

Notes in respect of contacts followed up on Nycomed Amersham plc recall, pm Tuesday 18 Nov 1997

In each case, where a voice contact was made, the following line was adopted:

A. Explained the basis of the BPL recall (precautionary recall for nv-CJD donor, under MCA instruction, no evidence of transmission by blood or blood products, but history of classical CJD cannot be assumed to be absolutely predictive for nv-CJD).

B. Since customers were generally concerned to know whether treating physicians/patients should be advised, explained the basis of the ethical committee opinion in respect of transfused plasma products (no test for infection, long incubation period, no treatment). Indicated that these factors should be taken into account when determining local policy.

C. Only one customer sought advice on continued use of product, in the light of non-availability of an alternative product. Again reminded the enquirer of the basis of the recall but made clear that any decision to continue to use affected product should be taken locally, on the basis of a review of risks and benefits to the individual patient.

1. Colleen TULLY (AEC Amersham) South Africa

tel: GRO-C

No response to phone call from BPL. Tom Kelly (NBA) faxed relevant recall notice and news statement from BPL recall.

2. Greg SARGEANT (Queen Elizabeth Hospital, Kings Lynn)

tel: GRO-C

16:30 not available; rang back at 17:15. Product had been used. Covered A & B (not C); question of continued use not raised.

3. David WEBBER (Kings College Hospital)

tel: GRO-C

Some product used; some still remaining unused. Covered A, B & C in response to customer questions. Customer indicated that in view of non-availability of alternative product for 3 weeks, a local decision would be made in respect of possible continued use.

4. Andrew KNIGHT (Newcastle. ?RVT)

tel: GRO-C

Some product had been used; department had already determined to return unused product to Amersham. Covered A & B (not C).

5. Edith SCIBERAS (Malta)

tel: GRO-C fax: GRO-C

No response to phone call from BPL. Tom Kelly (NBA) faxed relevant recall notice and news statement from BPL recall.

6. Sue WREN (Maidstone Hospital)

tel: GRO-C ext GRO-C

No response to phone call from BPL. SJJ will pursue Wednesday am.

7. Sarah PIERCE (Southampton University Hospital)

tel: GRO-C

No response to phone call from BPL. SJJ will pursue Wednesday am.

8. Chik TAN (Royal Cornwall Hospital)

tel: GRO-C

SJJ (BPL) spoke to customer. Basis of conversation not recorded.

9. Maria CONNELLY (St George's Hospital, Tooting)

tel: GRO-C bleep GRO-C

No response to phone call from BPL. SJJ will pursue Wednesday am.

10. Dr Trevor NISBET (NZ DoH)

fax: GRO-C

Leslie Smith (Amersham) was particularly concerned that this contact be made urgently. No attempt to contact by phone, given time difference. SJJ faxed copies of the relevant recall notice and news statement from the BPL recall.

11. Caroline RUTTLEDGE (Brennan & Co, Eire)

tel: GRO-C

Chris Medley (Amersham) specifically asked that this customer be contacted. At 16:50, was not available for telephone discussion but will ring BPL tomorrow am.

*Not Amersham-related.
This was an enquiry for BPL sales!*