1] 1/23 planned [1] 14/4 plans [2] 17/18 19/7 plastic [1] 26/8 please [10] 1/25 6/12 8/6 15/18 17/24 28/10 31/18 31/19 31/19 36/11 plus [1] 35/10 pm [2] 1/2 38/10 pneumonia [3] 8/12 23/7 23/22 point [9] 3/24 15/8</p>
<p>M</p> <p>machine [3] 25/6 26/16 26/19 machines [2] 26/6 26/13 made [3] 1/6 19/9 33/25 main [1] 23/7 make [5] 19/7 19/12</p>	<p>30/25 31/4 37/20 making [1] 1/20 male [1] 7/2 Mammy's [3] 25/7 25/8 25/15 man [2] 11/14 30/21 manage [1] 32/12 many [4] 9/14 18/9 19/18 24/15 March [4] 20/9 29/7 29/11 33/18 March 1988 [1] 20/9 March 1991 [1] 29/11 married [1] 22/7 marries [1] 12/3 matter [1] 1/8 may [8] 1/20 10/18 10/20 11/10 11/11 12/15 18/7 19/18 maybe [12] 12/11 16/8 22/19 23/17 26/24 27/8 27/10 27/12 27/16 31/25 32/19 33/8 me [29] meal [1] 15/6 mean [2] 7/25 30/7 meaning [1] 35/8 means [1] 1/5 meant [3] 21/20 27/24 36/3 medical [5] 7/4 18/23 19/4 33/25 34/10 meeting [6] 5/8 5/10 5/14 6/1 6/4 6/8 member [3] 2/18 2/20 31/14 members [2] 2/5 18/2 membranes [1] 2/23 memory [1] 4/11 mental [1] 30/2 mention [2] 18/16 23/11 mentioned [2] 10/5 36/13 might [8] 2/21 5/17 7/20 7/23 7/25 17/1 24/25 31/2 milder [1] 2/21 Minister [1] 17/23 ministers [1] 18/4 misses [1] 32/24 Mm [3] 3/3 6/10 30/4 Mm-hm [3] 3/3 6/10 30/4 Mmm [1] 8/5 mobile [1] 5/25 moderate [1] 11/12 money [22] month [4] 25/2 25/3 25/6 25/10 months [2] 23/1 23/17 months' [1] 21/1 more [11] 2/19 2/19 2/22 6/25 8/3 10/16 10/21 11/13 22/19 37/1 37/21</p>	<p>N</p> <p>name [2] 1/10 16/22 nearer [1] 36/24 nearly [1] 16/22 neck [1] 26/17 need [9] 13/11 13/12 13/13 13/25 25/13 28/23 29/23 30/16 31/9 needed [6] 4/9 20/23 27/25 28/12 28/20 36/1 needing [1] 3/19 needs [1] 37/22 negative [2] 6/9 6/23 negligence [1] 19/6 neither [1] 4/23 never [5] 8/1 10/5 11/25 13/9 15/7 new [3] 14/23 27/17 33/24 next [4] 1/3 10/25 29/5 37/16 night [1] 15/6 nil [1] 24/18 nippy [1] 14/7 no [40] normal [3] 13/16 14/10 14/14 normally [1] 30/17 nose [1] 2/24</p>	<p>P</p> <p>page [3] 10/25 12/7 19/8 paper [1] 17/2 paracetamol [1] 12/13</p>	<p>P</p> <p>page [3] 10/25 12/7 19/8 paper [1] 17/2 paracetamol [1] 12/13</p>

<p>P</p> <p>point... [7] 15/14 15/15 15/16 20/18 28/8 29/10 34/23</p> <p>points [1] 35/22</p> <p>polished [3] 13/12 13/15 13/16</p> <p>position [1] 19/25</p> <p>positive [6] 8/8 8/19 9/4 9/18 10/4 37/6</p> <p>possibility [1] 7/1</p> <p>possible [1] 10/23</p> <p>possibly [1] 32/14</p> <p>power [1] 20/18</p> <p>preempted [1] 14/12</p> <p>pregnancy [1] 11/1</p> <p>pregnant [1] 28/2</p> <p>preparation [1] 13/5</p> <p>prepared [1] 16/6</p> <p>present [2] 16/2 19/7</p> <p>previous [1] 6/18</p> <p>Prince's [1] 30/16</p> <p>private [1] 16/17</p> <p>probably [3] 33/25 34/6 35/2</p> <p>problem [2] 13/17 26/25</p> <p>problems [2] 19/16 24/4</p> <p>procedures [2] 13/5 18/23</p> <p>process [1] 36/22</p> <p>product [2] 4/24 5/4</p> <p>products [6] 9/5 18/9 19/2 27/25 32/5 35/25</p> <p>profession's [1] 34/1</p> <p>Professor [3] 9/1 20/6 25/21</p> <p>Professor Ludlam [3] 9/1 20/6 25/21</p> <p>prophylaxis [2] 4/12 31/9</p> <p>proportion [1] 19/20</p> <p>protect [1] 16/16</p> <p>protection [1] 7/23</p> <p>prove [4] 22/3 22/5 22/13 31/5</p> <p>proved [1] 3/10</p> <p>provides [1] 11/2</p> <p>prudent [1] 11/11</p> <p>psychological [2] 30/5 35/18</p> <p>publicly [1] 37/22</p> <p>published [1] 1/14</p> <p>put [17]</p> <p>putting [2] 14/10 34/15</p>	<p>quite [11] 3/12 4/11 14/5 15/20 15/23 20/15 23/4 23/25 24/20 30/2 31/6</p> <hr/> <p>R</p> <p>raise [2] 34/19 35/23</p> <p>raised [1] 8/14</p> <p>rarely [1] 18/23</p> <p>rather [3] 3/21 16/7 18/19</p> <p>reached [1] 24/15</p> <p>reaction [2] 15/20 17/12</p> <p>read [7] 1/6 30/13 32/18 33/21 34/10 34/22 36/25</p> <p>reading [1] 31/13</p> <p>reads [1] 1/10</p> <p>ready [2] 4/1 19/23</p> <p>real [1] 37/10</p> <p>realise [1] 32/17</p> <p>really [7] 6/2 6/21 20/24 22/16 30/17 32/11 33/15</p> <p>reason [1] 3/23</p> <p>reassured [1] 7/3</p> <p>receive [2] 20/12 27/25</p> <p>received [5] 6/22 9/5 11/16 17/25 19/3</p> <p>receiving [2] 5/5 11/20</p> <p>recent [1] 15/21</p> <p>recently [1] 30/6</p> <p>recognised [1] 24/1</p> <p>recognition [1] 35/12</p> <p>recollection [1] 5/19</p> <p>recommend [1] 11/13</p> <p>record [1] 8/16</p> <p>recorded [1] 4/17</p> <p>records [10] 4/16 7/4 7/7 7/9 10/11 11/19 17/21 20/2 20/5 23/6</p> <p>red [2] 29/18 36/21</p> <p>redacted [1] 28/9</p> <p>reduced [1] 12/17</p> <p>reference [2] 6/13 18/14</p> <p>referred [2] 1/17 6/17</p> <p>refused [1] 15/16</p> <p>regarding [1] 10/17</p> <p>regular [1] 35/8</p> <p>relate [1] 9/5</p> <p>relation [1] 12/9</p> <p>relative [1] 16/21</p> <p>remains [1] 1/18</p> <p>remember [17]</p> <p>reminisces [1] 35/10</p> <p>reoccurred [1] 3/14</p> <p>reply [1] 17/25</p> <p>report [6] 29/6 30/10 30/13 31/15 33/12 33/17</p> <p>reported [1] 8/7</p> <p>requests [1] 7/10</p> <p>require [1] 3/4</p> <p>research [5] 27/14 27/16 27/17 27/19 27/20</p> <p>resolving [1] 8/12</p> <p>responding [1] 18/19</p> <p>response [1] 12/4</p>	<p>responsibility [1] 35/16</p> <p>responsible [1] 35/20</p> <p>responsive [1] 15/25</p> <p>rest [1] 3/13</p> <p>resting [1] 35/16</p> <p>restricting [1] 1/6</p> <p>results [5] 4/1 7/13 7/14 26/19 33/19</p> <p>retire [1] 14/24</p> <p>reversible [1] 12/17</p> <p>revoke [1] 1/20</p> <p>Richard [1] 38/8</p> <p>right [3] 13/7 14/8 37/5</p> <p>rise [1] 10/21</p> <p>risk [13]</p> <p>risks [4] 4/22 4/23 5/3 16/4</p> <p>Rosemary [1] 38/8</p> <p>round [1] 30/12</p> <p>Royal [5] 2/7 3/25 5/9 5/16 12/24</p> <p>ruined [1] 15/7</p> <p>running [1] 9/8</p> <hr/> <p>S</p> <p>safe [4] 28/19 30/1 35/25 36/3</p> <p>said [43]</p> <p>salute [1] 37/4</p> <p>same [3] 9/25 10/2 28/20</p> <p>sample [6] 9/21 10/2 10/2 26/5 26/7 27/9</p> <p>samples [4] 26/6 26/12 26/19 27/5</p> <p>sat [1] 1/4</p> <p>saw [4] 4/2 7/4 9/19 23/17</p> <p>say [14]</p> <p>saying [9] 1/22 7/23 13/10 20/7 21/7 22/1 26/11 28/11 35/11</p> <p>says [8] 6/20 9/1 11/14 12/9 18/2 19/10 35/7 35/9</p> <p>scaled [3] 13/12 13/15 13/16</p> <p>scientific [1] 36/6</p> <p>scientist [1] 7/24</p> <p>Scotland [2] 24/8 30/14</p> <p>Scottish [2] 20/8 24/9</p> <p>second [5] 6/13 8/12 12/7 12/8 18/2</p> <p>Secondly [2] 35/12 36/13</p> <p>section [2] 11/8 36/2</p> <p>see [7] 4/16 6/13 8/7 10/15 10/25 20/7 25/6</p> <p>seemed [2] 12/4 18/1</p> <p>seems [2] 8/21 10/11</p> <p>seen [1] 7/12</p> <p>send [1] 4/6</p> <p>sense [1] 34/7</p> <p>sent [5] 3/18 6/11 6/14 9/21 10/2</p>	<p>sentence [1] 34/2</p> <p>separated [1] 22/8</p> <p>September [7] 8/2 8/20 8/25 9/10 9/18 9/19 10/12</p> <p>September 1992 [1] 8/2</p> <p>September 1993 [2] 8/25 10/12</p> <p>Serum [1] 27/7</p> <p>sets [1] 10/15</p> <p>severe [4] 2/15 2/16 2/19 10/22</p> <p>sexual [4] 7/2 11/1 11/4 11/6</p> <p>shaking [1] 15/13</p> <p>share [2] 34/2 34/11</p> <p>shared [3] 20/15 34/12 34/13</p> <p>she [64]</p> <p>she'd [2] 3/8 15/20</p> <p>she's [4] 9/13 10/4 20/21 23/23</p> <p>sheath [1] 6/25</p> <p>sheet [6] 10/13 10/16 11/2 11/17 12/18 12/21</p> <p>shivery [1] 15/14</p> <p>shock [3] 29/11 30/9 33/10</p> <p>shortly [2] 6/8 12/19</p> <p>should [4] 21/23 24/1 28/14 37/19</p> <p>shoulders [1] 35/17</p> <p>show [1] 10/18</p> <p>shown [3] 7/13 11/3 31/11</p> <p>shows [1] 16/7</p> <p>sick [2] 15/14 30/19</p> <p>side [4] 12/9 12/14 12/16 27/8</p> <p>significant [2] 19/16 30/2</p> <p>since [4] 9/13 15/7 17/21 23/19</p> <p>single [1] 22/8</p> <p>Sir [1] 35/15</p> <p>Sir Brian [1] 35/15</p> <p>sitting [1] 33/2</p> <p>situation [2] 25/19 37/11</p> <p>six [1] 21/1</p> <p>Skipton [5] 16/20 20/5 20/12 21/5 21/25</p> <p>small [3] 6/22 19/20 21/4</p> <p>so [48]</p> <p>social [1] 19/16</p> <p>solicitor [1] 1/15</p> <p>some [14]</p> <p>somebody [5] 2/15 18/20 21/8 21/17 22/22</p> <p>someone [1] 21/8</p> <p>something [10] 12/7 13/11 27/2 31/3 31/11 32/7 34/22 34/25 35/7 36/8</p>	<p>somewhat [1] 12/25</p> <p>soon [1] 23/4</p> <p>sorry [3] 14/11 34/9 34/16</p> <p>sort [1] 35/17</p> <p>Spain [1] 15/5</p> <p>speak [3] 29/3 33/3 36/21</p> <p>special [1] 19/14</p> <p>specialist [1] 37/7</p> <p>specific [1] 37/13</p> <p>spent [2] 9/14 35/10</p> <p>sperm [1] 7/1</p> <p>spitting [1] 31/17</p> <p>spoke [3] 29/14 30/15 35/24</p> <p>spoken [3] 21/10 21/11 21/18</p> <p>squit [1] 25/7</p> <p>staff [1] 18/2</p> <p>stage [4] 8/18 17/10 17/11 26/21</p> <p>stand [3] 13/19 28/18 28/23</p> <p>stand-by [3] 13/19 28/18 28/23</p> <p>standby [2] 36/11 36/12</p> <p>start [2] 3/2 38/5</p> <p>started [1] 31/9</p> <p>stated [1] 18/4</p> <p>statement [3] 14/20 31/22 37/3</p> <p>statements [1] 21/2</p> <p>staying [3] 4/7 24/22 24/24</p> <p>steady [1] 31/6</p> <p>sticker [4] 26/2 26/4 26/5 26/10</p> <p>still [8] 3/24 24/22 25/8 26/7 32/20 32/24 34/6 34/9</p> <p>stomach [1] 30/19</p> <p>stop [3] 28/10 31/20 36/9</p> <p>stopped [2] 24/9 25/12</p> <p>storage [1] 27/7</p> <p>stored [2] 27/6 27/12</p> <p>story [1] 35/5</p> <p>straight [1] 27/10</p> <p>strangers [1] 22/23</p> <p>stream [1] 28/10</p> <p>street [2] 30/17 30/18</p> <p>stress [1] 22/15</p> <p>strongly [1] 23/25</p> <p>struggled [1] 32/7</p> <p>Studies [1] 11/3</p> <p>stuff [1] 36/24</p> <p>subject [1] 19/16</p> <p>such [3] 1/12 19/7 30/23</p> <p>suffering [1] 34/6</p> <p>summary [1] 33/18</p> <p>support [2] 30/5 35/19</p> <p>suppose [3] 14/22 24/13 26/23</p> <p>sure [1] 27/20</p>
<p>Q</p> <p>quality [2] 18/12 35/12</p> <p>quantity [1] 35/13</p> <p>queasy [1] 14/16</p> <p>queried [1] 7/23</p> <p>query [1] 26/24</p> <p>question [1] 13/9</p> <p>Questioned [1] 2/2</p> <p>questions [2] 29/23 33/5</p> <p>quickly [1] 19/15</p>				

<p>S</p> <p>surmise [1] 23/12 swore [1] 32/18 sworn [1] 33/15 sympathy [1] 18/7 symptoms [1] 19/19 syringe [1] 37/22 system [1] 24/10</p>	<p>thereby [1] 35/20 therefore [1] 6/24 these [7] 7/3 12/16 18/24 26/6 27/9 32/24 33/14 they [37] they'd [2] 17/11 34/12 they'll [3] 35/11 35/14 35/21 they're [3] 24/24 27/11 36/19 they've [6] 15/7 17/16 17/17 20/15 20/16 22/6 thigh [1] 3/10 thing [10] 7/20 9/16 11/25 27/17 32/22 33/9 34/24 37/1 37/5 37/16 things [8] 2/13 6/1 14/17 15/2 16/16 23/13 33/7 36/19 think [24] thinking [3] 6/2 31/2 31/25 this [55] Thompsons [1] 29/15 those [14] though [2] 16/19 17/13 thought [12] 14/20 19/24 24/21 24/23 24/24 29/11 29/20 30/15 30/24 32/22 33/15 34/21 three [5] 4/10 23/1 23/17 23/18 32/20 through [18] Throw [1] 18/20 Thursday [1] 1/1 time [21] time-frame [1] 5/5 times [6] 1/19 4/10 9/15 23/18 32/3 32/20 tired [1] 8/3 tiredness [3] 9/24 10/6 12/15 Titheridge [1] 38/8 to [230] today [6] 8/15 16/1 26/7 33/24 36/20 38/5 together [3] 17/17 22/22 26/2 told [16] tomorrow [3] 38/5 38/6 38/9 too [9] 3/6 5/11 5/23 6/3 20/20 32/5 32/10 32/12 34/13 took [1] 32/19 top [1] 10/15 totally [2] 12/2 15/15 touch [1] 21/25 towards [1] 21/22 transfusion [1] 29/22 transfusions [1] 18/8 transmission [2] 11/1 11/4 transmitted [1] 7/2</p>	<p>travel [1] 14/4 treated [1] 19/2 treating [2] 8/11 8/21 treatment [11] 3/5 5/6 10/23 12/9 12/10 13/5 14/13 14/16 15/11 16/9 19/3 treatments [1] 16/11 trial [1] 15/21 tried [2] 15/10 15/15 troublesome [2] 3/11 12/12 true [1] 22/4 try [2] 15/23 16/6 trying [2] 22/5 22/23 turn [1] 34/17 two [9] 4/10 10/3 12/13 23/18 23/22 31/7 31/15 32/19 35/22 type [2] 2/11 15/24</p>	<p>10/18 11/11 19/9 19/12 viruses [1] 19/2 visit [1] 25/1 visor [1] 26/18 voice [2] 33/2 35/5 voluntarily [1] 21/14 von [10] 2/3 2/12 2/18 2/20 2/23 3/5 18/15 18/17 18/17 23/9 von Willebrand's [10] 2/3 2/12 2/18 2/20 2/23 3/5 18/15 18/17 18/17 23/9 VWD [1] 6/15</p>	<p>2/12 2/18 2/20 2/23 3/5 18/15 18/17 18/17 23/9 willing [1] 4/25 wise [1] 31/7 wish [1] 36/25 with [45] within [1] 12/24 without [3] 1/22 18/23 19/19 witness [5] 1/3 1/11 1/17 6/18 31/22 witness's [1] 1/13 woman [1] 11/14 wonder [1] 8/16 word [3] 33/17 33/18 36/8 wording [1] 31/17 words [1] 35/7 work [3] 22/6 25/20 31/3 worked [4] 2/7 7/24 21/9 36/6 working [3] 2/14 3/24 5/13 worried [2] 5/22 25/16 worries [1] 25/10 worth [1] 16/25 would [36] wouldn't [3] 7/12 11/21 17/9 Wright [2] 38/7 38/8 writes [1] 18/20 written [2] 18/1 35/2 wrong [1] 21/24 wrote [1] 17/22</p>
<p>T</p> <p>tablets [1] 12/13 take [17] taken [9] 8/6 10/2 17/20 17/20 19/14 25/16 27/5 27/18 33/21 takes [1] 37/25 taking [2] 1/23 4/3 talk [2] 16/13 25/19 talking [2] 17/2 17/3 tea [1] 4/7 team [1] 35/15 technician [1] 2/7 teeth [1] 13/12 teetotal [1] 12/2 tell [14] telling [2] 22/14 35/25 tells [2] 13/8 13/9 tend [1] 2/23 term [2] 10/21 16/4 terms [2] 2/11 24/4 Tesco's [1] 25/5 test [1] 27/8 tested [9] 6/9 8/8 9/17 10/3 27/10 27/11 29/9 29/17 29/18 testing [3] 9/22 11/6 25/23 tests [5] 7/7 7/15 8/15 10/17 26/14 thae [3] 35/11 35/14 35/21 than [6] 3/21 8/3 11/13 16/9 18/19 37/21 thank [5] 13/2 29/15 37/23 38/1 38/3 thankfully [1] 36/20 thanks [1] 31/1 that [185] that's [10] 1/11 6/17 12/18 12/25 18/18 31/23 32/1 32/7 36/7 37/5 theatre [1] 5/17 their [9] 1/13 4/1 16/18 19/14 20/17 24/14 24/15 32/22 35/17 them [8] 5/15 7/10 17/20 18/21 21/7 22/3 26/11 35/5 then [37] therapy [2] 15/21 15/24 there [32] there's [10] 7/22 10/13 17/4 19/6 20/6 23/11 24/9 32/2 34/18 37/10 thereafter [1] 1/19</p>	<p>think [24] thinking [3] 6/2 31/2 31/25 this [55] Thompsons [1] 29/15 those [14] though [2] 16/19 17/13 thought [12] 14/20 19/24 24/21 24/23 24/24 29/11 29/20 30/15 30/24 32/22 33/15 34/21 three [5] 4/10 23/1 23/17 23/18 32/20 through [18] Throw [1] 18/20 Thursday [1] 1/1 time [21] time-frame [1] 5/5 times [6] 1/19 4/10 9/15 23/18 32/3 32/20 tired [1] 8/3 tiredness [3] 9/24 10/6 12/15 Titheridge [1] 38/8 to [230] today [6] 8/15 16/1 26/7 33/24 36/20 38/5 together [3] 17/17 22/22 26/2 told [16] tomorrow [3] 38/5 38/6 38/9 too [9] 3/6 5/11 5/23 6/3 20/20 32/5 32/10 32/12 34/13 took [1] 32/19 top [1] 10/15 totally [2] 12/2 15/15 touch [1] 21/25 towards [1] 21/22 transfusion [1] 29/22 transfusions [1] 18/8 transmission [2] 11/1 11/4 transmitted [1] 7/2</p>	<p>travel [1] 14/4 treated [1] 19/2 treating [2] 8/11 8/21 treatment [11] 3/5 5/6 10/23 12/9 12/10 13/5 14/13 14/16 15/11 16/9 19/3 treatments [1] 16/11 trial [1] 15/21 tried [2] 15/10 15/15 troublesome [2] 3/11 12/12 true [1] 22/4 try [2] 15/23 16/6 trying [2] 22/5 22/23 turn [1] 34/17 two [9] 4/10 10/3 12/13 23/18 23/22 31/7 31/15 32/19 35/22 type [2] 2/11 15/24</p> <p>U</p> <p>ultimately [3] 16/10 20/12 26/3 unaware [1] 8/22 uncertainties [4] 34/2 34/4 34/12 34/14 uncommon [1] 12/14 under [1] 33/19 undergoing [1] 13/6 understand [1] 26/21 understanding [3] 2/14 27/24 37/10 undertaking [1] 27/13 Unfortunately [1] 12/22 unhappy [1] 23/10 units [2] 11/13 11/14 unless [2] 1/14 1/19 unnecessary [1] 28/24 until [9] 8/20 17/10 24/19 25/21 29/9 29/14 29/19 32/17 38/11 unwell [2] 9/20 22/16 up [10] 12/3 14/8 14/15 14/25 17/16 22/22 24/14 24/19 26/17 30/22 upset [3] 18/13 25/4 35/2 us [6] 2/10 5/9 13/6 17/15 25/23 37/25 use [2] 22/5 32/23 used [6] 4/3 4/11 4/12 21/21 21/22 24/25 using [1] 35/7 usual [1] 8/3</p>	<p>W</p> <p>W2315 [2] 1/11 1/17 waiting [1] 30/21 walk [1] 25/3 want [13] wanted [5] 16/16 28/21 34/22 35/4 35/22 wanting [1] 15/8 warned [3] 4/21 4/23 16/4 was [152] wasn't [17] way [1] 32/25 we [46] we'd [3] 5/22 13/9 23/19 we'll [1] 12/7 We've [1] 17/17 wear [1] 6/25 week [3] 1/5 11/13 11/14 weeks [2] 31/7 31/15 well [25] went [17] were [35] weren't [5] 5/24 17/7 17/8 18/14 27/22 what [37] What's [1] 27/24 whatever [4] 13/8 13/9 14/23 36/20 when [26] where [6] 3/7 12/23 24/10 30/12 31/12 33/21 whereas [1] 23/18 whether [4] 4/21 11/16 25/10 28/14 which [7] 1/6 1/7 6/18 10/22 15/19 15/24 36/10 who [11] 1/4 11/7 12/20 18/1 18/7 21/18 21/25 23/19 23/20 37/2 38/5 who's [1] 13/1 whole [1] 26/1 why [7] 13/14 16/15 16/15 19/8 23/10 23/13 37/6 widower [2] 24/10 24/22 will [17] Willebrand's [10] 2/3</p>	<p>2/12 2/18 2/20 2/23 3/5 18/15 18/17 18/17 23/9 willing [1] 4/25 wise [1] 31/7 wish [1] 36/25 with [45] within [1] 12/24 without [3] 1/22 18/23 19/19 witness [5] 1/3 1/11 1/17 6/18 31/22 witness's [1] 1/13 woman [1] 11/14 wonder [1] 8/16 word [3] 33/17 33/18 36/8 wording [1] 31/17 words [1] 35/7 work [3] 22/6 25/20 31/3 worked [4] 2/7 7/24 21/9 36/6 working [3] 2/14 3/24 5/13 worried [2] 5/22 25/16 worries [1] 25/10 worth [1] 16/25 would [36] wouldn't [3] 7/12 11/21 17/9 Wright [2] 38/7 38/8 writes [1] 18/20 written [2] 18/1 35/2 wrong [1] 21/24 wrote [1] 17/22</p>
		<p>V</p> <p>V3 [1] 6/23 vary [1] 1/20 veins [2] 4/11 4/14 very [13] view [1] 37/20 VIII [14] virology [1] 10/3 virus [7] 6/22 7/1 10/17</p>	<p>Y</p> <p>Yeah [1] 18/20 year [3] 10/8 16/21 16/21 years [6] 7/8 16/20 22/21 32/24 33/14 35/10 yes [36] you [159] you'd [2] 14/24 26/6 you're [9] 3/21 7/18 9/10 13/14 17/3 21/24 23/10 27/20 34/14 you've [13] your [82] yourself [5] 15/1 16/9 31/18 31/20 37/4</p>	