

## Feedback and Complaints Service

Summerfield House  
8 Eday Road  
ABERDEEN  
AB15 6RE



Private and Confidential  
Mr Mark McDonald MSP  
825-7 Great Northern Road  
Aberdeen  
AB24 2BR

Date 7 August 2015  
Our Ref 23397  
Your Ref  
Direct Line **GRO-C**  
Email [nhsgrampian.feedback@nhs.net](mailto:nhsgrampian.feedback@nhs.net)  
Date reply due 4 September 2015

Dear Mr McDonald MSP

**Mr William Stafford,**

**GRO-C**

**GRO-C**

On behalf of Mr Malcolm Wright, thank you for your letter dated 28 July 2015, regarding your above named constituent. I am sorry to learn of their experience via a blood transfusion.

I have forwarded your correspondence to the appropriate manager and our Chief Executive will write to you when we have completed our investigation.

In the meantime if you require anything further please contact the NHS Grampian Feedback and Complaints Service at the address given above.

Yours sincerely

Feedback and Complaints Service.