

Witness Name: Danielle Holliday

Statement No.: WITN7763001

Exhibits:

Dated: March 2025

INFECTED BLOOD INQUIRY

EXHIBIT WITN7763025



To: GRO-A @hotmail.co.uk

Tue 18/02/2025 15:41

Dear GRO-A,

I'm writing to invite you to start a compensation claim with the Infected Blood Compensation Authority (IBCA).

You have been invited because you are registered with an existing support scheme, which means you are also eligible for compensation from IBCA.

I am GRO-D and I will be your dedicated claim manager if you decide to make a compensation claim.

You are one of a small number of people invited to make a claim at this stage. What we learn from these claims will help us improve the scheme before it becomes available to more people. However, your claim will be real and you will receive compensation.

By taking part now, you will help us make the scheme better for everyone when it is available to the whole infected blood community.

The reference number for your compensation claim is: GRO-A. We will use your reference

through the supplementary route when it is available.

If you do not want to start a claim now

If you do not want to start your claim now, you can call or email me to let me know. You will still be able to make a claim in the future.

I look forward to hearing from you and supporting you with your claim.

Thank you,

GRO-D

Claim Manager
Infected Blood Compensation Authority

Telephone: GRO-C

Email: GRO-D @ GRO-C



Wed 19/02/2025 16:06

Claim reference number: [GRO-A]

Dear [GRO-A]

Thank you for confirming your availability and for starting your claim with the Infected Blood Compensation Authority (IBCA).

Some of the information in this email is highly confidential, so please do not share any codes I give you to help us protect your privacy.

Details of our first call

Date and time: 21/02/2025 at 9:00am

Your phone number: [GRO-A]

I will record our call to make sure that we have all relevant information to support your claim.

Confirming our identities

At the start of the call I will read out a claim manager identity code that I have included below, so you can be sure that it is me that you are speaking to.

Please do not share this code with anyone.

Claim manager identity code: GRO-C

I will also need to confirm your identity. I will ask you some security questions, and you will need to confirm your EIBSS reference number, so it would be useful to have this written down.

During our call, I will explain our more detailed identity check process, which involves you sending a photo of either your passport or driving licence. If you don't have either of these, we will arrange another way to confirm your identity.

What to expect on our call

Here is what you can expect from our call after

- We will then discuss the next steps of your c

I recommend finding a quiet place for our call, which could take up to 1 hour.

You can stop the call or take a break at any time. If you need support on the call, someone else can join you but they cannot make the claim for you.

I look forward to helping you with your claim.

Thank you,

GRO-D

Claim Manager

Infected Blood Compensation Authority

Telephone: GRO-C

Email: GRO-D @ GRO-C

< [GRO-D]@[GRO-C] > wrote:

Dear [GRO-A]

As we talked about on the phone, we already know you are eligible for compensation.

The next step is to calculate how much compensation you should receive. To do that, I will need information from your Consultant Haematologist that I haven't been able to find in your case files.

As I said on our call, I can contact Dr [GRO-A] for you to get this information so we can progress your claim. I have confirmed the correct contact details and will contact them today. I will copy you into the email that I send.

To reassure you, we are asking for your information under section 53(2) of the Victims and Prisoners Act 2024. The Act states a person must provide information to IBCA for any reason, so that it can administer the infected blood compensation scheme. This request is fully compliant with data protection laws.



To:

GRO-A

Mon 03/03/2025 15:47

Hi

GRO-A

No worries, we'll get it sorted.

On Mon, 3 Mar 2025 at 15:42, GRO-A c

<GRO-A [@hotmail.co.uk](mailto:GRO-A@hotmail.co.uk)> wrote:

Hi

GRO-D

Thankyou for prompt reply

This is all paper data i have at moment

Maybe when futher data comes from ukhcdo it will have more evidence

I don't have personally anything earlier than 1998 as shown in screenshot

But I was informed in 1994 by letter (unfortunately when we had flood a lot got destroyed)

That i was hepatitis c positive this was sent from Queen Elizabeth hospital haemophilla dept Consultant at the time Dr Jonathan Wilde (now retired).

Sorry can't be more helpful at moment just awaiting data back from ukhcdo

Kindest Regards